

## Jia Le (LKK Auto)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** Wednesday, 21 October 2020 12:11 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Your ref: 2015879253SG-003 [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

**Importance:** High

Hi Jia Le

I just realized that the address in our reminder letters to OI is wrong.

Please see below (*this info updated from 04/07/2019 onwards*).

Name of Policyholder : PESTIMESH PTE. LTD.  
Address : 80 PLAYFAIR ROAD  
#02-11 KAPO FACTORY BUILDING  
SINGAPORE 367998

Kindly assist to re-send a Final Reminder Letter to OI. Do monitor closely if OI reported and get back to me upon the expiry of your given dateline to report.

Thanks.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification: 28<sup>th</sup> October 2020*

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Wednesday, October 21, 2020 11:46 AM  
**To:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Subject:** [EXTERNAL] RE: Your ref: 2015879253SG [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

**This message is from an external sender; be cautious with links and attachments.**

Hi Bennie,

TP come back and decided to pursuing the claim.

We have sent out non-reporting letter and contacted them to lodge the report. However, we still did not received any update from insured.

Kindly let us have your instruction.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Monday, 20 July 2020 11:38 AM

**To:** Tan, Bennie-WZ

**Subject:** Your ref: 2015879253SG [ACCIDENT INVOLVING VEHICLES GBJ6498G AND SME2557S ON 19/08/2019]

Hi Bennie,

TP repairer did not arrange to survey till date. Therefore, we will cancel this case.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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