

ASS. REC. BY:

REF:

CS/LPC#019180/kaf3ⁿ²

Special Instruction:

Surveyor

Kenneth

ASSIGNMENT (Office)

From (Person):

Ong Li Li

of

Lpc

Date/Time:

31.10.19 2.19pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 27714

Insured:

YP 5959x

at Workshop n/a

Tol B motor repairs

Tel:

645 4807

of

160 km ming Dura #08-03

Policy No:

Claim No:

19/19/19/VC05 1022576

Sum Insured:

Excess:

Make of Vch:

D.O.A.

2.10.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"up"

Judy

H.O.D. Endorsement:

Date/Time:

30.10.19 2.28pm

Person Contacted:

Vehicle IN / OUT

Date/Time

Action/Instruction

(✓)

Estimate

SLT 27714 - cc3/132m 1022576 / Lpc 352 1022 - 10/12/2019
YP 5959x - 20

14/11 @ 3326-96 email Lcc firm (Red: 3010.99; 47%)

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

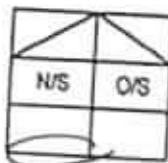
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

04 days

Res.: Yes or No

Lum Sum: _____

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to
GIA not ready

Veh No: SUT 27714Yr Regn: 10.17Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: 74 Axiom GColour: M. D. BlueSp. Reading: 47283

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: NII / S/Rim / STD / A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. _____

L/Bal. _____

D.O.A. 26/10/19

Survey held at _____

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

11/15/11 Typist

Date/Time, File Return to?



: Prell. Report



: Final Report

Days Of Repair: 4Resurvey No. of Trip: 2

Survey Fee: _____

Transportation: _____

S - RS - SI

F - RS

Others

TOTAL

Add Fee: ☐

: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format: TP

Lump Sum / I.B. / S

3326.96

250

Summer Lee (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 30 October, 2019 2:19 PM
To: assignments; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Your Ref: CL/191055/T/TNB.sg Our Ref: 19/19/19/VC05/022576

Dear Nivitha

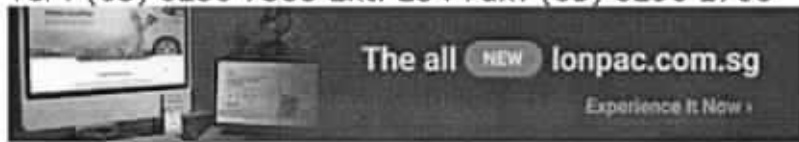
Accident Involving YP5959X and SLT2771Y on 26.10.2019

Fyi, our Insured has not reported the accident.

Please see below for the details of TP workshop:-

T&B Motor Repairs Services Pte Ltd
160 Sin Ming Drive
#08-03 Sin Ming AutoCity
S'pore 575722
Tel: 64548007

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: ONG LI LI
Sent: Wednesday, 30 October 2019 2:11 PM
To: 'Sally'; assignments; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Your Ref: CL/191055/T/TNB.sg Our Ref: 19/19/19/VC05/022576

Without Prejudice
Save as to Costs

Dear Sally

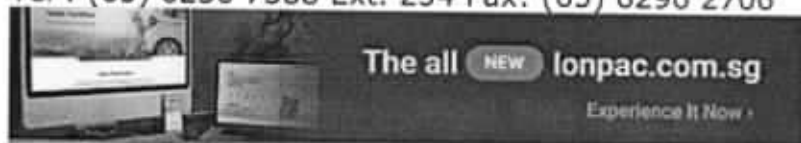
Thank you for confirming the appointment of a Single Joint Expert.

Dear Nivitha

Please arrange Kenneth Kong to conduct TP survey.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Sally [<mailto:info@catherinelimllc.com>]
Sent: Wednesday, 30 October 2019 12:39 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: Your Ref: CL/191055/T/TNB.sg Our Ref: 19/19/19/VC05/022576

Dear Ms Ong (Without Prejudice)

We refer to your email.

Our client is agreeable to

6	Kenneth Kong
---	--------------

Regards
Sally Goh
Catherine Lim LLC
20 Havelock Road #03-01
Central Square
Singapore 059765
Email: info@catherinelimllc.com

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, October 30, 2019 8:40 AM
To: Sally
Cc: MT_Claim_SG
Subject: Your Ref: CL/191055/T/TNB.sg Our Ref: 19/19/19/VC05/022576

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We refer to your fax of 29 October 2019.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Mohammed Rasul

