

ASSIGNED BY:

REF:

CS/CTI/9018960/Gisd3e2

Special Instructions:

Assignment:

G2

ASSIGNMENT (Office)

From (Person):

Tan Kah Leong

of

CTI

Date/Time:

25/10/2019 @ 9:44am

Requested Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLB 7895K

Insured:

at Workshop m/s

Cycle & Carriage Industries
188 Pandan Loop

Tel:

986 5109

of

Policy No:

Claim No:

8NM19D205033

Sum Insured:

Excess:

TBA

Make of Veh:

(Client's Record)

D.O.A.

24/10/2019

CA (REV)

/ REP. / REV 24 HRS

Thompe Paper Co.

H.O.D. Endorsement:

Date/Time:

10:13am @ 25/10/19

Person Contacted:

Yik

Vehicle

IN/OUT

Date/Time

Action/Instruction

13/10/19 ✓

SLB 7895K-CS/CTI/9013346/R13d3e2

DOA 26/07/2019

29/10/19

@ 11:12 am revised PA to Tan Kah Leong via memo.

29/10/19

@ 11:15 am mandate requested authority memo to
Tan Kah Leong via memo.

29/10/19

@ 13:14 pm mandate approved by Dave Deag via email.

29/10/19

@ 15:22 pm informed CTA to Mr. Yik (Inspector) via email.

Surveyor Bul

REF: CT1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No: _____

at Workshop m/s CLC

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

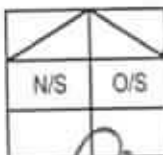
Excess: TRA \$0/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$84k

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SLB 7895K

Yr Regn: 22 Apr 2016

Type: ☒ M/Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Merce A180

c.c. 1595

Colour: Black

A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Sp. Reading: 67534

T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: WDD1760 422 J439049

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: ☐ Nil / ☐ S/Rim / ☒ STD / ☐ A/Rim or

Tyre Size: F: 225/45 R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____

D.O.I. 25-10-19

Survey held at W/S

Des. of Damages: ☒ Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

18/11/19 Confirmed P/P \$ 9,696.56 @ 5 days with X62
\$ 2,290.56 Red - 19%

RECEIVED 02 Nov 2020

19/11/2019

Date/Time, File Pass to?

02/03/20

1) Tyres

Date/Time, File Return to?

2) _____



: Preli. Report



: Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee: 210

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)



: Interview (\$ _____)



: Tech. Invs (\$ _____)



: Weekend (\$ _____)



: Others (\$ _____)

) \$ + RS _____

) Photos

) Others

TOTAL

Report Format :

Lump Sum (I.B.I.) (\$ 9,696.56 p/p)

210

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 25 October 2019 9:44 AM
To: CHANHOE.YIK@CYCLECARRIAGE.COM.SG; assignments
Subject: RE: OUR REF: SNM19D205033-SLB7895K-TKL- SLB7895K OD Claim
Attachments: img-X24125724-0001.pdf

Dear Chan Hoe,

Thanks for your email.

Aside to LKK,

Please assists to conduct OD survey.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Claims Dept of CTI
Sent: Thursday, October 24, 2019 4:08 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; CHANHOE.YIK@CYCLECARRIAGE.COM.SG
Subject: OUR REF: SNM19D205033-SLB7895K-TKL- SLB7895K OD Claim

Dear Kah Leong,

Please assist OD claim - SLB7895K.

Note : officer in charge - Kah Leong 63896193.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]
Sent: Thursday, 24 October, 2019 12:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SLB7895K OD Claim

Dear Sir/Mdm,

Kindly arrange survey asap.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

[➤ Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Owner ID Type:	Singapore NRIC
Owner ID:	115H
Vehicle No.:	SLB7895K
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Oct 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	A180 FL STYLE (R17 HLG)
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	27091030893880
Chassis No.:	WDD1760422J439049
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$23,253.00
Original Registration Date:	22 Apr 2016
First Registration Date:	22 Apr 2016
Transfer Count:	1
Actual ARF Paid:	\$19,555.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Apr 2026
PARF Rebate Amount:	\$14,666.00

COE Expiry Date:	21 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$43,000.00
COE Rebate Amount:	\$27,877.00
Total Rebate Amount:	\$42,543.00

