

22/05/2003

ASS. REC. BY:

REF: CS/MSG1908961/Kvd302

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ong Zi Hui

of

MSIG

Date/Time:

25/10/2019 @ 10:42am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SMM 74482

Insured:

SLB 9280X

at Workshop m/s

Guan Motor

Tel:

6453 6111

of

176 Sin Ming Drive # 02-03

Policy No:

29114756

Claim No:

609470

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:08am 25/10/19

Person Contacted:

Ms Teo

Vehicle IN / OUT

Date/Time

Action/Instruction

Estimate ☒

SMM 74482-X

SLB 9280X-X

29/10/19

@ 14:56 pm revised PA to Keng Ong via memo

5/11/19

6/11/19 8:53am email confirmed with Ah Guan (Ref 3484-16, 40%)

@ 1209pm

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No.:

at Workshop rms

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR. Seen:

Consistent? Yes or No

Est. Repair:

07

days

Res.

Yes or No

Lem Sum:

20

%

3 va.

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle. IN / OUT

Date / Time

Action / Instruction

Veh No

Smm 74482

Yr Regn:

08, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda VTEC

cc

1496

Colour:

M. Gray

A/C

Insured / Std / NI / NA

Sp Reading:

33039

T/Radio

Insured / Std / NI / NA

Eng No

C/Nr

RU 3

1245367

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal

7

mm

Rear

R/Bal

7

mm

L/Bal

7

mm

L/Bal

7

mm

D.O.A.

23/10/19

D.O.I.

25/10/19

Survey held at

Des of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 05 NOV 2019

Draw/Photo File Pass to?

☐

Preli Report

☐

Final Report

Data/Photo File Return to?

slu - typist

Days Of Repair:

7

Resurvey No. of Trip:

2

Survey Fee

150

Transportation

7 x 15 = 105

3.000

3.000

3.000

11

161

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Team Days \$

☐

Night Insp \$

Report Format:

menimen

Lump Sum / L.B.:

5300 1/2

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2019 16:22		29 Oct 2019 10:05 Edit Adj Rpt		Last:IA 29 Oct 2019 14:56		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G			
Main Claimant:	TAN LIAN PHANG, ID: S2640262Z			
Vehicle Reg. No.:	SMM7448Z	Date of Loss:	23/10/2019 15:00 - :59 [26 Months and 5 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 609470	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020	
Vehicle Reg. No. (Insured):	SLB9280X	Policy No. (Claimant):	5111937051	
		Excess:		
Repairer:	Guan Motor Works (HQ) 176 Sin Ming Drive #02-03 Sin Ming Autocare, 575721 Sin Ming - Tel: 64536111			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Keny Ong Thiam Beng - 6643 1309]			
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/11/2019]			
Driver/Custodian (Insured):	KOH ZHAN FA (26 / Male) , NRIC: S9324298Z, Tel: +6596426933 Email:			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 25/10/19. (Manual Assign). OI:Grab. Liab: unclear. Agree on SJE. Assign: Kenneth Kong from FormTeam Consultancy Pte Ltd. Contact: Ah Heng @ 6453 6111.			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Friday, 25 October 2019 10:42 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: PRS SMM7448Z.PDF

OUR REF: SMM7448Z] ACCIDENT INVOLVING SMM7448Z & SLB9280X (GRAB) ON 23.10.2019 ALONG SYED ALWI ROAD

Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 25 October, 2019 9:56 AM
To: 'Willow Tuang' <wtuang@gmail.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: [OUR REF: SMM7448Z] ACCIDENT INVOLVING SMM7448Z & SLB9280X (GRAB) ON 23.10.2019 ALONG SYED ALWI ROAD

Hi,

Thank you for your selection.

We will proceed to assign **Kenneth Kong from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Willow Tuang [<mailto:wtuang@gmail.com>]

Sent: Thursday, 24 October, 2019 3:51 PM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: Re: [OUR REF: SMM7448Z] ACCIDENT INVOLVING SMM7448Z & SLB9280X (GRAB) ON 23.10.2019 ALONG SYED ALWI ROAD

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

We refer to your email of even date.

