

12/07/2019

ASS. REC. BY:

REF: CS/EG119019140/ATF3.

Special Instruction:

Surveyor: Adnan

ASSIGNMENT (Office)

From (Person): Pauline Soh

of EGI

Date/Time: 30/10/2019

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKC 230G.

Insured: GBD3403G

at Workshop m/s TK Motor

Tel: 96273323 Kenny

of 1 Kaki Bukit Ave 6 #02-56

Policy No:

Claim No: CDMCG19002005

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 23/10/2019.

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 30/10

Person Contacted: Kenny

Vehicle IN / OUT

Date/Time	Action/Instruction	Estimate (✓)
	SKC 230G - NA/16/19018929/24 DDA: 23/10/2019.	
	GBD3403G - CCH/11/19002115/UG6392 DDA: 27/11/2019	
30/10-	Sent email pending estimate	
	Adnan Finalize.	

ISS. REC. BY:

REF:

EG1

ASSIGNMENT

From

Date: 30/10

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKC 230 G

at Workshop m/s TK Motor

of 1 Kaki Bulcit Ave 6 #02-56

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

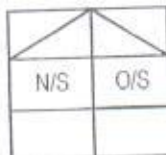
(Client's Record)

Make of Veh:

After 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKC 230 G

Yr Regn: 2010 / Nov

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Lexus GS450

c.c 3456

Colour

White

A/C: Insured / Std / NI / NA

Sp. Reading

225399

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTHBC965605023481

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 245/40R18

R: 245/40R18

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A. 23/10

D.O.I. 30/10/19

Survey held at

T.K.

Des. of Damages: Frt / Rear / O/S ☒ N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Frigo.

MV: 33K

PV: 26.8K

Nett: 6.2K

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / LBJ: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

\$ + \$5 \$

Finke

Others:

TOTAL

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 30 October 2019 4:13 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: Ivy Yong; Phoebe Xie; Admin-D (LKKAuto)
Subject: RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SKC 230G on 30/10/2019
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 30 October, 2019 9:36 AM
To: Kuru & Co <kurulegal@yahoo.com.sg>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>;
Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com)
<Meikwan@lkkauto.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 30 October 2019 9:36 AM
To: Kuru & Co; Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Ivy Yong; Phoebe Xie
Subject: RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

Veli In - Adrian

ERGO

www.ergo.com.sg

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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]
Sent: Tuesday, 29 October 2019 12:39 pm
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS//Claims ref no. (P) CDMCG19002005

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: **LKK AUTO CONSULTANTS PTE LTD**

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID: +65 6829 9194

pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]
Sent: Friday, 25 October 2019 2:10 pm
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Our Ref: L.19.1370.AT//Your Ref: GBD 3403G//PRS

Dear Sirs

ACCIDENT INVOLVING SKC 230G & GBD 3403G ON 23.10.2019

ALONG WOODLANDS CENTRE TOWARDS BKE

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Than Qing Shui Johnson**, whose vehicle registration number **SKC 230G** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Anne

Kuru & Co

150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2019 19:28
Date Of Accident	23/10/2019 17:20
Exact Location Of Accident	WOODLANDS CENTRE RD TWDS BKE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC230G
Insured/Policyholder	
Name Of Registered Owner	THAN QING SHUI JOHNSON
NRIC No	S7900343C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91018544
Alternative Phone No	OFFICE-91018544

Vehicle Particulars

Manufacturer	TOYOTA
Model	LEXUS GS450H AUTO
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900157071
Cover Note Number	

Driver

Name of Driver	THAN QING SHUI JOHNSON
NRIC No	S7900343C
Date Of Birth	09/01/1979
Occupation	INDOOR
Date Of Driving Pass	14/08/2003
Driving Experience	16 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91018544
Fax Number	
Contact Number	OFFICE-91018544
Email Address	NOEMAIL

Address	BLK 113D MCNAIR ROAD #25-246
Postcode	325113
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD3403G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LAM HOW TOI
NRIC/Passport Number	S2548334J
Contact Number	98420188
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

