

ASS. REC. BY:

REF: CS/FCI 19019066/R2/f3/n2

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Marina Chien San Sam

of FCI

Date/Time: 29.10.19 2:35p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJF 48184

Insured: SHA 0544Y

at Workshop m/s Performa

Tel: 6319074

of 303 Alexandra Road

Policy No:

Claim No: D19006719 MFSH

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 21.10.2019

CA / REV / REP. / REV 24 HRS

mp

H.O.D. Endorsement:

Date/Time: 29.10.19 2:41p.m

Person Contacted: Carolin

Vehicle IN OUT

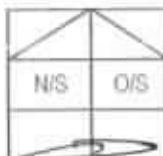
Date/Time	Action/Instruction
	(✓) Estimate
	SJF 48184 - AS/INC 10020760/GFI OA - 08/10/2018
	SHA 0544Y - X
6/11/19	Email preli revised to FCI
27/11/19	Final fig \$6865.50 confirmed by email (Red 3719.55, 3510)

ASSIGNMENT

From: _____ Date: 4/11/2019
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SJF 4818G
 at Workshop mis Performance Motor
 of 303 Alexandra Rd
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 95K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJF 4818G Yr Regn: 2014 / NOV
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: B.M.W X3 SDR 20I C.C. 1997
 Colour: Brown A/C: Insured / Std / NI / NA
 Sp.Reading: 56530 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WBAW492070LE00835
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 245/50R18
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A. 21/10/19 D.O.I. 04/11/19
 Survey held at PERFORMANCE
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>95K</u>
	<u>Police - 74431</u>
	<u>20569</u>
RECEIVED 27 NOV 2019	

Date/Time, File Press 107 ☐ : Prel. Report
☐ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Date/Time, File Extension 107

30/11 - typist

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Insp (\$)
☐ Workshop (\$)

Report Format: CWS
 Lump Sum / LBJ: 6865.50

Survey Fee	<u>170</u>
Transportation	<u>50</u>
S + R + S	<u>50</u>
Phone	<u>45</u>
Other	
TOTAL	<u>315</u>



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19006719MFSH

Our Ref: CS/FCI19019066/R1vf3

Date : 6/11/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO: SJF 4818G

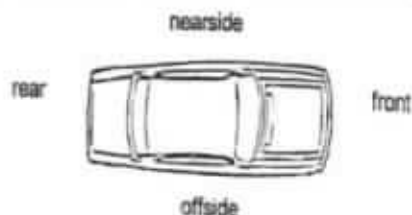
We thank you for your instruction on 29/10/2019

Please be informed that we had conducted the inspection of the above mentioned
4/11/2019 at the premises of M/s PERFORMANCE MOTORS LIMITED
and have the following to report:-

Workshop Estimate Amount	: S\$10,701.05
Revised Estimate Amount	: S\$6,479.50
"Check" Items Amount	: S\$3,273.75
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the
rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	22-10-2019	Our Ref No. D19006719MFSH
Accident Date	21-10-2019	Claim Type. Third Party
Insured Vehicle	SHA0544Y	Third Party Vehicle. SJF4818G
Survey Location	303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE	
Contact Person.	CAROLINE	
Contact No.	63190174/ 0	Fax No. 64794601
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PERFORMANCE MOTORS LIMITED	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MERINA CHIA SAN SAN	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 6 November 2019 12:06 PM
To: 'CWS Motor Claims'; SUR
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D19006719MFSH/1-SJF 4818G
Attachments: SJF 4818G PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJF 4818G
Date of survey: 4/11/2019
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 29 October 2019 2:43 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19006719MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 29 October, 2019 2:35 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19006719MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 27 November 2019 11:20 AM
To: Sharon Heng L K; Rasul (LKKAUTO); SUR
Cc: Toh Jing Xuan; Bernard Wan Chong Huat
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SJF4818G

Dear Sharon,

WITHOUT PREJUDICE

Confirmed amount \$6865.50 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents directly to First Capital Ins Ltd.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>
Sent: Tuesday, 26 November 2019 5:32 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>; Bernard Wan Chong Huat <bernard.wan@simedarby.com.sg>
Subject: DIRECT SETTLEMENT FINAL REPORT - SJF4818G

Dear Rasul

For your perusal :

Labor	\$3916.00
Parts	\$2949.50
Total	\$6865.50

Owner is claiming CAR RENTAL - \$385.20 (3 DAYS)

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint
DID : 63190123

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-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Tuesday, 26 November, 2019 3:18 PM

