

ASS. REC. BY:

REF:

CS/EG119019051/Us.R3n2

Special Instruction:

Survey: Marcus

ASSIGNMENT (Office)

From (Person): Pauline Soh.

of EG1

Date/Time: 29/10/2019

Estimated Cost:

Bill to:

OD ☒ TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: YN1903T

Insured: YQ180C

at Workshop in/s Mah Lian Motor

Tel: 62823336

of No. 38 Dulu Lane 9

Policy No:

Claim No: CDMCG19001996

Sum Insured:

Excess:

Make of Veh:

D.O.A. 22/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 29/10

Person Contacted: Si Hui

Vehicle IN/OUT

Date/Time

Action/Instruction

YN1903T-X

YQ180C-X

31/10/19

@ 16:24 pm revert pending estimate from repair to Pauline Soh via memo.

ASS. REC. BY:

REF:

MCM

ASSIGNMENT

From

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 3884 / ym 3rd

8/11/19 confirmed L/S @ 2100 with S.H.;
(B H 310.12 Red - 67%)

RECEIVED 06 NOV 2019

Date/Time, File Pass to?

08/11/19

1)

Typist

Date/Time, File Return to?

2)

Report Format:

Emp Sign / Ref:

2,100/- L/S

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

Site Insp (\$)

Interview (\$)

Tech. Insp (\$)

Wheel and

Survey Fee:

Transportation:

S + RS \$

Phone

Office

Total

250

11

261

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 29 October 2019 10:38 AM
To: Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: ct-admin@visionlawllc.com; Ivy Yong; Phoebe Xie; 'Jacqueline Tan' (jactan@visionlawllc.com)
Subject: FW: Claims ref no. (P) CDMCG19001996
Attachments: 1982_001.pdf

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: ct-admin@visionlawllc.com [mailto:ct-admin@visionlawllc.com]
Sent: Tuesday, 29 October 2019 9:12 am
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Scan Image

Veh Out

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths

Agents for Trade Marks

(Incorporated with limited liability)

ERIC NG CHENG BOON
WONG KENG LEONG RAYNEY
ALDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALLI DIO MUNDANDY
ANG KIM NOI DIANE
RAVENDEA KRISHNASAMY
TAN YONGSIAN, SELWYN
CHONG YUNHUI, CLARISA
SONIA LIM WEI LEE

Unique Entity Number :200721148H

✓ **HEAD OFFICE:** 133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Branch: 490 Toa Payoh Lorong 6

#03-11 HDB Hub

Singapore 310490

✓ **HEAD OFFICE**

TEL : (65) 65342811 (Hunting)

FAX ✓ : (65) 65356802 (General)

: (65) 65355905 (Litigation)

E-mail : jactan@visionlawllc.com

BRANCH

TEL : 65 63580703

FAX : 65 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO **HEAD OFFICE** FOR THIS MATTER

Our Ref: AM.jt.Ins.M46.111938.19 (sj)

Your Ref: CDMCG19001996

29 October 2019

ERGO INSURANCE PTE LTD

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Attention: Motor Claims Department

BY FAX: 6829 9247

claims@ergo.com.sg

Dear Sirs,

ACCIDENT INVOLVING YN 1903 T & YQ 180 C ON 22 OCTOBER 2019 ALONG INSIDE PPT LODGE 1A COMPOUND (SELETAR NORTH LINK) AT ABOUT 0600 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 25 October 2019 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

ANJALLI M
(HEAD OFFICE)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor
(Name & Signature)

2nd Survey on _____
Appointed surveyor
(Name & Signature)

3rd Survey on _____
Appointed Surveyor
(Name & signature)

cc: YN 1903 T – by fax: 6289-3336 only

NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.