The information contained herein is correct as at 28 Oct 2019

OK

Mercedes-Benz a180 Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Mercedes-Benz GLA-Class GLA180	\$92,800	\$12,990 /yr	06-Jan-2016	1,595 cc	49,000 km	Trust Motoring	Available
1 Owner! Very Well Maintained By Previous Owner. Extremely Well Taken Care. Fully Agent Maintained By C&C. Low Mileage. Buy With A Peace Of Mind. View To Believe. \$0 Drive Away Available. Different Lo...							
Office No. - 64723025 / 64755332 Jay - 98576607 Nicky - 82986966 Gerald - 88695089 Sam - 93666621							
Mercedes-Benz CLA-Class CLA180	\$93,800	\$12,970 /yr	15-Jan-2016	1,595 cc	45,000 km	Latitude Auto Trading	Available
Absolutely Pristine Body, Paintwork And Interior! 100% Accident Free. Original Paint. Always Shelter Parked! Genuine Low Mileage Done! Fully Serviced And Maintained By Cycle & Carriage. Very Well Kept...							
Office No. - 67410286 Dave Lee - 92229955							
Mercedes-Benz CLA-Class CLA180 Shooting Brake	\$93,000	\$12,500 /yr	29-Jan-2016	1,595 cc	82,000 km	Tradeit.Com Pte Ltd	Available
Full Service/Maintenance With C&C. Agent Unit. Buy With A Peace Of Mind. The Cheapest In The Market Currently! 100% Accident Free. STA/Mechanical Inspections Welcome. Hassle-Free Purchase. High Trade ...							
Office No. - 63841766 Jenson - 81834686 Shawn - 97317938 Darren Huang - 98228346							
Mercedes-Benz GLA-Class GLA180	\$96,888	\$13,510 /yr	29-Jan-2016	1,595 cc	77,000 km		Available
Chrome Sports Grille, Front And Back Dashboard Cameras/Recorder, Full C&C Servicing, Mint Condition, No Modifications, All Factory Original Part, Well Maintained By Owner, 100% Accident Free.							
Office No. - - Eason - 92306926							
Mercedes-Benz CLA-Class CLA180	\$97,800	\$13,370 /yr	25-Feb-2016	1,595 cc	43,000 km	Benefit Auto Enterprise Pte Ltd	Available
Fully Maintained And Serviced By Agent C&C, Bank Loan And In House Available, Insurance And Trade In Welcomed. Call Now For An Appointment.							
Office No. - 68444161 Tony Yap - 82512499 Mark Ng - 98325030 Kevin - 90268203							
Mercedes-Benz GLA-Class GLA180	\$89,800	\$11,990 /yr	25-Feb-2016	1,595 cc	78,800 km	Motor Kaiser Enterprise	Available
Bank Loan Interest Rate 2.28%, Flexible In House Loan Available. 1 Owner Unit. Well Maintained Condition And With Original Paintwork. Excellent Condition.							
Office No. - 66593811 Steven - 93870966 Sim - 96723811							
Mercedes-Benz CLA-Class CLA180 AMG Line	\$100,800	\$13,620 /yr	09-Mar-2016	1,595 cc	58,000 km	Dynamic Motoring	Available
(100% Loan Available) Promo Bank Interest Rate From 1.98%. 1 Owner C&C Agent Unit With 5 Years Warranty. Well Maintained By Previous Owner. Easy Loan Approval With Low Monthly Installment, Including S...							
Office No. - 63866020 Adrian - 88123478 Dickson - 82888567 Jacky - 97477375							
Mercedes-Benz A-Class A180 Style	\$88,888	\$12,350 /yr	16-Mar-2016	1,595 cc	43,432 km		Available
Red A180. Very Well Maintained. Female Driver. Very Low Mileage.							
Office No. - - Alan Teo - 81251521							
Mercedes-Benz A-Class A180 Style	\$86,800	\$12,050 /yr	21-Mar-2016	1,595 cc	37,107 km	Republic Auto	Available
Special Offer 1.5% Interest Rate. \$1,000 Service Credit. C&C Unit, 1 Year Preowned Mercedes Benz Warranty, 33 Points C&C Vehicle Inspection, Serviced And Maintained By C&C. 1 Owner. Please Call/SMS/Wh...							

Office No. - 65672000
Glenn Yeo - 83884988

Mercedes-Benz A-Class A180 \$80,500 \$11,020 /yr 28-Mar-2016 1,595 cc 50,000 km Owo Cars Pte Ltd Available
Style

Road Tax Renewed Till Mar 2020! Rare Dark Purple C&C Unit With Genuine Mileage! Interest Rate Only As Low As 2.28%. Only 1 Owner And Extremely Well Taken Care Of. 6 Months Warranty On Engine/Gearbox S...

Office No. - -

Andy - 98311633 | Kobi - 88236623

Mercedes-Benz A-Class A180 \$84,000 \$11,480 /yr 15-Apr-2016 1,595 cc 50,000 km Regal Motoring Pte Ltd Available
Style

Low Mileage, Fully Maintain By C&C. New 6 Months Toad Tax. High ARF. High Parf Value. Low Depreciation. Tip Top Condition. Please Call To Arrange For Viewing.

Office No. - -

Kenny - 96263621 | Kelvin - 91900890

Mercedes-Benz CLA-Class \$93,800 \$12,290 /yr 18-Apr-2016 1,595 cc 62,000 km Bloom Auto Available
CLA180 Shooting Brake

CHEAPEST IN THE MARKET! 100% Loan Approval! High Loans Welcomed! 1 Year Warranty Provided! 100% Accident Free! Low Genuine Mileage With Full Agent Serviced Records! Insurance & Loan Service With No Ad...

Office No. - -

Nicholas - 83215199 | Christian - 88005115

Mercedes-Benz CLA-Class \$94,500 \$12,290 /yr 22-Apr-2016 1,595 cc 45,000 km Car Empire Automobiles Available
CLA180 Shooting Brake

One Owner Only, New Renew Road Tax, Lowest Mileage, Fully Agent Serviced And Maintained Since Day 1 With Receipts To Proof! Car In Show Room Condition, Very Well Taken Care By Previous Owner! Flexible ...

Office No. - 69097310

Ben - 88668682 | Edmund - 90529225 | Soon - 97379527

Mercedes-Benz A-Class A180 \$86,800 \$11,810 /yr 05-May-2016 1,595 cc 49,109 km Republic Auto Available
Style

Special Offer 1.5% Interest Rate Until 28/10/2019! \$1,000 C&C Servicing Credits. C&C Unit, Comes With 1 Year Preowned Mercedes Benz Warranty, 33 Points C&C Vehicle Inspection Done, Serviced And Mainta...

