ASS. REC. BY: REF: CS EGU90	Special Instruction:
BANGUPT: Adman ASSIGNME	All and the state of the state
From (Person): Paulina Soh of EG	the state of the s
Estimated Cost:	Bill to:
OD PP WS/TP RES OD RES / EVA / INV / MY / C	S
To Inspect Vehicle No: SKC 230G.	Insured: <u>GBD 3403 G</u>
at Workshop m/s TK Motor	Tel: 96273333 Konny
of 1 Kaki Bukit Aueb \$202-56	
Policy No:	Claim No:
Sum Insured:	Excess:
Make of Veh: (Client's Record)	D.O.A. 23 10 2019.
CA / REV / REP. / REV 24 HRS	H.O.D. Endorsement:
Date/Time: 30 to . Person Contacted:	Kenny - Vehicle IN OUT
Date/Time Action/Instruction Palimal ()	
SKC 2306 - NA A1619018929	The mai value and
GBD34036-CC4 119000118	
Zollu- Sent email pending	estimate
Adrian finalite.	

numan

REF:

ASSIGNMENT

From: Date: 30(co	Veh No: SKC2306. Yr Regn: 2010 / NOV
Estimated Cost:	Type: M.Can / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SKC 330 'G	Make: 6xus 68450 c.c 3456
at Workshop m/s TK Motor	Colour While A/C: Insured / Std / NI / NA
of 1 Kaki Bulcit AVR 6 #00-56	Sp.Reading 225399. T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: JTHBC965605*023481
Claims No.	Gen. Condescor Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil /S/Rim / STD A/Rim or
After Jpm	Tyre Size: F: 245/408- R: 245/40818.
(Policy Condition)	
Remark: The veh had commenced its N/S O/S	B9/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value:	R/Bal. Ola mm R/Bal. 06 mm
IDAC Accident Rport: Consistent? : Yes or No	00
GIA / PR Seen: Consistent? : Yes or No Est Renairs: days Res.: Yes or No	2//0
2 Val. Van er No	D.O.A. 23 10 D.O.I. 36/10/17.
Lum Sum: % 3 Val.: Yes or No	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Danlages . The Fixed Fixed Color Freedom s.
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
TP Figo.	\$5100/- (Red: 3986.20:43°%)
TUMP SAW	# 2100 L (Lear, 7 188:00 : 1219)
mv : 33K	
9V: 26.8K	
Nett: 6.2K.	
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 5
POTS 520	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation:
2) Add Fee	parties and
TP.	: Interview (\$) Photos
Report Format: Lump (On / L.B.f. (* 5)00 -)	: Tech. Invs (\$) Others
Lump 100 / LB.I: (\$ 5100 -	: Weel end (\$)
	1 1/2/1/5L

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Wednesday, 30 October 2019 4:13 PM

To:

'ERGO Insurance Pte. Ltd. (Claims Department)'

Cc:

Ivy Yong; Phoebe Xie; Admin-D (LKKAuto)

Subject:

RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD

3403G//PRS

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SKC 230G on 30/10/2019 We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: Wednesday, 30 October, 2019 9:36 AM

To: Kuru & Co < kurulegal@yahoo.com.sg >; Admin-D (LKKAuto (admin-d@lkkauto.com) < admin-d@lkkauto.com >;

Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

<Meikwan@lkkauto.com>

Cc: Ivy Yong < ivy.yong@ergo.com.sg>; Phoebe Xie < phoebe.xie@ergo.com.sg>

Subject: RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

*** NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification: Confidential, C3

Warmest Regards, Pauline Soh ERGO Insurance Pte. Ltd.

Nivitha (LKK Auto)

From:

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent:

Wednesday, 30 October 2019 9:36 AM

To:

Kuru & Co; Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-

a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc:

Ivy Yong; Phoebe Xie

Subject:

RE: Claims ref no. (P) CDMCG19002005 / Our Ref: L.19.1370.AT/TK///Your Ref: GBD

3403G//PRS

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

*** NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification: Confidential, C3

Warmest Regards, Pauline Soh ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID.: +65 6829 9194 pauline.soh@ergo.com.sg

Vele In - Adrian

ERGO

www.ergo.com.sg

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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg] Sent: Tuesday, 29 October 2019 12:39 pm

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Re: Our Ref: L.19.1370.AT/TK///Your Ref: GBD 3403G//PRS//Claims ref no. (P) CDMCG19002005

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: LKK AUTO CONSULTANTS PTE LTD

Please arrange for your surveyor to survey our client's vehicle at the following address:

TK MOTOR WORKSHOP 1 Kaki Bukit Ave 6 #02-56 AutoBay@Kaki Bukit Singapore 417883

Contact: Kenny/ 9627 3323

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards Anne Kuru & Co

150 South Bridge Road #04-06 Fook Hai Building Singapore 058727

Tel: 6532 2009 Fax: 6532 2007

On Tuesday, 29 October 2019, 9:54:02 am SGT, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg > wrote:

Dear Anne,

Please refer to our list of surveyors:

1	AIS	Automobile Inspection Services Pte Ltd	
2	FTA	FormTeam Consultancy Pte Ltd	
3	IAS	Infiniti Appraisal Service	
4	JPK	JP Knights Pte Ltd	
5	LBS	L.B.S Auto Consultants Pte Ltd	
6	LKK	LKK Auto Consultants Pte Ltd	
7	PS	Priority Services	
8	VAC	Vicom Ltd	
9	AJAX	AJAX Inspection Services Pte Ltd	
10	QRM	Quantum Risk Management (S) Pte Ltd	
11	AA	Appraisal Associate	

Date Classification: Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg

www.ergo.com.sg



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From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Friday, 25 October 2019 2:10 pm

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Our Ref: L.19.1370.AT//Your Ref: GBD 3403G//PRS

Dear Sirs

ACCIDENT INVOLVING SKC 230G & GBD 3403G ON 23.10.2019

ALONG WOODLANDS CENTRE TOWARDS BKE

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Than Qing Shui Johnson**, whose vehicle registration number **SKC 230G** was damaged in the above accident.