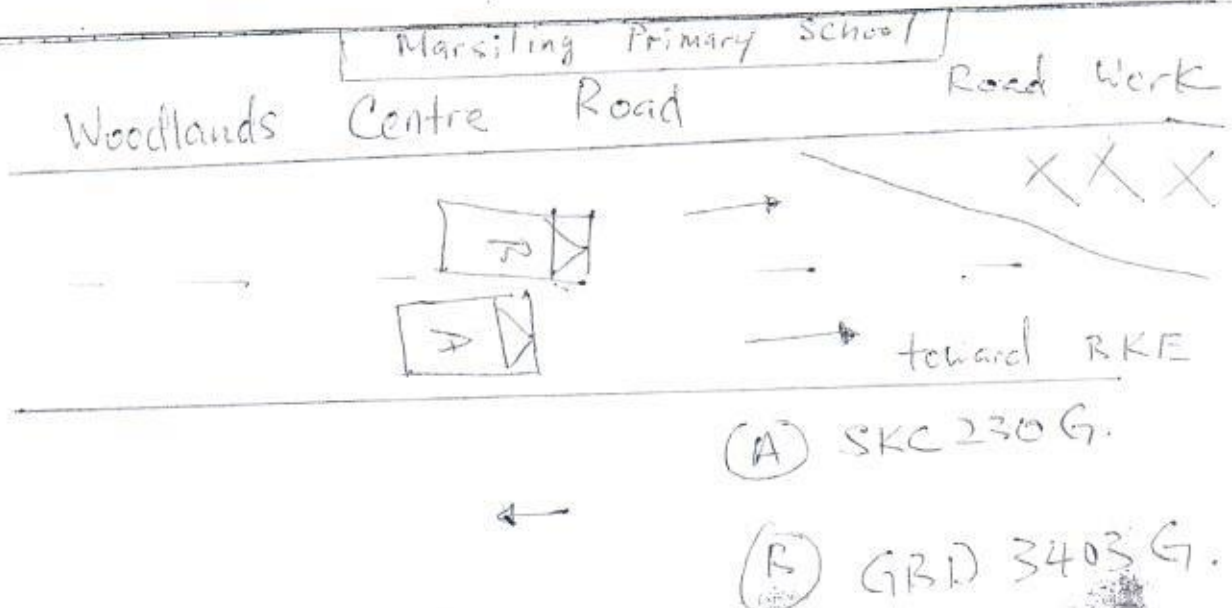
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan





Describe Circumstances of the Accident

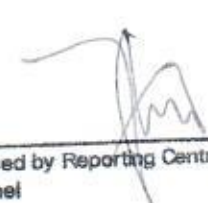
On 23/10/2019 at about 17:20hrs, I was travelling along Woodlands Centre Road toward BKE on the right lane. Suddenly vehicle GRD 34036 cut into my lane and hit onto my vehicle SKC 2309 left hand wheel side portion. After the accident the driver of GRD 34036 admitted it was his fault and ask me to make a third party claim under GRD 34036 insurance policy. My vehicle SKC 2309 have a video footage in my car and also had recorded the scene of accident happened.

Declaration

We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time


Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel



Fuel Type: Petrol-Electric

Accident Free, Low Mileage Done, Fully Serviced And Maintained By Agent, No Repair Needed, Tip Top Conditions, Original Paintwork. Don't Miss! Call Now To View And Test Drive The Car Today!

Tags: 2010 Lexus GS450h, 2010 Lexus gs450h, Lexus GS450h, Lexus gs450h, Lexus, GS450h, gs450h, Used
Posted: 24-Oct-2019



☐ **Lexus GS450h Hybrid (New 10-yr COE)**

\$72,000

\$7,190 /yr

26-Apr-2010

3,456 cc

183,000 km

Luxury

Available

Fuel Type: Petrol-Electric

New Hybrid Battery Changed 6 Months Ago From Borneo Motors With Warranty And Receipt. Whatsapp For Viewing Appointment. 3 Yrs Optional Warranty Avail. All Wear And Tear Replaced With Receipts. New Tyres And Brake Pads And Rotors. Perfect For COE Renewal. 1...

Prem Roy Motoring

Tags: 2010 Lexus GS450h, 2010 Lexus gs450h, Lexus GS450h, Lexus gs450h, Lexus, GS450h, gs450h, Used
Posted: 21-Oct-2019



☐ **Lexus GS450h Hybrid Super Luxury**

\$34,000

\$13,740 /yr

24-Sep-2010

3,456 cc

148,500 km

Luxury

Available

Fuel Type: Petrol-Electric

Perfect For COE Renewal. \$1550 Road Tax Paid Up To 23 March 2020. See, Drive And Don't Miss.

DIRECT OWNER

Tags: 2010 Lexus GS450h, 2010 Lexus gs450h, Lexus GS450h, Lexus gs450h, Lexus, GS450h, gs450h, Used
Posted: 18-Oct-2019



☐ **Lexus GS450h Hybrid**

\$34,800

\$13,460 /yr

01-Dec-2010

3,456 cc

99,500 km

Luxury

Available

Fuel Type: Petrol-Electric

6 Months Warranty, Excellent Condition, Accident-Free, Bank Loan/In House Loan Available, Trade-In Welcome.

Tags: 2010 Lexus GS450h, 2010 Lexus gs450h, Lexus GS450h, Lexus gs450h, Lexus, GS450h, gs450h, Used
Posted: 02-Oct-2019

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SHORTLISTED HISTORY

Compare

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	343C

Vehicle Details

Vehicle No.:	SKC230G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	30 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS GS450H AUTO
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	2GR8703813
Chassis No.:	JTHBC965605023491
Maximum Power Output:	218.0 kW (292 bhp)
Open Market Value:	\$67,214.00
Original Registration Date:	18 Nov 2010
First Registration Date:	18 Nov 2010
Transfer Count:	4
Actual ARF Paid:	\$40,329.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Nov 2020
PARF Rebate Amount:	\$22,180.00

Intended COE Rebate Details

COE Expiry Date:	17 Nov 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$44,001.00
COE Rebate Amount:	\$4,619.00
Total Rebate Amount:	\$26,799.00

The information contained herein is correct as at 30 Oct 2019

OK