Office No. - 65672000

Saito Goshi - 91256777

Mercedes-Benz CLA-Class \$105,666 \$14,170 /yr 10-May-2016 1,595 cc 25,000 km Privilege Motors Pte Ltd Available
CLA180

1 Owner, Latest Arrival, Immaculate Condition With Superb Low Mileage Clocked, Fully Maintained And Serviced By Agent C&C. High Trade In And Loan Available, Special Deal Package For PHV Loan, Interest...

Office No. - 64631155

Jackson - 84799696 | Desmond - 83821155 | Hong - 88766878 | Alan - 86855511

Mercedes-Benz A-Class A180 \$77,988 \$10,440 /yr 13-May-2016 1,595 cc 99,600 km Carz World Pte Ltd Available
Style

Single Owner, Low Mileage. A Desirable Hatchback That Builds On Style And Easy Drive. Flexible Loan Available, Fast Delivery, Do Call Us Now For Viewing!

Office No. - 65709482

Ivan Ong - 91473376 | Edwin Foo - 96437773 | Joel Yew - 93874209

Mercedes-Benz A-Class A180 \$82,800 \$11,110 /yr 25-May-2016 1,595 cc 30,000 km Presto Expat Motoring Services Pte Ltd Available
Style

The Meet A180, A Young, Trendy And Sporty Hatch With Combination Of Style And Image That Is Superbly Built. Sufficiently Powered With It's Punchy 1.6L BlueEFFICIENCY Engine Coupled With Smooth 7G-DCT ...

Office No. - 67327737

Betty - 96857783

Mercedes-Benz CLA-Class \$118,000 \$15,800 /yr 30-May-2016 1,595 cc 36,400 km Available
CLA180

A Very Good Drive, Upgrading To MPV.

Office No. - -

Wong - 97931833

Mercedes-Benz CLA-Class \$102,500 \$13,420 /yr 27-Jun-2016 1,595 cc 30,500 km Available
CLA180

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 19 November 2019 5:22 pm
To: Yik Chan Hoe
Cc: Dennis Yap; SUR
Subject: RE: SLB7895K final bill
Attachments: CHINA TAIPING (DV).pdf

Dear Yik,

As spoken, confirmed final fig \$ 9,696.56 @ 5 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Attached DV, please filled in and revert us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Sent: Wednesday, 13 November 2019 5:43 pm

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Dennis Yap <dennis.yap@cyclecarriage.com.sg>

Subject: SLB7895K final bill

Hi Guo Qiang,

Attached fyn.

Aside to Dennis,

Please forward the photos to Guo Qiang.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 29 October 2019 3:38 pm
To: Yik Chan Hoe
Cc: Dennis Yap Kian Meng; Cheong Chin Leong; SUR
Subject: SLB 7895K OD (CTI) Date of Loss: 24/10/2019

Dear Mr. Yik,

As instructed by our client, please proceed to repair the insured vehicle **SLB 7895K (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLB7895K (SNM19D205033C01)**

OD

Oct 24 2019 6:00AM

[MELODY TAN CHENG YAN]

Cycle & Carriage Industries Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **29/10/2019 13:14 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10711.92) - SLB7895K - Claim Handler: Tan Kah Leong

Approved:10711.92.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan Kah Leong

Date: 29 Oct 2019

Preliminary Advice

Vehicle No	: SLB7895K	Accident Date	: 24/10/2019
Make	: MERCEDES-BENZ A180	Policy No.	: DMPCSN1825701800
Assignment Date	: 25/10/2019	Excess	: S\$0.00
Date of Inspection	: 25/10/2019	Est. Duration of Repair	: 5 days
Inspection At	: Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,971.92
Revised Amount	:S\$	9,708.19
Check Items (Estimated)	:S\$	1,003.73
Total	:S\$	10,711.92

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	84,000.00
COE / PARF Rebate	:S\$	42,543.00
Salvage Value	:S\$	
Margin for Repair	:S\$	41,457.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2019 11:17
Date Of Accident	24/10/2019 06:40
Exact Location Of Accident	BLK 457 ANG MO KIO AVE 10 OPEN CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB7895K
Insured/Policyholder	
Name Of Registered Owner	MELODY TAN CHENG YAN
Passport No/FIN	SXXXX115H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97474348
Alternative Phone No	OFFICE-97474348

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1825701800
Cover Note Number	

Driver

Name of Driver	MELODY TAN CHENG YAN
Passport No/FIN	SXXXX115H
Date Of Birth	20/11/1973
Occupation	INDOOR
Date Of Driving Pass	30/01/2002
Driving Experience	17 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	+65-97474348
Fax Number	
Contact Number	OFFICE-97474348
Email Address	NOEMAIL

Address	BLK 457 ANG MO KIO AVE 10 #13-1536 S 560457
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: yikchanhoe@cyclecarriage.com.sg

Policyholder's Signature

Date & Time 24/10/19 10:10am

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's

Name:

[illegible]

I parked my car in the carpark on 23/10/19 at 2:30pm and everything was intact. When I went to collect my car on 24/10/19 at 6:40am, I discovered that the back part of my car was damaged by fallen tree branches.

