

Shu Pei (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 21 November 2019 4:44 PM
To: Jeffrey Tan; Shu Pei (LKKAUTO); Khanchna (LKK Auto); Admin A
Cc: Irene Tay; Chee So Chow; Hsiao Tong (LKKAUTO); Alfred Toh
Subject: RE: OUR REF: SNM19D205129-SJW1642B-IRENE - Accident Involving SJW1642B AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019 (should read as 24.10.2019)
Attachments: SJW1642B SAS.pdf

LKK REF - CC6/CTI19019186/Kkb3
CTPIS REF - SNM19D205129C02/thp)
DOA: 24 OCTOBER 2019

Dear Jeffrey

Thank you for the assistance on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jeffrey Tan [mailto:jeffrey.tan@yetta.com.sg]
Sent: Thursday, 21 November, 2019 4:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong <chewht@lkkauto.com>
Subject: Re: OUR REF: SNM19D205129-SJW1642B-IRENE - Accident Involving SJW1642B AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019 (should read as 24.10.2019)

Hi Alfred,

Attached SAS report for your attention.

--

Thanks and Best Regards

Jeffrey Tan

Yetta Insurance Agency Pte Ltd

721 Clementi West Street 2 #01-134 Singapore 120721

T: 67741318, F: 68723734

On Thu, Nov 21, 2019 at 11:06 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

LKK REF - CC6/CTI19019186/Kkb3

CTPIS REF – SNM19D205129C02/2(thy)

DOA: 24.10.2019

Dear Shu Pei/Khanchna

We refer to your emails pertaining to the above matter.

Regret to advise that **Insured driver of M/s Sing Sun Construction Pte Ltd namely DAI JIANFA (9059 2225) has not and/or has failed and/or has yet to file accident** report till date.

Aside to Mr Jeffrey Tan, please assist to notify mutual client to instruct the driver to file the Accident Report at any of China TaiPing Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY before we repudiate liability and re-direct claim to them for their own disposal.

Aside to Irene, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Thursday, 21 November, 2019 10:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D205129-SJW1642B-IRENE - Accident Involving SJW1642B(OI : CTI - TBA) AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 20 November 2019 9:54 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM19D205129-SJW1642B-IRENE - Accident Involving SJW1642B(OI : CTI - TBA) AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019

Dear Irene,

Fya.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 9:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJW1642B(OI : CTI - TBA) AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 30 October 2019 5:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJW1642B(OI : CTI - TBA) AND SMG3816C (TP : LKK REF - CC6/CTI19019186/Kkb3) on 24.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 3816C at M/s Wei Lee Motor Works on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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