

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 21 November 2019 9:58 AM
To: Shu Pei (LKKAUTO)
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)
Attachments: GBG9523M (29.09.19).pdf

Dear Shu Pei

Attached our insured's accident report.

Please assist to obtain any third party video footage or accident scene photo (showing our insured collided into TP vehicle) before we consider any direct settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh
Sent: Friday, November 8, 2019 10:44 AM
To: 'Shu Pei (LKKAUTO)'
Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Shu Pei

Our insured has not reported this accident.

Attached our first non-reporting letter to insured for your attention.

Best Regards,

Joel Goh
Executive | Claims



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Friday, November 8, 2019 9:50 AM

To: EQI PRS

Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 31 October 2019 3:34 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, October 30, 2019 5:33 PM

To: Joel Goh

Cc: Admin A; Cecilia Chong (LKK Auto)

Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBC 6723T at M/s Beng Hai Motor Service on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 October 2019 2:59 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 29 October 2019 11:01 AM

To: Fong Ying Choo <fongyingc@hotmail.com>

Cc: chengsokpheng71 <chengsokpheng71@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Without Prejudice

Save As To Cost

Dear Fong Ying

Thank you for your confirmation.

We will assign accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Beng Hai Motor Service

Bedok North Ave 4, Blk 3012 Bedok Ind. Park E #01-2058 Singapore 489978

Fax: 6444 1544 H/P: 9663 1569

Date: 22/10/2019

Re: Notice of accident

Dear Sir,

We are instructed by Lim Kim San (Owner Name) to notify you of a road traffic accident on 29-09-2019 (Date) at about 13.00 pm (Time) at Bedok North Ave 4 corner Kitchen (Basement) (Location) involving our client's vehicle registration number GBC 67237 (Owner Veh No.) and your insured GBG 9523M (TP Veh No.). A copy of the Singapore accident statement / traffic police filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,



Choo Beng Hai



Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Fong Ying Choo [<mailto:fongyingc@hotmail.com>]

Sent: Friday, October 25, 2019 10:32 AM

To: Joel Goh

Cc: chengsokpheng71

Subject: Re: GBC6723T Accident Claims (EQ: GBG9523M // DM19HO02880-JG)

Hi Joel,

Please assist to arrange for

LKK Auto Consultants Pte Ltd - 29th October
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Thanks.

Sent from my iPhone

On 24 Oct 2019, at 3:57 PM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

**Without Prejudice
Save As To Costs**

Dear Sir / Madam

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
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Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims

<image001.png>

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<image003.png>

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Fong Ying Choo [<mailto:fongyingc@hotmail.com>]
Sent: Thursday, October 24, 2019 11:19 AM
To: EQI PRS
Cc: chengsokpheng71; Fong Ying Choo
Subject: GBC6723T Accident Claims

<image004.jpg>

Hi,

Am writing to submit the accident claims.
Please refer to attached GIA report.

For any enquires please contact below: Cheng Sok Pheng (Mdm) 92253195 Choo Beng Hai
(Mr) 96631569

Regards,
FongYing