(Please contact your insurance company for any further details)

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DTD: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yik@cyclocarriage.com.sg

Name: _____



**SINGAPORE
POLICE FORCE**



F/20191024/7030

1 of 2

POLICE REPORT (NP299)

Report No. F/20191024/7030

Police Station Of Origin
Ang Mo Kio Division HQ
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No:1800-2180000

Date/Time Report Made 24/10/2019 16:51	Vide Report No.		Station Diary No.	
Name Of Informant MELODY TAN CHENG YAN	Address APT BLK 457 ANG MO KIO AVENUE 10 #13-1536 SINGAPORE 560457			
ID Type / ID No. NRIC NO / S7343115H	Contact No. Home/Office:		Mobile: 97474348	
Nationality SINGAPORE CITIZEN	Email Address meltan_73@yahoo.com.sg			
Occupation After sales adviser/Client account service executive	Sex Female	Age 45	Date of Birth 20/11/1973	Race Chinese
Institution/School Name	Language English			
Date/Time Of Incident 24/10/2019 06:40 - 24/10/2019 09:15	Location Of Incident APT BLK 457 ANG MO KIO AVENUE 10 #13-1536 SINGAPORE 560457			

Brief details.

my season parking vehicle SLB7895K which was station and parked overnight since 23/10/2019 2.30pm at lot 97 at Blk 457 Ang Mo Kio Avenue 10.
When I was approaching my vehicle at 6.40am on 24/10/2019 to Send my daughter to school, I discovered my vehicle rear windscreen and bonnet were damaged by the fallen tree branches. There were no injury.

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 24/10/2019 16:51
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. F/20191024/7030

I had informed Ang Mo Kio town council and towed my car to workshop and file an insurance claim.
Please advice how I can forward the photos taken fo your reference.

Subjects Involved			
Victim			
Person Name	MELODY TAN CHENG YAN		
ID Type	NRIC NO	ID No	S7343115H
Gender	Female	Age	45
Race	Chinese	Language	English
Occupation	After sales adviser/Client account service executive	Address Type	
Address	APT BLK 457 ANG MO KIO AVENUE 10 #13-1536 SINGAPORE 560457	Mobile No	97474348
Is Informant A Victim?	Yes		
Person Name	MELODY TAN CHENG YAN (Informant)		

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 24/10/2019 16:51
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	



ORIGINAL

THE SCHEDULE

Agency	DR0555P	Class of Policy	MOTOR PRIVATE CAR	Policy Number DMPCSN1825701901
Account	DR0555P	Issued on 11/10/2019 in SINGAPORE	Replacing Policy no.	DMPCSN1825701800
Client	3231357	Acceptance Date	11/10/2019		

Period of Insurance from 22/10/2019 to 21/10/2020, both dates inclusive

Insured's Name	MELODY TAN CHENG YAN
Address		BLK 457 ANG MO KIO AVENUE 10
		#13-1536
		SINGAPORE S60457

Business/Occupn...

Financial interest DBS BANK LTD AS HP OWNER

Premium	Base Annual Premium	\$33,990.00		
	Less 20% Loyalty Discount	\$3798.00-		
	No Claim Discount 50.00%	\$31,596.00-		
	Windscreen \$ 2,000.-	\$3100.00		
	Total Annual Premium	\$31,696.00	Premium Due	\$31,696.00
				Less Disc.	\$3254.40
				Premium GST	\$3100.91
				Total Due	\$31,542.51

* WEF 02.01.2019, THERE WILL BE NO REFUND FOR CANCELLATION IF THERE *
* IS A WINDSCREEN CLAIM DURING THE POLICY PERIOD. *

Risk No. 001	MOTOR PRIVATE CAR		
	ORIGINAL REGISTRATION DATE: 22.04.2016		
1. Registration	SLB7895K	Make/Model	MERCEDES BENZ A180 FL
Type of Cover	Comprehensive	No. of seats	5
Engine No.	27091030893880	Capacity cc's	1595
Chassis No.	WDD1760422J439049	Yr of Manuf/Regn	2015/2016
		Certificate Ref.	MX1E
Sum Insured	Market value at the time of loss		
Named Drivers Ex Sect. I	\$90.00	
Additional Ex Other than Named Drivers:			
Ex Sect. I - Age <= 25	\$93,000.00	
Ex Sect. I - Age >= 26	\$2500.00	
* Age as at date of accident			
EX ON WINDSCREEN	\$3100.00	
Named Drivers THE INSURED		VINCENT CHONG YEN CHOON	
	LEE KOK LEONG FREDIE	NG KOK ANN	
	TAN CHENG CHENG MITCHELL	TAN CHENG LING MANDY	
	MANFRED CHONG BOON POW (EX: \$1000)		

The following clauses and endorsements apply to this policy

Subject to Endts. 2, 25, 57, 72, M & W(\$2,000.-).

One Time Waiver of Excess Clause - Own Damage Claim (Insured and Named Drivers only)

Notwithstanding anything contained to the contrary, we will waive up to the first \$31,000.00 (for



