



Proforma Inv : CAS/20/0007

FAX: 6509 9501

Email: contact@casgarage.sg

24.02.2020

Our Ref: SMD 5580J

Your Ref: PC 7956R

M/s China Taiping Insurance (Singapore) Pte. Ltd.

Motor Claims Department

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Dear Sir/Mdm

**ACCIDENT INVOLVING SMD 5580J AND PC 7956R ALONG UPP S'GOON RD TWRDS HOUGANG
ON 22.10.2019**

Please refer to the above mentioned accident.

We are writing in on the behalf of **CHEW JUN KIAT RICKY** the registered owner of motor vehicle number **SMD 5580J** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **PC 7956R** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Recommended LKK Adrian)	\$ 19,500.00
2.	LTA Search Fees	\$ 7.45
3.	Loss of Use (20 days x \$ 80)	\$ 1,600.00
4.	Tow Fee	\$ 128.40

TOTAL AMOUNT \$ 21,235.85

We enclsod hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) LTA Search Invoice
- (C) Tow Invoice
- (D) Letter of Authority

CAS GARAGE PTE LTD
UEN 201828067M
1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883

Ms Nicole Chong
Administrator
Mobile: 65 97916119
Email: nicole@casgarage.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19018974/Ada3

20 NOVEMBER 2019

JOSEPH COACH PTE LTD

BLK 1 DEFU LANE 10

#01-547

SINGAPORE 539182

Dear Sir/Madam,

ACCIDENT INVOLVING PC 7956R AND SMD 5580J ON 22/10/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*



Telephone: 6484 2220
Email: casgaragesg@gmail.com

FAX: 6509 9501

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMD 5580J AND PC7956R
W/ALONG Upp S'oon Rd twds Hougang
ON 22 DAY Oct MONTH 19 YEAR

- I/We, the owner of vehicle no. SMD 5580J hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 22 day Oct month 19 year

Signature

Name

NRIC/ROC No.

Address

Lim Lip HW
52699 620A
BLK 429 Hougang Ave 6
#03-146 S'530429

Company Stamp

**"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN1928781900

Claim No : SNM19D205021/C02

Claimant : LIM LING HUI

Amount : **S\$21,235.85**

SINGAPORE DOLLARS TWENTY ONE THOUSAND TWO HUNDRED THIRTY
FIVE AND CENTS EIGHTY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SMD 5580J

Insured Vehicle No. : PC 7956R

Date of Loss : 22/10/2019

Place of Accident : ALONG UPP SERANGOON RD TWDS HOUGANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JOSEPH COACH PTE LTD

Driver Name : WU DIANMING

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	19,500.00
(3) Loss of Use/ Rental/Earning	S\$	1,600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	128.40
		=====
TOTAL	S\$	21,235.85
		=====

Claimant Name : _____

NRIC No : _____

Signature : _____

Date : _____

Lim Ling Hui
[Signature]
S2699620A
18/5/2020



INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Invoice Date
26 Feb 2020

Invoice Number
TI-20-0005-1167TP

Reference
SMD 5580J NISSAN
SYLPHY

CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR COST (RECOMMENDED BY LKK ADRIAN)	1.00	19,500.00	No Tax	19,500.00
Subtotal				19,500.00
TOTAL SGD				19,500.00

Due Date: 26 Feb 2020



PAYMENT ADVICE

To: CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Customer	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Invoice Number	TI-20-0005-1167TP
Amount Due	19,500.00
Due Date	26 Feb 2020
Amount Enclosed	

Enter the amount you are paying above

SMD 5580J



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Oct 2019 / 12:06:32

Receipt Date/Time : 23 Oct 2019 / 12:06:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191023-001500

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - PC7956R

As at 22 Oct 2019/07:55:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - PC7956R Enquiry Fee 20191023120518846991	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx5744 Credit Card:
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE NO: CB1910086B



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Bill To :

Lim Ling Hui
Block 429 Hougang Avenue 6
#03-146
Singapore 530429

Page : 1

PIC : William

Job No : SM095102019

Vehicle No : SMD5580J

Model : NISSAN SYLPHY 1.5 A

Date : 22/10/2019

Quantity	Description	Unit Price	Amount
	Towing with king dolly		\$120.00

PAID
22 OCT 2019
BY: *ngsh*

All overdue account above 7 days will be charged at an interest 1.5% per month.
Cheque should be issued to " Tan Lim Motor Pte Ltd".

Sub Total	\$120.00
7% GST	\$8.40
Total	\$128.40

The repairs to my vehicle have been
completed to my satisfaction.

Tan Lim Motor Pte Ltd

Collected by Date / Time

No. 1 Defu Lane 6 Singapore 539365
Tel: 6858 5151 (24 hours) Fax: 6858 0877 email@tlimotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No.: M2-8922054-2

cash

Jia Le (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 5 May 2020 6:05 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - SNM19D205021/C02/tkl) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Without Prejudice

Dear Jia le,

We refer to your email below.

Please proceed to offer at 100% at \$21,235.85(all-in).

Please keep us posted on your payment advice for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, May 5, 2020 2:49 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - SNM19D205021/C02/tkl) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Dear Kah Leong,

Enclosed herewith a copy of letter to insured for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Tuesday, 5 May 2020 2:45 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - SNM19D205021/C02/tkl) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Without Prejudice

Dear Jia Le,

We refer to your email below.

Please let us have a copy of the letter to insured before we revert on the approval.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, May 5, 2020 1:45 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - SNM19D205021/C02/tkl) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Your ref : **SNM19D205021/C02**

Our ref : CC6/CTI19018974/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 7956R(OI) & SMD 5580J(TP) ON 22/10/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**CAS GARAGE PTE LTD**" at **\$21,235.85(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$42,619.82	\$ 19,500.00
2. Loss of Use (20days x \$80.00)	\$ 1,600.00	\$ 1,600.00 (20days x \$80.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 128.40	\$ 128.40
Total	\$44,355.67	<u>\$ 21,235.85</u>

**18 days recommendation for repair + 2 Sunday = 20days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Monday, 4 May 2020 4:57 PM

To: Mei Kwan (LKKAuto)

Cc: Jia Le (LKK Auto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - SNM19D205021/C02/tkl) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is the LOD and a copy of our insured accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, May 4, 2020 4:49 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving PC7956R (OI : CTI - TBA) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Dear Kah Leong,

Yes. We will handle.

Please forward us the LOD.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 4 May 2020 4:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC7956R (OI : CTI - TBA) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Please advice if you are handling the matter on behalf of us as we received the Letter of Demand directly from Third Party.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, October 25, 2019 2:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7956R (OI : CTI - TBA) AND SMD5580J (TP : LKK REF - CC6/CTI19018974/Ada3) on 22/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMD 5580J at M/s Cas Garage Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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