

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Oct 2019 10:56	Clm Veh Model Changed	(205769) VOLKSWAGEN PASSAT 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A).	[I] Jeannie Cheng Jin Rong
2	30 Oct 2019 10:56	Clm Created	Reg No: SCZ3260Z. Policy No: 29120888AVW. Acct Date: 2019/10/26. Claim Type: SC. Insurer: MS IG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVG519142 309-02	[I] Jeannie Cheng Jin Rong
3	31 Oct 2019 11:40	Notification Status Changed	Ins.Status => Incoming Claim	[I] Jeannie Cheng Jin Rong
4	31 Oct 2019 11:40	Clm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] Jeannie Cheng Jin Rong
5	31 Oct 2019 13:18	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert.	[I] Jeannie Cheng Jin Rong
6	31 Oct 2019 13:18	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2019/11/01	[I] Jeannie Cheng Jin Rong
7	31 Oct 2019 13:18	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jeannie Cheng Jin Rong
8	31 Oct 2019 14:04	Assignment 1st Accessed		[A] Ong Zi Hui
9	31 Oct 2019 14:06	Clm Registration Modified	Rep:1137->205926.	[I] Jeannie Cheng Jin Rong
10	31 Oct 2019 14:09	Adj Assignment Cancelled	Car in, outsource as per Winnie instruction. - Manual assigned to LKK via email on 31/10/2019	[I] Ong Zi Hui
11	31 Oct 2019 14:09	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Ong Zi Hui
12	31 Oct 2019 14:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):(MANUAL ASSIGN) Car in, Please survey & revert.	[I] Ong Zi Hui
13	31 Oct 2019 14:10	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2019/11/01	[I] Ong Zi Hui
14	31 Oct 2019 14:10	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Ong Zi Hui
15	31 Oct 2019 14:23	Assignment 1st Accessed		[A] LEE SU THING
16	31 Oct 2019 14:34	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] LEE SU THING
17	01 Nov 2019 14:06	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
18	01 Nov 2019 14:06	Clm Dtl Modified	Vehicle Class: -> -1.	[A] DENISE TAY KWEE CHENG
19	01 Nov 2019 15:12	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/30	[A] DENISE TAY KWEE CHENG
20	01 Nov 2019 15:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/30	[A] DENISE TAY KWEE CHENG
21	01 Nov 2019 15:13	Adj Mandate Request	Cur.Reg:53966.96:DAMAGE CONSISTENT	[A] DENISE TAY KWEE CHENG
22	06 Nov 2019 10:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/30. Mandate Remarks: subject to confirmation of checked ite ms.	[I] FOO AI NGOH
23	06 Nov 2019 10:42	Adj Mandate Set	Approved:52500.00:subject to confirmation of checked items.	[I] FOO AI NGOH
24	13 Mar 2020 11:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/30	[A] DENISE TAY KWEE CHENG
25	13 Mar 2020 11:35	Adj Mandate Request	Cur.Reg:51109.70:DAMAGE CONSISTENT REPAIR COST ECONOMICAL	[A] DENISE TAY KWEE CHENG
26	17 Mar 2020 09:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/30. Mandate Remarks: subject to confirmation of checked ite ms.	[I] FOO AI NGOH

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No.	On	Audit	Remarks	By
27	17 Mar 2020 09:49	Adj Mandate Set	Approved:51109.70:subject to confirmation of checked items.	[1] FOO AI NGOH

Date From    Date To    Audit Type

ACTIVITY

[14/02/2020 14:35] DENISE TAY KWEE CHENG:
 Fri 14/2/2020 2:32 PM - Check with Germaine Ong from VW the current repair status, The rear fender just arrive not long ago, We have cut and weld, currently doing the spray painting work
 [31/10/2019 14:07] Ong Zi Hui:
 Car in, outsource as per Winnie instruction. - Manual assigned to LKK via email on 31/10/2019

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2329811	31 Oct 2019 11:40:11	OD/TP Case (Insurer)	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SCZ3260Z	609720	xx.xx
2331634	01 Nov 2019 14:06:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCZ3260Z		11.77