To: Sharon Heng L K

Subject: Message from KM_C458

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	945G
Vehicle Details	
Vehicle No.:	SJF4818G
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Nov 2019
Vehicle Make:	B.M.W.
Vehicle Model:	X3 SDRIVE 20i LED SR NAV
Primary Colour:	Brown
Manufacturing Year:	2014
Engine No.:	B2960826N20B20A
Chassis No.:	WBAWY92070LE00835
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$41,448.00
Original Registration Date:	28 Nov 2014
First Registration Date:	28 Nov 2014
Transfer Count:	0
Actual ARF Paid:	\$50,028.00
Intended PARF/COE Rebate Particulars	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2024
PARF Rebate Amount:	\$37,521.00
Intended COE Rebate Particulars	
COE Expiry Date:	27 Nov 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$73,900.00
COE Rebate Amount:	\$36,870.00
Total Rebate Amount:	\$74,391.00

The information contained herein is correct as at 06 Nov 2019

OK

95,000
74,391

20,609
=

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197481559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

302, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Sempang Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796634 (Motorrad)



Survey is repair
4/11 @ 10am

GST REG. NO : M2 - 0020081 - X

25 OCT 2019

ESTIMATE

Estimate No. : b1 53206
Date Estimated : 25/10/2019
Prepared By : Inthiran A/L Thurasamy

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Gautam Anand
188 Depot Road
#16-17

Singapore 109688

- ACCOUNT - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

DESCRIPTION

To replace rear bumper and attachments.

Painting rear bumper.

To check electrical wiring systems and lightings at the rear section for proper function.

To replace rear exhaust silencer including alignment system and conduct checks for leak.

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

Sundries. *net*

VALUE
✓ 850 1,275.00
✓ 938 1,038.00
✓ 150 177.00
na x 451? 531.00
✓ 150 177.00
80? 150.00

Total Labour 1: 3,348.00

DESCRIPTION

Installation ? x na
REAR MUFFLER ? x suc
TAILPIPE TRIM ALU LOOK ? x suc
REAR BUMPER SET MOUNTING PARTS (VAL ? x suc
RR BUMPER CARRIER ECE ? x suc
RR LH BUMPER MIDDLE MOUNTING ? x suc
RR RH BUMPER MIDDLE MOUNTING ? x suc
COVER MIDDLE BOTTOM de-
REAR BUMPER CLADDING (PDC/SCHWARZ) de-
REAR BUMPER PANEL PRIMED (XLINE/PDC) de-
UNDERRIDE GUARD PRIMED REAR (X LINE) de-
DECOUPLING RING PDC TORQUE CONVERTER de- x na
Ultrasonic t de- x suc

QTY	PRIC	VALUE
1	132.00	132.00
1	1,220.90	1,220.90
1	128.00	128.00
1	38.55	38.55
1	797.80	797.80
1	137.75	137.75
1	137.75	137.75
1	167.55	167.55
1	211.45	211.45
1	1,510.10	1,510.10
1	249.40	249.40
4	5.05	20.20
1 pc 2	368.80	737.60

Total Parts : 5,489.05

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255249)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Karpagam Arang Road
East Coast Centre
Singapore 438180
Fax: 63448773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53206
Date Estimated : 25/10/2019
Prepared By : Inthiran A/L Thurasamy

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

[Signature]
6/11/19

Claims OD / 3rd Party Uninsured / Own / Direct Survey

Regn No. _____

Date & Time 04/11/19 @ 1120

Surveyor's Name Ramul

Surveyor's Tel 96010068

Authorized Date _____

RESURVEY PARTS PHOTO BY SURVEYOR

Surveyor's E-mail _____

No. of Working Days Recommend 3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

10,585.05

Labour 1	:	3,348.00
Parts	:	5,489.05
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	618.59
Grand Total	:	9,455.64

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401359W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255249)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

388, Kungong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796401 (AfterSales)
64796826 (Motorist)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53322**
Date Estimated : **05/11/2019**
Prepared By : **Inthiran A/L Thurasamy**

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Gautam Anand
188 Depot Road
#16-17

Singapore 109688

- ACCOUNT - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

DESCRIPTION

To knock and repair tail panel

VALUE

850.00

Painting tail panel.

743.00

To remove and install boot compartment carpet and garnish to facilitate repairs.

271.00

Total Labour 1: 1,864.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Labour 1	:	1,864.00
Parts	:	0.00
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	130.48
Grand Total	:	1,994.48

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Veron Chen (LKKAUTO)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Wednesday, 6 November 2019 10:51 AM
To: Veron Chen (LKKAUTO); Teng Wai Khan; Rasul (LKKAUTO)
Cc: Keith Leo Chi Yung; Cresendo Llorca Lagman; Sharon Heng L K; Toh Jing Xuan
Subject: RE: SJF4818G before paint, check and supplementary labour

Dear Veron,

Thank you for the confirmation. Please add 1 day for repair days.

Warm regards

Inthiran
Motor Claim Advisor | Body and Paint
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Hp (+65) 81214600 | Fax (+65) 64794601
inthiran.thurasamy@simedarby.com.sg



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 6 November, 2019 10:38 AM
To: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>; Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>
Subject: RE: SJF4818G before paint, check and supplementary labour

Dear Wai Khan,

Refer marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>

Sent: Wednesday, 6 November 2019 9:32 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>; Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>

Subject: SJF4818G before paint, check and supplementary labour

Dear Rasul,

Please find attachment for your review and approval.

Thank you

Regards,
Wai Khan

Performance Motors Limited
Body & Paint Department
DID : 63190149
Fax : 64743229

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Performance Motors Limited

A Sime Darby Motors Company
 Co. Reg. No. 197401539W GST Reg. No M2-0020081-X
 Toll-Free Number (1800-2235269)

303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Fax: 64767770

280, Raffles Avenue Road
 East Coast Centre
 Singapore 438180
 Fax: 63449772

315, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 64796601 (AfterSales)
 64796624 (Motorised)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53322
 Date Estimated : 05/11/2019
 Prepared By : Inthiran A/L Thurasamy

Page No. : 2 of 4

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255369)



305, Alexandra Road
Sime Darby Performance Centre
Singapore 139941
Fax: 64767170

280, Raffles Avenue
East Coast Centre
Singapore 438180
Fax: 63449713

315, Alexandra Road
Sime Darby Business Centre
Singapore 159946
Fax: 64796601 (AfterSales)
64796628 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : **b1 53322**
Date Estimated : **05/11/2019**
Prepared By : **Inthiran A/L Thurasamy**

Page No. : **3 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
 Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X
 Toll-Free Number (1800-2233269)

303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Fax: 64747770

288, Raffles Avenue Road
 East Coast Centre
 Singapore 428180
 Fax: 63449773

315, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 64795501 (AfterSales)
 64795524 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : **b1 53322**
 Date Estimated : **05/11/2019**
 Prepared By : **Inthiran A/L Thurasamy**

Page No. : **4 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE00835	28/11/2014	X3 sDrive20	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
 Performance Motors Limited

Address:
 Sime Darby Performance Centre
 303 Alexandra Road
 Singapore 159941

Email address:
 dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W/ GST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 53206**
Date Estimated : **25/10/2019**
Prepared By : **Inthiran A/L Thurasamy**

- ESTIMATE REPAIR FOR -
Gautam Anand
188 Depot Road The Interlace
#16-17

Singapore 109688

- ACCOUNT - 303
MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE001	28/11/2014	X3 sDrive20	0
DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachments including to remove and install body parts in order to carry out painting job.	850.00	0	850.00	
To respray rear bumper.	938.00	0	938.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00	
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00	0	150.00	
Sundries.	80.00	0	80.00	
# To make good tail end panel and knock out dented area caused by the accident.	850.00	0	850.00	
# To respray tail end panel	668.00	0	668.00	
# To remove and install rear boot compartment carpet and garnish to facilitate repairs.	230.00	0	230.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# CLAMP	1.60	3	0	4.80
RR BUMPER CARRIER ECE	797.80	1	0	797.80
COVER MIDDLE BOTTOM	167.55	1	0	167.55
REAR BUMPER CLADDING (PDC/SCHWARZ)	211.45	1	0	211.45
REAR BUMPER PANEL PRIMED (XLINE/PDC)	1,510.10	1	0	1,510.10
UNDERRIDE GUARD PRIMED REAR (X LINE)	249.40	1	0	249.40
# EXPANDING RIVET BLACK	1.40	6	0	8.40

SUPPLEMENTARY ITEMS

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559N, GST Reg. No. M2-0020081-X



Supplementary

Estimate No. : **b1 53206**
Date Estimated : **25/10/2019**
Prepared By : **Inthiran A/L Thurasamy**

- ESTIMATE REPAIR FOR -
Gautam Anand
188 Depot Road The Interlace
#16-17

Singapore 109688

- ACCOUNT - 303
MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJF4818G	WBAWY92070LE001	28/11/2014	X3 sDrive20	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
-------------	----------------------------	---------	------

# To make good tail end panel and knock out dented area caused by the accident.	850.00	0	850.00 ✓
# To respray tail end panel	668.00	0	668.00 ✓
# To remove and install rear boot compartment carpet and garnish to facilitate repairs.	230.00	0	230.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# CLAMP <i>me</i> ✓	1.60	3	0	4.80
# EXPANDING RIVET BLACK <i>me</i> ✓	1.40	6	0	8.40

SUPPLEMENTARY ITEMS

Total Labour :	1,748.00
Total Parts :	13.20
Total Labour & Parts :	1,761.20

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M. GST Reg. No. M2-0020081-X



Final Report

	OD	3RD PARTY	DATE	
PAY TO FAA NO		RASHI LEK	26/1/19	3
PAID TO FAA NO				
PAID TO FAA NO				
DISBURSED DATE				

Total Labour :	3,916.00
Total Parts :	2,949.50
Total Labour & Parts :	6,865.50
GST @7%:	480.59
Grand Total :	<u>7,346.09</u>

CAR RENTAL - \$385.20 (3 days)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19019066/R1vf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 27-11-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 544Y	Veh. Inspected	SJF 4818G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19006719MFSH	Excess (\$)	0.00	
Assign From	MERINA CHIA SAN SAN	Assign Date	29/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	B.M.W X3 SDR 20i	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WBAWY92070LE00835	Colour	BROWN	
Odometer	50530	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/50 R18	PIRELLI	6 mm	
L/H Front Tyre	245/50 R18	PIRELLI	6 mm	
R/H Rear Tyre	245/50 R18	PIRELLI	6 mm	
L/H Rear Tyre	245/50 R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/10/2019	Inspection Date	04/11/2019	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJF 4818G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	INSTALLATION (SN)	NOT NECESSARY	132.00	-
1	REAR MUFFLER (SN)	SERVICEABLE	1,220.90	-
1	TAILPIPE TRIM ALU LOCK (SN)	SERVICEABLE	128.00	-
1	REAR BUMPER SET MOUNTING PARTS (VAL)(SN)	SERVICEABLE	38.55	-
1	RR BUMPER CARRIER ECE (SN)	BENT	797.80	797.80
1	RR LH BUMPER MIDDLE MOUNTING (SN)	SERVICEABLE	137.75	-
1	RR RH BUMPER MIDDLE MOUNTING (SN)	SERVICEABLE	137.75	-
1	COVER MIDDLE BOTTOM (SN)	DEFORMED	167.55	167.55
1	REAR BUMPER CLADDING (PDC/SCHWARZ)(SN)	DEFORMED	211.45	211.45
1	REAR BUMPER PANEL PRIMED (XLINE/PDC)(SN)	DEFORMED	1,510.10	1,510.10
1	UNDERRIDE GUARD PRIMED REAR (X LINE)(SN)	DEFORMED	249.40	249.40
4	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NOT NECESSARY	20.20	-
2	ULTRASONIC T (SN)	SERVICEABLE	737.60	-
1	SUNDRIES (SN)	NECESSARY	150.00	80.00
3	CLAMP (ADDITIONAL)(SN)	NECESSARY	4.80	4.80
6	EXPANDING RIVET BLACK (ADDITIONAL)(SN)	NECESSARY	8.40	8.40
			5,652.25	3,029.50
LABOUR				
TO MAKE GOOD TAIL END PANEL AND KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT. (ADDITIONAL).			850.00	850.00
TO RESPRAY TAIL END PANEL. (ADDITIONAL).			668.00	668.00
TO REMOVE AND INSTALL REAR BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS. (ADDITIONAL).			230.00	230.00
TO REPLACE REAR BUMPER AND ATTACHMENTS.			1,275.00	850.00
PAINTING REAR BUMPER.			1,038.00	938.00
TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.			177.00	150.00
TO REPLACE REAR EXHAUST SILENCER INCLUDING ALIGNMENT SYSTEM AND CONDUCT CHECKS FOR LEAK.			531.00	-

Report Ref No. CS/FCI19019066/R1vf3n2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE OLD PDC ASSEMBLY, REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION.		177.00	150.00
			4,946.00	3,836.00
GRAND TOTAL			10,598.25	6,865.50
RECOMMENDED COST OF REPAIRS				6,865.50

Report Ref No. CS/FC119019066/R1vf3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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