

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 2 December, 2019 1:51 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: <SEEK MANDATE> RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560 - LKK REF CC4/LPC19019083/Uha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf

Your Ref: 19/19/19/VC05/022560

Our Ref: CC4/LPC19019083/Uha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBB 440D (OI) AND GBE 7442L (TP) ON 22/10/2019

We refer to the subject matter and to the assignment dated 29th October 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was reversing when collided to the TP vehicle.

As such, in view of the MCF for reversing vehicle, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 3,928.50	\$ 1,800.00
Loss of Use (\$80 x 5 days)	\$ 400.00	\$ 400.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 4,330.50	\$ 2,202.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 13 November, 2019 7:50 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref:

19/19/VC05/022560 - LKK REF CC4/LPC19019083/Uha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 7442L at M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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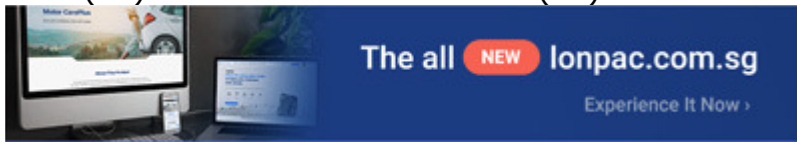
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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 5 November, 2019 12:21 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560

Dear Mei kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 5 November 2019 11:00 AM
To: ONG LI LI
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/19/VC05/022560

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 19/19/19/VC05/022560
LKK REF: CC4/LPC19019083/Uha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 29 October, 2019 4:10 PM
To: Susan Low <liusbro@ymail.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for 3rd party claims survey GBE7442L Claims against GBB440D Our Ref: 19/19/VC05/022560

Without Prejudice

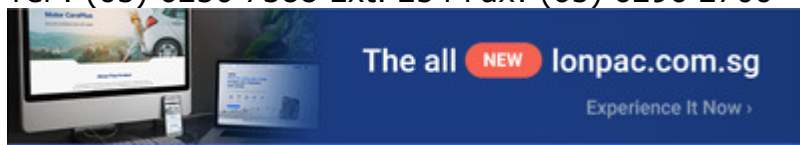
Dear Susan

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Saturday, 26 October 2019 9:33 AM
To: MT_Claim_SG
Subject: Request for 3rd party claims survey GBE7442L Claims against GBB440D

Accident on 22/10/2019 Along Bukit Timah Lane 3 Outside HKL Lim Team Moto
Involving GBE7442L and GBB440D

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____