

ASS. REC. BY:

REF:

CS3/AIG 190M120/Gcf362

Special Instruction:

Surveyor: GQ

ASSIGNMENT (Office)

From (Person): Winnie Fan

of

AIG

Date/Time: 30.10.19 9.01am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMN 6771R

Insured: SKM 4801E

at Workshop in/ Releable Carz

Tel: 8100 0233

of 1 Kari Bulet Ave C 4 01-60

Policy No:

Claim No: 6759106922SG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 20.10.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 30.10.19 9.29am

Person Contacted: An Shung

Vehicle: IN OUT

Date/Time	Action/Instruction (X) Estimate
	SMN 6771R - X
	SKM 4801E - X
08/11/19	Submit WAR.
	Dismantle: 30/10/2019.

ADJ. REQ. BY:

PRs

62

REF: AIG

ASSIGNMENT

From:

Date: 30.10.2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMN 6771R

at Workshop m/s Reliable Carz

of 1 Kali Bukit Arsl 6 101-60 Autobay

Insured:

Policy No.

Claims No.

Sum Insured:

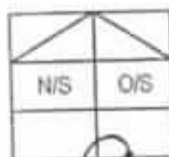
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SMN 6771R

Yr Regn:

23 Aug 2019

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Voxy

C.C. 1797

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

17589

T/Radio: Insured / Std / NI / NA

Eng/No:

ZWR 800400 128

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

195/65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

30-10-19

Survey held at

W/S

11AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to:

☐

: Preli. Report

1) 0011 111111

☐

: Final Report

Date/Time, File Return to:

2)

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

180

Transportation:

S + RS. \$

Phone:

Other:

Total:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Wheel and (\$

Rep. Format:

MEM-BAR

Lump Sum / P.P. / S.

11

191

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Oct 2019 Edit Reg		30 Oct 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chua Lay Kheng								
Main Claimant:	RELIABLE LIMO PTE LTD, Co. Reg. No.: -								
Vehicle Reg. No.:	SMN6771R	Date of Loss:	26/10/2019 21:00 - :59						
Claim Type:	TP / 6759106922SG	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SKM4801E	Policy No. (Claimant):							
		Excess:							
Repairer:	Reliable Carz Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #05-50, 415875 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (31/10/2019): NO OI GIA REPORT - AIG_SG (31/10/2019): TP GIA report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

- RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM4801E AND SMN6771R (RC) ON 26/10/2019

From: Fan, Winnie-LW
To:
Cc: Fong, Andy-5Y
Sent: Wednesday, 30 October, 2019 9:01:31 AM
Attachments:  Reliable Carz - Pre-Repair Notice (AIG|SMN6771R).pdf

Hi LKK,

Kindly assist to survey Vehicle in.

Winnie Fan
AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #05-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

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CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.RC (SMN6771R)
Your Ref: SKM4801E

29 October 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 AIG Building
Singapore 079120
Attn: Motor Claims Department

URGENT

By Fax 6415 3727 & Email

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: RELIABLE LIMO PTE LTD
TRAFFIC ACCIDENT ON 26 OCTOBER 2019 AT 21:30 HRS ALONG PIE EXIT TOWARDS
LOYANG AVE INVOLVING VEHICLES NO. SMN6771R & SKM4801E

We are instructed by Reliable Limo Pte Ltd to notify you of a road accident on 26 October 2019 at about 21:30 hrs along PIE exit towards Loyang Ave involving our client's vehicle registration number SMN6771R and vehicle registration number SKM4801E driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: Autobay @ Kaki Bukit
1 Kaki Bukit Avenue 6 #01-60
Singapore 417883
Contact: 8100 0233 (Ah Sheng)

Please liaise with the above workshop directly.

Yours faithfully



CrossBorders LLC
Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	408Z
Vehicle Details	
Vehicle No.:	SMN6771R
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VOXY HYBRID 7-SEATER 1.8V CVT
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	2ZRQE16511
Chassis No.:	ZWR800400128
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$36,257.00
Original Registration Date:	23 Aug 2019
First Registration Date:	23 Aug 2019
Transfer Count:	0
Actual ARF Paid:	\$32,760.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Aug 2029
PARF Rebate Amount:	\$24,570.00
Intended COE Rebate Details	
COE Expiry Date:	22 Aug 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,564.00
COE Rebate Amount:	\$41,751.00
Total Rebate Amount:	\$66,321.00

The information contained herein is correct as at 31 Oct 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/10/2019 11:00
Date Of Accident	26/10/2019 21:30
Exact Location Of Accident	PIE EXIT TOWARDS LOYANG AVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN6771R
Insured/Policyholder	
Name Of Registered Owner	RELIABLE LIMO PTE LTD
Co Reg No	-
Email Address	RELIABLECARZPL@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-94359990

Vehicle Particulars

Manufacturer	TOYOTA
Model	VOXY
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	ETIQA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	M0012950
Cover Note Number	

Driver

Name of Driver	KOH WEI YANG
NRIC No	S9300338A
Date Of Birth	09/01/1993
Occupation	OUTDOOR
Date Of Driving Pass	21/02/2014
Driving Experience	5 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94359990
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 483 PASIR RIS DRIVE 4 #11-467
Postcode	510483
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	AFTER RAIN
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM4801E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA LAY KHENG
NRIC/Passport Number	S7145581E
Contact Number	96161321
Address	NA
	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	NA
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for compliance with requirements under any regulations, laws or court orders.



