

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 21 September 2020 1:54 pm
To: Carrine Leong; jiayee.yap@premiumauto.com.sg
Cc: 'Boo seng yak'; 'Chang Chee Sing'; Adrian Ling (LKKAuto); SUR; Admin A; CS A Team
Subject: RE: FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19

Hi Carrine,

Confirmed final fig \$ \$ 15,108.24 @ 5 days before excess \$ 400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

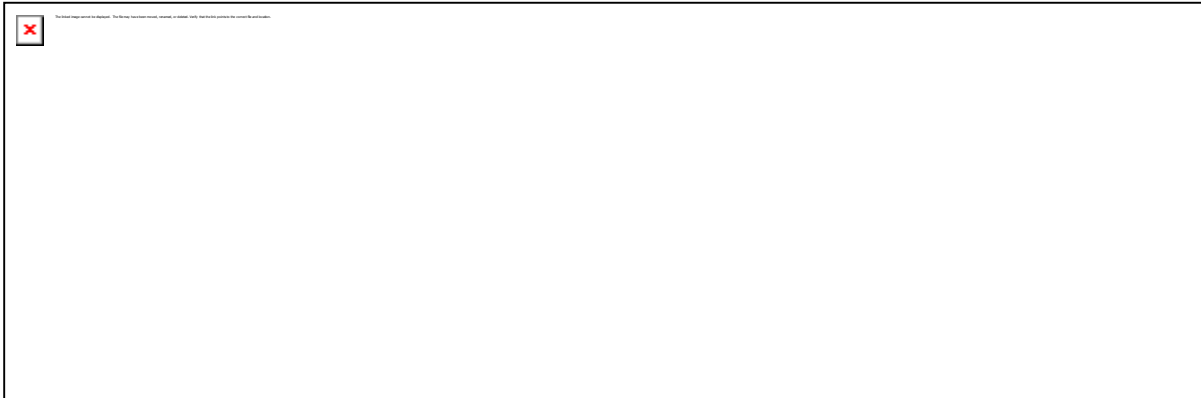
From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 22 May 2020 12:47 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; jiayee.yap@premiumauto.com.sg
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19

Dear Shirley,

Please find attachment photo for your attention as per your request.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 23 April, 2020 11:16 AM

To: jiayee.yap@premiumauto.com.sg

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19

Dear Jia Yee,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 16 April 2020 12:01 pm

To: jiayee.yap@premiumauto.com.sg

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19

Dear Jia Yee,

According to our surveyor, based on the photos, no photos of the damaged "lift cylinder".

Kindly take out parts items no.18.

Re-confirm repair cost of \$14,935.84 @ 5 days before excess \$ 400/- & GST.

Please check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>
Sent: Friday, 10 January 2020 11:45 am
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKG3673X - OD AIG - SURVEYED 30 OCT 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$15,108.24 @ 5 days.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
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