47 12	Rasul		GNMENT (Office		Terra serva
From (Person)	, Tan kah Leong	of	CLT	Date/Time: 24.10-19	11.17 1.19
Satimulad Con	st:		Bill to:		
OD (TP) WS To Inspect Ve	st: S/TP RES / OD RE chicle No: SE	D BAR	MViCS	Insured: Gy 4843	Z
at Workshop r	exordia Rond			Tel: (3150174	
Policy No:	DM (VSH 1	553671803	3 Claim No:	9vm 1912750 72002	
Sum Insured:			Excess:		
Make of Veh				D.O.A. 27.10.19	1
CA / REV Date/Time: 2	/ REP. / REV 241	IRS Person Con	itseled Caroline	Vehicle IN LOUT	
Date/Fime	Action/Instruction	(V) Es	timete		
				RIA-28/10/2019	
				Ren - 74/10/ 2017	
4/12/19	Final fig	\$ 3795.4	o (Red 2388	3.05, 3919 confirmed	by en

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Lung Sun HER

3795.HO

...CLAIM SUBFOLDER...(New Assignment)

Circle Notified Est Submit		Est Subinitted	Adj Assigned	Adj Rot	Adj Submitted	SHICKNESS CO.	Status		
Main	29 Oct 2019		29 Oct 2019 16:17 Assign				New Assig Cancel Ca	The state of the s	
	Main	Re	ference	CI	aim Details	Docum	ents	Show All	
	UBFOLDER DE	TAILS				[Cr	eated by ins	urer]	
insured: Main Clair	manth	ONG C	HWEE PENG. II	57140274					
/ehicle Re		SKD9			ate of Loss:	27/	10/2019 10:00	- :59	
Claim Typ		TP/S	NM19D205082	C02 P	olicy/Cover Note No.:	17.00	VSN1553671		
/ehicle Re	eg. No. (Insured)	GX484	32	Policy No. (Claimant):			P1616989		
	acamaanna a			Excess: S			\$0.00		
Repairer: Performance Motors Li Alexandra - Tel: 631901					andra) 303 Alexandra	Road, Sime Darb	y Performance	Centre, 159941	
Handling	Insurer:	China 1 638961		e (Singapor	re) Pte. Ltd. (HQ) - 1	fel: 6389 6111	[Handled by T	an Kah Leong	
Claimant's	s Insurer:	AXA In	surance Pte Ltd	(HQ) - Tel:	6338 7288				
Adjuster:		LKK AL	to Consultants F	te Ltd (HQ)	- Tel: 6256-3561	Final Rpt due	07/11/2019	9]	
ASSOCIA	ATED MAIL REC	EIVED				View /	II Comp	ose Case Mail	
There are	no mail for this o	case.							
В.		102							
ALL ASS	OCIATED TASK				View All Sear	ch Tasks C	eate New Task	Complete	
Due Da	ite Priority	Type Task 6	roup Subject	Handlei	Assigned By	Completed O	n Create	d On Done?	

Summer Lee (LKK Auto)

From:

Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent:

Tuesday, 29 October, 2019 4:12 PM

To:

PBSP; assignments

Subject:

RE: OUR REF: SNM19D205082-GX4843Z-TKL- REQUEST FOR DIRECT SETTLEMENT -

SKD939R & GX4843Z ON 27/10/2019

WITHOUT PREJUDICE

Dear Caroline,

We refer to your email dated 29.10.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, October 29, 2019 4:00 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM19D2O5082-GX4843Z-TKL- REQUEST FOR DIRECT SETTLEMENT - SKD939R & GX4843Z ON

27/10/2019

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

5. XING QUO QIANG

Thank you.

Regards.

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Tan Kah Leong < KahLeong . Tan@sg.cntaiping.com>

Sent: Tuesday, 29 October 2019 3:52 PM To: PBSP pml-pbsp@simedarby.com.sg>

Subject: RE: OUR REF: SNM19D205082-GX4843Z-TKL- REQUEST FOR DIRECT SETTLEMENT - SKD939R & GX4843Z ON

27/10/2019

Without Prejudice

Dear Caroline.

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Tuesday, October 29, 2019 3:45 PM

To: Tan Kah Leong < KahLeong Tan@sg.cntaiping.com >; Chee So Chow < sochow.chee@sg.cntaiping.com >; PBSP

<pml-pbsp@simedarby.com.sg>

Subject: OUR REF: SNM19D205082-GX4843Z-TKL- REQUEST FOR DIRECT SETTLEMENT - SKD939R & GX4843Z ON

27/10/2019

Dear Kah Leong,

Please conduct PRS for SKD939R.

