

Cecilia Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 6 December 2019 9:03 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Cecilia

We viewed that the witness statement is inconclusive.
It does not mentioned how the accident occurred neither did it mention that the witness saw the accident.
It merely statement that the witness saw the third party return money.

Please maintain rejection.

Best Regards,

Joel Goh
Executive | Claims



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, December 5, 2019 5:15 PM
To: Joel Goh
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Joel,

TP email a copy of witness statement to support their claim.

Kindly refer to attached. However, witness is a colleague of the driver, and no SD is made.

Thus, I have explain to TP repairer and inform that this witness statement is not supportive to the claim.

TP inform that OI did pay \$20 to TPD, however a while later TPD return the money to OI as he find that the amount is not acceptable for the repair.

Kindly let us have your instruction to settle at best.