

INS. CASE OWNER:

CC4/III19019262/T1pa3

LKK:
IDAC:

ASSIGNMENT

Surveyor:

TAUFIKH

DOI: 06/11/2019

Date / Time: 31.10.2019

Registered in Merimen: 31.10.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: GBE 226R
 Name of Insured: PAN PACIFIC VAN & TRUCK LEASING PTE LTD
 Insured Tel No.: HP: 26/10/2019 16:10
 Excess Sec II :SS D.O.A: 26/10/2019 16:10

Claim No.: MFL2019D0001355
 Policy No.: D19MFL0005549
 Make / Model: TOYOTA HIACE-3.0 D (M)
 Place of Accident: HILLVIEW ROAD TOWARDS HILLVIEW AVE

Is driver the owner? (YES / NO) Nature of Accident :
 If NO, Driver Name / Age: NOR AZEMIR BIN NOR JEFFREY
 Driver Tel No.: +65-82893611 (V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % Final ? Yes / No

SLD 7394D



INSRS:
WSP: VANTAGE
Tel: AUTOMOTIVE
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SLD 7394D - X	Non-Reporting ltr (1st):	
	GBE 226R - NS/INC16019113/K1gbc2; DOA:05.10.16	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 21/1/2020	Confirm with: Katharine	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.: 27.	If NO or B 28, Ass. Lia:
Repair Cost: W/HS	SS 3736.44		
Loss of Rental (LOR) W/HS	SS 234.70	(3 days) X \$70.00	
Loss of Use (LOU):	SS -	(\$ x days)	
Loss of Income (LOI):	SS -	(\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/>	<input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)	
GIA/LTA Search	SS 7.45		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 3968.59	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 3968.59	Name 1: Vantage Automotive Ltd	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT 9/1/2020

1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$ 380.00

ASS. REC. BY:

Tayfin

REF:

III

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

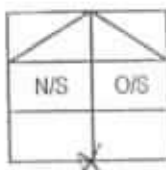
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLD7394D

Regn:

2016, June

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Peugeot 5008

c.c.

1560

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

28263

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VF3E5H2TF5320074

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

6/11/19 @ 1015

Survey held at

Vantage Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PIP # 3492.W (Reel # 1240.20 / 2677)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Pop. Format:

Emp. Sign / U/C:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Week end (\$

Survey Fee:

Transportation:

S + RS \$

Fees:

Gross:

TOTAL

AUTOFRANCE

(A Division of Vantage Automotive Limited)

Business Registration No. 52907220C GST Registration No. M2-0000551-1

305 Alexandra Road

159942, Singapore

Tel : 6376 2288

Fax : 6477 7373



LXX Auto Consultants hence notify

the Repaker of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No legal modification(s) is allowed
- Supplementary item(s) must be surveyed and subject to final approval from Insurance Company

GST Registration No. M2-0000551-1

ESTIMATE

Estimated by Repaker

Signature:

Date:

Page No. : 1 of 1

Estimate No. : BP 4408
Date Estimated : 30/10/2019
Prepared By : Andy Ooi Lee Keong

- ESTIMATE REPAIR FOR -

Lai Tat Seng
50 Hume Avenue
#04-12

Singapore 596229

- ACCOUNT - 35

India Int'l Insurance Pte Ltd
64 Cecil Street #04/05
IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLD7394D	VF30EBH2TFS320074	28/06/2016	5008 1.6 BlueHDi	0

DESCRIPTION

TO CONDUCT TP CLAIM-INDIA INS AGAINST-GBE226R.
DOA.26/10/19

VALUE

0.00

SUNDRIES

Handwritten: New

30 ✓ 150.00

LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN REAR
BUMPER, REVERSE SENSOR, REAR BUMPER REINFORCEMENT
AND ALL AFFECTED AREA.

Handwritten: 600

600 ✓ 1,200.00

LABOUR TO PUTTY AND RESPRAY REAR BUMPER, TAILGATE
PANEL AND ALL AFFECTED AREA.