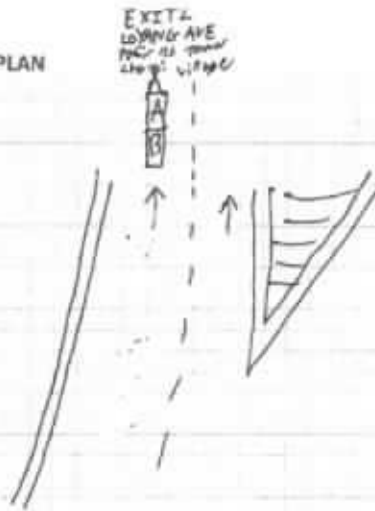
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Individual Statement Pg. 1

SKETCH PLAN



VEH A → SMN6771R
VEH B → SKM 4801E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Bayong Avenue ^{along} Exit A towards Fairview when I was reacting to the abrupt stop by the vehicle in front of me, ~~there was~~ ^{which}

I came to a stop but heard a loud bang coming from the back of my car and proceeded to inch forward approximately 5 metres to ensure that I can safely park my vehicle by the road for inspection.

Insurance Co. _____
Vehicle No. _____ Date of Incident _____
☐ Reporting Only
☐ Own Damage Claim
☐ Third Party Claim

DECLARATION
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

eTiQa

Insurance

INTERVIEW FORM

Name (Driver) : Koh Wei Yang

Policy No : M 00129501

Vehicle No : SMN 6771R

Place of Accident : Pic exit towards Pasir Ris

Insured Driver's relationship with Insured : Driver

Drink Driving of Insured and/or Insured Driver : No

No of passenger(s) in Insured vehicle : None

Injury to Insured and/or Insured driver, please indicate which hospital: None

Third Party Vehicle No (if any) : SLM 4801E

No of passenger(s) in Third Party Vehicle : 3

Injury to Third Party driver and/or passenger(s), please indicate which hospital: Not sure

Type of collision and the extensiveness of the damages to all vehicles/Third Party property involved: Head to Rear

Any witness to the accident (if yes, please indicate Name, Contact No and a copy of the statement): None

Traffic Police report (enclosed) : Yes ☒ No ☐

Please obtain a copy of the driving licence of Insured driver and/or work permit (where foreign worker is involved)

[Signature] 27/10/17 405
Driver (Name & Signature) / Date

I, affirmed the above information is given to my best knowledge

[Signature] [Stamp]
Attended by (Name & Signature) / Date

Workshop Name: _____

eTiQa Insurance Pte Ltd
One Raffles Quay
#22-01 North Tower
Singapore 048583

T +65 63350477
F +65 63392109

www.etiqa.com.sg
Company Reg. No. 101329010

Member of  Group

Identification Card Pg. 1

REPUBLIC OF SINGAPORE DRIVING LICENCE



S9300338A

KOH WEI YANG

Issued: 09 Jan 1993
Valid until: 21 Feb 2014



**FOR KFS
ACCIDENT CLAIM
USE ONLY**

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S9300338A



KOH WEI YANG

許位陽

CHINESE

Date of Birth: 09-01-1993 Sex: M

Country of Birth: SINGAPORE

S9300338A

**FOR KFS
ACCIDENT CLAIM
USE ONLY**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

CLASS	VEHICLE TYPE	EFFECTIVE DATE
C	Motorcycle up to 250 CC	23 Jul 2013
1	Motor cars up to 3500 kg with up to 7 passengers, exclusive of the driver and motor tricycles up to 2000 kg	21 Feb 2014

S / No. S900338/913

2000338A

NP 426A



License No. S9300338A



S9300338A



S9300338A

Date of issue: 22-01-2008

ADDRESS

APT BLK 483 PASIR RIS DRIVE 4

#11-407

SINGAPORE 510483



M2400
70000209
Conv. Type: CO

CERTIFICATE OF INSURANCE

• MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) • MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 • ROAD TRANSPORT ACT, 1987 (MALAYSIA) • MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE No.	M0012950	Hire Purchase : Think One Credit Pte Ltd
1. Index Mark and Registration Number of Vehicle	SMN6771R	
2. Name of Policyholder	Reliable Limo Pte Ltd	
3. Effective Date of Commencement of Insurance for the purposes of the Act	23/08/2019	
4. Date of Expiry of Insurance	08/07/2020	
5. Persons or Classes of Persons entitled to drive		
(A) THE POLICYHOLDER.		
(B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS PERMISSION.		

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulations in that behalf from driving the Motor Vehicle.

6. Limitations as to Use

USE ONLY FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS.
THE POLICY DOES NOT COVER:
(i) USE FOR RACING, PACE-MAKING, RELIABILITY TRIAL OR SPEED-TESTING.
(ii) USE FOR THE CARRIAGE OF GOODS (OTHER THAN SAMPLES) IN CONNECTION WITH ANY TRADE OR BUSINESS.
(iii) USE FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these bindings.

Policy Owner's Protection Scheme

This policy is protected under the Policy Owner's Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the GIA / IA or SDIC websites (www.gia.org.sg or www.ia.org.sg or www.sdic.org.sg).

(WE HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

GDPB3167 23/08/2019 14:18:00



For and on behalf of **Etiqa Insurance Pte. Ltd.**

Approved Insurer

Authorised Signature

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



(01) Bent (02) Dented (03) Distorted (04) Cracked (05) Cut (06) Scratched
(07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
(12) Missing (13) Torn (14) Unconfirmed (15) Not Working

MOTORCAR (Rear)

(1) Replace (✓) (2) Repair (X) (3) Check (C)
(4) Not Consistent (NC)

Vehicle No:

SMN6771R

Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	re	/	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	re	/	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	DM	/	
1159	993327	Rear End Panel	DM	/	
1160	993339	Rear End Panel Top Garnish	re	/	
1161	993333	Rear End Panel Inner Trim	DM	/	
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	DM	/	
1182	991328	Tailgate Emblem	re	/	
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp Inner Handle	re	/	
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding	re	/	
1196	994607	Tailgate Glass Sealant	re	/	
1197	994629	Tailgate Lock	DM	/	
1198	994651	Tailgate Rubber	DM	/	
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board	re	/	

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board	DM	/	
1203	994328	Spare Tyre Panel	DM	/	
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover Trim	DM	/	
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1136	990247	Sticker			

No of Items:

Assessor:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Oct 2019 Edit Reg		30 Oct 2019 00:00 Edit Adj Rpt	\$50.00 Edit Estimates	\$50.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Chua Lay Kheng, Co. Reg. No.: -		
Main Claimant:	RELIABLE LIMO PTE LTD, Co. Reg. No.: -		
Vehicle Reg. No.:	SMN6771R	Date of Loss:	26/10/2019 21:00 - :59 [2 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6759106922SG	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SKM4801E	Policy No. (Claimant):	
		Excess:	
Repairer:	Reliable Carz Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #05-50, 415875 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/11/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (31/10/2019): NO OI GIA REPORT
- AIG_SG (31/10/2019): TP GIA report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMN6771R (6759106922SG)
[SKM4801E]**

**TP
RELIABLE LIMO PTE LTD
Oct 26 2019 9:00PM
[Chua Lay Kheng]
Reliable Carz Pte Ltd**

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	31/10/19 10:48	General View				 Load JPG	☒
2	31/10/19 10:48	General View				 Load JPG	☒
3	31/10/19 10:48	General View				 Load JPG	☒
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Photos/Images			3 per page	☒
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19019120/GCF3E2

Date: 13/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SMN6771R

Insured Vehicle No : SKM4801E

Date of Loss: 26/10/2019

Nature of Claim: TP

Claim No: 6759106922SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN6771R

Make & Model: TOYOTA VOXY HYBRID V, 1.8 (A)

Engine No: 2ZR0E16511

Reg. Date: 23/08/2019 (Man. Year: 2019)

Chassis No: ZWR800400128

Colour: White

Odometer: 17589 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 30/10/2019

Date Inspected: 30/10/2019 Inspected At:

1 Kaki Bukit Ave 6 #01-60

Repairer : Reliable Carz Pte Ltd (HQ)

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	0.00 F	*- F
2	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*- F
3	1		*REVERSE SENSOR	Damaged	0.00 F	*- F
4	1		*REAR END PANEL	Buckled	0.00 F	*- F
5	1		*REAR END PANEL TOP GARNISH	Deformed	0.00 F	*- F
6	1		*REAR END PANEL BUZZER	Damaged	0.00 F	*- F
7	1		*TAILGATE	Buckled	0.00 F	*- F
8	1		*TAILGATE EMBLEM	Necessary	0.00 F	*- F
9	1		*TAILGATE INNER HANDLE	Deformed	0.00 F	*- F
10	1		*TAILGATE GLASS MOULDING	Necessary	0.00 F	*- F
11	1		*TAILGATE GLASS SEALANT	Necessary	0.00 F	*- F
12	1		*TAILGATE LOCK	Bent	0.00 F	*- F
13	1		*TAILGATE RUBBER	Twisted	0.00 F	*- F
14	1		*TAILGATE INNER BOARD	Deformed	0.00 F	*- F
15	1		*SPARE TYRE BOARD	Cut	0.00 F	*- F
16	1		*SPARE TYRE PANEL	Repair	0.00 F	*- F
17	1		*SPARE TYRE TRIM	Cut	0.00 F	*- F
Total Parts (S\$)					0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >