

## Veron Chen (LKKAUTO)

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**From:** Chew Lian (LKK Auto)  
**Sent:** Wednesday, 22 April 2020 6:25 PM  
**To:** Veron Chen (LKKAUTO); Joel Goh (joel.goh@eqinsurance.com.sg)  
**Cc:** Reports (LKKAUTO); SUR; Accounts (LKKAUTO)  
**Subject:** RE: Pre-Repair Survey Report & Invoice of Vehicle SMJ 2708Y (DM19HO02899-JG)

Dear Joel

We confirm receipt of your cheque no. UOB 026148 \$107.00, being payment for the above.

Please discard the invoice (AC1911543) & report you received in 14 Nov 2019.

The invoice & report Elaine email today is the correct & updated set.

We apologize for any miscommunications caused.

Thank you.

Best Regards,

**Chew Lian** | Account Dept

**LKK Auto Consultants Pte Ltd**

**National Assessment Centre Services**

DID: 6742 9588 | email: [ChewLian@lkkauto.com](mailto:ChewLian@lkkauto.com)

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 22 April, 2020 5:58 PM  
**To:** Accounts (LKKAUTO); Joel Goh (joel.goh@eqinsurance.com.sg)  
**Cc:** Reports (LKKAUTO); SUR  
**Subject:** FW: Pre-Repair Survey Report & Invoice of Vehicle SMJ 2708Y (DM19HO02899-JG)

Dear Joel,

Thank you for the email.

**Dear Chew Lian,**

**FYNA**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Wednesday, 22 April 2020 5:31 PM  
**To:** Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey Report & Invoice of Vehicle SMJ 2708Y (DM19HO02899-JG)

Dear Elaine

We have processed payment for this survey report in Jan 2020 and will not be making a duplicate payment.  
Our cheque is UOB 026148.

Attached survey report received last year.

**Announcement**

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-From-Home.  
We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be 'Joel Goh', is written across the right side of the page.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Elaine (LKK Auto) [<mailto:report@lkkauto.com>]  
**Sent:** Wednesday, April 22, 2020 4:41 PM  
**To:** Joel Goh  
**Cc:** 'SUR'  
**Subject:** Pre-Repair Survey Report & Invoice of Vehicle SMJ 2708Y

Dear Sir / Madam,

Enclose Pre-Repair Survey Report of SMJ 2708Y.

Thank you.

Best Regards,

**ELAINE | Reports**

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,