CONFIDENTIALITY

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View Sent Message

This mail is associated with :

***YN1903T**
[YQ180C]
TP

Oct 22 2019 12:00AM

[-]

Mah Lian Motor Vehicle Repairer

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **31/10/2019 16:24 PM**,
To claims@ergo.com.sg
CC sur@lkkauto.com
Subject **YN1903T claim ref no - CDMCG19001996**

Dear Pauline,

Please be informed that we have inspected the vehicle YN 1903T on 30/10/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

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5 vehicles

Canter FE83

Advanced Search Submit

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Canter FE83		Any	Any	2011	Any	Any	Any	Available



Mitsubishi Fuso Canter FE83 **\$23,800** **\$13,700 /yr** **26-Jul-2011** **2,977 cc** **-** **Truck** **Available**
Fuel Type: Diesel
Class 3 Non VPC! Servicing Of Lorry And Freezer Just Done. Hwee Jan Freezer. With New Paint And New Cushion Seat. 100% Loan OK...
ABWIN (1994) Pte Ltd
Posted: 29-Oct-2019 Tags: 2011 Mitsubishi Fuso, 2011 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



Mitsubishi Fuso Canter FE83 **\$23,800** **\$11,430 /yr** **29-Nov-2011** **2,977 cc** **160,000 km** **Truck** **Available**
Fuel Type: Diesel
1 Owner Only. 14 Feet With Full Canopy Worth \$2000. Can Drive With Class 3 Licence. Carry Up To 2.5 Ton Of Goods. In Excellent Cond...
KSL Automotive Pte Ltd
Posted: 29-Oct-2019 Tags: 2011 Mitsubishi Fuso, 2011 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



Mitsubishi Fuso Canter FE83 **\$23,800** **\$18,930 /yr** **01-Feb-2011** **2,977 cc** **-** **Truck** **Available**
Fuel Type: Diesel
14ft Freezer Truck In The Market Excellent Condition!. 100% Loan Available With Low Interests. Call Us Now Before The Vehicle Is Gone.
KSL Automotive Pte Ltd
Posted: 28-Oct-2019 Tags: 2011 Mitsubishi Fuso, 2011 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



Mitsubishi Fuso Canter FE83 **\$25,800** **\$12,740 /yr** **08-Nov-2011** **2,977 cc** **-** **Truck** **Available**
Fuel Type: Diesel
14 Feet Low Deck Box With Both Side Sliding Doors. No VPC Required. Can Drive With Class 3 Licence. Carry Up To 2.6 Ton Of Goods. L...
Posted: 25-Oct-2019 Tags: 2011 Mitsubishi Fuso, 2011 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi

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Mitsubishi Fuso Canter FE83 **\$19,800** **\$10,280 /yr** **03-Oct-2011** **2,977 cc** **-** **Truck** **Available**
Fuel Type: Diesel
Free Front Cam For Safety, Free Basic Logos For Company's Branding, In House Workshop Warranties. We Provide High Trade In, High...
Skylink Auto Pte Ltd
Posted: 16-Oct-2019 Tags: 2011 Mitsubishi Fuso, 2011 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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20 results/page

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	605Z

Vehicle Details

Vehicle No.:	YN1903T
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Oct 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	FE83BEOSRDEA
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	4M42A78557
Chassis No.:	FE83BEA20434
Maximum Power Output:	-
Open Market Value:	\$33,315.00
Original Registration Date:	01 Feb 2011
First Registration Date:	01 Feb 2011
Transfer Count:	1
Actual ARF Paid:	\$1,666.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	31 Jan 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$31,006.00
COE Rebate Amount:	\$3,884.00
Total Rebate Amount:	\$3,884.00

The information contained herein is correct as at 30 Oct 2019

OK

MAH LIAN MOTOR VEHICLE REPAIRER

No.38 Defu Lane 9 Singapore 539278
 TEL: 62823336 FAX: 62893336 Email: mahlian@singnet.com.sg
 GST:M90362564P RCB NO:201327339E

not Allowed
 4/s 2100/
 3dy.
 30/10/19

M/S: ERGO Insurance Pte Ltd

ATTN: Motor Claim Department

Your Ref No: HONSEI BUILDERS PL
 Claim Type: Third Party
 Accident Date: 22/10/2019
 TP Veh Reg No: YQ180C

Estimate No: ES1700584
 Date: 24 Oct 2019
 Policy No: SD19V01313/VCH/R00
 Veh Reg No: YN1903T
 Make/Model: MITSUBISHI
 FE83BEOSRDEA
 Chassis No: FE83BEA20434
 Engine No: 4M42A78557
 Reg. Date: 01/02/2011

