

Veron Chen (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Wednesday, 29 April 2020 8:32 AM
To: Dd hashim
Cc: Veron Chen (LKKAuto)
Subject: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING OFFER/REF:CMTD1905077

Dear Ms Hashim,

As per our communication. Revised the repair cost at below.

Spray	-	\$200
Labour	-	\$200
Rear bumper ADS sticker	-	\$80
Electrical checking	-	\$20

Total : \$500 (Part by part before GST). 2 repair days.

Please confirm.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto)
Sent: Tuesday, April 21, 2020 8:45 AM
To: Dd hashim
Cc: Veron Chen
Subject: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING OFFER/REF:CMTD1905077

Dear Ms Hashim,

Kindly follow up any status.

Thanks.

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto)

Sent: Tuesday, April 14, 2020 12:46 PM

To: Dd hashim

Cc: Veron Chen

Subject: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING
OFFER/REF:CMTD1905077

Dear Ms Hashim,

As per our communication earlier. We have done a re-assessment of the damaged condition. The rear bumper and lower garnish (black) are pre-existing damaged. Hence, we recommend to spray the rear bumper.

Re-calculation the repair cost at below.

Spray rear bumper	\$150
Labour for R&R rear bumper	\$150
Rear bumper ADS sticker	\$80
Total :	\$380

We apologize for the inconvenience.

Thanks.

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dd hashim [<mailto:dd.hashim@dingauto.sg>]

Sent: Tuesday, April 14, 2020 12:02 PM

To: Veron Chen (LKKAuto)

Cc: SUR; Steve Chen (LKK Auto); Kelly Ding; claims; taxiscs

Subject: Re: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING
OFFER/REF:CMTD1905077

WITHOUT PREJUDICE

Hi Veron,

Noted and thanks.

~Avoid Virus, Stay Safe~

SINCERELY

DD HASHIM

HP:+65 81160811/+65 92394128

FAX:+65 64520614

On Tue, Apr 14, 2020 at 11:57 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Hashim,

Steve will review the file again.

Will update you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dd hashim [mailto:dd.hashim@dingauto.sg]
Sent: Tuesday, 14 April 2020 11:19 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Kelly Ding <kelly.ding@dingauto.sg>; claims <claims@dingautomotive.com.sg>; taxiscs <taxiscs@stengg.com>
Subject: Fwd: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING OFFER/REF:CMTD1905077

WITHOUT PREJUDICE

Hi Veron,

As spoken to Mr Steve 14/4/2020 11:15, kindly help to check the issue of the COR that already finalized.

Sompo OIC is request us to follow up with LKK for the said accident as per forwarded email below.

Thank you.

~Avoid Virus,Stay Safe~

SINCERELY

DD HASHIM

HP:+65 81160811/+65 92394128

FAX:+65 64520614

----- Forwarded message -----

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Date: Tue, Apr 14, 2020 at 10:34 AM
Subject: RE: Pls forward footage ; RE: (2019 CASE) 50112159/SHA8729D/FBP2274E/30/10/2019-PENDING OFFER/REF:CMTD1905077
To: Dd hashim <dd.hashim@dingauto.sg>, SUR <sur@lkkauto.com>, assignments <assignments@lkkauto.com>, Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Kelly Ding <kelly.ding@dingauto.sg>, claims <claims@dingautomotive.com.sg>, taxiscs <taxiscs@stengg.com>, Ding Ding Auto <ding@dingauto.sg>

Dear Mr Hashim,

Thank you for your email with footage and we note that based on our insured's e-file report which we only receive on 26/02/20, shows that your client's rear bumper has pre-existing damages and we do not agree with M/s LKK report.

In view of this, M/s LKK will be liaising with you on the cost of repair accordingly.

Dear M/s LKK AUTO,

Please assist above and do update once the report is ready for our review, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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