

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 18 February 2020 9:25 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE>: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Hsiao Tong

Please proceed to resolve up to \$19,337.00.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, January 29, 2020 4:37 PM
To: Joel Goh
Cc: Admin A
Subject: <SEEK MANDATE>: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

EQ ref : **DM19HO02927-JG**
LKK ref : CC6/EQI19019067/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGG1628M(EQ-OI)/ SLV4125P(TP)/ OTHERS ON 29/10/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer **“FASTECH AUTO PTE LTD”** at **\$19,337.00(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 54,261.11	\$ 18,725.00
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 480.00(8days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 130.00	\$ 130.00
Total	\$ 55,193.11	<u>\$ 19,337.00</u>

Surveyor recommended 7 days for repair + 1 Sunday = 8days.

Market Value	: \$115,000.00 (est)
LTA Rebate	: \$ 73,299.00 (est)
Nett Value	: \$ 41,701.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 December 2019 11:29 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 31 October 2019 3:38 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, October 30, 2019 5:37 PM

To: EQI PRS

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving SGG1628M (OI : EQI - TBA) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLV 4125P at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)