We are agreeable of appointing KENNETH KONG (LKK AUTO) as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
		176 Sin Ming Drive #02-03
		Sin Ming AutoCare

	Singapore 575721 Tel: 6453 6111 (AH HENG)
--	--

Error! Filename not specified.Regards

Tuang Willow

CK TEO & CO

Tel: 65354788

Fax: 65354245

On Thu, Oct 24, 2019 at 3:41 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 24/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors (Appointment is full on 25/10/2019)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: Willow Tuang [<mailto:wtuang@gmail.com>]

Sent: Thursday, 24 October 2019 3:01 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: [OUR REF: SMM7448Z] ACCIDENT INVOLVING SMM7448Z & SLB9280X ON 23.10.2019 ALONG SYED ALWI ROAD

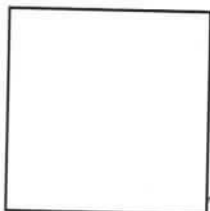
EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards



Tuang Willow

CK TEO & CO

Tel: 65354788

Fax: 65354245

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Keny Ong Thiam Beng

Date: 29 Oct 2019

Preliminary Advice

Insured Vehicle No	: SLB9280X	Accident Date	: 23/10/2019
TP Vehicle No	: SMM7448Z	Assignment Date	: 29/10/2019
Make	: HONDA VEZEL	Est. Duration of Repair	: 7 days
Date of Inspection	: 25/10/2019		
Inspection At	: Guan Motor Works (HQ) 176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,784.16
Revised Amount	:S\$	5,364.08
Check Items (Estimated)	:S\$	1,363.04
Total	:S\$	6,727.12

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2019 10:13
Date Of Accident	23/10/2019 15:00
Exact Location Of Accident	SYED ALWI RD / TOWNSHEND RD CROSS JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMM7448Z
Insured/Policyholder	
Name Of Registered Owner	TAN LIAN PHANG
NRIC No	S2640262Z
Email Address	JANETAN5700@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97375700
Alternative Phone No	OTHERS-97375700

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5111937051
Cover Note Number	

Driver

Name of Driver	TAN LIAN PHANG
NRIC No	S2640262Z
Date Of Birth	20/12/1964
Occupation	OUTDOOR
Date Of Driving Pass	03/09/1999
Driving Experience	20 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-97375700
Fax Number	
Contact Number	OTHERS-97375700
EMail Address	JANETAN5700@GMAIL.COM

Address	70 MEI HWAN DRIVE #15-18
Postcode	568431
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	AFTER RAIN
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB9280X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOH ZHAN FA
NRIC/Passport Number	
Contact Number	NA
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

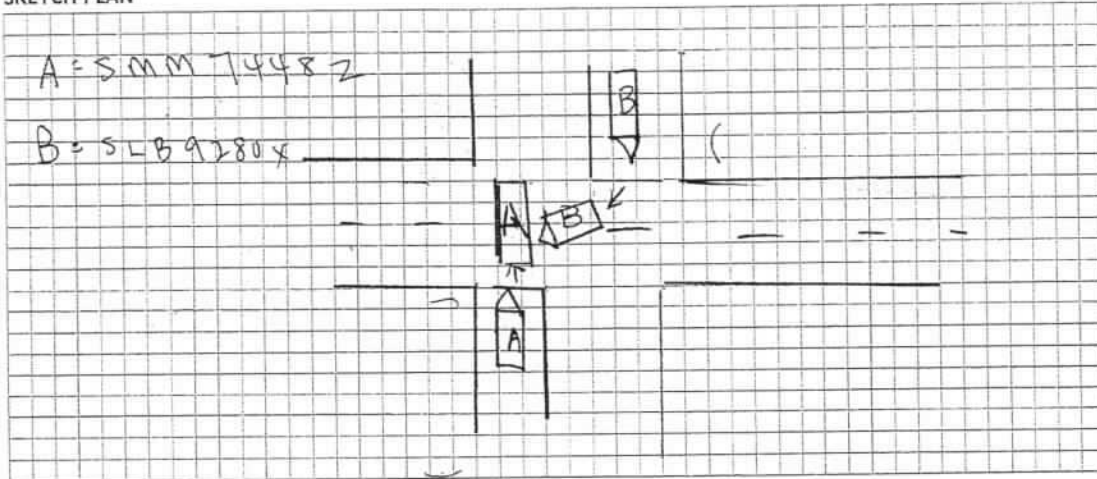
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I Was Travelling Along Syed Alwi Road and reached at Turner Rd cross junction. I stop at the stop line and check for traffic. Once everything clear I proceed to go straight where a car from opposite way come out and make a Right Turn and hit Onto right portion of my ~~Vehicle~~ Vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Factory Japan 2018.0.2 : Honda : Vezel Hybrid : RU3
Thrust Line Alignment