As as result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Anne

Kuru & Co

150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009 Fax: 6532 2007

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number
Fax Number
Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

production of the part of the	ACCIDENT STATEMENT
Date Of Report	24/10/2019 19:28
Date Of Accident	23/10/2019 17:20
Exact Location Of Accident	WOODLANDS CENTRE RD TWDS BKE
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKC230G
Insured/Policyholder	
Name Of Registered Owner	THAN QING SHUI JOHNSON
NRIC No	S7900343C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91018544
Alternative Phone No	OFFICE-91018544
Vehicle Particulars	
Manufacturer	TOYOTA
Model	LEXUS GS450H AUTO
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900157071
Cover Note Number	
Driver	
Name of Driver	THAN QING SHUI JOHNSON
NRIC No	S7900343C
Date Of Birth	09/01/1979
Occupation	INDOOR
Date Of Driving Pass	14/08/2003
Driving Experience	16 YEARS AND 2 MONTHS
0 1	MALE

MALE

NOEMAIL

(LOCAL) +65-91018544

OFFICE-91018544

Address

BLK 113D MCNAIR ROAD

#25-246

Postcode

325113

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WITH DRIVER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBD3403G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

Contact Number

LAM HOW TOI

NRIC/Passport Number

S2548334J 98420188

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver. 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may
- 4: The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation. 5. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, (collectively the "Purposes") use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

Marsiling Centre Roac Woodlands

Describe Circumstances of the Accident
100 23/10/2019 at albust
along wordlands centre road toward BKE on the along wordlands centre road toward BKE on the along wordlands centre road toward BKE on the my lane sight lame, suddenly vehicle GRD 34036 cut into my lane and but onto my relicite SKC >300 left hand whole and but onto my relicite SKC >300 left hand whole and but onto my relicite SKC >300 left hand whole
Duggett The second of the seco
and hit onto my relicie SEC>306 terr Name of GBD34036 side portion. After the accident the driver of GBD34036
side portion. Mai maile a maile a mile
admitted it was his trial
Party claim made and line a video feotage in my Cars
Also had recorded the scene of accident happened
also had recorded the scene en

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



Fuel Type: Petrol-Electric Accident Free, Low Mileage Done, Fully Serviced And Maintained By Agent, No Repair Needed, Tip Top Conditions, Original Paintwork. Don't Miss! Call Now To View And Test Drive The Car Today!

Posted: 24-Oct-2019 Tags: 2010 Lexus GS450h, 2010 lexus gs450h, Lexus GS450h, lexus gs450h, Lexus, GS450h, gs450h, Used

Lexus GS450h Hybrid (New 10-vr COE)

\$72,000 \$7,190 /yr 26-Apr-2010

3,456 cc

183,000 km

Luxury

Available

Fuel Type: Petrol-Electric

New Hybrid Battery Changed 6 Months Ago From Borneo Motors With Warranty And Receipt. Whatsapp For Viewing Appointment. 3 Yrs Optional Warranty Avail. All Wear And Tear Replaced With Receipts. New Tyres And Brake Pads And Rotors. Perfect For COE Renewal. 1...

Posted: 21-Oct-2019 Tags: 2010 Lexus GS450h, 2010 lexus gs450h, Lexus GS450h, lexus gs450h, Lexus, GS450h, gs450h, Used Lexus

Lexus GS450h Hybrid Super Luxury

\$34,000

\$13,740 /yr

24-Sep-2010

3.456 cc

148,500 km

Luxury

Available

Fuel Type: Petrol-Electric

Perfect For COE Renewal. \$1550 Road Tax Paid Up To 23 March 2020. See, Drive And Don't Miss. Posted: 18-Oct-2019 Tags: 2010 Lexus GS450h, 2010 lexus gs450h, Lexus GS450h, lexus gs450h, Lexus, GS450h, gs450h, Used Lexus DIRECT OWNER

Lexus GS450h Hybrid

\$34,800

\$13,460 /yr

01-Dec-2010

3,456 cc

99,500 km

Luxury

Available

Fuel Type: Petrol-Electric

6 Months Warranty, Excellent Condition, Accident-Free, Bank Loan/In House Loan Available, Trade-In Welcome.

Posted: 02-Oct-2019

Tags: 2010 Lexus GS450h, 2010 lexus gs450h, Lexus GS450h, lexus gs450h, Lexus, GS450h, gs450h, Used Lexus

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Enquire PARF/COE Rebate for Registered Vehicle

Valitate Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	343C
Vehicle Details	Michael Carlos Commission Commission (Commission Commission Commis
Vehicle No.:	SKC230G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	30 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS GS450H AUTO
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	2GR8703813
Chassis No.:	JTHBC96S605023491
Maximum Power Output:	218.0 kW (292 bhp)
Open Market Value:	\$67,214.00
Original Registration Date:	18 Nov 2010
First Registration Date:	18 Nov 2010
Transfer Count:	4
Actual ARF Paid:	\$40,329.00
Intended PARF Rebate Details	和中国的基础的企业,在1995年中,1995年中国的1995年中国的1995年中国1995年中国1995年中国1995年中国1995年中国1995年中国1995年
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Nov 2020
PARF Rebate Amount:	\$22,180.00
Intended COE Rebate Details	
COE Expiry Date:	17 Nov 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$44,001.00
COE Rebate Amount:	\$4,619.00
Total Rebate Amount:	\$26,799.00

The information contained herein is correct as at 30 Oct 2019