

Khanchna (LKK Auto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Sent: Saturday, 30 November 2019 11:34 AM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/10/19/7032 - ACCIDENT ON 21/10/19 INVOLVING SG1725Z AND SJW2878G ALONG ADMIRALTY STREET (AFTER BS58361 - NTH LK BLDG)
Attachments: BUS 10 19 7032 LTA.pdf; BUS 10 19 7032 INV.pdf; BUS 10 19 7032 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1725Z. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$3,800.00
Loss of Use	\$962.50 (3.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$4,769.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG1725Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG1725Z** that was damaged pursuant to the accident which occurred on **21/10/2019** (date) along **ADMIRALTY STREET**(location) involving vehicle no/s **SJW2878G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,800.00** (Repair Cost), **S\$750.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement) for vehicle no. **SG1725Z** that was damaged pursuant to the accident which occurred on **21/10/2019** (date) along **ADMIRALTY STREET** (location) involving vehicle no/s **SJW2878G**. This is pursuant to the inspection conducted on **29/10/2019** (date) at "the workshop".

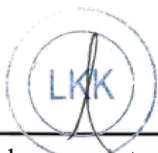
We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG1725Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG1725Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of Jan (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Tax Invoice

 GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV191100252
 Date : 19.11.2019
 Vehicle No. : SG1725Z
 Your Ref No. : BUS/10/19/7032
 Our Ref No. : 24104053
 Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

 Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140


Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 3,800.00
GRAND TOTAL				\$ 3,800.00

Remark :

 Make/Model : MAN A22
 Accident Date : 21.10.2019

N.B. Payment by cheque should be crossed and
 made payable to 'SMRT Automotive Services Pte Ltd'.
 No receipt will be issued unless requested.



 Authorised Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	25 Oct 2019 / 15:12:52		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJW2878G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20191025151252597794

Search Date / Time: 21 Oct 2019 16:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 7 January 2020 3:48 PM
To: WK.KOR@MECTEC-ENGRG.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SJW2878G & SG1725Z ON 21/10/2019 ALONG/AT ADMIRALTY STREET

Our Ref: CC3/AIG19019163/Ekb3

MECTEC ENGINEERING PTE LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJW2878G & SG1725Z ON 21/10/2019 ALONG/AT ADMIRALTY STREET

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

“Wishing you a happy and a prosperous New Year!”

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)