

## Jia Le (LKK Auto)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** Wednesday, 25 November 2020 3:27 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Your ref: 2015879253SG-003 [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

**Importance:** High

Hi Jia Le

Reference to above matter.

Please be informed matter been repudiated to our insured.

Kindly follow up with the necessary to TP etc. Separately for further non reporting cases, please be reminded to follow-up closely to avoid a situation of a big gap between each correspondences exhausted to get insured to report which will jeopardize our position to consider repudiation etc.

Thank you.

Best Regards

**Bennie Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Tan, Bennie-WZ  
**Sent:** Monday, November 16, 2020 9:48 AM  
**To:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Your ref: 2015879253SG-003 [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

Hi Jia Le

No report till date.

I will take over from here and seek approval for necessary repudiation etc.

Best Regards

**Bennie Tan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Friday, November 13, 2020 10:38 AM  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Your ref: 2015879253SG-003 [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

**This message is from an external sender; be cautious with links and attachments.**

Hi Bennie,

We have sent our final reminder letter to OI on 23/10/2020.

Kindly assist to check and advise whether OI has reported.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]  
**Sent:** Wednesday, 21 October 2020 12:11 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Your ref: 2015879253SG-003 [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]  
**Importance:** High

Hi Jia Le

I just realized that the address in our reminder letters to OI is wrong.

Please see below (*this info updated from 04/07/2019 onwards*).

Name of Policyholder	: PESTIMESH PTE. LTD.
Address	: 80 PLAYFAIR ROAD #02-11 KAPO FACTORY BUILDING SINGAPORE 367998

Kindly assist to re-send a Final Reminder Letter to OI. Do monitor closely if OI reported and get back to me upon the expiry of your given dateline to report.

Thanks.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification: 28<sup>th</sup> October 2020*

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Wednesday, October 21, 2020 11:46 AM  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** [EXTERNAL] RE: Your ref: 2015879253SG [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

**This message is from an external sender; be cautious with links and attachments.**

Hi Bennie,

TP come back and decided to pursuing the claim.

We have sent out non-reporting letter and contacted them to lodge the report. However, we still did not received any update from insured.

Kindly let us have your instruction.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 20 July 2020 11:38 AM  
**To:** Tan, Bennie-WZ  
**Subject:** Your ref: 2015879253SG [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

Hi Bennie,

TP repairer did not arrange to survey till date. Therefore, we will cancel this case.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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