Handwritten: 600

1200 ✓ 1,200.00

TO CONDUCT ECU PROGRAMMING & CLEAR FAULT CODES,
RESTORE ALL PROGRAMME MODULE.(NETT)

✓ ✓ 600.00

Total Labour 1: 3,150.00

PART NUMBER DESCRIPTION

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
7416R8	BRACKET SET	1	98.00	10.00	88.20
7416R9	BUMPER BRACKET	1	120.00	10.00	108.00
7410KR	REAR BUMPER	1	750.00	10.00	675.00
9677782980	RR OBSTACLE DETECTION SENSOR	2 ✓	180.00	10.00	648.00

Handwritten: centre - photo

Total Parts : 1,519.20

BLUE H02 - *Handwritten: new*

5008 Emblem - *Handwritten: new*

*Handwritten: Taylin 97495749 6/11/19 @ 10:55
- W/ Reamy before paint
taylor@lhaauto.com 03 days - 04 days*

Customer Name & Signature / Company Stamp

Date

Labour 1	:	3,150.00
Parts	:	1,519.20
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	326.84
Grand Total	:	4,996.04

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

Vantage Automotive Limited

Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road Singapore 159942

Tel: 64777409 Fax: 64777398



Car Reg No: SLD7394D

RO Number: BP115232

Date: 06/11/2019

No.	Supplementary / Check Items Parts	Part Number	Qty	U / Price	Disc %	Ext Price
1	BADGE - BLUE HDI	98097076DX	1	\$40.00	10%	\$36.00
2	BADGE - 5008	00008666S2	1	\$30.00	10%	\$27.00
3						
Parts Total:						\$63.00

No.	Supplementary Labour Charges	Price
Total Labour:		\$0.00
Total Parts & Labour:		\$63.00
GST @ 7%:		\$4.41
Grand Total:		\$67.41

Raised By Technician	Approved By CSA SIMON KOH	Acknowledge By Parts Assistant	BO Parts: Yes / No ETA: _____
-------------------------	-------------------------------------	-----------------------------------	--------------------------------------

473220

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Friday, 22 November 2019 5:53 PM
To: 'Simon Koh Eng Aun'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Finalization for SLD7394D

Hi Simon,

COR \$3492 , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Simon Koh Eng Aun [mailto:simon.koh.engaun@sime-darby.com.sg]
Sent: Friday, 22 November 2019 5:34 PM
To: taufikh@lkkauto.com; assignments
Cc: Chua Syahirul Syazwani Irwan; Andy Ool Lee Keong; Liu Chun Cheong; Katherine Chong
Subject: Finalization for SLD7394D
Importance: High

Dear Taufikh,

Kindly refer to the attached documents and photos.

We would like to finalize COR: \$3,492.00 (exclude GST) @ 3 repair days.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@sime-darby.com.sg

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www.avg.com

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 31 October 2019 10:55 AM
To: Simon Koh Eng Aun; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Gabriel Wee
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave
Attachments: ESTIMATE-SLD7394D.PDF; GIA Report.pdf; TP Insurer.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLD7394D and let us have your report urgently.

This claim will be handled by Gabriel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P. Simon

T: 11.239.17

v. Out

E. V

From: Simon Koh Eng Aun [mailto:simon.koh.engaun@simedarby.com.sg]
Sent: 31 October, 2019 9:55 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Gabriel,

Kindly arrange LKK Auto Consultants Pte Ltd to conduct the survey.
Thank you.

Best Regards.

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942

Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simedarby.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 31 October, 2019 8:59 AM
To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simedarby.com.sg>]
Sent: 30 October, 2019 4:44 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave
Importance: High

Dear Officer In-Charge,

Our client's vehicle had involved in an accident with your insured vehicle on the above stated date and location. Kindly refer to the attached documents for your necessary arrangement.