Front : Left

Actual	Before	Specified Range
-0°39'	-0°39'	-1°00' 1°00'
5°12'	5°12'	4°00' 6°00'
0°03'	0°03'	-0°08' 0°08'
13°14'	13°14'	11°30' 13°30'
12°35'	12°35'	10°30' 14°30'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-1°53'	-1°55'	-1°00' 1°00'
5°08'	5°08'	4°00' 6°00'
-0°07'	-0°07'	-0°08' 0°08'
14°46'	14°48'	11°30' 13°30'
12°53'	12°53'	10°30' 14°30'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
1°14'	1°16'	-0°45' 0°45'
0°05'	0°05'	
-1°32'	-1°34'	
-0°04'	-0°03'	-0°16' 0°16'

Rear : Left

Actual	Before	Specified Range
-1°47'	-1°47'	-2°30' -0°30'
0°03'	0°03'	0°00' 0°16'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-1°23'	-1°23'	-2°30' -0°30'
0°11'	0°11'	0°00' 0°16'

Rear

Cross Camber
Total Toe
Thrust Angle
Axle Offset

Actual	Before	Specified Range
-0°24'	-0°23'	-0°45' 0°45'
0°14'	0°14'	0°00' 0°31'
-0°04'	-0°04'	
0mm	0mm	

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No. 081026001

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

REPAIR ESTIMATE FOR SMM7448Z

Not Notioned
61 Sing @ 5300
Runway After Point
30/10/19
7 days

No.	Qty	List Items	
1	1	Front bumper	Net \$ 801.70 ✓
2	1	Front bumper lower spoiler	\$ R 351.00 X
3	1	Front bumper RH fog lamp cover	\$ SCN 45.00 ✓
4	1	Front bumper RH side retainer	\$ D/I 20.60 ✓
5	1 set	Front bumper clips	\$ R 30.00 ✓
6	1	Front bumper inner reinforcement	\$ R 321.00 X
7	1	RH headlamp lower bracket	\$ R 85.00 X
8	1	Front RH fender	\$ B 580.00 ✓
9	1	Front RH fender "HYBRID" emblem	\$ R 58.70 ✓
10	1	Front RH fender wheel arch garnish/protector	\$ D/I 183.00 ✓
11	1	Front RH fender under shield	\$ R 130.80 X
12	1 set	Front RH fender under shield clips	\$ R 30.00 X
13	1	Front RH shock absorber	\$ B 430.10 ✓
14	1	Front RH lower arm	\$ D/I 350.00 ✓
15	1	Front RH knuckle arm	\$ B 288.70 ✓
16	1	Front RH wheel hub & bearing	\$ B 322.50 ✓
17	1	Front RH door	\$ B 958.00 ✓
18	1 set	Front RH door black sticker	\$ R 18.50 ✓
19	2	Front RH door hinge (top & bottom)	\$ R 96.00 X
20	1	Front RH door checker	\$ R 55.00 X
21	1 set	Front RH door inner trim board clips	\$ R 50.00 X
22	1	Front RH door weatherstrip	\$ R 185.50 X
23	1	Rear RH door	\$ B 953.60 ✓
24	1	Rear RH door black sticker	\$ R 18.50 ✓
25	2	Rear RH door hinge (top & bottom)	\$ R 96.00 X
26	1	Rear RH door checker	\$ R 50.00 X
27	1 set	Rear RH door inner trim board clips	\$ R 50.00 X
28	1	Rear RH door weatherstrip	\$ R 185.50 X
29	1	Rear RH fender wheel arch garnish/protector	\$ R 198.00 X
			\$ 6,942.70
Less 20%			\$ 1,388.54
Total :			\$ 5,554.16

