

PRE-REPAIR INSPECTION REQUEST – SME2210S vs SMG4011B (OI) on D.O.A.: 25/10/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
Sent: Tuesday, 29 October, 2019 2:19:22 PM
Attachments:   20191029110845.pdf  20191029110845.pdf

Hi,

Please refer to the enclosed request from **Massive Trading & Auto** .
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Anthony Cheong [mailto:cheonganthony@yahoo.com.sg]
Sent: Tuesday, October 29, 2019 1:09 PM
To: Hor, Yinrul
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMG4011B AND SME2210S ON 25/10/2019

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir

Our client has agreed to the usage of Mr **Kenneth Kong** from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Mr **Kenneth Kong** from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

On Tuesday, 29 October 2019, 11:55:37 am GMT+8, Hor, Yinrul <yinrul.hor@aig.com> wrote:

	
<p>This is a secure, encrypted message. To read it, open the attachment.</p> <p>这是安全加密信息。如要阅读此信息，请开后附件。</p> <p>นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับเพื่ออ่านมันให้เปิดไฟล์ที่แนบมา</p> <p>이것은안전하고암호화된메시지입니다.그것을읽으려면첨부파일을열입니다.</p> <p>Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.</p> <p>Click here by 2019-11-05 11:55 +08 to read your message. After that, open the attachment.</p> <p>More Info</p>	

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From: Yinrul.Hor@aig.com
To: cheonganthony@yahoo.com.sg
Cc: Andy-SY.Fong@aig.com , Winnie-LW.Fan@aig.com , NoorMariesa.AbuKassim@aig.com , Syazairdina.Azlan@aig.com , yokeshi.chan@aig.com , ShengYang.Lim@aig.com , Aashweenjeetkaur.Mithoosingh@aig.com , Theerthan.Parthiban

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMG4011B AND SME2210S ON 25/10/2019

Date: Tue, 29 Oct 2019 03:55:26 +0000

Without Prejudice

Your Reference : SME2210S
Our Reference : SMG4011B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Anthony Cheong [mailto:cheonganthony@yahoo.com.sg]
Sent: Tuesday, October 29, 2019 11:46 AM
To: AIG SGP, Claims-Survey
Subject: [EXTERNAL] Accident involving SME2210S & SMG4011B on 25.10.2019

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WITHOUT PREJUDICE

Your ref : SMG4011B
Our ref : 2210/2019

Dear Sir/Mdm

We refer to the above matter.

Our client's vehicle **SME2210S** was involved in the above accident with your insured's vehicle no **SMG4011B on 25 Oct 2019**.

Kindly let us have your surveyor list for our attention.

Also, please let us know within 2 working days whether you would like to conduct the pre repair survey of our client's vehicle.

The survey can be conducted at the following address

Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541

If we do not hear from you within the next 2 working days excluding Saturday, Sunday or holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith the GIA report of **SME2210S** for your kind perusal.

In the meantime, if you have any queries, please do not hesitate to contact me at **91082728** and I'll be most happy to assist you.

Your kind attention to the above is much appreciated.

Best Regards
Anthony Cheong
Claims
Massive Trading & Auto