If there is any enquiries, please do not hesitate to contact me @ +65-6477 7413 / +65-9690 4556.

Thank you.

Best Regards,
Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@sime-darby.com.sg

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Oct 2019 15:04	Clm Dtl Modified	Claimant's Name: -> LAI TAT SENG, Claimant's ID: -> S1450209B.	[A] HOW MEI KWAN
2	31 Oct 2019 15:04	Clm Veh Model Changed	(205932) PEUGEOT 5008 1.6 D BLUEHDI EAT6 S/R (A).	[A] HOW MEI KWAN
3	31 Oct 2019 15:04	Clm Created	Reg No: SLD7394D, Acct Date: 2019/10/26, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ), Workshop: Vantage Automotive Limited (Alexandra)	[A] HOW MEI KWAN
4	31 Oct 2019 15:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Oct 2019 15:04	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/11/11	[A] HOW MEI KWAN
6	31 Oct 2019 15:04	Adj Mandate Set	Approved:0.00, Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Oct 2019 15:05	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	31 Oct 2019 15:05	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	11 Nov 2019 14:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
10	11 Nov 2019 19:19	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
11	12 Nov 2019 10:02	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/11/11, Mandate Remarks: Please revert on quantum	[I] Lalitha Krishnan
12	12 Nov 2019 10:02	Adj Mandate Set	Approved:0.00;Please revert on quantum	[I] Lalitha Krishnan

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref no	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 November 2019 2:46 PM
To: Admin A
Subject: FW: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 11 November 2019 2:10 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

[CC4/III19019262/pa3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gabriel Wee <Gabriel@iii.com.sg>
Sent: Monday, 11 November 2019 11:36 am
To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Sirs,

Liability is clear. We are keen on direct settlement.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simeдарby.com.sg>]
Sent: 11 November, 2019 11:03 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Andy Ooi Lee Keong <andy.ooi.leekeong@simeдарby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simeдарby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simeдарby.com.sg>; Katherine Chong <katherine.chong@simeдарby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Gabriel,

We would like to check is your insured reported the accident?
If yes, kindly advise the liability for this case.
Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simeдарby.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 7 November, 2019 1:57 PM
To: Simon Koh Eng Aun <simon.koh.engaun@simeдарby.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Andy Ooi Lee Keong <andy.ooi.leekeong@simeдарby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simeдарby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simeдарby.com.sg>; Katherine Chong <katherine.chong@simeдарby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Sirs,

As our insured has not reported the accident, we are not able to comment on liability.

We have sent out our non-reporting letter our insured.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [mailto:simon.koh.engaun@simedarby.com.sg]
Sent: 07 November, 2019 10:39 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Gabriel,

The mentioned vehicle had been surveyed on 06/11/2019.
Kindly advise on the liability for this case.
Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simedarby.com.sg

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 31 October, 2019 10:55 AM
To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Gabriel Wee <Gabriel@iii.com.sg>
Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLD7394D and let us have your report urgently.

This claim will be handled by Gabriel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simedarby.com.sg>]

Sent: 31 October, 2019 9:55 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>

Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Gabriel,

Kindly arrange LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@simedarby.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 31 October, 2019 8:59 AM

To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>

Subject: RE: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711

From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@sime-darby.com.sg>]
Sent: 30 October, 2019 4:44 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chua Syahirul Syazwani Irwan <syazwanichua@sime-darby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@sime-darby.com.sg>; Liu Chun Cheong <liu.chun.cheong@sime-darby.com.sg>; Katherine Chong <katherine.chong@sime-darby.com.sg>
Subject: Third Party Claim - SLD7394D against GBE226R - DOA: 26/10/2019 @ Hillview Rd towards Hillview Ave
Importance: High

Dear Officer In-Charge,

Our client's vehicle had involved in an accident with your insured vehicle on the above stated date and location. Kindly refer to the attached documents for your necessary arrangement.
If there is any enquiries, please do not hesitate to contact me @ +65-6477 7413 / +65-9690 4556.
Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@sime-darby.com.sg

