

Veron Chen (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 15 April 2020 9:36 AM
To: Veron Chen (LKKAuto)
Subject: Re: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Dear Veron,

Please proceed to bill and close file.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 14 April 2020 1:50 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: FW: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Dear Celine,

This case previous handle by you PRS case.

Joel said he has settle with lawyer, he said no need our survey report but he said already have our PRS report.

But I check in view system there is no invoice, can we just send out PRS invoice and closed our file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 6 April 2020 4:48 PM
To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Dear Joel,

Enclosed preliminary revised of vehicle SMJ 2708Y
Date of survey: 30/10/2019
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Sent: Friday, 15 November 2019 3:17 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Hi Joel

Please informed that we have inspected the vehicle SMJ2708Y on 30/10/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler (Behalf Veron)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, October 29, 2019 1:56 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 29 October 2019 1:20 PM

To: Daniel Poon & Co. <law@dpcos.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: YOUR REF: DP.SL.ISK.11088.19.KAS (PRS FOR SMJ2708Y // EQ: SLV1136C // DM19HO02899-JG)

Dear Sirs

We refer to attached PRS request.

We agree to 6. LKK Auto Consultants Pte Ltd and will assign accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in dark blue ink, appearing to be 'Joel Goh', with a long horizontal line extending to the right.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.