Estimate Repair Cost to Vehicle No : YN1903T

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 Signal Lamp Assy - RH	266.36	1 PC	266.36	
2 Front Door Assy - RH	2,001.45	1 PC	2,001.45	
3 Front Door Seal - RH	424.99	1 PC	424.99	
4 Front Door Pillar - RH	1,533.24	1 PC	1,533.24	
5 Front Door Inner Pillar - RH	1,034.12	1 PC	1,034.12	
			5,260.16	
	Less 25%		1,315.04	3,945.12
Net Price				
6 Advertisement " HONSEI "	480.00	1 PC	480.00	
7 ROC Sticker	55.00	1 PC	55.00	
			535.00	535.00
Labour				
8 Labour to knock & renew all above parts .	850.00	1 JOB	850.00	
9 Labour to connect & rewire & refocus signal lamp .	120.00	1 JOB	120.00	
10 To spray & painting on affected area .	680.00	1 JOB	680.00	
11 To rust proofing .	280.00	1 JOB	280.00	
			1,930.00	1,930.00
Total				SS 6,410.12
Add GST @ 7%				448.71
Total Amount Payable				SS 6,858.83

TOTAL: SINGAPORE DOLLAR SIX THOUSAND EIGHT HUNDRED FIFTY EIGHT AND CENTS EIGHTY THREE ONLY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For MAH LIAN MOTOR VEHICLE
 REPAIRER

AUTHORISED SIGNATURE

2,2267.81
 25%
 1700.88
 2160.88
 2128.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG19019051/USF3N2

Date: 14/11/2019

REFERENCE

Handling Insurer:	ERGO Insurance Pte. Ltd.	Policy No:	
Claimant Vehicle No :	YN1903T	Insured Vehicle No :	YQ180C
Date of Loss:	22/10/2019	Nature of Claim:	TP
		Claim No:	CDMCG19001996

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	YN1903T	Engine No:	4M42A78557
Make & Model:	MITSUBISHI FE83BEOSRDEA, 3.0 D B31 (A)	Chassis No:	FE83BEA20434
Reg. Date:	01/02/2011 (Man. Year: 2010)	Odometer:	425372 km
Colour:	White		
Engine Capacity:	2977 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	7.00 R16	Rear Tyre Size:	7.00 R16 (D)
Front Left Side:	Othsu 6 mm	Rear Left Side:	Othsu 6/6 mm
Front Right Side:	Othsu 6 mm	Rear Right Side:	Othsu 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,480.12	2,010.86	2,469.26	55.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,930.00	650.00	1,280.00	66.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	6,410.12	2,660.86	3,749.26	58.49
Approved Total (Overridden) (\$\$)		2,100.00		
(\$\$)	6,410.12	2,100.00	4,310.12	67.24
+ GST 7.00/7.00% (\$\$)	448.71	147.00	301.71	67.24
Nett Amount (\$\$)	6,858.83	2,247.00	4,611.83	67.24

INSPECTION

Date of Assignment:	29/10/2019	
Date Inspected:	30/10/2019	Inspected At: Mah Lian Motor Vehicle Repairer (HQ) NO. 38 DEFU LANE 9 Singapore 539278
Estimated Period of Repair:	3.0 days	

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 14 Nov 2019)	
Parts:	N/A	MITSUBISHI FE83BEOSRDEA 3.0 D B31 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YN1903T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIGNAL LAMP ASSY-RH	Broken	266.36 FL	*266.36 FL
2	1		*FRONT DOOR ASSY-RH	Dented/Bent	2,001.45 FL	*2,001.45 FL
3	1		*FRONT DOOR SEAL-RH	Not Necessary	424.99 FL	*- FL
4	1		*FRONT DOOR PILLAR-RH	Repair	1,533.24 FL	*- FL
5	1		*FRONT DOOR INNER PILLAR-RH	Repair	1,034.12 FL	*- FL
6	1		*ADVERTISEMENT HONSEI	Necessary	480.00 FS	*280.00 FS
7	1		*ROC STICKER	Necessary	55.00 FS	*30.00 FS
					Sub Total (\$\$)	5,795.16
					- List Item Discount on L Items 25.00/25.00% (\$\$)	1,315.04
					Total Parts (\$\$)	4,480.12
						2,010.86

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO KNOCK & RENEW ALL ABOVE PARTS	New	850.00	300.00
2	LABOUR TO CONNECT & REWIRE & REFOCUS SIGNAL LAMP	New	120.00	20.00
3	TO SPRAY & PAINTING ON AFFECTED AREA	New	680.00	300.00
4	TO RUST PROOFING	New	280.00	30.00
Gross Labour Cost (\$\$)			1,930.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >