144325 CC4/ASM19019207/Apa3 52 - 35/5/2010 OH Vale INS. CASE OWNER: 6568804897 ASSIGNMENT DOI: 29/10/2019 29/10/2019 Date / Time : ADRIAN Surveyor: Registered in Merimen: Pre-assign / CCU / FTE S9M024ZI Claim No. **SLU 1203Y** Insured Vehicle No. GA499822 LOONG NAM BOEY Policy No. Name of Insured **BMW 335 CI** HP: 96572093 Make / Model : PIE (JURONG) BEFORE (CTE/SLE EXIT) Insured Tel No. D.O.A: 25/10/2019 10:20 Place of Accident: Excess Sec II :S\$ Nature of Accident: (YES / (10) OLGIA REPORT YESY NO ; TP GIA REPORT YES/ NO Is driver the owner? If NO, Driver Name / Age: Final? Yes/No Insured Liability (V/L: YES)/ NO) Driver Tel No. : SJL 8378B INSRS: INSRS: INSRS WSP: INSRS: WSP: WSP: SM AUTOMOTIVE WSP: Tel: Tel: Liability: Tel: Tel: Liability: Liability: Liability: RMKS RMKS: RMKS: RMKS: DATE / PIC Date/Time SLU 1203Y - X SJL 8378B - X Non-Reporting ltr (1st): 31/10/2019 OINR. To send out first letter. File pass to Su Li. Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): V OI GIA Rec'd Call OI: After call ltr to OI: prosunters. Documentation Check List: Handler Notification ltr (if non-pickup) FILE PASS to MK to close. After call ltr to OI: Authorisation To Act Release Voucher: Final Repair Bill Car Rental Invoice Towing Invoice LTA/GIA: Medical Bill: Mandage/Reject Instruction: Payment Breakdown Form: Post-Repair Photos: Sent By: PRELIMINARY ADVICE Date/Time: Others: Confirm by: Confirm with: Date/Time FINALIZATION Call SS Call WW.Configm with SUVW Date/Time: FINAL SETTLEMENT If No or B 28, Ass. Lia (Agreed / Assessed) BOLA S/N No. Final Liability: 705U-W Repair Cost: Loss of Rental (LOR): ss [lw-w is | DVx II Loss of Use (LOU): days) SS Loss of Income (LOI): [Tick only one]

LOR + LOI

Confirm with:

Name 1:

Name 2:

Name 3:

(e.g. Tow/ Independent)

SM AUTUMNIVE

Global Sum S\$: & VSV · W

Claim status: Norma/Reject/Private Settle
 Penny Format

750-40

2) Report Format:

3) Survey fee

Email

LOR + LOU

8152.W

SS 815V-W

J-W

SS

SS

SS

SS

SS

Date/Time:

LOR only LOU only

GIA/LTA Search

Disbursement:

FINAL PAYMENT

Payee 2: (Strike if N.A.)

Payee 3: (Strike if N.A.)

Legal Cost

Total:

Payee 1:

Medical:

SM &UTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883 Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No.: 53231488C

LI PENG Blk 1 Kaki Bukit Ave 6 # 01-43

Singapore 417883

29/10/2019

TO AXA. Xiao Tony.

mROS3BK4107036526.

Accident date: 25/10/2019

Estimated repair cost for vehicle no: SJL8378B TOYOTA CAMRY 2.0 A '08

CHASSIS: MR053BK4107036526

		CHASSIS: MR053BK4107036526		
S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid Brellad -		\$980.20
2	2	Rear Boot Lid Hinge Nuc	\$131.75	\$263.50 %
3	1	Rear Boot Lid Emblem Logo ?		\$76.10
4	1	Rear Boot Lid Camry Logo		\$74.00
5	1	Rear Boot Lid 2.0 Logo		\$53.20
6	1	Rear Boot Lid Centre Chrome Moulding 2 M	16	\$297.20 *
7	4	Rear Boot Lid Centre Chrome Moulding Clip	\$6.50	\$26.00 ×
8	1	Rear Boot Lid Number Plate		\$50.00 *
9	2	Rear Boot Lid Number Plate Lamp Hen	\$83.10	\$166.20
10	2	Rear Boot Lid Side Reflector RH Could	\$387.00	\$774.00 3
11	1	Rear Boot Lid Inner Lock Assy		\$429.30
12	1	Rear Boot Lid Inner Rubber		\$182.90
13	1	Rear Boot Lid Inner Trim Board		\$561.20
14	8	Rear Boot Lid Inner Trim Board Clip	\$6.50	\$52.00 *
15	2	Rear Tail Lamp RH could	\$474.85	\$949.70 4
16	4	Rear Tail Lamp Clip	\$8.00	\$32.00
17	2	Rear Tail Lamp Lower Bracket	\$43.75	\$87.50
18	1	Rear R/H Tail Lamp Panel Peyr		\$193.20 4
19	1	Rear Bumper Debund		\$546.20
20	8	Rear Bumper Clip	\$6.50	\$52.00
21	2	Rear Bumper Side Retainer	\$131.35	\$262.70
22	1	Rear R/H Bumper Side Reflector		\$83.10
23	1	Rear Bumper Reinforcement But		\$531.50
24	1	Rear R/H Bumper Reinforcement Bracket Nel	~	\$121.10
25	1	Rear R/H Bumper Mud Shield We ~		\$93.10 ×
26	1	Rear Bumper Reverse Sensor		\$380.00
27	1	Rear R/H Fender Bucker Pens		\$981.45

