

INS. CASE OWNER:

CC4/LPC19019083/Uha302

LKK:

IDAC:

Surveyor:

MARCUS

DOI: 29.10.2019

Date / Time: 29.10.2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. GBB 440D

Name of Insured

JAE Auto P/L

Insured Tel No.

HIP:

Excess Sec II :SS

D.O.A:

22/10/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Lee Choon (cycle)
(V/L: YES / NO)

Claim No.:

19/19/19/VC05/022560

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No

GBE 7442L



INSRS:

WSP: LIU'S BROTHER

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	GBB 440D - X	GBE 7442L - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	☐
			After call ltr to OI	☐
			Authorisation To Act:	☒
			Release Voucher:	☒
			Final Repair Bill:	☒
			Car Rental Invoice:	☐
			Towing Invoice:	☐
			LTA / GIA:	☒
			Medical Bill:	☐
			PIR:	☐
			Mandate/Reject Instruction:	☒
			LOD	☒
			Payment Breakdown Form:	☐
			Post-Repair Photos:	☐
			Others:	☐

PRELIMINARY ADVICE Date/Time: 13/11/19 Sent By: VIC

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: L18	SS 1,800.00	(3 days) Reduction: 50 %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	NIL
Repair Cost:	SS 1,800.00		
Loss of Rental (LOR):	SS -	(days)	
Loss of Use (LOU):	SS 100.00	5 20 x 5 days)	
Loss of Income (LOI):	SS -	(3 x days)	
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/TA Search:	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 2,202.00	Global Sum S\$: -	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	SS 2,202.00	Name 1: LIU'S BROTHER AUTO ENGINEERING WORKSHOP	
Payee 2: (Strike if N.A.)	SS -	Name 2: -	
Payee 3: (Strike if N.A.)	SS -	Name 3: -	

ASS. REC. BY:

REF: CS/LP(14017063)/Uqf3

Special Instructions:

Survivor: Marcus

ASSIGNMENT (Office)

From (Person): Ong Li Li

of LPC

Date/Time: 29.10.19 4.10 p.m.

Estimated Cost:

Bill to:

$$OD(TP)WS/TPRES/ODRES/EVA/INV/MV/CS$$

To Inspect Vehicle No: **GBE 7442 L**

Insured: **GBB 440D**

at Workshop m/s Lin's Brother Auto

Tel: 67411730

of Mol to Li BuPh over 6 mol-01

Policy No.

Claim No: 19/19 / 19/ V(05/ 022560

Sum insured:

Excess

Make of Veh:
(Client's Record

D.O.A. 22.10.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: 29.10.19 4.14 p.m

Person Contacted: Susan Low

Vehicle **IN/OUT**[illegible]



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VC05/022560
Our ref: CC4/LPC19019083/Uha3

Date: 13.11.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBE 7442L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.10.2019 at the premises of M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP and have the following to rep

Workshop Estimate Amount	: S\$	3,671.50
Revised Estimate Amount	: S\$	2,280.55
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	196N

Vehicle Details

Vehicle No.:	GBE7442L
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	TOYOTA HIACE VAN TURBO 5 DR MANUAL
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	1KD2601005
Chassis No.:	JTFHT02P700192965
Maximum Power Output:	-
Open Market Value:	\$27,741.00
Original Registration Date:	21 Mar 2016
First Registration Date:	21 Mar 2016
Transfer Count:	1
Actual ARF Paid:	\$1,388.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	20 Mar 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$46,502.00
COE Rebate Amount:	\$29,701.00
Total Rebate Amount:	\$29,701.00

The information contained herein is correct as at 31 Oct 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 196N

Vehicle Details

Vehicle No.: GBE7442L
Vehicle to be Exported: No
Intended Deregistration Date: 24 Oct 2019
Vehicle Make: TOYOTA
Vehicle Model: TOYOTA HIACE VAN TURBO 5
DR MANUAL
Primary Colour: White
Manufacturing Year: 2016
Engine No.: 1KD2601005
Chassis No.: JTFHT02P700192965
Maximum Power Output: -
Open Market Value: \$27,741.00
Original Registration Date: 21 Mar 2016
First Registration Date: 21 Mar 2016
Transfer Count: 1
Actual ARF Paid: \$1,388.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 20 Mar 2026
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$46,502.00
COE Rebate Amount: \$29,756.00
Total Rebate Amount: \$29,756.00

The information contained herein is correct as at 24 Oct 2019

OK

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 532917931 - Tel: 6741-4730 / 731 - Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBE7442L790323

Estimate

Customer		Date:	25-10-19
Name:	Lonpac Insurance Berhad	Vehicle No:	GBE7442L
Address	Motor Claims Department	Model/Make:	Toyota Hiace
	300 Beach Road #17-04 / 07		Van Turbo 5
	The Concourse		
	Singapore 199555		

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Sliding Door	\$ 1,682.40	
2	Sliding Door Inner Lock	\$ 344.10	
3	Sliding Door Hinges	\$ 145.00	
4	Sliding Door "Corporate" Advertisement & Artwork 1 Set	\$ 500.00	
	To check all wiring & electrical component for proper function	\$ 50.00	
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc.	\$ 400.00	
	To putty & spray painting & including touch up paint on accident affected	\$ 500.00	
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$ 50.00	

Total Parts & Labour of estimate for damaged vehicle

\$ 3,671.50

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

Not Authorized
Liu
1/3 = 1800 / 3 dm.

1427.4
252
1375.5
2280.5
1427.4

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Summer Lee (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 29 October, 2019 4:10 PM
To: Susan Low; MT_Claim_SG; assignments; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560
Attachments: GBE7442L191022.pdf; GBE7442L Search.pdf

Without Prejudice

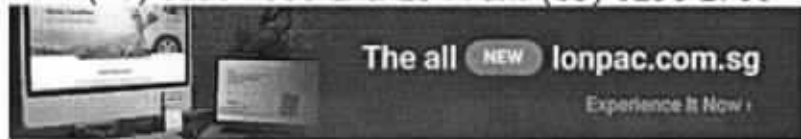
Dear Susan

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Susan Low [mailto:liusbro@gmail.com]
Sent: Saturday, 26 October 2019 9:33 AM
To: MT_Claim_SG
Subject: Request for 3rd party claims survey GBE7442L Claims against GBB440D

Accident on 22/10/2019 Along Bukit Timah Lane 3 Outside HKL Lim Team Moto

Involving GBE7442L and GBB440D

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

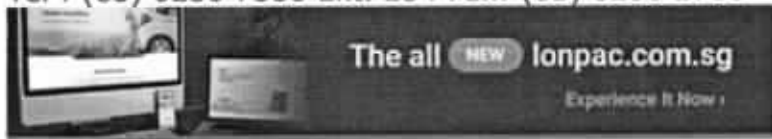
Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 5 November, 2019 12:21 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560
Attachments: GBB440D 221019.PDF
Categories: HMK

Dear Mei kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 5 November 2019 11:00 AM
To: ONG LI LI
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 19/19/19/VC05/022560
LKK REF: CC4/LPC19019083/Uha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____
Name of Authorise Surveyor:- _____
Surveyor Email: _____
Remark :- _____

Your Ref: GBE7442L - ACCIDENT INVOLVING VEHICLES GBB 440D AND GBE 7442L
ON 22/10/2019 - LKK REF CC4/LPC19019083/Uha3

From: Vic (LKKAuto) (vicalpeh@lkkauto.com)
To: liusbro@ymail.com
Cc: admin-a@lkkauto.com; vicalpeh@lkkauto.com
Date: Friday, 6 December 2019, 8:01 pm SGT

Without Prejudice

Dear Susan,

We refer to the subject matter and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's pa
mandate and we confirm acceptance your offer of **\$2,202.00** (all in) to settle your client's claim.

Kindly let the owner chop and sign the attached DV and **forward back to us (LKK) the original chopped and sig
the Authorization to Act duly signed by the owner** for payment processing.

The above amount is to be made payable to LIU'S BROTHER AUTO ENGINEERING WORKSHOP.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prej
construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement :
any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is mac
only. No reference shall be made to this offer or any settlement arising from this offer in any other related matter*

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth! Print only when necessary.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19019083/Uha3n2		
300 BEACH ROAD		Date : 23-01-2020		
#17-04/07 THE CONCOURSESINGAPORE 199555		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 440D	Veh. Inspected	GBE 7442L	
Policy No.	Z19VC05002537	Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/022560	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	29/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE (M)	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTFHT02P700192965	Colour	BLACK	
Odometer	108503	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15	DUNLOP	6 mm	
L/H Front Tyre	195 R15	DUNLOP	6 mm	
R/H Rear Tyre	195 R15	DUNLOP	6 mm	
L/H Rear Tyre	195 R15	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/10/2019	Inspection Date	29/10/2019	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 7442L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT SLIDING DOOR	BADLY DENTED	1,682.40	1,682.40
1	FRONT SLIDING DOOR INNER LOCK	SERVICEABLE	344.10	-
1	FRONT SLIDING DOOR HINGES	TWISTED	145.00	145.00
	LESS 25% DISCOUNT		-	-456.85
			2,171.50	1,370.55
	SPECIAL NETT ITEMS			
1	SET FRONT SLIDING DOOR 'CORPORATE' ADVERTISEMENT & ARTWORKS (SN)	NECESSARY	500.00	450.00
			500.00	450.00
	LABOUR			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.	NOT NECESSARY	50.00	-
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETC.		400.00	180.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		500.00	250.00
	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		50.00	30.00
			1,000.00	460.00
	GRAND TOTAL		3,671.50	2,280.55
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,800.00

Report Ref No. CC4/LPC19019083/Uha3n2

CHUA KANG SENG

Licensed Appraiser

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