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 November 2019 9:37 AM
To: Katherine Chong; Hsiao Tong (LKKAuto)
Cc: Liu Chun Cheong; Andy Ooi Lee Keong; Simon Koh Eng Aun; Chua Syahirul Syazwani Irwan; Admin A
Subject: RE: SLD7394D - TP CLAIM - LIBERTY - (AGAINST GBE226R) - (III) - DOA:26/10/2019 - INVOICE & LOD *** LKK REF: CC4/III19019262/T1pa3
Attachments: SLD7394D TP III (INV & LOD).pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Chong <katherine.chong@simedarby.com.sg>

Sent: Tuesday, 26 November, 2019 9:33 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>

Subject: RE:SLD7394D - TP CLAIM - LIBERTY - (AGAINST GBE226R) - (III) - DOA:26/10/2019 - INVOICE & LOD

Hi All,

Enclosed the docs for your reference. Hardcopy via registered mail.

Kindly please proceed the necessary action.

Thank You.

Regards,

Katherine Chong

Senior Assistant (Body & Paint)

Vantage Automotive Limited

305 Alexandra Road

Singapore 159942

Email: katherine.chong@simedarby.com.sg

DID: +65 6477 7364

From: Simon Koh Eng Aun

Sent: Friday, November 22, 2019 5:34 PM

To: taufikh@lkkauto.com; assignments <assignments@lkkauto.com>

Cc: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong

<andy.ooi.leekeong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong

<katherine.chong@simedarby.com.sg>

Subject: Finalization for SLD7394D

Importance: High

Dear Taufikh,

Kindly refer to the attached documents and photos.

We would like to finalize COR: \$3,492.00 (exclude GST) @ 3 repair days.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@simedarby.com.sg

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LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, Lai Tat Seng the Owner of the vehicle number: SLD 73940
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the 28 days of 12 / 2019

Lai Tat Seng 
Owner name /signature

Simon Koh
Customer Service Advisor
Accident & Bodyshop


Witness (name / signature)

Acknowledgement

Accident Involving SLD7394D and GBE226R on 26/10/2019.

I, Lai Tat Sang the owner of Vehicle Registration Number SLD7394D, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd-Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess NIL, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
Tel.: 6319 0174
email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

COR: \$ 3,736.44

LOR: \$ 224.70

Signed by:

Name: LAI TAT SANG

Date: 29/10/19

LTA
SEARCH : \$ 7.45
FEE

AutoFrance

A division of Vantage Automotive Limited
BUSINESS REGN. NO. 52907220C

305 Alexandra Road

Singapore 159942

Tel (65) 6376 2288

Fax (65) 6477 7373

Sales

Tel (65) 6376 2288

Fax (65) 6477 7373

Service/Parts

Tel (65) 6477 7377/420

Fax (65) 6477 7398

24-hr Roadside Assistance

Tel (65) 6473 8588

www.peugeot.com.sg

SATISFACTION CUM DISCHARGE VOUCHER

Date: 21 NOV 2019

To: India International Insurance Pte Ltd.

MOTOR VEHICLE CLAIM

Vehicle Owner's Name: Lai Tat Seng

Vehicle Registration No.: SLD 7394D

Make / Model: Peugeot 5008

Motor Policy Number: _____

Date of Accident: 26 OCT 2019

Owner's Excess: NIL

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number SLD 7394D have been completed by AutoFrance, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: [Signature]

Date: 21 NOV 2019

Job No.: BP115232

Name of Producer: SD CONTEGO SERVICES (A1429-3 PML)	Policy No.: SI19V06584/VPE/R03/E00
Date of Issue: 27 May 2019	Previous Policy No.: SI18V07531

Details of Insured

Name of Insured: LAI TAT SENG	NRIC/FIN No.: S1450209B
Mailing Address: 50 HUME AVENUE, #04-12, SUMMERHILL, SINGAPORE	Postal Code (596229)
Period of Insurance (both dates inclusive): From: 28 Jun 2019 00:00 To: 27 Jun 2020 23:59	Occupation:

