

ASS. REC. BY:

REF: cs/aw/19018990/Rly db 12

Special Instruction:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person): Stella Goh

of AWAC

Date/Time: 25/10/2019 @ 2:29pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGL 7274J

Insured:

FBN 53084

at Workshop m/s

Falcon Air Auto

Tel:

6779 5665

of

No. 8 pendin loop (Blk 1/Blk)

Policy No:

AVFMSB0000055190

Claim No:

NSV1900531/KW

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:17pm @ 25/10/19

Person Contacted:

Andy

Vehicle:

IN (OUT)

Date/Time	Action/Instruction
	<u>Johny ✓ choose tauhich as SJE</u>
	<u>SGL 7274J - X</u>
	<u>FBN 53084 - X</u>

Nivitha (LKK Auto)

From: Goh, Stella <stella.goh@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>
Sent: Friday, 25 October 2019 2:29 PM
To: assignments@lkkauto.com
Cc: ANDY; sur@lkkauto.com
Subject: TP Survey assignment for SGL7274J DOA: 24.10.2019 Our ref: NSV1900531/KW

The above captioned accident refers.

Pursuant to the Practice Directions Amendment No. 1 of 2016 which was effective on 1 April 2016, we like to advise that the third party claimant and us **do have** consensus in the appointment of **Mr Mohamad Taufikh** as the Single Joint Expert to conduct the pre-repair survey of the third party claimant's vehicle.

Please conduct "THIRD PARTY" survey on without prejudice basis. The information as are follows:

3 rd Party Vehicle	:	SGL7274U
Insured Vehicle	:	FBN5308H
Policy Number	:	AVFMSB0000651901
Name of Workshop	:	FALCON-AIR AUTO SERVICES PTE LTD
Contact Number	:	6779 5665
Person to Contact	:	MR ANDY
Estimated Cost of repairs	:	NA

Regards,
Claims Division

Copy to {FALCON-AIR AUTO SERVICES PTE LTD} (Your Ref: SGL7274J) via Email.

Note -

- (X)
1. This is to keep you informed that we have appointed surveyors to conduct inspection to your client's damaged vehicle on a without prejudice basis.
 2. **Please keep our motor surveyor and us informed so as to enable the surveyor to conduct a post repair inspection once your client's vehicle has been repaired and before returning the repaired vehicle to your customer.**
 3. Please quantify your client's claim with all relevant supporting documents once your client's vehicle has been repaired.
 4. Please do not construe this appointment of surveyor and our above request as an admission of liability.

Regards
Motor Claims
Claims Group

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	065Z
Vehicle Details	
Vehicle No.:	SGL7274J
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2006
Engine No.:	3ZZ4596720
Chassis No.:	MR053ZEC107129317
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$15,498.00
Original Registration Date:	27 Sep 2006
First Registration Date:	27 Sep 2006
Transfer Count:	0
Actual ARF Paid:	\$17,048.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$22,789.00
COE Rebate Amount:	\$7,204.00
Total Rebate Amount:	\$7,204.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 01 Nov 2019

OK

14,000
7204

6796
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/10/2019 08:16
Date Of Accident	24/10/2019 11:50
Exact Location Of Accident	JALAN ANAK BUKIT TOWARD DUNEARN RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGL7274J
Insured/Policyholder	
Name Of Registered Owner	SARAH CHNG YEN LENG
NRIC No	S6836065Z
Email Address	SARAHCHNGYL@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96199557
Alternative Phone No	OFFICE-96199557

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5023541349-12
Cover Note Number	

Driver

Name of Driver	SARAH CHNG YEN LENG
NRIC No	S6836065Z
Date Of Birth	26/09/1968
Occupation	INDOOR
Date Of Driving Pass	21/02/2001
Driving Experience	18 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96199557
Fax Number	
Contact Number	OFFICE-96199557
Email Address	SARAHCHNGYL@YAHOO.COM.SG

Address	995 BUKIT TIMAH RD #06-03
Postcode	589632
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT TIMAH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 1 DUKE ROAD , POSTCODE: 268914 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4629999 - FAX NO: 64628933
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLANS

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBN5308H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle? FBN5308H

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Sarah Lim Choo

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-176258
Date of Request: 25/10/2019

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 25/10/2019
Enquiry By Francis Ng
TP Vehicle No. FBN5308H
Accident Date 24/10/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBN5308H	Allied World Assurance Company, Ltd	01/08/2019-31/07/2020	62201188

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



FALCON-AIR-AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

FALCON-AIR

SARAH CHNG YEN LENG
995 BUKIT TIMAH RD #06-03
SINGAPORE 589632

Office: Motor Claim Department

Contact: 96199557

Estimate : ES003557

Date: 25/10/2019
Vehicle Num: SGL7274J
Make/Model: TOYOTA ALTIS
Chassis/Eng#:
Accident Date: 24/10/2019
Claim No.:
Reference: TP NTUC VS AWAC
Policy No.:

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	LIST ITEMS : REAR BUMPER <i>de</i>		380.20
		List Total S\$:		380.20
		25.00% Discount S\$		95.05
				285.15
		LABOUR : TO REMOVE/REFIX REVERSE SENSOR & CHECK WIRING SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER TO REPAIR INNER PANEL, INCLUDES KNOCKING & REPLACEMENT OF PARTS		80.00 60 400.00 300
		Labour Total S\$:		300.00
				780.00

SingDollars : One Thousand Sixty-Five & Cents Fifteen Only

E & O E

Total S\$ *1065.15*

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Handwritten notes:
 R Asud
 hp 9001068
 3 days
 4/3
 31/10/19 @ 1415
 Ready after repair

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

SARAH CHNG YEN LENG
995 BUKIT TIMAH RD #05-03
SINGAPORE 589632

Attention: Motor Claim Department

Contact: 96199557

FALCON-AIR AUTO SERVICES PTE L

CO. REG. NO.: 1995-0114

GST REG. NO.: 19-950114

Estimate: ES003557

Date: 25/10/2019
Vehicle Num: SGL7274J
Make/Model: TOYOTA ALTIS
Chassis/Eng#:
Accident Date: 24/10/2019
Claim No:
Reference: TP NTUC VS AWAC
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	LIST ITEMS: REAR BUMPER <i>de</i>		
		List Total S\$:		380.20
		25.00% Discount SS		95.05
		LABOUR: TO REMOVE/REPAIR REVERSE SENSOR & CHECK WIRING SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER TO REPAIR INNER PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS		300.00
		Labour Total S\$:		780.00

LIST: 285.15
LABOUR: 660.00
945.15
- less 25% = 189.03
756.12
L/S 750.00
3 DAYS

SingDollars: One Thousand *Seven* Five & Cents Fifteen Only

for FALCON AIR AUTO SERVICES PTE LTD

E & OE

Total S\$ *1,065.15*

MCA Auto Consultants denote liability

the Repairer of the following:

- To survey estimate for spray painting
- To display damaged part(s) during inspection
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be repaired and cost is subject to final approval from Insurer

Acknowledged by Repairer:

Signature:

Date:

Handwritten signature
HP 9001068
3 days
L/S
31/10/19 @ 14:15
Ready after repair

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1116

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ALLIED WORLD ASSURANCE COMPANY LTD		Ref : CS/AWA19018990/R1yd3n2	
(SINGAPORE BRANCH) 60 ANSON ROAD #08-01 (8th FLOOR) MAPLETREE ANSON SINGAPORE 079914		Date : 27-12-2019	
		Code : AWA	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	FBN 5308H	Veh. Inspected	SGL 7274J
Policy No.	AVFMSB0000651901	Coverage (\$)	0.00
Claim No.	NSV1900531/KW	Excess (\$)	0.00
Assign From	STELLA GOH	Assign Date	25/10/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA COROLLA ALTIS 1.6A	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	MR053ZEC107129317	Colour	GREY
Odometer	176518	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/70 R14	BRIDGESTONE	5 mm
L/H Front Tyre	185/70 R14	BRIDGESTONE	5 mm
R/H Rear Tyre	185/70 R14	BRIDGESTONE	5 mm
L/H Rear Tyre	185/70 R14	BRIDGESTONE	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	24/10/2019	Inspection Date	31/10/2019
Survey held at	995 BUKIT TIMAH RD		
Repairer	FALCON-AIR AUTO SERVICES PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 7274J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	380.20	380.20
	LESS 25% DISCOUNT		-95.05	-95.05
			285.15	285.15
	LABOUR			
	TO REMOVE/REFIX REVERSE SENSOR & CHECK WIRING.		80.00	60.00
	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER.		400.00	300.00
	TO REPAIR INNER PANEL, INCLUDES KNOCKING & REPLACEMENT OF PARTS.		300.00	300.00
			780.00	660.00
	GRAND TOTAL		1,065.15	945.15
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			750.00

Report Ref No. CS/AWA19018990/R1yd3n2

MRB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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