

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 20 April 2020 5:47 PM
To: Reports (LKKAUTO); 'Lai Kuen LUI (SPF)'; SUR
Cc: 'Hafizul Farhan RAHMAT (SPF)'; 'Cui Fen ENG (SPF)'
Subject: RE: [Pls assist] LKK Report on SJN 7008R (Your ref: CS/SPF19019189/Evf3e2)
Attachments: Final Report & Invoice of Vehicle SJN 7008R

Dear Lai Kuen,

Refer to below email

1. The range of repair cost-[Estimated \\$3000-\\$4000](#)
2. What does 'repair cost not conclude' and 'exclude check items S\$3,422.90 nett' mean?
[As work was still in progress at the time of our first report, the repair cost was indicated as not conclude. Check items means those items that are hidden from view during first survey and can only be confirm whether damage or not upon dismantling. For this case, we have submitted a final report on 14/2/2020.](#)
3. Is it normal for the labour cost to be higher than the material cost?
[The labour cost for agent workshops is typically higher than non-agent garages due to their technician's specialize skills in repairing/painting that specific brand of vehicles using tools/equipment that are align with the original manufacturer standard.](#)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Reports (LKKAUTO)
Sent: Monday, 20 April 2020 3:20 PM
To: 'Lai Kuen LUI (SPF)' <LUI_Lai_Kuen@spf.gov.sg>; SUR <sur@lkkauto.com>
Cc: 'Hafizul Farhan RAHMAT (SPF)' <Hafizul_Farhan_RAHMAT@spf.gov.sg>; 'Cui Fen ENG (SPF)' <ENG_Cui_Fen@spf.gov.sg>
Subject: RE: [Pls assist] LKK Report on SJN 7008R (Your ref: CS/SPF19019189/Evf3e2)

Dear Lai Kuen,

Thank you for your email.

Dear Veron,

Kindly Assist.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Lai Kuen LUI (SPF) [mailto:LUI_Lai_Kuen@spf.gov.sg]

Sent: Monday, 20 April 2020 3:13 PM

To: Elaine (LKK Auto

Cc: Hafizul Farhan RAHMAT (SPF); Cui Fen ENG (SPF)

Subject: [Pls assist] LKK Report on SJN 7008R (Your ref: CS/SPF19019189/Evf3e2)

Importance: High

Hi Elaine

I refer to the inspection carried on SJN 7008R on 31 Oct 2019.

We would like to find out the following:

1. The range of repair cost
2. What does 'repair cost not conclude' and 'exclude check items S\$3,422.90 nett' mean?
3. Is it normal for the labour cost to be higher than the material cost?

Thanks.



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RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$3,442.90 NETT)			
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Report Ref No. CS/SPF19019189/Evf3e2

Lui Lai Kuen (Ms)
2 Logistics Services Executive
Logistics Support and Services Division
Logistics Department
[Singapore Police Force](#)
DID: 68428969



Singapore Police Force – *Commemorating 200 Years of Policing*

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