Special Nett Items

30	1	Front RH sports rims	\$ Net 450.00 ✓
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Labour

1	Labour Charges for remove/refit, cutting/welding and replacement of damages.	\$ 1,000.00 6000
2	To putty and spray Spray Paintings charges.	\$ 1,200.00 14000
3	To check wirings.	\$ 30.00 200
4	To remove, refix both RH door's fittings.	\$ 140.00 1200
5	To remove, refix front RH under carriage damages.	\$ 250.00 7600

- 6 To conduct computerise wheel alignment test.
7 To supply and apply anti rust treatment

\$	80.00	601
\$	80.00	✓
Total :	\$	2,780.00

Total Parts and Labour : \$ 8,784.16

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work may be resurveyed and is subject to final approval from LKK Auto Consultants Company

Acknowledged by Repairer
Signature:
Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2019 16:22		29 Oct 2019 10:05 Edit Adj Rpt	S\$5,300.00 Edit Estimates	S\$5,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	TAN LIAN PHANG, ID: S2640262Z								
Vehicle Reg. No.:	SMM7448Z	Date of Loss:	23/10/2019 15:00 - :59 [26 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 609470	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLB9280X	Policy No. (Claimant):	5111937051						
		Excess:							
Repairer:	Guan Motor Works (HQ) 176 Sin Ming Drive #02-03 Sin Ming Autocare, 575721 Sin Ming - Tel: 64536111								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Keny Ong Thiam Beng - 6643 1309]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/11/2019]								
Driver/Custodian (Insured):	KOH ZHAN FA (26 / Male), NRIC: S9324298Z, Tel: +6596426933 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 25/10/19. (Manual Assign). OI:Grab. Liab: unclear. Agree on SJE. Assign: Kenneth Kong from FormTeam Consultancy Pte Ltd. Contact: Ah Heng @ 6453 6111.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents






















*SMM7448Z (609470)
[SLB9280X]
TP
TAN LIAN PHANG
Oct 23 2019 3:00PM
[GRAB RENTALS PTE LTD]
Guan Motor Works

Upload Documents | Upload Photos | Compose New Letter

View View in Browser v

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	25/10/19 16:22	Accident Statement From: SC - Reg. No: SLB9280X, Claimant: GRAB RENTALS PTE LTD		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/10/19 14:56	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
2	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
3	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
4	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
5	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
6	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
7	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
8	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
9	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
10	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
11	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
12	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
13	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
14	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
15	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
16	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
17	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
18	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
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22	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
23	05/11/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>
24	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
25	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
27	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
28	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
29	05/11/19 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	25/10/19 16:23	PRI		Load PDF	
2	25/10/19 17:05	Agree on SJE		Load PDF	
3	25/10/19 17:05	Workshop Details		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	29/10/19 09:59	Survey Request - Manual Assigned		Load PDF	

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	24/10/19 11:31	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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9	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
15	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
16	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
17	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
18	24/10/19 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	24/10/19 10:21	Sketch Plan	 Load TIF	
2	24/10/19 10:21	Sketch Plan #2	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19018961/KVD3E2

Date: 12/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114756

Claimant SMM7448Z

Insured Vehicle No: SLB9280X

Vehicle No: SMM7448Z

Date of Loss: 23/10/2019

Nature of Claim: TP

Claim No: 609470

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMM7448Z

Make & Model: HONDA VEZEL, 1.5 HYBRID X (A)

Engine No: LEB5945374

Reg. Date: 18/08/2017 (Man. Year: 2017)

Chassis No: RU31245357

Colour: Metallic Grey

Odometer: 33039 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 7 mm

Rear Left Side: Dunlop 7 mm

Front Right Side: Dunlop 7 mm

Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,004.16	4,497.12	1,507.04	25.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,780.00	2,140.00	640.00	23.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,784.16	6,637.12	2,147.04	24.44
Approved Total (Overridden) (S\$)		5,300.00		
Nett Amount (S\$)	8,784.16	5,300.00	3,484.16	39.66

INSPECTION

Date of Assignment: 29/10/2019

Date Inspected: 25/10/2019 Inspected At:

Guan Motor Works (HQ)
176 Sin Ming Drive #02-03 Sin Ming
Autocare
Singapore 575721