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 19400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 38100
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage / 67534
Chassis No WDD1760422J439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	25/10/2019/ 16:30	YK	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
Z REQUEST Customer Request				130.00 ✓
S BPNTOW ACCIDENT TOWING FROM BLK 457 ANG MO KIO AVE 10 OPEN CARPARK TO PLSC USING KING DOLLY.				130.00 ✓
M BPNSUN POLICY NO/ACC DATE : DMPCSN1825701800 // 24/10/2019 DRIVE IN/EXCESS : TOW IN 24/10/2019 // TBA DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
S BPNSUB INSTALL SOLAR FILM ON REAR W/SCREEN				300.00 ✓
A BPILAB PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH				2400.00 ✓
A BPIRES RESPRAY TAILGATE AND REAR BUMPER AND REAR SPOILER				1800.00 ✓
A BPILAB USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO STANDARD SETTINGS			0.10	380.00 ✓
A BPILAB CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE				120.00 ✓
A BPILAB TRANSFER MECHANICAL & ELECTRICAL COMPONENTS OVER TO NEW TAILGATE				480.00 ✓
A BPILAB RENEW REAR W/SCREEN			0.07	560.00 ✓
M REAR TAILGATE	1.00	1833.57	00.00	1833.57
M ADHESIVE FILM CUTTING	2.00	6.63	00.00	13.26
M REAR A180 MODEL PLATE	1.00	81.74	00.00	81.74
M REAR MERCEDES STAR	1.00	50.83	00.00	50.83
M MB STAR GROMMET	3.00	2.51	00.00	7.53
M REAR W/SCREEN	1.00	563.44	00.00	563.44

Confirmed & accepted by

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
TID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: yikchanhoe@cyclecarriage.com.sg

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Page 1 of 2



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information
WIP No 38100
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage / 67534
Chassis No WDD1760422J439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTIC0/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	25/10/2019/ 16:30	YK	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M ONE-COMPONENT ADHESIVE	1	8.00	156.83	00.00
M REAR W/SCREEN SEALING STRIP	2	2.51	00.00	5.02
M REAR WIPER MOTOR	1	257.28	00.00	257.28
M REAR WIPER ARM	1	65.28	00.00	65.28
M REAR WIPER BLADE	1	36.25	00.00	36.25
M REAR COVER F WIPER ARM	1	3.80	00.00	3.80
M LH REAR LAMP COMBINATION	1	616.45	00.00	616.45
M RH REAR LAMP COMBINATION	1	616.45	00.00	616.45
M REAR TRIM BUMPER	1	1337.36	00.00	1337.36

29/10/19

5 Days.

Before paint photos.

Not Authorised.

Excess: TBA

Guo Qiang - 8288 028 2

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirmed & accepted by

Guo Qiang @ lkk auto. com
25/10/19

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 FAX: 6771 1272
Email: chenhe.yik@cyclecarriage.com.sg

Nett 11,971.92
7% GST-on 838.03

Total Payable 12,809.95

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5363
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-6500111-X

ESTIMATE FOR SLB7895K

SUPPLEMENTARY

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 38100
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage 29/10/2019 / 67534
Chassis No WDD1760422439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No.	Terms	Date/Time Printed	CSE	Operator	Qty	Unit Price	Disc%	Amount
WC000668	Credit	13/11/2019/ 17:30	YK	395 / Yik Chan Hoe	4.00	3.80	00.00	15.20
Description of Goods / Services								

X TREENAIL

THIS IS NOT AN OFFICIAL TAX INVOICE

(NCC)

ESTIMATE

LKK Auto Consultants hereby certify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

	Nett	15.20
7% GST on	15.20	1.06

Total Payable	16.26
---------------	-------

Authorized signatory and company stamp

Validity of this estimate is 24 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5363
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



AUTOSWIFT RECOVERY PTE LTD

TOW JOB WORK ORDERGST Reg No. : 19-9806389-N
Co. Reg No. : 199806389NContract : CSCW/Order No. : T 169655
0808**PART A: JOB DETAILS**

Service Date 24 10 19 Time Received 0808
 Member / Customer's Name MELODY TAN Time Arrived 0850
 Membership / NRIC No. _____ Time Completed 1020
 Contact No. 9747 4348 Total Mileage 40
 Vehicle Registration No. SLB 7895-K Car Make / Model Mer C250
 Breakdown Location BIL 457 ANK MB K10 AVE Towed Destination PANDAN Loop No 188

NORMAL TOWING	ADDITIONAL SERVICES
<input type="checkbox"/> Straight Towing	<input type="checkbox"/> Multi-Storey / Basement Car Park
<input type="checkbox"/> Straight Towing with King Dolly	<input type="checkbox"/> Woodlands Checkpoint / Tuas 2nd Link
<input type="checkbox"/> Flat Bed / Car Carrier	<input type="checkbox"/> Accident Towing
<input type="checkbox"/> Flat Bed / Car Carrier with King Dolly	<input type="checkbox"/> Car Ditched / Winched Up / Crane Up
<input type="checkbox"/> Heavy Goods Vehicle (Class 5 Towing)	<input type="checkbox"/> Dismantle Shaft / Release Brakes

SURCHARGES / OTHERS	ROADSIDE SERVICES
<input type="checkbox"/> Sunday / Public Holiday Towing (full day)	<input type="checkbox"/> Jump Start
<input type="checkbox"/> Midnight Towing (2400hrs to 0700hrs)	<input type="checkbox"/> Tyre Replacement
<input type="checkbox"/> Call Cancelled / Car Missing	<input type="checkbox"/> Patch Tyre Service
<input type="checkbox"/> Standby / Waiting Time	<input type="checkbox"/> Repair Tyre & Returned
Duration : _____	<input type="checkbox"/> Battery Replacement
<input type="checkbox"/> AA Membership Enrolment / AA Renewal	Battery Receipt No: _____

REMARKS / COMMENTS BY TOW CREWE-VOUCHER No 10099820572 Hw
Tow Crew ID / Signature1886
Truck No._____
Operation Officer's Signature**PART B: MEMBER / CUSTOMER ACKNOWLEDGEMENT**

- I authorise AutoSwift Recovery Pte Ltd to tow my vehicle to the above-mentioned workshop of my choice.
- I have been advised to remove all valuables (handphone, laptop, parking coupons, cash cards etc) from the vehicle.
- I understand that items left behind are at my own risk and that AutoSwift Recovery Pte Ltd will not be held responsible for any losses.
- I accept that there may be damages to my vehicle arising from the towing operation and I will not hold AutoSwift Recovery liable for the damages.