*1				
Ĭ,			No.	1
28	1	Rear R/H Fender Air Duct 2	\$112.	.00+
29	1	Rear R/H Fender Inner Trim Board (New	\$444.	
30	8	Rear R/H Fender Inner Trim Board Clip \$6.5	50 \$52.	.00 ×
31	1	Rear End Panel Dented	\$659.	.25
32	1	Rear End Panel Top Garnish Delocred	\$381.	.40
33) .	1	Rear Spare Tyre Panel	\$708.	.10 ××
34	1	Rear Spare Tyre Panel Top Cover ton	\$281	
35	1	Rear Spare Tyre Panel Top Foam		.201.
36	1	Rear Spare Tyre Panel & End Panel Sealant Nec	\$450	.00 250(S
37	1	Rear R/H Spare Tyre Side Panel	\$182	00.1
38	1	Rear Exhaust Best		.85 81
39	1	Rear Exhaust Chrome Pipe 🔑 ~	\$160.	.00 ×
40	2	Rear Exhaust Mounting N × × \$65.		
41	1	Rear Center Exhaust Best	\$1,081	
42	1	Rear Windscreen Moulding 2 Me		.25 1
43	1	Rear Windscreen Seal	\$95	.00 605
		7684.30 S-N 450 Subto	otal :- \$14,469	90
		5763·12		
Labor	ak		11054	1.42
Labor	IL CLI	narges		
To ren	nove	e & refit cushion	\$280	.00 200
To ren	nove	& refit reverse sensor LKK Auto Consultants hence notify	\$100	.00 60
To ror	move	the Repairer of the following: To resurvey before/after spray painting	\$120	.00 ×

To remove & refit cushion		\$280.00
To remove & refit reverse sensor	LKK Auto Consultants hence notify	\$100.00 60
To remove & refit rear windscreen	the Repairer of the following: To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation	\$120.00
Gum	Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed	\$50.00 🗸
To remove & refit rear exhaust	Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer	\$280.00 200
To check wiring	Signature: Date:	\$100.00 30
Towing fee	3150	\$100.00
		100 ex

Tuff kote

Panel beating

Adoian hing \$1,800.00

15839.92

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

912G

Vehicle Details

Vehicle No.:

SJL8378B

Vehicle to be Exported:

No

Intended Deregistration Date:

26 Oct 2019

Vehicle Make:

TOYOTA

Vehicle Model:

CAMRY 2.0 AUTO ABS

AIRBAG

Primary Colour:

Silver

Manufacturing Year:

2008

Engine No.:

1AZE118579

Chassis No.: Maximum Power Output: MR053BK4107036526 108.0 kW (144 bhp)

Maximum Fower Output

.....

Open Market Value:

\$25,403.00

Original Registration Date:

12 Dec 2008

First Registration Date:

12 Dec 2008

Transfer Count:

1

Actual ARF Paid:

\$25,403.00

Intended PARF Rebate Details

PARF Eligibility:

Forfeited

PARF Eligibility Expiry Date:

\$0.00

PARF Rebate Amount: Intended COE Rebate Details

COE Expiry Date:

31 Oct 2023

COE Category:

E - Open Category

COE Period(Years):

5

PQP Paid:

\$16,140.00

COE Rebate Amount:

\$12,955.00 **\$12,955.00**

Total Rebate Amount:

Message
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 26 Oct 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Ventdeleiwheretarumans	er since
Owner ID Type:	Singapore NRIC
Owner ID:	912G
Valida Dalaik	5 H 0070D
Vehicle No.:	SJL8378B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	29 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0 AUTO ABS AIRBAG
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	1AZE118579
Chassis No.:	MR053BK4107036526
Maximum Power Output:	108.0 kW (144 bhp)
Open Market Value:	\$25,403.00
Original Registration Date:	12 Dec 2008
First Registration Date:	12 Dec 2008
Transfer Count:	1
Actual ARF Paid:	\$25,403.00
InterneutPARE Rebate PARIS	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COP Rebate Details	
COE Expiry Date:	31 Oct 2023
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$16,140.00
COE Rebate Amount:	\$12,929.00
Total Rebate Amount:	\$12,929.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 29 Oct 2019

New Cars

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Bidded Car Plate Number for sale Looking for auspicious numbers?

Browse our list of hottest bidded car plate numbers for sale.

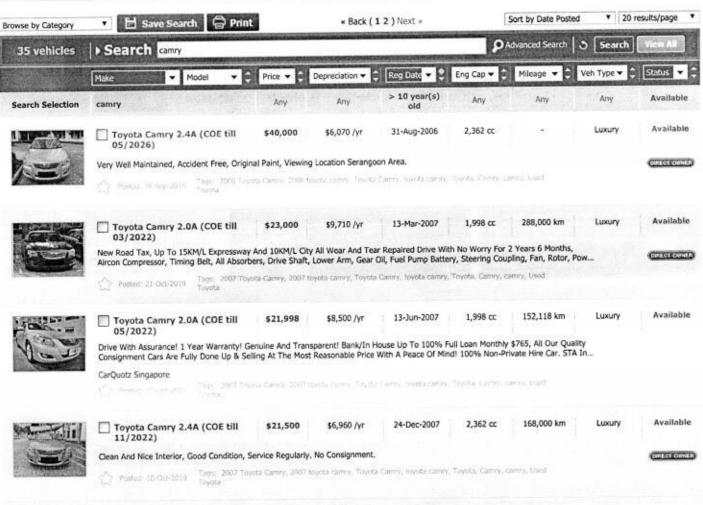




Post an Advertisement Sell it yourself! Advertise it at just \$58 until it's SOLD!



YONG LEE SENG MOTOR PTE LTD



GET YOUR RENEWAL LOAN

Is your COE expiring? Let us help you renew it!

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.



Toyota Camry 2.4A (COE till 03/2023)

\$25,998

\$7,760 /yr

06-Mar-2008

2.362 cc

Luxury

Available

Drive With Assurance! 1 Year Warranty On Major Engine & Gearbox Problems! Genuine And Transparent! Bank/In House 100% Full Loan Monthly \$743, All Our Quality Consignment Cars Are Fully Done Up & Selling At The Most Reasonable Price With A Peace Of Mind! 100%...

CarOuotz Singapore Posted: 19-Cit 201s Tags: 2008 Toyota Carriy, 2008 toyota carriy, Toyota Carriy, Toyota Carriy, Toyota, Carriy, Carriy, Used Toyota

HAAGE AVALABLE

Toyota Camry 2.0A (COE till 04/2023)

\$28,300

\$8,130 /yr

22-Apr-2008

1,998 cc

180,000 km

Luxury

Available

S\$ 5k Already Spent On Wear And Tear, 100% Reliable Popular Japanese Sedan Car. Direct Seller Here. Price Slightly Negotiable For Sincere Buyer. Selling To Upgrade Due To Increase In Family Size. 6 Months New Tyre. Loan Can Be Arrranged. 3 Digit Car Plate. Tags. 2008 Toyota Carery, 2008 beyote centry, Toyota Carery, toyota carery, Toyota, Carery, Carery, Civid

(OUSIGE COUNTY)



Toyota Camry 2.0A (COE till 04/2023)

\$32,800

\$9,430 /vr

22-Apr-2008

1,998 cc

82,057 km

Luxury

Available





Service Request Details

Claim

S9M024ZI

Reference

None Ø

Loss Date

October 25, 2019

Report Date

Oct 29, 2019 9:46:35 AM

Request Date

October 29, 2019

Due Date

November 5, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJL8378B

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

Model

CAMRY-2.0

Service Address

Primary Contact/Insured

LOONG NAM BOEY BLK 1162A RIVERVALE CRESCENT, #12-210, 541162, Singapore

INSURANCE@DICKSONINSURANCE.COM.SG

Claim Handler

OH Vale

6568804897

SUBJECT

BODY

vale.oh@axa.com.sg

Additional Instructions

Invoices Messages History Documents Assessment Metrics Notes TYPE 0 SENT 10/29/19 1:18 PM FROM OH Vale

TP WKSP-SM AUTOMOTIVE-NON REPORTING-VO

Summer Lee (LKK Auto)

From:

sm automotive <sm_automotive@hotmail.com>

Sent:

Tuesday, 29 October, 2019 10:21 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

[EXTERNAL] Re: SJL8378B CLAIMING AGAINST SLU1203Y DOA:25.10.19

Categories:

Namrata

Without Prejudice - resend

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive

Sent: Saturday, October 26, 2019 10:45 AM

To: motor.survey@axa.com.sg <motor.survey@axa.com.sg>
Subject: SJL8378B CLAIMING AGAINST SLU1203Y DOA:25.10.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

31 October, 2019

LOONG NAM BOEY

BLK 1162A RIVERVALE CRESCENT, #12-210 SINGAPORE 541162

Dear Sirs/Madam,

OUR REF : S9M024ZI // CC4/ASM19019207/Apa3

YOUR REF : SLU 1203Y

ACCIDENT INVOLVING SLU 1203Y & SJL 8378B ALONG/AT PIE (JURONG)

BEFORE (CTE/SLE EXIT) ON 25/10/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from SM AUTOMOTIVE acting on behalf of the owner of SJL 8378B against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely, Chew Hsiao Tong

CC : AXA INSURANCE PTE LTD

Motor Claim Department



<Request for DS> - S9M024ZI [ACCIDENT INVOLVING SLU 1203Y(OI) & SJL 8378E(TP) ON 25/10/2019]

Type

@ Question

Message

Liability: 100%. Insured driver rear-ended third party party. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you. Hsiao Tong - 22 Nov 2019

Reply

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 22 November 2019 11:33 AM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 144325, vehicle number SJL8378B

11/22/19 11:21 AM *** MessageHi You may proceed to do DS-VO -

OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg [mailto:vale.oh@axa.com.sg]

Sent: Friday, 22 November 2019 11:24 AM

To: admin-d@lkkauto.com

Subject: New message for service request 144325, vehicle number SJL8378B

AXA Insurance has sent you a message for claim number S9M024ZI.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG. https://www.avg.com



<TP - Mandate IA> - S9M024ZI [ACCIDENT INVOLVING SLU 1203Y(OI) & SJL 8378B(TP) ON 25/10/2019]

Type

Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$8,602.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 6-Dec-19

Reply



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 6/12/2019

Survey Details:

Date of loss	25-Oct-19	
Date of appointment	29-Oct-19	
Date of survey	29-Oct-19	
Location of survey	SM AUTOMOTIVE	

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJL8378B
Make and Model	TOYOTA CAMRY 2.0 AUTO ABS AIRBA
Date of registration	12-Dec-08
Parf Rebate	
Market Value	\$ 28,000.00
Parf Rebate	\$ 12,955.00
Nett Loss	\$ 15,045.00

Repair details:

Initial Estimate	\$	19,249.90
Illitial Estilliate	7	20/2 10.0

Proposed/Revised repair cost:

Parts	\$ 6,213.23
Check items (estimate)	\$
Labour	\$ 3,150.00
Total	\$ 9,363.23
Lump Sum(if applicable)	\$ 7,500.00

Number of days for repair	11
ivallibel of days for repair	



51 UBLAVE 1, #02-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

OID rear-e	nded third _i	party. BOLA	27.	

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 7,500.00	
Loss of use	\$ 1,100.00	(11days x \$100.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 8,602.00	



Re:<TP - Mandate IA> - \$9M024ZI [ACCIDENT INVOLVING SLU 1203Y(OI) & \$JL 8378B(TP) ON 25/10/2019]

Type

Q Question

Message

Hi Hsiao Tong Pls reduce further on the COR, it seems high. By the way, did you check on the parts pricing?-Yor.
Admin
had abeles

VO



RE: Re:<TP - Mandate IA> - S9M024ZI [ACCIDENT INVOLVING SLU 1203Y(OI) & SJL 8378B(TP) ON 25/10/2019]

Type

Q Question

Message

Hi, according to surveyor, he had checked on parts pricing. The rear portion of third party vehicle was badly damage due to direct impact from the rear. Third party repairer issued an estimate repair cost of \$19,249.90, our surveyor had checked every item and managed to bring down repair cost to L/sum \$7,500.00, representing a reduction of 61% on repair cost. Among those parts, rear bumper, rear boot, rear end panel, floor panel & rear exhaust already occupied 50% of total repair cost. Kindly let us have your comments/ proposal in order for us to offer/resolve the matter amicably with third party repairer. Thank you. Hsiao Tong - 20 Feb 2020.

Reply