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Nov 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMM7448Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Buckled	801.70 FL	*801.70 FL
2	1		*FRONT BUMPER LOWER SPOILER	Repair	351.00 FL	*- FL
3	1		*FRONT BUMPER RH FOG LAMP COVER	Scratched	45.00 FL	*45.00 FL
4	1		*FRONT BUMPER RH SIDE RETAINER	Distorted	20.60 FL	*20.60 FL
5	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
6	1		*FRONT BUMPER INNER REINFORCEMENT	Repair	321.00 FL	*- FL
7	1		*RH HEADLAMP LOWER BRACKET	Serviceable	85.00 FL	*- FL
8	1		*FRONT RH FENDER	Bent	580.00 FL	*580.00 FL
9	1		*FRONT RH FENDER HYBRID EMBLEM	Necessary	58.70 FL	*58.70 FL
10	1		*FRONT RH FENDER WHEEL ARCH GARNISH / PROTECTOR	Dented / Distorted	183.00 FL	*183.00 FL
11	1		*FRONT RH FENDER UNDER SHIELD	Serviceable	130.80 FL	*- FL
12	1		*SET FRONT RH FENDER UNDER SHIELD CLIPS	Not Necessary	30.00 FL	*- FL
13	1		*FRONT RH SHOCK ABSORBER	Bent	430.10 FL	*430.10 FL
14	1		*FRONT RH LOWER ARM	Distorted	350.00 FL	*350.00 FL
15	1		*FRONT RH KNUCKLE ARM	Bent	288.70 FL	*288.70 FL
16	1		*FRONT RH WHEEL HUB & BEARING	Bent	322.50 FL	*322.50 FL
17	1		*FRONT RH DOOR	Bent	958.00 FL	*958.00 FL
18	1		*SET FRONT RH DOOR BLACK STICKER	Necessary	18.50 FL	*18.50 FL
19	2		*FRONT RH DOOR HINGE (TOP & BOTTOM)	Repair	96.00 FL	*- FL
20	1		*FRONT RH DOOR CHECKER	Serviceable	55.00 FL	*- FL
21	1		*SET FRONT RH DOOR INNER TRIM BOARD CLIPS	Not Necessary	50.00 FL	*- FL
22	1		*FRONT RH DOOR WEATHERSTRIP	Serviceable	185.50 FL	*- FL
23	1		*REAR RH DOOR	Bent	953.60 FL	*953.60 FL
24	1		*REAR RH DOOR BLACK STICKER	Necessary	18.50 FL	*18.50 FL
25	2		*REAR RH DOOR HINGE (TOP & BOTTOM)	Repair	96.00 FL	*- FL
26	1		*REAR RH DOOR CHECKER	Serviceable	50.00 FL	*- FL
27	1		*SET REAR RH DOOR INNER TRIM BOARD CLIPS	Not Necessary	50.00 FL	*- FL
28	1		*REAR RH DOOR WEATHERSTRIP	Serviceable	185.50 FL	*- FL
29	1		*REAR RH FENDER WHEEL ARCH GARNISH / PROTECTOR	Repair	198.00 FL	*- FL
30	1		*FRONT RH SPORTS RIMS	Dented	450.00 FS	*450.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,392.70	5,508.90
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,388.54	1,011.78
Total Parts (\$\$)	6,004.16	4,497.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES TO REMOVE / REFIT, CUTTING / WELDING AND REPLACEMENT OF DAMAGES	New	1,000.00	600.00
2	TO PUTTY AND SPRAY PAINTINGS CHARGES	New	1,200.00	1,100.00
3	TO CHECK WIRINGS	New	30.00	20.00
4	TO REMOVE, REFIX BOTH RH DOORS FITTINGS	New	140.00	120.00
5	TO REMOVE, REFIX FRONT RH UNDER CARRIAGE DAMAGES	New	250.00	160.00
6	TO CONDUCT COMPUTERLISE WHEEL ALIGNMENT TEST	New	80.00	60.00
7	TO SUPPLY AND APPLY ANTI RUST TREATMENT	New	80.00	80.00
Gross Labour Cost (\$\$)			2,780.00	2,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >