

INS. CASE OWNER:

CC 4/EQ1901

LKK:

IDAC

Surveyor:

H. Ann

DOI:

ASSIGNMENT

21/10/19

Date / Time:

21/10/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBG 9523M



Insured Vehicle No.:

Claim No.:

Name of Insured:

Jm PETERSON P100 TRAVELERS

Policy No.:

PMP10019-0121055

Insured Tel No.:

HP:

Make / Model:

Toyota

Excess Sec II :\$5

D.O.A.:

21/10/19

Place of Accident:

BEEK NURIN 1054

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tan LAMET Henry

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

GBG 6723T

INSRS:
WSP:
Tel:
Liability:
RMKS:Del 4
LmINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

3/12

TP inform witness statement in, however it not valid. Left by SD made, only witness a colleague of driver. Inform TP about this but TP has got no other evidence.

5/12

TP inform that OI did pay \$30 to TPD however after a while TPD return the \$ back to OI as not acceptable for repair. Look Ed Joel instruction.

6/12

Refutation email send TP. ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(\$ x days)

Loss of Income (LOI):

\$5

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

Reject

4400-00

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

GBL 6723T

at Workshop m/s

BENG Hai motor

(#)

Blk 3012 #01-2058 2466

Insured:

Industrial park E

Policy No:

Claims No:

Sum Insured:

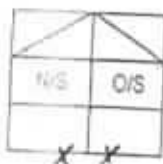
Excess:

(Client's Record)

Make of Ven:

(Policy Condition)

Remark: The veh had commenced its report at the time of inspection.



Ball or Market Value

IDAC Accident Report

Consistent? Yes or No

GIA PR Seen

Consistent? Yes or No

Est. Repair

2

days

Resp. Yes or No

Lum Sum

20

%

3 VOL: Yes or No

CA / REV / REP / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Date / Time

Action / Instruction

1/5 #1450 (Red - #1870-77/567-)

MV - 23600

PV - 20163

NV - 3400

GBL 6723T

DO direct have Estimated

* NON upload photo
where system not work

Date/Time File Print



Print Report

1



Print Report

Date/Time File Print

2

Date/Time File Print

Date/Time File Print

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

- ☐ Site Insp (\$
- ☐ Interview (\$
- ☐ Tech. Insp (\$
- ☐ Travel and

Survey Fee:

Transportation:

S + RS \$

Prints

Chassis

Total

Veh No:

GBL 6723T

Yr Regn: 6/06/13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

N. NV350 mt cc 24PT

Colour:

silver A/C: Insured / Std / NI / NA

Sp. Reading

179.586km T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JN2MCL2E2670000294

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Order / Jammed / Leaked / Burnt or

Brake:

Order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/R15C

R: 195/R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal:

6 - mic mm

Rear

R/Bal:

6 - mic mm

L/Bal:

6 - mic mm

L/Bal:

6 - mic mm

D.O.A.

21/7/13

D.O.I.

29/10/13

Survey held at

BENG Hai motor

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119019182/Hgb3

Date: 30.10.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBC6723T

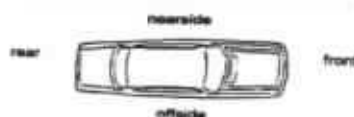
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.10.2019 at the premises of M/s Beng Hai Motor Service and have the following to report:-

Workshop Estimate Amount	: S\$	3,320.77
Revised Estimate Amount	: S\$	1,699.21
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

HOCK ANN
Licensed Appraiser

1/5 mpr
 2 day
 Huda Ann
 8531/883 (674/8434) - 20/09/2019
 without payment
 5.00pm
 moving after part
 Huda Ann
 Huda Ann

Beng Hai Motor Service

Bedok North Ave 4

Blk 3012 #01-2058 Bedok Industrial Park E

Singapore 489978 H/P 96651569

Business Reg. No. 528367946

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

ESTIMATE

Claim Type : Third Party	Date of Accident : 29/09/2019
Vehicle Reg. No. GBC6723T	Claimant : Beng Hai Motor Service
Vehicle Make & Model : Nissan NV350	
Description	Amount (S\$)
Estimate for Spare Parts :-	
1) Rear Bootlid ✓ 67	\$1,882.50
2) Rear Bootlid Damper (Left & Right) X ✓	\$ 424.00 (@\$212.00 X 2) ✓
3) Rear Bootlid Emblem ✓ ✓	\$ 59.70 28170 ✓
4) NV350 Plate ✓ ✓	\$ 101.30 48170 ✓
5) Urvan Plate ✓ ✓	\$ 69.20 38170 ✓
6) Rear Bootlid Inner Locker X ✓	\$ 291.00
	\$2,827.70
Less 25% 10%	(\$ 706.93)
	\$2,120.77
Special Nett Price :-	
1) 70KM/H Sticker ✓ ✓	\$ 15.00 5 ✓
2) Bootlid Inner Garnish Chips ✓ ✓	\$ 25.00 10 ✓
3) Rear Bootlid Glass Sealant ✓ ✓	\$ 60.00 30 ✓
	\$2,220.77
Labour charges for :-	
1) Transfer Bootlid Fitting X ✓	\$ 150.00 X ✓
2) Transfer Bootlid Glass ✓	\$ 120.00 100 ✓
3) Check Wiring ✓	\$ 100.00 30 ✓
4) Anti Rust Proofing X ✓	\$ 80.00
5) Panel Beating	\$ 250.00 220 ✓
6) Paintwork ✓	\$ 400.00 250 ✓
Total	\$3,320.77
	=====

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Sin Dollars Three Thousand Three Hundred & Twenty & Cents Seventy Seven Only.

1794.21
 4/5 less 20%
 1435.36
 Total
 4/5 am
 1450.4

parts - 1276.90
 less 10%
 1149.21
 nett 45
 labour 600

Beng Hai Motor Service

Bedok North Ave 4

Blk 3012 #01-2058 Bedok Industrial Park E

Singapore 489978 H/P 96631569

Business Reg. No. 528367946

Insurance Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Resurvey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Damaged item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ESTIMATE

Claim Type : Third Party	Date of Accident : 29/09/2019
Vehicle Reg. No. GBC6723T Vehicle Make & Model : Nissan NV350	Claimant : Beng Hai Motor Service
Description	Amount (S\$)
<u>Estimate for Spare Parts :-</u>	
1) Rear Bootlid ✓ <i>BT</i>	\$1,882.50 <i>1100.80</i>
2) Rear Bootlid Damper (Left & Right) ✓ <i>X</i>	\$ 424.00 (@\$212.00 X 2)
3) Rear Bootlid Emblem ✓ <i>an</i>	\$ 59.70 <i>38170</i>
4) NV350 Plate ✓ <i>an</i>	\$ 101.30 <i>48170</i>
5) Urvan Plate ✓ <i>an</i>	\$ 69.20 <i>38170</i>
6) Rear Bootlid Inner Locker ✓ <i>SVC</i>	\$ 291.00
	\$2,827.70
Less 25% 10%	(\$ 706.93)
	\$2,120.77
<u>Special Nett Price :-</u>	
1) 70KM/H Sticker ✓ <i>all</i>	\$ 15.00 <i>5</i>
2) Bootlid Inner Garnish Chips ✓ <i>all</i>	\$ 25.00 <i>10</i>
3) Rear Bootlid Glass Sealant ✓ <i>all</i>	\$ 60.00 <i>30</i>
	\$2,220.77
<u>Labour charges for :-</u>	
1) Transfer Bootlid Fitting ✓ <i>X</i>	\$ 150.00 <i>X</i>
2) Transfer Bootlid Glass ✓ <i>80</i>	\$ 120.00 <i>80</i>
3) Check Wiring ✓ <i>20</i>	\$ 100.00 <i>20</i>
4) Anti Rust Proofing ✓ <i>X</i>	\$ 80.00
5) Panel Beating ✓ <i>220</i>	\$ 250.00 <i>220</i>
6) Paintwork ✓ <i>230</i>	\$ 400.00 <i>230</i>
Total	\$3,320.77
	=====

Sin Dollars : Three Thousand Three Hundred & Twenty & Cents Seventy Seven Only.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 792Z

Vehicle Details

Vehicle No.: GBC6723T
Vehicle to be Exported: No
Intended Deregistration Date: 30 Oct 2019
Vehicle Make: NISSAN
Vehicle Model: NV350 URVAN 2.5 5MT ABS AB 5DR PANEL
Primary Colour: Silver
Manufacturing Year: 2012
Engine No.: YD25320695A
Chassis No.: JN1MC2E26Z0000294
Maximum Power Output: -
Open Market Value: \$29,729.00
Original Registration Date: 06 Jun 2013
First Registration Date: 06 Jun 2013
Transfer Count: 0
Actual ARF Paid: \$1,487.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 05 Jun 2023
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$56,011.00
COE Rebate Amount: \$20,163.00
Total Rebate Amount: \$20,163.00

The information contained herein is correct as at 30 Oct 2019

OK

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14 vehicles

Nissan NV350

Advanced Search

Image	Model	Price	Depreciation	Reg. Date	Eng. Cap	Mileage	Veh. Type	Status
Search Selection	Nissan NV350	Any	Any	2014	Any	Any	Any	Available
	Nissan NV350 2.5A Fuel Type: Diesel One Owner, Well-Maintained, 2 Sliding Doors, 100% Loan, High Trade-In, Low Mileage. ABWIN (1994) Pte Ltd Posted: 29-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$30,800	\$7,270 /yr	24-Jan-2014	2,488 cc	-	Van	Available PREMIUM ED
	Nissan NV350 2.5M Fuel Type: Diesel \$697 Monthly! Cheaper Than Renting! High Trade-In Available! Posted: 27-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$32,800	\$6,980 /yr	10-Jul-2014	2,488 cc	-	Van	Available DIRECT OWNER
	Nissan NV350 2.5A Fuel Type: Diesel Tip Top Condition Like New, New Road Tax, Still Under Tan Chong Motor Warranty, Very Careful 1 Owner, Low Mileage (Personal Use), Nice Plate Number (3 Digit) And Accident-Free. Price Negotiable. Posted: 27-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$38,000	\$7,380 /yr	15-Sep-2014	2,488 cc	126,970 km	Bus	Available DIRECT OWNER
	Nissan NV350 2.5M Fuel Type: Diesel Monthly \$850 & Down \$1650. No Gimmicks. Low Mileage And 1 Owner Only. Condition No Repair Needed. Well Kept Interior & Exterior. Flexible In House Loan Available. Call Now. ABWIN Bus Pte Ltd Posted: 26-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$38,000	\$7,730 /yr	29-Sep-2014	2,488 cc	-	Van	Available PREMIUM ED
	SCT Auto Services Pte Ltd - Repair & Servicing SCT Auto Services is a one-stop repair centre with expertise in vehicle servicing, repairs, and spray painting. More info about this shop							
	Nissan NV350 2.5A Fuel Type: Diesel Standard Roof Mini Bus 11 Passenger Seater, Smooth Auto Transmission Engine In Tip Top Condition, Cool Aircon, No Repair Needed, High Loan Available, Call For Viewing! Bell Auto Pte Ltd Posted: 23-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$37,800	\$8,160 /yr	17-Jun-2014	2,488 cc	-	Bus	Available
	Nissan NV350 2.5A Fuel Type: Diesel 10 Plus 1 Seater Nissan NV350 Standard Roof Bus. Pristine Condition! Nice Number Plate! Best Deal In Town! 1 Owner! Original Paintwork! Genuine Low Mileage! Affordable Monthly Cheaper Than Leasing! 100% Loan Available. High Trade-In Welcome. Low-Interest. ABWIN (1994) Pte Ltd Posted: 23-Oct-2018 Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan	\$41,800	\$8,170 /yr	10-Dec-2014	2,488 cc	53,110 km	Bus	Available
	Nissan NV350 2.5A Fuel Type: Diesel	\$29,800	\$6,740 /yr	31-Mar-2014	2,488 cc	-	Van	Available

**Fuel Type:** Diesel

Cheapest NV350 In The Market. Newly Furnished With All Wear And Tear Replaced. New Paint And New Upholstery. Cargo Compartment Installed With Aluminum And Extremely Suitable For Front And Rear Industries. Call Us Now To View The Vehicle Before It's Gone.

KSL Automotive Pte Ltd

Posted: 22-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

PREMIUM AD

**Nissan NV350 2.5M****\$33,800****\$5,950 /yr****08-Sep-2014****2,488 cc****-****Van****Available****Fuel Type:** Diesel

Free Full Checker Plate Interior Worth \$2000. 1 Owner. Lightly Used Interior. Leather Seats. Fresh Coat Of Paint Worth \$1000. Servicing Just Done, Ready To Join Your Workforce Anytime. Great Deal Not To Be Missed.

Posted: 22-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

**Nissan NV350 2.5M****\$31,800****\$7,030 /yr****08-May-2014****2,488 cc****-****Van****Available****Fuel Type:** Diesel

Price Negotiable! Low Mileage, New Paint, Well Maintenance, Engine And Gear Box In Excellent Condition, See To Believe, Call For Viewing And Test Drive.

Posted: 17-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

**Nissan NV350 2.5A****\$42,000****\$9,570 /yr****20-Mar-2014****2,488 cc****-****Bus****Available****Fuel Type:** Diesel

14 Plus 1 Seater, Well Maintained, Excellent Condition, Pioneer DVD Player, Auto Sliding Door, Front And Rear Recording Cameras. Price Negotiable.

Posted: 15-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

DIRECT OWNER

**Save on petrol with UOB One card!**

Enjoy huge petrol savings of up to 24%, attractive cashback on your monthly spend, and 1-year annual fee waiver. Apply now and start enjoying today.

Find out more!

**Nissan NV350 2.5A****\$34,800****\$7,780 /yr****19-Apr-2014****2,488 cc****-****Bus****Available****Fuel Type:** Diesel

10 Passenger Plus 1 Driver, Excellent Condition, No Additional Repairs Required, New Paintwork, Ideal For Excursion/Private Hire/Private Bus, High Loan Available, Call For Viewing!

Bell Auto Pte Ltd

Posted: 14-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

**Nissan NV350 2.5M****\$49,800****N.A****11-Jun-2014****2,488 cc****-****Bus****Available****Fuel Type:** Diesel

01 Owner! Vehicle Lifespan Till June Year 2034 Still Have Balance Almost 15 More Years Of Usage. Meaning Depreciation Only \$3K Plus. It's Under CB Plate, MicroBus. Total 11 Passengers And 1 Driver Seating Capacity. AA Trust Certified Quality Pre-owned Vehicle! One Of...

AA Trust Automotive

Posted: 11-Oct-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

**Nissan NV350 2.5A****\$40,880****\$9,480 /yr****21-Feb-2014****2,488 cc****-****Bus****Available****Fuel Type:** Diesel

Posted: 19-Sep-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

DIRECT OWNER

**Nissan NV350 2.5M****\$31,800****\$7,130 /yr****14-Apr-2014****2,488 cc****-****Van****Available****Fuel Type:** Diesel

High Trade In/Loan Available, 1 Owner NV350 Big Van In The Market, Very Well Maintained By Previous Owner, Excellently Condition, Price Negotiable, Please Call/WhatsApp Now To Arrange A Viewing Appointment.

BKW Automobile Pte Ltd

Posted: 07-Sep-2019

Tags: 2014 Nissan NV350, 2014 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

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Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 29 October 2019 11:02 AM
To: assignments
Subject: FW: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)
Attachments: GBC6723T REPORT.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 29 October 2019 11:01 AM
To: Fong Ying Choo <fongyingc@hotmail.com>
Cc: chengsokpheng71 <chengsokpheng71@gmail.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Without Prejudice

Save As To Cost

Dear Fong Ying

Thank you for your confirmation.
We will assign accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Veh In - 4pm

Beng Hai Motor Service

Bedok North Ave 4, Blk 3012 Bedok Ind. Park E #01-2058 Singapore 489978

Fax: 6444 1544 H/P: 9663 1569

Date: 22/10/2019

Re: Notice of accident

Dear Sir,

We are instructed by Lim Kim San (Owner Name) to notify you of a road traffic accident on 29-09-2019 (Date) at about 13.00 PM (Time) at Bedok North Ave 4 corner Kitchen (Basement) (Location) involving our client's vehicle registration number GBC 67237 (Owner Veh No.) and your insured GAG 9523M (TP Veh No.). A copy of the Singapore accident statement / traffic police filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,



Choo Beng Hai



Best Regards,

Joel Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Fong Ying Choo [mailto:fongyingc@hotmail.com]

Sent: Friday, October 25, 2019 10:32 AM

To: Joel Goh

Cc: chengsokpheng71

Subject: Re: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Hi Joel,

Please assist to arrange for

LKK Auto Consultants Pte Ltd -
29th October

Thanks.

Sent from my iPhone

On 24 Oct 2019, at 3:57 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice
Save As To Costs

Dear Sir / Madam

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon

5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims

<image001.png>

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

<image003.png>

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please

From: Fong Ying Choo [<mailto:fongyingc@hotmail.com>]
Sent: Thursday, October 24, 2019 11:19 AM
To: EQI PRS
Cc: chengsokpheng71; Fong Ying Choo
Subject: GBC6723T Accident Claims

<image004.jpg>

Hi,

Am writing to submit the accident claims.
Please refer to attached GIA report.

For any enquires please contact below: Cheng Sok Pheng (Mdm) 92253195 Choo Beng Hai (Mr) 96631569

Regards,
FongYing

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 6 December 2019 11:07 AM
To: 'Sokpheng Cheng'
Subject: RE: YOUR REF: GBC 6723T (OUR REF: CC4/EQI19019182/Hgb3) *** ACCIDENT INVOLVING GBG 9523M & GBC 6723T ON 29/09/2019 ***

Your Ref: **GBC 6723T** Without Prejudice
Our Ref: CC4/EQI19019182/Hgb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 9523M(EQI) & GBC 6723T ON 29/09/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident.

We viewed that the witness statement is inconclusive. And it does not mentioned how the accident occurred neither did it mention that the witness saw the accident.

It merely statement that the witness saw the third party return money.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Sokpheng Cheng [mailto:chengsokpheng71@gmail.com]
Sent: Tuesday, 3 December 2019 8:06 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cecilia Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 6 December 2019 9:03 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Cecilia

We viewed that the witness statement is inconclusive.
It does not mentioned how the accident occurred neither did it mention that the witness saw the accident.
It merely statement that the witness saw the third party return money.

Please maintain rejection.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, December 5, 2019 5:15 PM
To: Joel Goh
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Joel,

TP email a copy of witness statement to support their claim.

Kindly refer to attached. However, witness is a colleague of the driver, and no SD is made.

Thus, I have explain to TP repairer and inform that this witness statement is not supportive to the claim.

TP inform that OI did pay \$20 to TPD, however a while later TPD return the money to OI as he find that the amount is not acceptable for the repair.

Kindly let us have your instruction to settle at best.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19019182/Hga3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 20-01-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 9523M	Veh. Inspected	GBC 6723T
Policy No.	DMCPHQ19-003155	Coverage (\$)	0.00
Claim No.	DM19HO02880-JG	Excess (\$)	0.00
Assign From	JOEL	Assign Date	29/10/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN NV350 MT	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JN1MC2E26Z0000294	Colour	SILVER
Odometer	179586	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/R15C	MICHELIN	6 mm
L/H Front Tyre	195/R15C	MICHELIN	6 mm
R/H Rear Tyre	195/R15C	MICHELIN	6 mm
L/H Rear Tyre	195/R15C	MICHELIN	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	29/09/2019	Inspection Date	29/10/2019
Survey held at	BENG HAI MOTOR SERVICE BLK 3012 BEDOK IND PARK E BEDOK NORTH AVE 4 #01-2052 SINGAPORE 489978		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 6723T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BOOTLID	BENT	1,882.50	1,150.80
2	REAR BOOTLID DAMPER (LEFT & RIGHT) @\$212.00	SERVICEABLE	424.00	-
1	REAR BOOTLID EMBLEM	NECESSARY	59.70	38.70
1	NV350 PLATE	NECESSARY	101.30	48.70
1	URVAN PLATE	NECESSARY	69.20	38.70
1	REAR BOOTLID INNER RUBBER	SERVICEABLE	291.00	-
	LESS 10% DISCOUNT		-282.77	-127.69
			2,544.93	1,149.21
<u>SPECIAL NETT ITEMS</u>				
1	70KM/H STICKER (SN)	NECESSARY	15.00	5.00
1	BOOTLID INNER GARNISH RIVET (SN)	NECESSARY	25.00	10.00
1	REAR BOOTLID GLASS SEALANT (SN)	NECESSARY	60.00	30.00
			100.00	45.00
<u>LABOUR</u>				
	PANEL BEATING.)		250.00	220.00
	TRANSFER BOOTLID FITTING.)		150.00	-
	TRANSFER BOOTLID GLASS .		120.00	100.00
	CHECK WIRING .		100.00	30.00
	ANTI RUST PROOFING.	NOT NECESSARY	80.00	-
	PAINTWORK.		400.00	250.00
			1,100.00	600.00
GRAND TOTAL			3,744.93	1,794.21
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,450.00

Report Ref No. CC4/EQ119019182/Hga3q2

LEE HOCK ANN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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