



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 23/03/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SGG 1628M	(Insd Veh)	Your Ref. No. : DM19HO02927-JG
	SLV 4125P	(TP Veh)	Our Ref. No. : CC6/EQI19019067/Upa3s2
Date of Accident	29/10/2019		

Liability	100%	
Final Repair Cost	: \$ 18,725.00	(W/GST)
Loss of Use	: \$ 480.00	8 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
Towing Fee	: \$ 130.00	
	19,337.00	
Final Settlement Sum	: \$ 19,000.00	(GLOBAL SUM)
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	FASTECH AUTO PTE LTD	: \$ 19,000.00
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.11.2019

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLV 4125P / SGG 1628M AND OTHER ON 29.10.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLV 4125P**, which was involved in the captioned accident with your insured vehicle no: **SGG 1628M**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 18,725.00
2) Loss of Use (7 days + 1 Sunday X \$100)	\$ 800.00
3) Towing Fee	\$ 130.00
4) GIA Search Fee	\$ 2.00
	<u>\$ 19,657.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 6 November 2019 2:50 PM
To: KSLAW2010@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SGG 1628M(EQ)/ SLV 4125P /OTHERS ALONG/ AT SLE (AFTER MANDAI ROAD) ON 29/10/2019

06 Nov 2019

Mr Law Kim Seng

Dear Sir/ Mdm

OUR REF : CC6/EQ19019067/Upb3
YOUR REF : SGG1628M
ACCIDENT INVOLVING SGG 1628M(EQ)/ SLV 4125P /OTHERS ALONG/ AT SLE (AFTER MANDAI ROAD) ON 29/10/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SLV 4125P against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DATE : 29.10.2019

TO : EQ Insurance Company Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLV 4125P / SGG 1628M
AND OTHER
ALONG BKE TWDS KJE AT KJE EXIT LANE 1
ON 29.10.2019

I/We. MANIVANNAN S/O K MUTHUSAMY
of (NRIC No./ROC No.) S1748582B
of APT BLK 412 SEMBAWANG DRIVE # 02-746 SINGAPORE 750412
owner of vehicle no. SLV 4125 P in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLV 4125P at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

MANIVANNAN S/O K MUTHUSAMY

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 21464

Date 21.11.2019
Vehicle No SLV 4125P
Make/Model BMW 318I
Chassis/Eng# :
Accident Date 29.10.2019
Claim No :
Reference 1019 -21464
Policy No

Amount

To proceed on lump sum repair: S\$ 17500.00

E. & O. E.

Total ; S\$	17500.00
GST @ 7% : S\$	1225.00
Amount Due : S\$	18725.00


for FASTECH AUTO PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-177033

Date of Request: 29/10/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SGG1628M
Accident Date 29/10/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGG1628M	EQ Insurance Company Ltd	03/05/2019-02/05/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-177033
Date of Request: 29/10/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SGG1628M
Accident Date 29/10/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

CASH SALE

No. _____

Date: 2/1/07

Sold to:

SLV 4125 P

Item	Quantity	Description	Unit Price	Amount
		KJE to Auto Bay		\$130
		King Rolly and Cross		
		ERP		
		E. & O. E.		
			Sub Total :	
			GST Tax :	
			Total :	\$130

Issued by: Chos

Issued by:

Chos

CROWN

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 18 February 2020 9:25 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE>: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Hsiao Tong

Please proceed to resolve up to \$19,337.00.

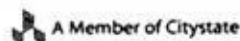
Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, January 29, 2020 4:37 PM
To: Joel Goh
Cc: Admin A
Subject: <SEEK MANDATE>: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

EQ ref : **DM19HO02927-JG**
LKK ref : CC6/EQI19019067/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGG1628M(EQ-OI)/ SLV4125P(TP)/ OTHERS ON 29/10/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at **\$19,337.00(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 54,261.11	\$ 18,725.00
2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 480.00(8days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 130.00	\$ 130.00
Total	\$ 55,193.11	\$ 19,337.00

Surveyor recommended 7 days for repair + 1 Sunday = 8days.

Market Value	: \$115,000.00 (est)
LTA Rebate	: \$ 73,299.00 (est)
Nett Value	: \$ 41,701.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 December 2019 11:29 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 31 October 2019 3:38 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGG1628M (OI : EQI - DM19HO02927-JG) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims




EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, October 30, 2019 5:37 PM

To: EQI PRS

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving SGG1628M (OI : EQI - TBA) AND SLV4125P (TP : LKK REF - CC6/EQI19019067/Upb3) on 29.10.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLV 4125P at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)