

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1910-171

Your Ref : GZ2803S

Date : 12.November 2019

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5236M AND GZ2803S ON 23/10/19 07:05 AM ALONG BKE TOWARDS WOODLANDS

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,275.78
2.	Loss of Rental for <u>7</u> days @ \$ <u>113.40</u> per day	\$	793.80
3.	Loss of Income for <u> </u> days @ \$ <u> </u> per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,077.07

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5236M and GZ2803S along BKE TOWARDS WOODLANDS on 23/10/19 07:05 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of November 2019

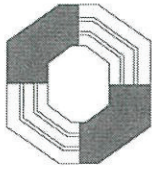
Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022603

DATE : 21 OCTOBER 2020

DISCHARGE VOUCHER

I/We, **TRANS-CAB SERVICES PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GZ2803S** the sum of Singapore Dollar Two Thousand Nine Hundred Sixty Only (\$2,960.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD5236M and GZ2803S on 23 OCTOBER 2019 along BKE TOWARDS WOODLANDS.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / SHAO FOOK ENGINEERING PTE LTD (ALAGAPPAN PARAMASIVAM)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



4

.....
Signature of vehicle owner/Date

30 OCT 2020

NG WAI YIN

.....
Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV1910-372 DATE : 31. October 2019 REFERENCE NO : AAD1910-171 TERMS : DUE DATE : 31. October 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5236M-DOA:23.10.19(PART-BY-PART-19)	1	2,275.78	2,275.78

Total SGD Excl. GST : 2,126.90**7% GST :** 148.88****** TWO THOUSAND TWO HUNDRED SEVENTY FIVE AND SEVENTY EIGHT
SGD ONLY ********Total SGD Incl. GST :** 2,275.78

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12 November, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/10/19 07:05 AM at BKE TOWARDS WOODLANDS

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5236M. The taxi was hired to LAU BENG WHEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.4 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Oct 2019 / 16:52:41

Receipt Date/Time : 23 Oct 2019 / 16:52:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191023-002817

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SG1080A As at 22 Oct 2019/16:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SG1080A Enquiry Fee 20191023165144913522	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGT3598J As at 22 Oct 2019/23:45:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
2	Insurance Enquiry - SGT3598J Enquiry Fee 20191023165145009710	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GZ2803S As at 23 Oct 2019/07:05:00 Insurance Co: LONPAC INSURANCE BHD				
3	Insurance Enquiry - GZ2803S Enquiry Fee 20191023165145072616	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	xxxxxxxxxxxx8127	Credit Card: Visa/MasterCard		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23-10-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1910-171	Accident Date 23-10-2019
10/23/2019 08:30	10/29/2019 17:00	SHD5236M

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: 14 October 2020 11:39 AM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - Direct Settlement - Accident Involving GZ2803S (OI : 19/19/19/VC05/022603) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Khanchna

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 7 September 2020 1:40 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

LPC ref: Please advice
LKK REF: CC3/LPC19018984/Kka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver steered to the left and collided into TP vehicle. We are of the view that liability is down against our Insured under BOLA 15.

Summary to offer to third party repairer "TRANS-CAB SERVICES PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 33,805.56	\$ 2,275.78
2. Loss of Rental (7 days x \$113.40)	\$ 793.80	\$ 680.40 (6 days x \$113.40)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 34,606.85	<u>\$ 2,963.67</u>

**4 days recommendation for repair + 1 Sunday + 1 PH = 6 days

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: 25 March 2020 5:35 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A ; CS A Team ; Khanchna (LKK Auto) ; MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Thanks for the reply.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 25 March 2020 5:15 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

Dear Sirs / Madam,

Yes. Still pending for finalisation.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 25 March, 2020 12:36 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Appreciate if you can help check on the status of this case. Is it pending for direct settlement?

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Thursday, 28 November 2019 9:58 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report for your action.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 5 November 2019 9:52 am
To: MT_Claim_SG
Cc: Admin A ; CS A Team ; Khanchna (LKK Auto)
Subject: Direct Settlement - Accident Involving GZ2803S (OI : LPC - TBA) AND SHD5236M (TP : LKK REF - CC3/LPC19018984/Kka3) on 23/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5236M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)