

# COMFORTDELGRO ENGINEERING

Our Ref : T 1019 / SH 9710H /WT/CK(st)

Your Ref :

Date : 15-Nov-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199606048W

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 9710H YOUR INSURED PC 7990R**  
**AND OTHER GBH9468J ON 28.10.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 9710H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving PC 7990R we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,717.62
6	<u>3.5</u> days Loss of Rental @ \$ <u>125.40</u> per day	\$	438.90
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	3,164.01

## HIRER'S CLAIM

7	<u>3.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	280.00
<b>Total Claims :</b>		\$	3,444.01

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : PC 7990R
- c) GIA / Police report/s of : SH 9710H
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



ISO 9001  
OHSAS 18001

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SH9710H , PC7990R , GB... ON 28-Oct-19 17:30  
ALONG T JUNCTION OF ANG MO KIO AVE 10 AND ANG MO KIO AVE 1**

I / We **TAN CHIN MAN** (Hirer) NRIC No.: **SXXXX208C**

and/or **CHONG HIN SHEN** (Relief) NRIC No.: **SXXXX516I**

Taxi Number **SH9710H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

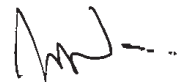
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Oct-2019**

Name of Hirer **TAN CHIN MAN**

Hirer NRIC **SXXXX208C**

Signature :



Address **514 WEST COAST ROAD #02-493  
120514**

Contact No. **90095492**

Name of Relief **CHONG HIN SHEN**

Relief NRIC **SXXXX516I**

Signature :



Address **477 JURONG WEST STREET 41 09-350  
640477**

Contact No. **91566566**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3027391900

Claim No : SNM19D205118C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,250.00

DOLLARS THREE THOUSAND TWO HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 9710H

Insured Vehicle No. : PC 7990R

Date of Loss : 28/10/2019

Place of Accident : T JUNCTION OF ANG MO KIO AVE 10 & ANG MO KIO AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MG LIM TRANSPORT

Driver Name : CHIEN SOO KAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,250.00
	=====
TOTAL . . . . .	S\$ 3,250.00
	=====

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Claimant Name : COMFORT TRANSPOTATION PTE LTD

NRIC No : 199303821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOHANG DRIVE  
SINGAPORE 508969

Date :

5/10/2020

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 9710H

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
30.08.2017

CHASSIS CODE  
JTDKB3FU403562111

INV. NO/DATE  
91476525 04.11.2019

JOB NO.  
305344836

ODOMETER READING

DATE/TIME IN  
28.10.2019 19:05

Description : 3P 28.10.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER CENTER	1	552.61	25.00	414.46
0003	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.81	25.00	239.11
0004	04-01-0302-2286	PRIG4 COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0005	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0006	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY BACK DOOR(LOGO)	1	47.00	25.00	35.25
0007	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAME (HYBRID S)	1	52.90	25.00	39.67
0008	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAME (PRIUS)	1	52.90	25.00	39.67

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91476525	2,717.62	

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6260 9755

#### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 72879  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 71  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 9710H

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
30.08.2017

CHASSIS CODE  
JTDKB3FU403562111

INV. NO/DATE  
91476525 04.11.2019

JOB NO.  
305344836

ODOMETER READING

DATE/TIME IN  
28.10.2019 19:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	28-01-0302-2015	PRIVC REAR BONNET COMFORTDELGRO CTPL	1	30.00	0.00	30.00
0010	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0011	28-01-0302-0006	PRIVC REAR BOOT 65521111 CTPL	1	30.00	0.00	30.00
SUB-TOTAL			:			1,409.83

#### JOB NATURE

0001	PB	PANEL BEATING		480.00		480.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		600.00		600.00
0003	17-01	WIRING CHARGE		20.00		20.00
0004	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			1,130.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91476525	2,717.62	

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

#### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 72879  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 71  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 9710H

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
30.08.2017

CHASSIS CODE  
JTDKB3FU403562111

INV. NO/DATE  
91476525 04.11.2019

JOB NO.  
305344836

ODOMETER READING

DATE/TIME IN  
28.10.2019 19:05

Items total		2,539.83
Add GST @	7.000 %	177.79
Invoice amount		2,717.62

Issued by : CHEWBEELENG 04.11.2019 14:36:25  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91476525	2,717.62	

Our Ref: CT19100638

Date: 04 November 2019



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/10/2019 @ 17:30 hrs  
ALONG T JUNCTION OF ANG MO KIO AVE 10 AND ANG MO  
KIO AVE 1  
INVOLVING PC7990R, GBH9468J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9710H** (the "Taxi"). The Taxi was hired to **TAN CHIN MAN IC NO SXXXX208C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







**Enquire Vehicle Insurance Details**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
PC7990R	28 Oct 2019 / 17:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI19019190/K1eb3

11 NOV 2019

**MG LIM TRANSPORT**  
606 HOUGANG AVENUE 4  
#09-169  
SINGAPORE 530606

Dear Sir/Madam,

**ACCIDENT INVOLVING PC 7990R AND SH 9710H / OTHERS ON 28/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

**RE: [MANDATE REQUEST] RE: OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019**

Irene Tay <irene.tay@sg.cntaiping.com>

Mon 10/5/2020 2:39 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed as per your recommendations;

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,251.31 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,249.33	\$ 2,717.62
2. Loss of Rental (3.5days x \$125.40)	\$ 438.90	\$ 376.20 (3Days x \$125.40)
3. Loss of Income (3.5days x \$50)	\$ 280.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 3,251.31</b>

Please revert.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Monday, October 5, 2020 1:47 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** Re: [MANDATE REQUEST] RE: OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

Hi Irene,

We refer to the email below.

We are still pending approval from your end.

Mutiple reminder have send out for your approval // instruction.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, October 5, 2020 12:38 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

Dear Sir/Mdm,

We refer to the above captioned matter.

Please advise whether have I given you mandate to proceed.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, December 16, 2019 3:25 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

Your ref : SNM19D205118-PC7990R-THP

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,251.31 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,249.33	\$ 2,717.62
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4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 3,251.31</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 31 October 2019 11:29 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

**LKK REF - CC3/CTI19019190/K1eb3**  
**CTPIS REF – SNM19D205118C02/thp)**

Dear Asher

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

**p.s. Irene currently NOT in office**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID : (65) 6389 6183**

**FAX: (65) 6224 7478**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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---

**From:** Claims Dept of CTI

**Sent:** Thursday, 31 October, 2019 10:37 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM19D205118-PC7990R-THP-Accident Involving PC7990R and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

Dear Irene,

Please revert LKK.

Note: officer in charge – Irene Tay 63896192.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: (65) 63896116 | F: (65) 62247175**

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, October 30, 2019 5:19 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Admin A; Asher Sng (LKKAuto)

**Subject:** Direct Settlement - Accident Involving PC7990R (OI : CTI - TBA) and SH9710H (TP : LKK REF - CC3/CTI19019190/K1eb3) on 28.10.2019

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9710H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.



Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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