5	Adrian Ling
6	Kenneth Kong
7	Bryan Ang
8	Muhammad Nazril Bin Abdullah
9	Ong Hwee Jie
10	Steve Chen

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

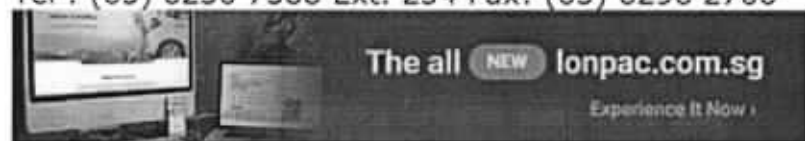
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 29/10/2019 17:36
 Date Of Accident 26/10/2019 21:20
 Exact Location Of Accident CROSS JUNCTION OF YISHUN AVE 6 & YISHUN AVE 7
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLT2771Y
Insured/Policyholder
 Name Of Registered Owner RAYNER TAN CHUN YONG
 NRIC No S8402130Z
 Email Address RAYNER842003@GMAIL.COM
 Mobile Phone No (LOCAL) +65-93219908
 Alternative Phone No OTHERS-93219908

Vehicle Particulars

Manufacturer TOYOTA
 Model AXIO-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number GA282486

Cover Note Number

Driver

Name of Driver RAYNER TAN CHUN YONG
 NRIC No S8402130Z
 Date Of Birth 21/01/1984
 Occupation OUTDOOR
 Date Of Driving Pass 03/01/2009
 Driving Experience 10 YEARS AND 9 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-93219908
 Fax Number
 Contact Number OTHERS-93219908
 Email Address RAYNER842003@GMAIL.COM

Address	BLK 452 YISHUN RING ROAD #07-162
Postcode	760452
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP5959X
Vehicle Make/Model/Colour	ISUZU
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LYU HAIJUN
NRIC/Passport Number	G8572807K
Contact Number	82670381
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 24/10/12 @ 13:44

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/IN No.:



SKETCH PLAN

A: SLT 2771Y

B: YP 5959X



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 26th Oct 2019 at around 2120hrs. I was driving on road Yishun Ave 6 towards Yishun Industrial Park A. When I reach cross Junction Yishun Ave 6 and Yishun Ave 7. I stop my car as it was Red light. When the traffic light show turn Left Green Arrow, I start to move off my car.

Turn Left, when I saw a approaching bicycle in fast speed. Judging that the person on bicycle attempt to cycle across the road even though traffic light show "Red man", I stop my car to prevent from hitting the cyclist. In that few second, the cyclist also manage to stop his bicycle, seeing that he did not attempt to cross the road, I decide to move off, and at that moment the lorry (vehicle B) hit my car (vehicle A) from the back. After the accident, we did not move the vehicle, and got off our cars to take photo of accident and my car damage portion. I also call the police to the site, so that they can better explain the situation to the lorry driver who was a foreign foreign.

* TP claim other workshop - TXB *

* Email workshop: TAYTIANHE@YATTOO.COM

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature 1304km
Date & Time: 29/10/19

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



T & B MOTOR REPAIRS SERVICES PTE LTD

160 SIN MING DRIVE #08-03 SIN MING AUTOCITY SINGAPORE 575722

Tel No. : 6458 0296 / 6454 8007 Fax No. : 6554 2640

E-Mail : tbmotor@hotmail.sg

Buss. Reg. No. : 199001597D

WITHOUT PREJUDICE

RAYNER TAN CHUN YONG

BL1452 YISHUN RING ROAD #07-162

SINGAPORE 760452

Attention : Motor Claim Department

Estimate : ES003375

Date : 29/10/2019

Vehicle Num. : SLT2771Y

Make/Model : TOYOTA COROLLA

Chassis/Eng# :

Accident Date : 26/10/2019

Claim No. :

Reference :

Policy No. : GA282486/1

Not Authorized
Repairing Body
4 days

83326.96

S/N	Quantity	Particular	Unit Price	Amount S\$
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		LIST ITEMS :	
1.	1	REAR BOOT COVER	986.30
2.	1	REAR BOOT COVER INNER LOCK	
3.	1	REAR BOOT COVER NUMBER PLATE LAMP L/H	
4.	1	REAR BOOT COVER OPEN HANDLE TOP CHROME	
5.	1	REAR BOOT COVER LOGO	
6.	1	REAR BOOT COVER COROLLA EMBLEM	
7.	1	REAR BOOT COVER ALEXIO EMBLEM	
8.	1	REAR LAMP L/H	548.40
9.	1	REAR BOOT WEATHERSTRIP	
10.	1	REAR BUMPER	598.50
11.	1	REAR BUMPER SIDE RETAINER LH	
12.	1	REAR BUMPER SIDE RETAINER RH	
13.	6	REAR BUMPER CLIP	
14.	1	REAR END PANEL	
15.	1	REAR BOOT COVER 'G' EMBLEM	

List Total S\$:

25.00% Discount S\$:

1,225.10	✓
470.13	X
101.70	X
90.53	✓
91.37	✓
80.61	✓
80.13	✓
780.10	✓
249.60	X
780.90	✓
130.10	X
130.10	✓
30.00	✓
800.13	X
90.10	✓
5,130.60	
1,282.65	
3,847.95	

LABOUR :

1. REMOVE & REFIX AND REPLACE REAR BUMPER SENSOR
2. REMOVE & REFIX REVERSE CAMEARA & CHECK WIRING
3. SPRAY PRINT ANTI-RUST COATING
4. SPRAY PAINT ON ACCIDENT AFFECTED PORTION
5. LABOUR TO DO PANEL BEATING, REPAIR AND REPLACE ACCIDENT DAMAGED PARTS

Labour Total S\$:

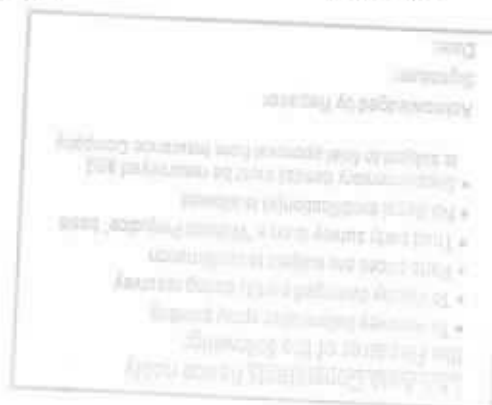
320.00	200
120.00	50
150.00	30
1,000.00	
900.00	600
2,490.00	

SingDollars : Six Thousand Three Hundred Thirty-Seven & Cents Ninety-Five Only

E. & O.E.

Total S\$: 6,337.95

for T & B MOTOR REPAIRS SERVICES PTE LTD



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CS/LPC19019180/Ktf3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 20-11-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 5959X	Veh. Inspected	SLT 2771Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/022576	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	30/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA AXIO G (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	NRE1610020051	Colour	METALLIC DARK BLUE	
Odometer	47283	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	LING LONG	8 mm	
L/H Front Tyre	185/65 R15	LING LONG	8 mm	
R/H Rear Tyre	185/65 R15	LING LONG	7 mm	
L/H Rear Tyre	185/65 R15	LING LONG	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/10/2019	Inspection Date	30/10/2019	
Survey held at	160 SIN MING DRIVE #08-03			
Repairer	T & B MOTOR REPAIRS SERVICES PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 2771Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT COVER	BENT	1,225.10	986.30
1	REAR BOOT COVER INNER LOCK	TO REPAIR SEE LABOUR	470.13	-
1	REAR BOOT COVER NUMBER PLATE LAMP L/H	SERVICEABLE	101.70	-
1	REAR BOOT COVER OPEN HANDLE TOP CHROME	MTG CRACKED	90.53	90.53
1	REAR BOOT COVER LOGO	NECESSARY	91.37	91.37
1	REAR BOOT COVER COROLLA EMBLEM	NECESSARY	80.61	80.61
1	REAR BOOT COVER AXIO EMBLEM	NECESSARY	80.13	80.13
1	REAR LAMP L/H	CUT	780.10	548.40
1	REAR BOOT WEATHERSTRIP	SERVICEABLE	249.60	-
1	REAR BUMPER	BUCKLED	780.90	598.50
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	130.10	-
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	130.10	-
6	REAR BUMPER CLIP @\$5.00	NECESSARY	30.00	30.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	800.13	-
1	REAR BOOT COVER "G" EMBLEM	NECESSARY	90.10	90.10
	LESS 25% DISCOUNT		-1,282.65	-648.98
			3,847.95	1,946.96
LABOUR				
	REMOVE & REFIX AND REPLACE REAR BUMPER SENSOR.		320.00	200.00
	REMOVE & REFIX REVERSE CAMERA & CHECK WIRING.		120.00	50.00
	SPRAY PAINT ANTI-RUST COATING.		150.00	30.00
	SPRAY PAINT ON ACCIDENT AFFECTED PORTION.		1,000.00	500.00
	LABOUR TO DO PANEL BEATING,REPAIR AND REPLACE ACCIDENT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR BOOT COVER INNER LOCK AND REAR END PANEL.		900.00	600.00
	-		-	-
	-		-	-
	-		-	-
			2,490.00	1,380.00
GRAND TOTAL			6,337.95	3,326.96

Report Ref No. CS/LPC19019180/Ktf3n2



RECOMMENDED COST OF REPAIRS			3,326.96
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Report Ref No. CS/LPC19019180/Ktf3n2

KONG SENG CHEONG

Licensed Appraiser

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