Note: officer in charge- Kah Leong 63896193.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平鄉城 Taiping SG

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\ From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, October 29, 2019 9:30 AM

To: Claims Dept of CTI

Subject: REQUEST FOR DIRECT SETTLEMENT - SKD939R & GX4843Z ON 27/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 4 December 2019 1:23 PM

To:

Sharon Heng L K; Rasul (LKKAuto); SUR Toh Jing Xuan; Bernard Wan Chong Huat

Subject:

RE: DIRECT SETTLEMENT FINAL REPORT - SKD939R

Dear Sharon.

Confirmed amount \$3795.40 before GST @ 4 DAYS.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

----Original Message----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Sent: Tuesday, 3 December 2019 7:59 PM To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>; Bernard Wan Chong Huat <bernard.wan@simedarby.com.sg>

Subject: DIRECT SETTLEMENT FINAL REPORT - SKD939R,

Dear Rasul

For your perusal:

Labor

\$2645.00

Parts

\$1150.40

Total

\$3795.40

Owner is claiming

LOSS OF USE = \$60 X 4 DAYS.

GIA SEARCH FEE - \$2.00

Note: 4 working days.

Please reply me directly.

Best Regards

Sharon Heng

Performance Motors Ltd

Body & Paint DID: 63190123 Fax: 64743229 "This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Tuesday, 3 December, 2019 5:57 PM

To: Sharon Heng L K

Subject: Message from KM_C458

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

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Date Of Report 29/10/2019 08:51

27/10/2019 10:55 Date Of Accident

Exact Location Of Accident **GEYLANG LORONG 40**

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKD939R

Insured/Policyholder

Name Of Registered Owner ONG CHWEE PENG

NRIC No. S7140274F

Email Address PATRICIAONG@YAHOO.COM

Mobile Phone No. (LOCAL) +65-91717066 Alternative Phone No. OTHERS-91717066

Vehicle Particulars

Manufacturer BMW Model 218

Exact Purpose for which vehicle was being used at

time of accident

NORMAL USAGE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number P1616989

Cover Note Number

Driver

Name of Driver ONG CHWEE PENG

NRIC No S7140274F Date Of Birth 04/11/1971 Occupation INDOOR Date Of Driving Pass 01/08/1994

Driving Experience 25 YEARS AND 2 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-91717066

Fax Number

Contact Number OTHERS-91717066

EMail Address PATRICIAONG@YAHOO.COM

69 LORONG 40 GEYLANG #06-46 Address

Postcode 398087

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

SLZ3425J

Insurance Company of Driver's Own Vehicle

AXA INSURANCE PTE LTD

General Information of the Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions CLEAR DRY Road Surface

Other Information

Type Of Accident

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME: : ALVIN ANG FU LONG

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GX4843Z

Vehicle Make/Model/Colour

TOYOTA LORRY SILVER

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver CHAN AH SENG

NRIC/Passport Number

S1451833I

Contact Number

Address

Postcode

Insurance Company Name CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage FRONT

No. Of Passenger (Including Driver)

1

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder & Signatu

Date & Time:

e :

Driver's Signature

[If driver is not the policyholder]

Date & Time:

Reporting Cerore Personnel's Signature Name:

NRIC/FIN No.:

ESCRIBE CIRCUMSTANCES OF THE ACCIDENT THAS DRIVING ALONG GEYLONG LORONG 40. THE TOYOTA WARY WAS TURNING INTO THE MAIN WOR 40 GEYLANG ROAD (BESIDES THE PLAYGROUND) WITHOUT STOPPING AT THE T-JUUCTION THE LORRY HIT MAY THE RIGHT SIDE OF MY CAR.
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WITHOUT STOPPING AT THE T-JUNCTION. THE LORRY HIT MY THE RIGHT SIDE OF
THE LORRY HIT WAR THE RIGHT SIDE OF
THE LORRY HIT WAY THE RIGHT SIDE OF
DECLARATION
We declare the foregoing particulars are true in every respect.
Day Dollars to
29/10/2
Olicyholder's Signature Reporting Centre Personnel's Signature
Date & Time: 39 16 2019 (If driver is not the policyholder) Name: NRIC/FIN No.:
The state of the s
0. 11.7 BAN