Details of Vehicle

Registration No.: SLD7394D	Make and Model: PEUGEOT 5008 1.6 BLUEHDI EAT6 S/R With Sun Roof	Type of Body: MPV
Capacity/Tonnage: 1560 C.C	Seating Capacity Including Driver: 7	Year of Manufacture/Registration: 2015 / 2016
Chassis No.: VF30EBHZTFS320074	Engine No.: 10JBHC3028487	Sum Insured: MARKET VALUE AT THE TIME OF LOSS
Hire Purchase Owner/Leasing Company: UNITED OVERSEAS BANK LIMITED		
Operative Endorsements: V0001, V0009, V0010, V0011, V0012, V0013, V0065, V0095, V0097, V0143, V0145D, V0152, V0224, V0233, V0236, V0237, V0249, V0281, Z011		

Details of Coverage

Type of Plan:	Pte Car-Preferred Plan (Comprehensive)
Excess:	Section I - Named Drivers S\$ 400.00 Section I - Unnamed Drivers S\$ 400.00 Young & Inexperienced Drivers S\$ 2,500.00 Windscreen Excess S\$ 0.00
Additional Coverage(s):	Unlimited Windscreen, NCD Protection
Name of Driver(s):	LAI TAT SENG
Basic Premium:	S\$ 1,991.30
Discounts:	No Claim Discount (50%), Offence Free Discount (5%)
Prevailing GST (7%):	S\$ 66.21
Total Premium Payable Inclusive of Prevailing GST (7%):	S\$ 1,012.08

This Schedule replaces any other Schedule. This Schedule and Policy are to be read together as one contract. Persons or classes of persons entitled to drive and limitations are to use, are as specified in the Certificate of Insurance issued in relation to this policy.



Date: 27 May 2019 11:21

For and on behalf of
LIBERTY INSURANCE PTE LTD

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Oct 2019 15:04	Clim Dtl Modified	Claimant's Name: -> LAI TAT SENG. Claimant's ID: -> S1450209B.	[A] HOW MEI KWAN
2	31 Oct 2019 15:04	Clim Veh Model Changed	(205932) PEUGEOT 5008 1.5 D BLUEHDI EAT6 S/R (A).	[A] HOW MEI KWAN
3	31 Oct 2019 15:04	Clim Created	Reg No: SLD7394D. Acct Date: 2019/10/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Vantage Automotive Limited (Alexandra)	[A] HOW MEI KWAN
4	31 Oct 2019 15:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Oct 2019 15:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/11	[A] HOW MEI KWAN
6	31 Oct 2019 15:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Oct 2019 15:05	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	31 Oct 2019 15:05	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	11 Nov 2019 14:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
10	11 Nov 2019 19:19	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
11	12 Nov 2019 10:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/11. Mandate Remarks: Please revert on quantum	[I] Lalitha Krishnan
12	12 Nov 2019 10:02	Adj Mandate Set	Approved:0.00:Please revert on quantum	[I] Lalitha Krishnan
13	06 Dec 2019 13:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Dec 2019 13:58	Clim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	06 Dec 2019 13:58	Clim Dtl Modified	3PJ Reg. Date: -> 2016/06/28.	[A] JOANNE LEE KHANG MIN
16	06 Dec 2019 13:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	07 Dec 2019 11:41	Adj Mandate Request	Cur.Req:3968.59:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,736.44 + (b)LORw/GST(3days x \$70.00): \$224.70 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,968.59 * Vehicle Model:Peugeot 5008 (1560cc) *3 recommendation repair days *For your approval	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2369653	06 Dec 2019 13:58:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLD7394D	GBE226R	11.77

Print Received Message

This mail is associated with :

***SLD7394D (MFL2019D0001355)
[GBE226R]**

TP

LAI TAT SENG

Oct 26 2019 4:00PM

[-]

Vantage Automotive Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 09:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3936.49) - SLD7394D - Claim Handler: Gabriel Wee

Approved:3936.49.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 2 January 2020 3:45 PM
To: Katherine Chong
Cc: Liu Chun Cheong; Andy Ooi Lee Keong; Simon Koh Eng Aun; Chua Syahirul Syazwani Irwan; Admin A
Subject: RE: SLD7394D - TP CLAIM - LIBERTY - (AGAINST GBE226R) - (III) - DOA:26/10/2019 - INVOICE & LOD *** LKK REF: CC4/III19019262/T1pa3
Attachments: DV_SLD7394D.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,736.44
2. Loss of Rental (3days x \$70.00)(w/GST)	\$ 224.70
3. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 3,968.59

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 November 2019 9:37 AM

To: Katherine Chong <katherine.chong@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong

<andy.ooi.leekeong@simedarby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLD7394D - TP CLAIM - LIBERTY - (AGAINST GBE226R) - (III) - DOA:26/10/2019 - INVOICE & LOD *** LKK
REF: CC4/III19019262/T1pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Chong <katherine.chong@simedarby.com.sg>

Sent: Tuesday, 26 November, 2019 9:33 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>

Subject: RE: SLD7394D - TP CLAIM - LIBERTY - (AGAINST GBE226R) - (III) - DOA:26/10/2019 - INVOICE & LOD

Hi All,

Enclosed the docs for your reference. Hardcopy via registered mail.

Kindly please proceed the necessary action.

Thank You.

Regards,

Katherine Chong

Senior Assistant (Body & Paint)

Vantage Automotive Limited

305 Alexandra Road

Singapore 159942

Email: katherine.chong@simedarby.com.sg

DID: +65 6477 7364

From: Simon Koh Eng Aun

Sent: Friday, November 22, 2019 5:34 PM

To: taufikh@lkkauto.com; assignments <assignments@lkkauto.com>

Cc: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>; Andy Ooi Lee Keong

<andy.ooi.leekeong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong

<katherine.chong@simedarby.com.sg>

Subject: Finalization for SLD7394D

Importance: High

Dear Taufikh,

Kindly refer to the attached documents and photos.

We would like to finalize COR: \$3,492.00 (exclude GST) @ 3 repair days.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@simedarby.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Nov 2019 Edit Reg		31 Oct 2019 00:00 Edit Adj Rpt	\$53,492.00 Edit Estimates	\$53,492.00 View Rpt		Pending for Survey Report Cancel Case











































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PAN PACIFIC VAN & TRUCK LEASING PTE LTD, Co. Reg. No.: -								
Main Claimant:	LAI TAT SENG, ID: S14502098								
Vehicle Reg. No.:	SLD7394D	Date of Loss:	26/10/2019 16:00 - :59 [39 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MFL2019D0001355	Policy/Cover Note No.:	D19MFL0005549						
Vehicle Reg. No. (Insured):	GBE226R	Policy No. (Claimant):	S119V06584/VPE/R03/E00						
		Excess:							
Repairer:	Vantage Automotive Limited (Alexandra) 305 Alexandra Road #02-01, Vantage Automotive Centre, 159942 Alexandra - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Gabriel Wee - 63476100 ext 248]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 11/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/12/2019): Alert - Adj Mandate Approved (\$53936.49) - SLD7394D - Claim Handler: Gabriel Wee III_SG (12/11/2019): Alert - Adj Mandate Approved (\$50.00) - SLD7394D - Claim Handler: Gabriel Wee 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



Claim Documents

*SLD7394D (MFL2019D0001355)
[GBE226R]
TP
LAI TAT SENG
Oct 26 2019 4:00PM
[PAN PACIFIC VAN & TRUCK LEASING PTE LTD]
Vantage Automotive Limited

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Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	22/11/19 17:49	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>	
2	22/11/19 17:49	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>	
3	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	22/11/19 17:49	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	22/11/19 17:50	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>	
24	22/11/19 17:50	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>	
25	22/11/19 17:50	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>	
26	22/11/19 17:50	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>	
27	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
28	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
29	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
30	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
31	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
32	22/11/19 17:50	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	31/10/19 15:05	TP ESTIMATE	 Load PDF		
2	31/10/19 15:05	TP GIA REPORT	 Load PDF		
3	31/10/19 15:05	LTA SEARCH	 Load PDF		
4	31/10/19 15:05	ACKNOWLEDGEMENT EMAIL TO III DO 31.10.19	 Load PDF		
5	12/11/19 09:39	TP ESTIMATE - MARKED	 Load PDF		
6	06/12/19 14:04	WORKSHOP INVOICE	 Load PDF		
7	06/12/19 14:04	RENTAL RECEIPT	 Load PDF		
8	06/12/19 14:04	LTA SEARCH	 Load PDF		
9	06/12/19 14:04	LOD	 Load PDF		
10	13/01/20 08:51	AUTHORISATION TO ACT FORM	 Load PDF		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
11	13/01/20 08:51	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	11/11/19 11:35	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19019262/T1PA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MFL0005549
Claimant Vehicle No :	SLD7394D	Insured Vehicle No :	GBE226R
Date of Loss:	26/10/2019	Nature of Claim:	TP
		Claim No:	MFL2019D0001355

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLD7394D		
Make & Model:	PEUGEOT 5008, 1.6 D BLUEHDI EAT6 S/R (A)	Engine No:	10JBHC3028487
Reg. Date:	28/06/2016 (Man. Year: 2015)	Chassis No:	VF30EBHZTFS320074
Colour:	Grey	Odometer:	28263 km
Engine Capacity:	1560 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/50 R17	Rear Tyre Size:	215/50 R17
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,732.20	1,092.00	640.20	36.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,000.00	2,400.00	600.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,732.20	3,492.00	1,240.20	26.21
+ GST 7.00/7.00% (S\$)	331.25	244.44	86.81	26.21
Nett Amount (S\$)	5,063.45	3,736.44	1,327.01	26.21
+ Car Rental (3.0 x S\$70.00/day + 7.00% GST) (S\$)		224.70		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,968.59		

INSPECTION

Date of Assignment:	31/10/2019	
Date Inspected:	06/11/2019 Inspected At:	Vantage Automotive Limited (Alexandra) 305 Alexandra Road #02-01, Vantage Automotive Centre Singapore 159942
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2019)
Parts:	M1-SUV	PEUGEOT 5008 1.6 D BLUEHDI EAT6 S/R (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLD7394D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SET BRACKET	Serviceable	88.20 F	*- F
2	1		*BUMPER BRACKET	Serviceable	108.00 F	*- F
3	1		*REAR BUMPER	Deformed	675.00 F	*675.00 F
4	4		*RR OBSTACLE DETECTION SENSOR	Not Working (2 PCS ONLY)	648.00 F	*324.00 F
5	1		*BADGE -BLUE HDI	Necessary	36.00 F	*36.00 F
6	1		*BADGE -5008	Necessary	27.00 F	*27.00 F
7	1		*SUNDRIES	Necessary	150.00 FS	*30.00 FS
					Total Parts (S\$)	1,732.20 1,092.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE ,REPLACE ,REPAIR ,REALIGN REAR BUMPER ,REVERSE SENSOR ,REAR BUMPER REINFORCEMENT AND ALL AFFECTED AREA	New	1,200.00	600.00
2	LABOUR TO PUTTY AND RESPRAY REAR BUMPER, TAILGATE PANEL AND ALL AFFECTED AREA	New	1,200.00	1,200.00
3	TO CONDUCT ECU PROGRAMMING & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE	New	600.00	600.00
Gross Labour Cost (\$\$)			3,000.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >