Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Saturday, 2 November, 2019 12:01 PM

To:

Cc: CS A Team; Admin A; assignments; Vic (LKKAuto)

RE: REQ FOR DIRECT SETTLEMENT - SMD9802T & SLW5261S (AIG) ON 30.10.2019 Subject:

*** LKK REF: CC3/AIG19019209/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg] Sent: Saturday, 2 November, 2019 8:39 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto) Cc: CS A Team; Admin A; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SMD9802T & SLW5261S (AIG) ON 30.10.2019 *** LKK REF:

CC3/AIG19019209/ha3

Dear Vic,

Kindly reply liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 31 October 2019 8:53 PM

To: PBSP < pml-pbsp@simedarby.com.sg >; Vic (LKKAuto) < vicalpeh@lkkauto.com >

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; 甯珺 © <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMD9802T & SLW5261S (AIG) ON 30.10.2019 *** LKK REF:

CC3/AIG19019209/ha3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Please refer to video/picture>.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <<u>pml-pbsp@simedarby.com.sg</u>> **Sent:** Wednesday, 30 October, 2019 4:59 PM

To: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: REQ FOR DIRECT SETTLEMENT - SMD9802T & SLW5261S (AIG) ON 30.10.2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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