5 Remarks : _____

Melody
Member / Customer's Signature24/10/19
Date**PART C: WORKSHOP / AGENT DECLARATION**

- I hereby represent the company receiving the above mentioned vehicle to have no valuables discovered while the vehicle is in my possession.
- AutoSwift Recovery Pte Ltd will not be held responsible for any damages to the vehicle.

3 Remarks : _____

24/10/19
Workshop's Representative Signature_____
Workshop's Stamp_____
Date

WORKSHOP COPY

Swift and Safe

AutoSwift Recovery Pte Ltd

(A wholly owned subsidiary of AA Singapore)

Head Office: 2 Kung Chong Road #08-01 AA Centre Singapore Tel: 6333 8911 Fax: 6733 5094



Mercedes-Benz

Finalization

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 38100
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage 29/10/2019 / 67534
Chassis No WDD17604224390799
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator	Qty	Unit Price	Disc%	Amount
WC000668	Credit	13/11/2019/ 17:30	YK	395 / Yik Chan Hoe				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount

7 REQUEST

Customer Request
SUBMITTAL

ACCIDENT TOWING FROM BLK 457 ANG MO KIO
AVE 10 OPEN CARPARK TO PLSC USING KING DOLLY.

M BPNSUN

POLICY NO/ACC DATE : DMPCSN1825701800 // 24/10/2019
DRIVE IN/EXCESS : TOW IN 24/10/2019 // NIL
DATE IN/DATE SURVEY: 25/10/2019 // GUO QIANG LKK
BY/AUTHORIZED ON : 29/10/2019 @ 1545 // SHIRLEY LKK

S BPNSUB

SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW
FILM ON: REAR WINDSCREEN

A BPILAB

PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW
BODY PANELS WITH REFINISH

A BPIRES

RESPRAY TAILGATE AND REAR BUMPER AND REAR SPOILER

A BPILAB

USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO
STANDARD SETTINGS

A BPILAB

CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE

A BPILAB

TRANSFER MECHANICAL & ELECTRICAL COMPONENTS OVER TO NEW TAILGATE

A BPILAB

RENEW REAR W/SCREEN

X

REAR TAILGATE

X

ADHESIVE FILM CUTTING

X

REAR A180 MODEL PLATE

X

REAR MERCEDES STAR

X

MB STAR GROMMET

Attn: *Guo Qiang*

Working Days

ESTIMATE

300.00

1440.00

1500.00

0.10

380.00

120.00

480.00

0.07

560.00

1.00 1833.57 00.00 1833.57

2.00 6.63 00.00 13.26

1.00 81.74 00.00 81.74

1.00 50.83 00.00 50.83

3.00 2.51 00.00 7.53

Confirmed & accepted by

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd

Body Care & Repair Center

DIT: 6771 4353 HP: 9186 5109 Fax: 6872 1272

Email: chanhoe.yik@cyclecarriage.com.sg

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5363
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Page 1 of 2



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

Finalization

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 38100
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage 29/10/2019/ 67534
Chassis No WDD17604224439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) *STYLE*
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No Terms Date/Time Printed CSE Operator

WC000668 Credit 13/11/2019/ 17:30 YK 395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X REAR W/SCREEN	1.00	563.44	00.00	563.44
X REAR W/SCREEN SEALING STRIP	2.00	2.50	00.00	5.00
X REAR WIPER ARM	1.00	65.20	00.00	65.20
X REAR WIPER BLADE	1.00	36.25	00.00	36.25
X REAR COVER F WIPER ARM	1.00	3.80	00.00	3.80
X RH REAR LAMP COMBINATION	1.00	616.45	00.00	616.45
X REAR TRIM BUMPER	1.00	1337.36	00.00	1337.36
X ONE-COMPONENT ADHESIVE	1.00	156.83	00.00	156.83
X TREENAIL	5.00	3.80	00.00	15.20

ESTIMATE

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

7% GST on Nett 9,696.56 678.76

Total Payable 10,375.32

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.


Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8386
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-6500111-X

TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info		
CHINA TAIPING INSURANCE (S) PTE LTD ATTN: MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909				Cust No/Name	/Melody Tan Cheng Yan	
Contact No 62222366				Reg No/Reg Date	SLB7895K / 22/04/2016	
				Date In/Mileage	29/10/2019/ 67534	
				Chassis No	WDD1760422J439049	
				Engine No	27091030893880	
				Make/Model	MB/MB A 180 (W176) "STYLE"	
				Colour/Trim	021 191 Cosmos Blac/ 044 471 ARTICO/Fabr	
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WC000668	Credit	17/02/2020/ 19:19	YK	395 / Yik Chan Hoe	38100	28162530
Description of Goods / Services				Qty	Unit Price S\$	Amount S\$
Z REQUEST						
Customer Request						
S BPNTOW						130.00
ACCIDENT TOWING FROM BLK 457 ANG MO KIO AVE 10 OPEN CARPARK TO PLSC USING KING DOLLY.						
H BPNSUN						F.O.C.
POLICY NO/ACC DATE : DMPCSN1825701800 // 24/10/2019 DRIVE IN/EXCESS : TOW IN 24/10/2019 // NIL DATE IN/DATE SURVEY: 25/10/2019 // GUO QIANG LKK BY/AUTHORIZED ON : 29/10/2019 @ 1545 // SHIRLEY LKK						
S BPNSUB						300.00
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW FILM ON: REAR WINDSCREEN						
A BPILAB						1440.00
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH						
A BPIRES						1500.00
RESPRAY TAILGATE AND REAR BUMPER AND REAR SPOILER						
A BPILAB				0.10		380.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO STANDARD SETTINGS						
A BPILAB						120.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE						
A BPILAB						480.00
TRANSFER MECHANICAL & ELECTRICAL COMPONENTS OVER TO NEW TAILGATE						
A BPILAB				0.07		560.00
RENEW REAR W/SCREEN						
X	REAR TAILGATE	1.00	1833.57			1833.57
X	ADHESIVE FILM CUTTING	2.00	6.63			13.26
X	REAR A180 MODEL PLATE	1.00	81.74			81.74
X	REAR MERCEDES STAR	1.00	50.83			50.83
X	MB STAR GROMMET	3.00	2.51			7.53

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
CHINA TAIPING INSURANCE (S) PTE LTD ATTN: MOTOR CLAIM DEPARTMENT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 Contact No 62222366	Cust No/Name /Melody Tan Cheng Yan Reg No/Reg Date SLB7895K / 22/04/2016 Date In/Mileage 29/10/2019/ 67534 Chassis No WDD1760422J439049 Engine No 27091030893880 Make/Model MB/MB A 180 (W176) "STYLE" Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WC000668	Credit	17/02/2020/ 19:19	YK	395 / Yik Chan Hoe	38100	28162530

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X REAR W/SCREEN	1.00	563.44	563.44
X REAR W/SCREEN SEALING STRIP	2.00	2.51	5.02
X REAR WIPER ARM	1.00	65.28	65.28
X REAR WIPER BLADE	1.00	36.25	36.25
X REAR COVER F WIPER ARM	1.00	3.80	3.80
X RH REAR LAMP COMBINATION	1.00	616.45	616.45
X REAR TRIM BUMPER	1.00	1337.36	1337.36
X TREENAIL	4.00	3.80	15.20
X ONE-COMPONENT ADHESIVE	1.00	156.83	156.83

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	4,786.56	Nett	9,696.56
Labour	4,480.00	7% GST on	678.76
Standard Menu	0.00		
Specialist Job	430.00	Total Payable	10,375.32
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	10,375.32
Total (w/o GST)	9,696.56		

Payment should be made solely by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128379
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

SATISFACTION VOUCHER

Name & Address of Insured : Melody Tan Cheong Yan
 Name & Address of Repairers : CYCLE & CARRIAGE INDUSTRIES PTE. LTD.
 Date & Place of Accident : 24/10/19 @ BIK 457 AMK Ave 10 Open Carpark
 Policy No : DMPCSN 4825701800 Claim No :
 Vehicle No : SIB 7895K Cost of Repairs :

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of CHINA TAIPING INSURANCE (S) PTE LTD, settling the repair costs stated above with the said repairers I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect of an accident involving my/our said motor vehicle on the above-mentioned date and place.

I/We agree that by virtue of such payment the said Insurers are subrogated to all my/our rights and remedies in respect of the damage to the said Motor Vehicle in accordance with the laws governing the Contract of Insurance.

I/We hereby grant the said Insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefor. I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their part they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:-



Company's Chop & Signature

WITNESS:-

Yik Chan Hoe
 Cycle & Carriage Industries Pte Ltd
 1000, 1000, 1000, 1000
 (Tel) 6771 1111 (Fax) 6872 1272
 Email: cik@hoe.yik@cyclecarriage.com.sg

Address

Date

INSURED:-

I.C. No & Signature/Company's Chop

WITNESS:-

Yik Chan Hoe
 Cycle & Carriage Industries Pte Ltd
 1000, 1000, 1000, 1000
 (Tel) 6771 1111 (Fax) 6872 1272
 Email: cik@hoe.yik@cyclecarriage.com.sg

Address

Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2019		25 Oct 2019 11:59 Edit Adj Rpt	\$9,696.56 Edit Estimates	\$9,696.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	MELODY TAN CHENG YAN, ID: SXXXX115H, Tel: +6597474348, Email: NOEMAIL								
Vehicle Reg. No.:	SLB7895K	Date of Loss:	24/10/2019 06:00 - :59 [42 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D205033C01	Policy/Cover Note No.:	DMPCSN1825701800 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 06/11/2019]								
Driver/Custodian:	MELODY TAN CHENG YAN (45 / Female) , NRIC: SXXXX115H, Tel: +6597474348 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> CHINA_TAIPING (29/10/2019): Alert - Adj Mandate Approved (\$10711.92) - SLB7895K - Claim Handler: Tan Kah Le... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB7895K (SNM19D205033C01)
 OD
 Oct 24 2019 6:00AM
 [MELODY TAN CHENG YAN]
 Cycle & Carriage Industries Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)






















View View in Browser







Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/10/19 11:12	Adjuster Immediate Advice	Load HTML	<input type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
2	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
3	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
4	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
5	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
6	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
7	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
8	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
9	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
10	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
11	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
12	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
13	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
14	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
15	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
16	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
17	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
18	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
19	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
20	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
21	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
22	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
23	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
24	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
25	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
26	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
27	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
28	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
29	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
30	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
31	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
32	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
33	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
34	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>
35	29/10/19 11:14	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
37	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
38	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
39	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
40	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
41	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
42	29/10/19 11:14	General View	 Load JPG	<input checked="" type="checkbox"/>
43	19/11/19 16:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	19/11/19 16:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	19/11/19 16:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	19/11/19 16:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	19/11/19 16:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/10/19 11:12	SLB 7895K GIA.pdf	 Load PDF	
2	29/10/19 11:12	POLICE REPORT.pdf	 Load PDF	
3	29/10/19 11:12	CI & DRIVING.pdf	 Load PDF	
4	29/10/19 11:12	ESTIMATE.pdf	 Load PDF	
5	19/11/19 16:05	ESTIMATE & SUPP MARKED.pdf	 Load PDF	
6	05/03/20 08:36	Workshop Invoice	 Load PDF	
7	05/03/20 08:36	Discharge Voucher	 Load PDF	
8	05/03/20 08:43	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	24/10/19 17:16	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
2	06/12/19 19:19	Accident Statement	 Load HTM	
3	06/12/19 19:23	Accident Statement	 Load HTM	
4	06/12/19 19:23	Accident Statement	 Load HTM	
5	06/12/19 19:24	Accident Statement	 Load HTM	
6	06/12/19 19:25	Accident Statement	 Load HTM	
7	06/12/19 19:26	Accident Statement	 Load HTM	
8	06/12/19 19:27	Accident Statement	 Load HTM	
9	06/12/19 19:28	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	24/10/19 11:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	24/10/19 11:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	24/10/19 11:41	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	24/10/19 11:40	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	24/10/19 11:40	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
3	24/10/19 11:40	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
4	24/10/19 11:40	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
5	24/10/19 17:17	Individual Statement	 Load JPG	<input checked="" type="checkbox"/>
6	24/10/19 17:17	Individual Statement	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CT119018960/GSD3E2

Date: 05/03/2020

REFERENCE

Insured/Claimant: MELODY TAN CHENG YAN Policy No: DMPCSN1825701800
Date of Loss: 24/10/2019 Nature of Claim: OD Claim No: SNM19D205033C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB7895K**
Make & Model: MERCEDES-BENZ A180, 1.6 FL STYLE (R17 HLG) (A) Engine No: 27091030893880
Reg. Date: 22/04/2016 (Man. Year: 2015) Chassis No: WDD1760422J439049
Colour: Black Odometer: 67534 km
Engine Capacity: 1595 cc
Market Value/New Car Price: S\$84,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,817.12	4,786.56	1,030.56	17.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,170.00	4,910.00	1,260.00	20.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,987.12	9,696.56	2,290.56	19.11
+ GST 7.00/7.00% (S\$)	839.10	678.76	160.34	19.11
Nett Amount (S\$)	12,826.22	10,375.32	2,450.90	19.11

INSPECTION

Date of Assignment: 25/10/2019
Date Inspected: 25/10/2019 Inspected At: Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378
Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Mar 2020)

Parts: 144 MERCEDES-BENZ A180 1.6 FL STYLE (R17 HLG) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLB7895K)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,833.57 FS	*1,833.57 FS
2	2		*ADHESIVE FILM CUTTING	Necessary	13.26 FS	*13.26 FS
3	1		*REAR A180 MODEL PLATE	Necessary	81.74 FS	*81.74 FS
4	1		*REAR MERCEDES STAR	Necessary	50.83 FS	*50.83 FS
5	3		*MB STAR GROMMET	Necessary	7.53 FS	*7.53 FS
6	1		*REAR W/SCREEN	Cracked	563.44 FS	*563.44 FS
7	1		*ONE-COMPONENT ADHESIVE (2PCS)	Necessary (1Pc only)	313.66 FS	*156.83 FS
8	2		*REAR W/SCREEN SEALING STRIP	Necessary	5.02 FS	*5.02 FS
9	1		*REAR WIPER MOTOR	Not Necessary	257.28 FS	*- FS
10	1		*REAR WIPER ARM	Cut	65.28 FS	*65.28 FS
11	1		*REAR WIPER BLADE	Cut	36.25 FS	*36.25 FS
12	1		*REAR COVER F WIPER ARM	Cut	3.80 FS	*3.80 FS
13	1		*LH REAR LAMP COMBINATION	Not Necessary	616.45 FS	*- FS
14	1		*RH REAR LAMP COMBINATION	Cracked	616.45 FS	*616.45 FS
15	1		*REAR TRIM BUMPER	Deformed	1,337.36 FS	*1,337.36 FS
16	4		*REENAIL	Necessary	15.20 FS	*15.20 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 5,817.12 4,786.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ACCIDENT TOWING FROM BLK 457 ANG MO KIO AVE 10 OPEN CARPARK TO PLSC USING KING DOLLY	New	130.00	130.00
2	INSTALL SOLAR FILM ON REAR W/SCREEN	New	300.00	300.00
3	PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH	New	2,400.00	1,440.00
4	RESPRAY TAILGATE AND REAR BUMPER AND REAR SPOILER	New	1,800.00	1,500.00
5	USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO STANDARD SETTINGS	New	380.00	380.00
6	CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE	New	120.00	120.00
7	TRANSFER MECHANICAL & ELECTRICAL COMPONENTS OVER TO NEW TAILGATE	New	480.00	480.00
8	RENEW REAR W/SCREEN	New	560.00	560.00
Gross Labour Cost (S\$)			6,170.00	4,910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >