

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 March 2020 10:05 AM
To: Veron Chen (LKKAuto); SUR
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OD CLAIM FOR SMM 6219 A ON 22/10/2019
Attachments: SAftersales20030910080.pdf

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 1 November, 2019 1:05 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear Veron,

Noted on this. Herein attached the alignment report for your next action.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 1 November 2019 12:46 PM

To: Claims; SUR

Cc: nora.khai@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SMM 6219A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE: Kindly provide alignment report.

AIG OIC Chan, Yoke Shi-yokeshi.chan@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 1 November 2019 8:55 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear Veron,

The police report was submit to AIG yesterday. Please assist to expedite the claim for approval.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 30 October 2019 11:16 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear TRoy,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 30 October 2019 10:10 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear all,

Survey was done by Surveyor yesterday, herein attached the estimate repair with marking for you reference. Kindly assist and advise who is the case handler for the mentioned cases, and update the claim status.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 25 October 2019 5:11 PM
To: 'Claims'; assignments
Cc: SUR
Subject: RE: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear Syafiq,

Appointment confirmed.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 25 October 2019 9:22 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMM 6219 A ON 22/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 29/10/2019, 10am. Owner waiting.

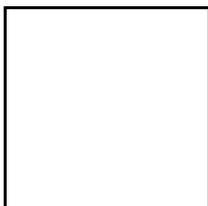
Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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