NAM Dealer

Performance Motors Limited

A Sine Darby Motors Company Co. Reg. No. 197401535W GST Reg. No M2-8020081-x Toll-Free Number (1800-2255269)

303, Alexandra Boad Sime Darby Performance Centre Singapore 159941 Pax. 64747770

FRT DOOR JOINT SEAL 7

280, Earpong Arang Boad East Coast Centre Singapore 438180 Fax. 63449273 119. Alexandra Road sime Darby Business Centre Singapore 159946 Fax. 64796601 (AfterSales) 64796624 (Motorrad)

1

31.95

:

Total Parts

31.95

2,391.30



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate N Date Estim Prepared B	ated : 29/10/2019			Page	No. :	1 of 5
Ong Chwee	40 Geylang	Ca	- ACCOUNT - 40000 Cash Sales - Service Singapore			
REGN. NO. SKD939R	CHASSIS NO. WBA2A32050VZ53260	REGN. DATE 26/05/2015	MODEL 218iA AT			MILEAGE 0
	DESCRIPTION Replace right front door include remand repair on accident damage area		P.		1	VALUE 850 1,700.00
	Spray painting right front door and r skirting	ight lower side			1	1465 1.628.00
	To carry out body cavity preservation (Per panel).	n,			1	/ 150 178.00
	To conduct checks on all doors and system for proper function.	bootlid central lock	ing			150 171.00
	Sundries				nec	7. 150.00
				Total La	bour 1:	3,773.00
	PLUG IN RETAINER . RH UPPER FRONT DOOR HINGE RH LOWER FRT DOOR HINGE ? FRT RH DOOR BRAKE	SEALING?	SUC SUC	3 4.1 1 56.1 1 56.1 1 1,131.1 1 73.1 1 60.1 1 21.1 1 94.1 1 67.1 1 107.1 1 315.1 1 157.1 1 100.1	00 00 00 25 85 90 60 10 90 45 80 10 05	VALUE 12.00 56.00 56.00 1,131.25 73.85 60.90 21.60 94.10 67.90 107.45 21.80 315.10 157.00 100.45 35.56

pew Dealer

Performance Motors Limited

A fine Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-X Toll-Free Mumber (1800-2255169)

302. Alexandra Ecad Sime Darby Performance Centre Singapore 159941 Fax. 64247770 180, Kampung Arang Road East Coast Centre Singapore 438180 Fax. 63449773

315. Alexandra Road Sine Darby Business Centre Singapore 159944 Fax 64796634 (Afterda 64796634 (Motorra



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Prepared By

: b1

53227

Page No. : 2 of 5

Date Estimated

: 29/10/2019

: Chua Kee Sin

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

REGN. NO. SKD939R

WBA2A32050VZ53260

26/05/2015 218iA AT 0

the Ropairer of the following: . To resurvey belowisher spray painting To display dissipped puritificating reservey. Piets prices are subject to confirmation . Third party survey is on a "Without Philludice" basis . No illigat modificiation(s) is attored . Soparaturnitity (furnits) must be recoveyed and is subject to final approval from historance Company Admos/Rooms by Repailer

Claims OD / / Uninsured losses / Direct Settlement Rean No. Claim No. Escess 55 Sign 90010068 SUPVENCE & Tel Authorised Yes / No. Authorised Date Time: RESURVEY PARTS PHOTO BY SURVEYOR Yes / No. PMs. Yes / No. Conyon's Email 1954ing Days Recommend

6183.45

Labour 1 3,773.00 Parts 2,391.30 0.00 Labour 2 0.00 Excess Total GST @ 7% 431.50 Grand Total 6,595.80

^{**} THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



15

Performance Motors Limited

fine Darby Motors Company . Reg. No. 197403559W GST Reg. No M2-0030081-x Tol1-Free Number | 1885-2285269

303. Alexandra Road Sime Darby Performance Centre Singapore 159941 Fam. 64747779

285. Kurponi Arang Road East Coast Centre Singapore 438180 Fax. 63449773

315. Alexandra Road Sime Darby Business Centre Sissapore 159944 (AfterNales) (Motorcad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53227 Page No. : 3 of 5

: 29/10/2019 Date Estimated Prepared By : Chua Kee Sin

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE

SKD939R WBA2A32050VZ53260 26/05/2015 218iA AT 0

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") If, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance. PML's liability will be limited to the rectification of damage, free of charge.
- 5. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML
- 7. Except as provided in clause 6 above. PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer. collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident; loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

BHW Dealer

Performance Motors Limited

A Sime Darty Motors Company Co. Reg. No. 197401559W GST Reg. No. M2-0020081-x Toll-Free Number (1880-2255289)

103. Alexandra Road Sime Darby Performance Centre Singapore 159941

Fee: 64747770

200. Kampong Arang Road East Coast Centre Singapore 438180 Fex 63449773 315. Alexandra Road Sime Darby Business Centre Singapore 159944 Fam 64796624 (AfterDal 64796624 (Motorrad



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53227 Page No. : 4 of 5

Date Estimated : 29/10/2019
Prepared By : Chua Kee Sin

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE

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- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17 The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority,
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions:
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vehdor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle.
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter-connected servers and/or web site links with the relevant authorities.
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides.
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions.
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits.
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his
 personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

BMW Dealer

Performance Motors Limited

Sime Darby Motors Company . Reg. No. 197481559W GST Reg. No M2-8020881-x Tnll-Free Humber (1800-2251269)

103. Alexandra Soud Eine Darby Performance Centre Eingapore 157941 Fax: 64747770 180, Kampong Arang Soad East Coast Centre Singapore 438180 Fax. 63449773

315. Alexandra Road Sime Darby Business Centre Singapore 159944



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 53227

Date Estimated

Page No. : 5 of 5

Prepared By

: 29/10/2019 : Chua Kee Sin

REGN. NO.

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REGN. DATE

MODEL

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- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.6 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
 - (a) put his request in writing.
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing by way of an email sent to the Vendor:
 - (b) provide the Vendor with his name. NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mallers or email), the Customer has to specify the channel he is withdrawing his consent to
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W. OST Reg. No. M2-0020081-X



Final Report

Estimate No. :

b1 53227

Date Estimated :

29/10/2019

Prepared By

Chua Kee Sin

- ESTIMATE REPAIR FOR -

Ong Chwee Peng 69 Lorong 40 Geylang

#06-46

- ACCOUNT -

135

China Taiping Insurance (S) Pte Ltd

1,465.00

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Singapore 398087

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SKD939R

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26/05/2015

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UNIT PRICE

1,465.00

0

0

ORIGINAL PRICE DISC. % NETT DESCRIPTION 850.00 To replace front right door including to make good right side 850.00 0 skirting and knock out dented area caused by the accident. To remove and install body parts in order to cary out painting job.

To respray front right door and right side skirting. 100.00 100.00 0 To carry out body cavity preservation. 0 150.00 150.00 To conduct checks on all doors and bootlid central locking system for proper function. 80.00 80.00 0 Sundries. DISC. % NETT QTY.

1,136.90 1.00 0 1.136.90 FRT RH DOOR 8.25 1.65 5.00 0 # PLUG IN NUT 5.25 1.05 5.00 0 # EXPANDING NUT 7X7 MM

SUPPLEMENTARY ITEMS

DESCRIPTION

2,645.00 Total Labour: Total Parts: 1,150.40 3,795.40 Total Labour & Parts: 265.68 GST @7%: 4,061.08 Grand Total:

Ralul 70 rate of the FAX 10

LOSS OF USE = \$60 X 4 DAYS GIA SEARCH FEE - \$2.00

Performance Motors Limited

Amender of the Sine Darty Group Co. Reg. Ro. 197401559W. GST Reg. No. M2-0020081-X



Supplementary

Estimate No. :

b1 53227 29/10/2019

Date Estimated : Prepared By :

Chua Kee Sin

- ESTIMATE REPAIR FOR -

- ACCOUNT -135

Ong Chwee Peng

China Taiping Insurance (S) Pte Ltd

69 Lorong 40 Geylang

3 Anson Road

#06-46

#16-00 Springleaf Tower

Singapore 079909

Singapore 398087

REGN, NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SKD939R

WBA2A32050VZ5326

26/05/2015

218iA AT

DESCRIPTION

ORIGINAL PRICE

QTY

5.00

5.00

DISC. %

NETT

DESCRIPTION Nu/ # PLUG IN NUT # EXPANDING NUT 7X7 MM ALL UNIT PRICE

1.65

1.05

DISC. %

0

0

NETT

8.25

5.25

SUPPLEMENTARY ITEMS

Total Labour:

Total Parts:

13.50

Total Labour & Parts:

13.50

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19019085/R1VF3N2

Date:

05/12/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMCVSN15536718033

Claimant Vehicle No:

SKD939R

Insured Vehicle No:

GX4843Z

Date of Loss:

27/10/2019

Nature of Claim:

TP

Claim No:

SNM19D205082C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKD939R

Make & Model:

BMW 218I, 1.5 ACTIVE TOURER D/AB LED DSC

Engine No:

31869191B38A15A

59689 km

Reg. Date:

26/05/2015 (Man. Year: 2015)

Chassis No: Odometer:

WBA2A32050VZ53260

Colour:

White

1499 cc

AB (A)

Engine Capacity: Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/60R16

Rear Tyre Size:

Front Left Side:

205/60R16

Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side:

Goodyear 6 mm

Rear Right Side:

No

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,560.45	1,230.40	1,330.05	51.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,623.00	2,565.00	1,058.00	29.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,183.45	3,795.40	2,388.05	38.62
+ GST 7.00/7.00% (S\$)	432.84	265.68	167.16	38.62
Nett Amount (S\$)	6.616.29	4.061.08	2,555.21	38.62

INSPECTION

Date of Assignment:

29/10/2019

Date Inspected:

14/11/2019 Inspected At:

Performance Motors Limited

(Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

4.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

Page 2 of 4

Adjuster Report Page 3 of 4

REPAIR DETAILS

Referen	ce				
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)			
Parts:	M1-MPV	BMW 218I 1.5 ACTIVE TOURER D/AB LED DSC AB (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitte	d, no print-code for SKD939R)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.			

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	3	*PLUG IN RETAINER	Serviceable	12.00 FS	*-FS
2	1	*RH UPPER FRONT DOOR HINGE	Serviceable	56.00 FS	*-FS
3	1	*RH LOWER FRT DOOR HINGE	Serviceable	56.00 FS	*-FS
4	1	*FRT RH DOOR	Bent	1,136.90 FS	*1,136.90 FS
5	1	*FRT RH DOOR BRAKE	Serviceable	73.85 FS	*-FS
6	1	*FRT RH DOOR INSIDE CHANNEL SEALING	Not Necessary	60.90 FS	*-FS
7	1	*SEAL,TRIM	Not Necessary	21.60 FS	*-FS
В	1	*FRT RH DOOR EXTERIOR CHANNEL COVER	Serviceable	94.10FS	*-FS
9	1	*FRT RH DOOR WINDOW FRAME COVER (ALU)	Serviceable	67.90 FS	*-FS
10	1	*FRT RH DOOR WINDOW GUIDE	Serviceable	107.45 FS	*-FS
11	1	*FOAM SEAL	Serviceable	21.80 FS	*-FS
12	1	*FRT RH WINDOW LIFTER W/MOTOR	Serviceable	315.10 FS	*-FS
13	1	*FRONT DOOR EDGE PROTECTION	Serviceable	157.05 FS	*-FS
14	1	*FRT RH DOOR SOUND INSULATION	Serviceable	100.45 FS	*-FS
15	1	*RH DOOR OUTER CRASH PAD	Serviceable	35.55 FS	*-FS
16	1	*RH SEAL A PILLAR	Serviceable	48.35 FS	*-FS
17	1	*FRT DOOR JOINT SEAL	Serviceable	31.95 FS	*-FS
18	1	*SUNDRIES	Necessary	150.00 FS	*80,00 FS
19	5	*PLUG IN NUT	Necessary	8.25 FS	*8.25 FS
20	5	*EXPANDING NUT 7X7 MM	Necessary	5.25 FS	*5.25 FS
F=Fra	nchise p	art. S=SpcNett.			

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Deser	mandad	1 0	h 01 1 F
RECOIL	mended	La	DOUL

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	REPLACE RIGHT FRONT DOOR INCLUDE REMOVE ATTACHMENT ETC AND REPAIR ON ACCIDENT DAMAGE AREA	New	1,700.00	850.00
2	SPRAY PAINTING RIGHT FRONT DOOR AND RIGHT LOWER SIDE SKIRTING	New	1,628.00	1,465.00
3	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
4	TO CONDUCT CHECKS ON ALL DOORS AND BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	177.00	150.00
	Gross Labou	ır Cost (S\$)	3,623.00	2,565.00
	Report was unsubmitted duri	ng this print-out.		

< END OF ESTIMATES >