

10/10/2019

ASS. REC. BY:

REP: 03/11/19015920/1Gx03-1

Instructions:

Surveyor: Andriana

ASSIGNMENT (Office)

From (Person): Melimen Lier Bernard

of A14

Date/Time: 24/10/2019

Estimated Cost:

Bill to:

OD: TP / WS / TP / RPS / OD / REP / EVAL / INV / MV / CS

To Inspect Vehicle No:

SGA 3838S

Insured:

SMP 6865Z

at Workshop m/s

M-Tech Motor

Tel:

9735 4567

of

Blk 9005 Tampines St-93 #01-252

Policy No:

1800103386

Claim No:

532361586786

Stm Insured:

Excess:

Make of Veh:

D.O.A.

05/09/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:17pm 9/9/2019

Person Contacted:

Mr. Chan

Vehicle IN / OUT

Date/Time	Action/Instruction
	<u>SGA 3838S X</u>
	<u>SMP 6865Z - (18/11/19015876/61373</u>
	<u>Dismantle: 10/9/2019</u>
	<u>After repair: 16/9/2019</u>

\$4650, 6 Days.  
(Red: 4950: 46%)

[Signature]  
14/11/2019



## Nivitha (LKK Auto)

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Thursday, 24 October 2019 11:52 AM  
**To:** assignments@lkkauto.com; Admin-D (LKKAuto); Admin A  
**Subject:** Paper Adjustment for 5323615867SG-005  
**Attachments:** 5323615867SG\_17\_10\_2019\_RULINGS\_JUDGMENTS\_SENTENCES\_G27725 -001.pdf

Hi LKK,

Kindly assist to conduct a paper adjustment urgently for this case. Most of the docs are in Merimen.

Do let me know if any extra documents is needed.

Thank you.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
  
78 Shenton Way #08-16 Singapore(079120)  
  
Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



No. 1 Kaki Bukit Ave 6 #01-28 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 6748 6653 Fax: 67471017 Registration No: 200723252D

Report Reference : TP / 19007-09/AY / 2019

Date of Report : 23 Sep 2019

Chia Boon Yong  
c/o Blk 9005 Tampines St 93  
#01-252  
Singapore 528839

### THIRD PARTY SURVEY

ACCIDENT HAPPENED ON 5 Sep 2019

Workshop Address : M-Tech Motor Services  
Blk 9005 Tampines St 93  
#01-252  
Singapore 528839

As per your instruction dated 9 Sep 2019 with regard to the above matter. We have carried out a physical inspection on the said vehicle SGA 3838 S. We enclosed herewith our report and findings as follows:

#### 1. VEHICLE PARTICULARS

Registration No : SGA 3838 S  
Model : Honda Vezel  
Year / Capacity : 2014/1496  
Chassis No : RU1-1014595

Engine No : L15B3514609  
Mileage : 107224  
Colour : White

#### 2. TYRES CONDITION

	<u>Size</u>	<u>Made</u>	<u>Balance</u>	<u>Rim</u>
FRONT O/S :	215/55 R17	Kapsen	6.00 mm	Sport
REAR O/S :	215/55 R17	Kapsen	6.00 mm	Sport
FRONT N/S :	215/55 R17	Kapsen	6.00 mm	Sport
REAR N/S :	215/55 R17	Kapsen	6.00 mm	Sport



No. 1 Kaki Bukit Ave 6 #01-28 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 6748 6653 Fax: 67471017 Registration No: 200723252D

### 3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the rear portion(s). For more detail of the damages, please see photograph attached.

4. Estimated normal period of repair : 10 working days to complete.
5. Enclosed number of photograph : 174 copies.
6. In accordance to your instruction, we have **Not Authorised** repair to the vehicle and the survey was done on a **"Without Prejudice"** basis. We hope that this report will be of assistance to you in dealing with the matter.
7. Should you discover any discrepancy in the report, please kindly notify us **within 2 weeks**, or the report will be treated as correct.

#### Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: SGA 3838 S  
Report No: TP/ 19007-09/AY / 2019

# SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Rear windscreen moulding	Necessary	\$ 140.00	\$ / 140.00 95
1	Rear tailgate	Damage	\$ 1583.50	\$ / 1583.50 1160.9
2	Rear tailgate dampers	Damage	\$ 420.00	\$ X 420.00 SVC
1	Rear tailgate inner board	Damage	\$ 638.00	\$ X 638.00
2	Rear tailgate lamps	Damage	\$ 560.00	\$ / 560.00
1	Rear tailgate lock	Damage	\$ 210.00	\$ / 210.00 185.6
1	Rear tailgate logo	Necessary	\$ 32.00	\$ / 32.00
1	Rear tailgate outer handle	Damage	\$ 187.00	\$ X 187.00 X SVC
1	Rear tailgate rubber	Necessary	\$ 195.00	\$ / 195.00 135.25
1	Rear tailgate 'VEZEL' emblem	Necessary	\$ 75.00	\$ / 75.00 56
2	Rear taillamps	Damage	\$ 1500.00	\$ / 1500.00 1134.6
1	Rear end panel	Damage	\$ 675.90	\$ / 675.90 555.6
1	Rear end panel inner garnish	Damage	\$ 128.90	\$ / 128.90
1	Rear end panel buzzer	Damage	\$ 64.00	\$ X 64.00 X SVC
2	Rear side bumpers	Damage	\$ 518.00	\$ / 518.00 397.4
1	Rear bumper	Damage	\$ 936.10	\$ / 936.10 863.7
2	Rear bumper reflectors	Damage	\$ 362.00	\$ / 362.00 296.8
2	Rear bumper side retainers	Necessary	\$ 88.00	\$ X 88.00 X SVC
1	Rear spare tyre panel	Damage	\$ 1145.70	\$ X 1145.70 X Repair
1	Rear spare tyre sponge tray	Damage	\$ 230.80	\$ X 230.80 X SVC
1	Rear spare tyre under cover	Damage	\$ 335.00	\$ / 335.00 190.9
1	Rear exhaust silencer	Damage	\$ 990.00	\$ X 990.00 Repair
2	Rear exhaust silencer mountings	Necessary	\$ 47.00	\$ X 47.00 SVC
1	Rear n/s fender	Repair	\$ 995.00	
1	Rear n/s fender inner garnish	Damage	\$ 240.90	\$ / 240.90
			\$ 12297.80	\$ 11302.80 6070.55
	Discount	20.0%	\$ 2459.56	\$ 2260.56
			\$ 9838.24	\$ 9042.24

## Special Nett Items

1	Rear windscreen sealant	Necessary	\$ 60.00	\$ / 50.00
1	Rear reverse sensor (1 set)	Damage	\$ 480.00	\$ / 480.00 200
1	Rear reverse camera	Damage	\$ 480.00	\$ X 480.00 SVC
			\$ 1020.00	\$ 1010.00

Spare Parts Total \$ 10858.24 \$ 10052.24

Vehicle No: SGA 3838 S  
Report No: TP/ 19007-09/AY / 2019

# LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 10858.24	\$ 10052.24
1	To remove and refit rear electrical wiring, replaced damaged lamps and test for proper functioning.	\$ 50.00	\$ <del>30</del> 40.00
2	To remove and refit inner trims, inner garnishes, to facilitate the repairs.	\$ 150.00	\$ <del>60</del> 100.00
3	To remove and refit rear bumper sensor.	\$ 150.00	\$ <del>40</del> 80.00
4	To remove and refit rear windscreen glass.	\$ 200.00	\$ <del>/</del> 120.00
5	To remove and refit, straighten and re-adjust exhaust pipe and replace rear exhaust silencer and mountings.	\$ 150.00	\$ <del>/</del> 80.00
6	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 1700.00	\$ <del>800</del> 1320.00
7	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 1700.00	\$ <del>800</del> 1320.00
8	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 200.00	\$ <del>60</del> 120.00
Total		\$ 15158.24	\$ <del>1790</del> 13232.24

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 10600.00

SDLS: TEN THOUSAND SIX HUNDRED ONLY

  
Qualified Appraiser

7096.44  
20% 5650  
6 Days.



(1)Bless (2)Donor (3)Disarmed (4)Cracked (5)Cut (6)Scratched  
(7)Deformed (8)Distorted (9)Buckled (10)Broken (11)Necessary  
(12)Missing (13)Torn (14)Unconfirmed (15)Not Working

# MOTORCAR (Rear)

(1)Bless (2)Donor (3)Disarmed (4)Cracked (5)Cut (6)Scratched  
(7)Deformed (8)Distorted (9)Buckled (10)Broken (11)Necessary  
(12)Missing (13)Torn (14)Unconfirmed (15)Not Working

Vehicle No: **SGA38385**

## Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base	SCR /		
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	RR /		
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side	DE / 2		
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	NGC /		
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector	Cut / 2		
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	DM /		
1159	993327	Rear End Panel	BAC /		
1160	993339	Rear End Panel Top Garnish	DE /		
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp	CPA /		
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp	CPA /		
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	BAC /		
1182	991328	Tailgate Emblem	NGC /		
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp	CPA / 2		
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding	NGC /		
1196	994607	Tailgate Glass Sealant	NGC /		
1197	994629	Tailgate Lock	BT /		
1198	994631	Tailgate Rubber	Wwi /		
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel	Repair X		
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover	DE /		
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe	Repair X		
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim	CPA /		
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1136	990247	Sticker			

No of Items: \_\_\_\_\_ Assessor: \_\_\_\_\_



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	06/09/2019 11:03
Date Of Accident	05/09/2019 10:45
Exact Location Of Accident	PIE TWDS JURONG BF CLEMENTI EXIT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SGA3838S
Insured/Policyholder	
Name Of Registered Owner	CHIA BOON YONG
NRIC No	S1712348C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93393388
Alternative Phone No	OTHERS-93393388
Vehicle Particulars	
Manufacturer	HONDA
Model	VEZEL-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5069170551-04
Cover Note Number	
Driver	
Name of Driver	DAMIEN CHIA CHENG HONG
NRIC No	S8926655F
Date Of Birth	09/08/1989
Occupation	INDOOR
Date Of Driving Pass	02/12/2014
Driving Experience	4 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91699988
Fax Number	
Contact Number	

Address	BLK768 BEDOK RESERVOIR ROAD #12-28
Postcode	479249
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER SKETCH PLAN ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMD6885Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

COMMERCIAL VEHICLE

DETAILS OF INJURED PERSON 1

Name  
Approximate Age  
Injuries Sustain  
Injured person in which vehicle?  
Were seat belts worn?  
Was this injured conveyed to hospital by ambulance?  
Address  
Postcode

DAMIEN CHIA CHENG HONG  
  
  
SGA3838S  
YES  
NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

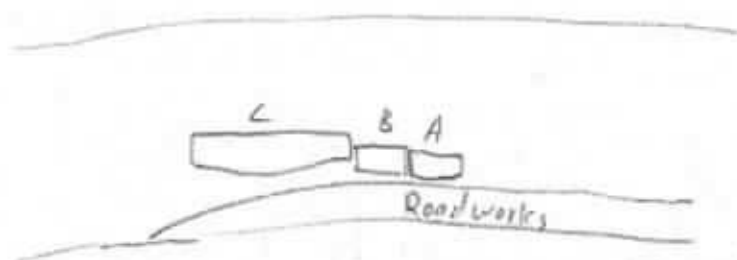
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

6/9/19

SKETCH PLAN

PJE Tuus



A - 54A38385  
B - SMD68852  
C - XE4965


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


At around 10.45am on 6th September, on PJE (Tuus) just before Exit 26A towards Lemminkäinen, there are roadworks on the right lane. All the cars were either stationary or slow-moving towards the second lane. After filtering to the second lane, I was moving at around 10km/hr due to the traffic and was suddenly hit by the car behind by a large impact. After getting out of the car to check, I realized it was a chained accident. The truck XE4965 crashed into the yellow Audi SMD68852 which crashed into me.

☐ claim OD / TP at Falcon-Air ☒ claim OD / TP Own W/shop ☐ Reporting Only

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NIC/ID No.:

Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

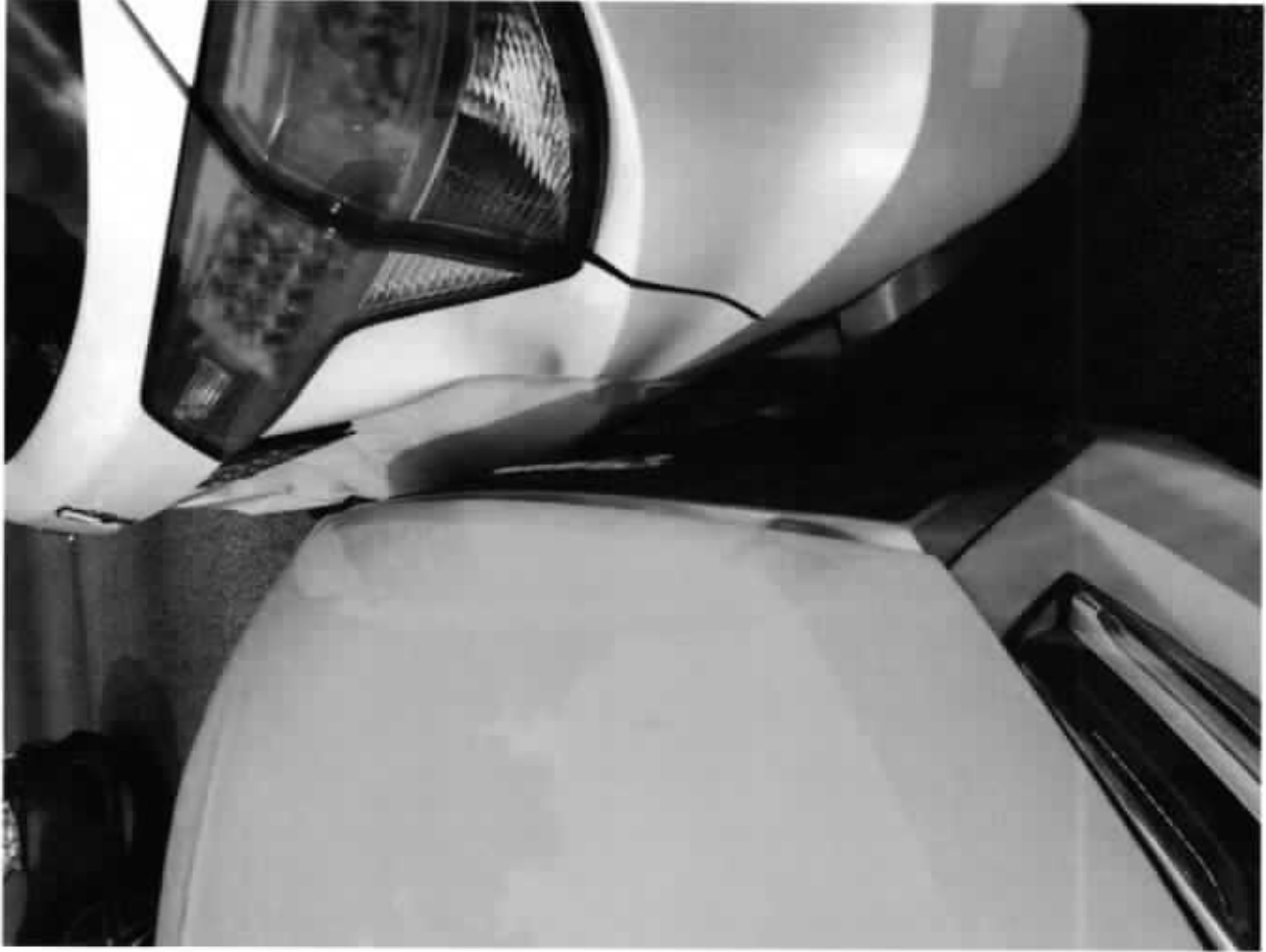




Accident Photo



Accident Photo



Accident Photo



Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6724 0000 Fax (65) 6724 0000  
Operating hours : Monday to Friday, 09:00 - 17:00  
UEN: S65500200 / GST Reg. No.: M40001725

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MFA 319118104 Vehicle Registration No: SGA 38385  
Name (as shown in NRIC): Damien Chia Henry Hong NRIC/FIN/Passport No: S8926655F  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address: Blk 768 Redex Reservoir Road #12-28 E Singapore 479299  
Contact (Tel): \_\_\_\_\_ Mobile No.: 91699988  
Email Address: damienchia@hotmail.com  
Date of Accident: 5/9/2019 Time of Accident: 10:45  
Place of Accident: PJC hwy Jurong Br Clements Exit  
Insurance Company: NTUC Income Ins.

#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Taxi is sorry to the <sup>45</sup> year of the driver due to  
the accident.

Policyholder / Driver's Signature  
Date: 23/10/2019

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: 23/10/19  
Date: \_\_\_\_\_

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/09/2019 13:34
Date Of Accident	05/09/2019 10:45
Exact Location Of Accident	PIE TOWARDS TUAS NEAR CLEMENTI RD DUNEARN RD EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD6885Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ZEE YENG PENG
NRIC No	S1812438F
Email Address	ZEEYENGPENG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91546892
Alternative Phone No	Office-91546892

### Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800103386
Cover Note Number	

### Driver

Name of Driver	ZEE YENG PENG
NRIC No	S1812438F
Date Of Birth	19/04/1967
Occupation	INDOOR
Date Of Driving Pass	29/11/1986

Gender	FEMALE
Mobile Number	(LOCAL) +65-91 546892
Fax Number	
Contact Number	OFFICE-91546892
Email Address	ZEEYENGPENG@GMAIL.COM
Address	46 MOUNT VERNON RD #12-51
Postcode	368063
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

DRIVING ALONG MIDDLE LANE ON PIE (TOWARDS TUAS) NEAR THE CLEMENTI RD / DUNEARN RD EXIT. TRAFFIC WAS HEAVY & SLOW MOVING. HAD TO STOP BEHIND A LINE OF VEHICLES WHEN A TRUCK HIT ME FROM BEHIND. THE FORCE PUSHED MY CAR FORWARD, WHICH RESULTED IN ME HITTING THE CAR IN FRONT OF ME. I DID NOT NOTE DOWN THE VEHICLE NUMBER OF THE CAR IN FRONT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE496S
Vehicle Make/Model/Colour	
Details Of Properties	



Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

NA/UNKNOWN  
DAMIEN CHIA CHENG HONG  
S8926655F

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

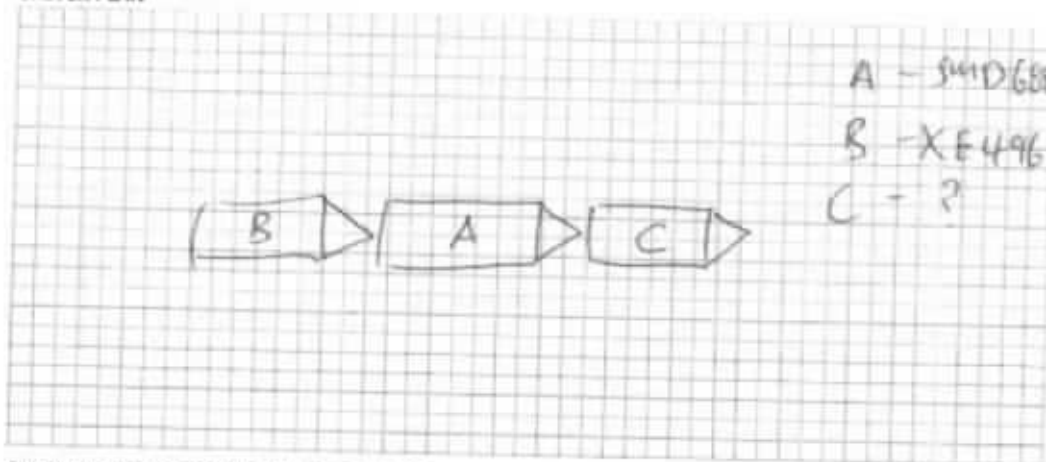
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving along middle lane on PIE (Towards Tuas) near the Clement Rd / Punggol Rd exit. Traffic was heavy & slow moving. Had to stop behind a line of vehicles when a truck hit me from behind. The force pushed my car forward as a car which ~~resulted~~ resulted in me hitting the car in front of me.

I did not note down the vehicle number of the car in front.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Praveen  
NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



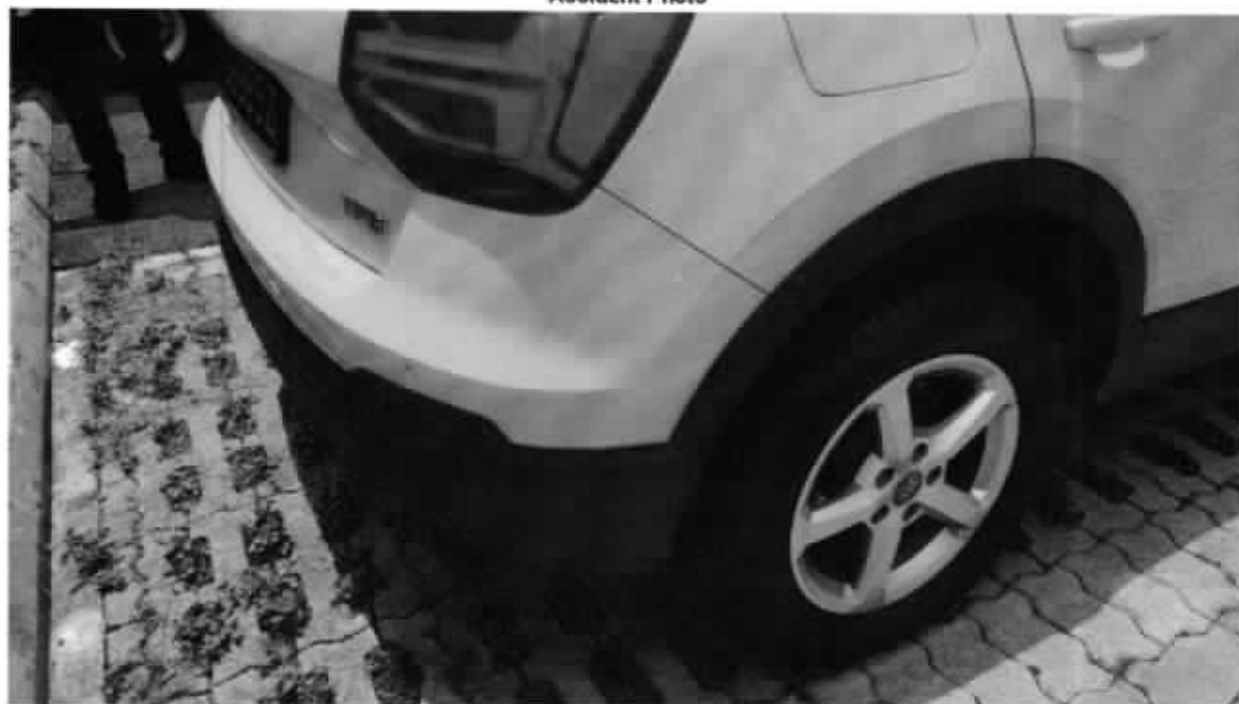
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



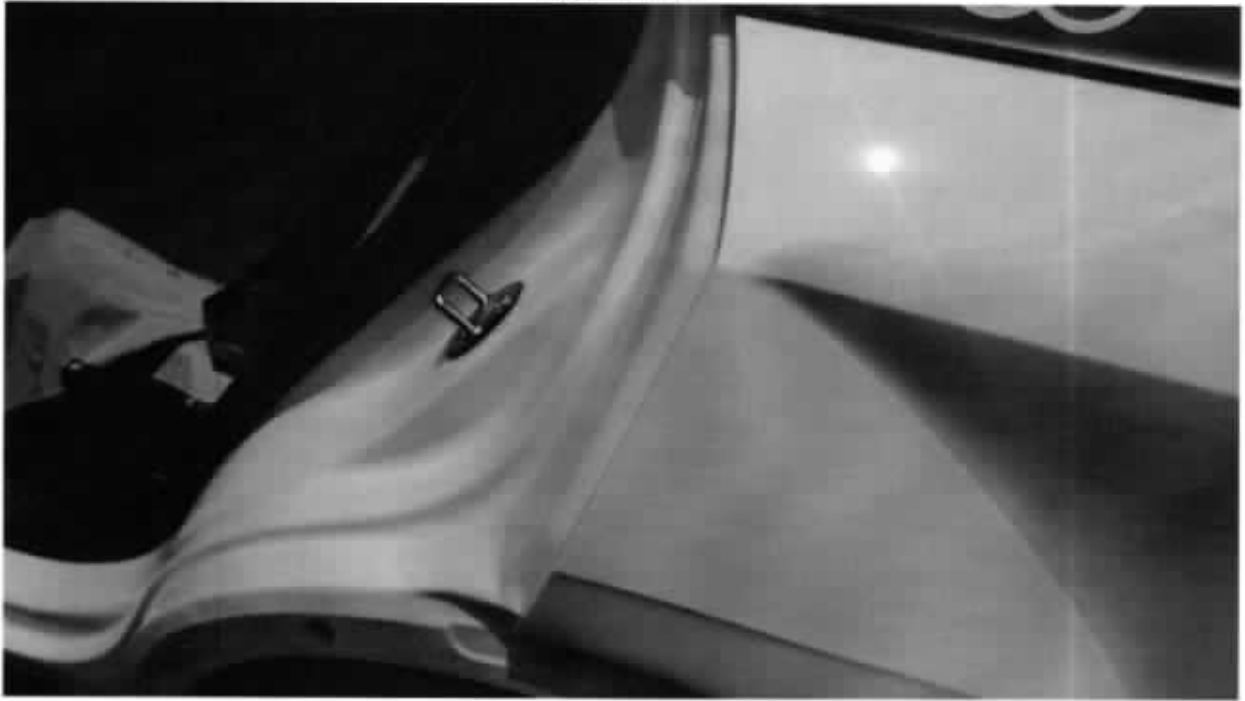
Accident Photo



Accident Photo



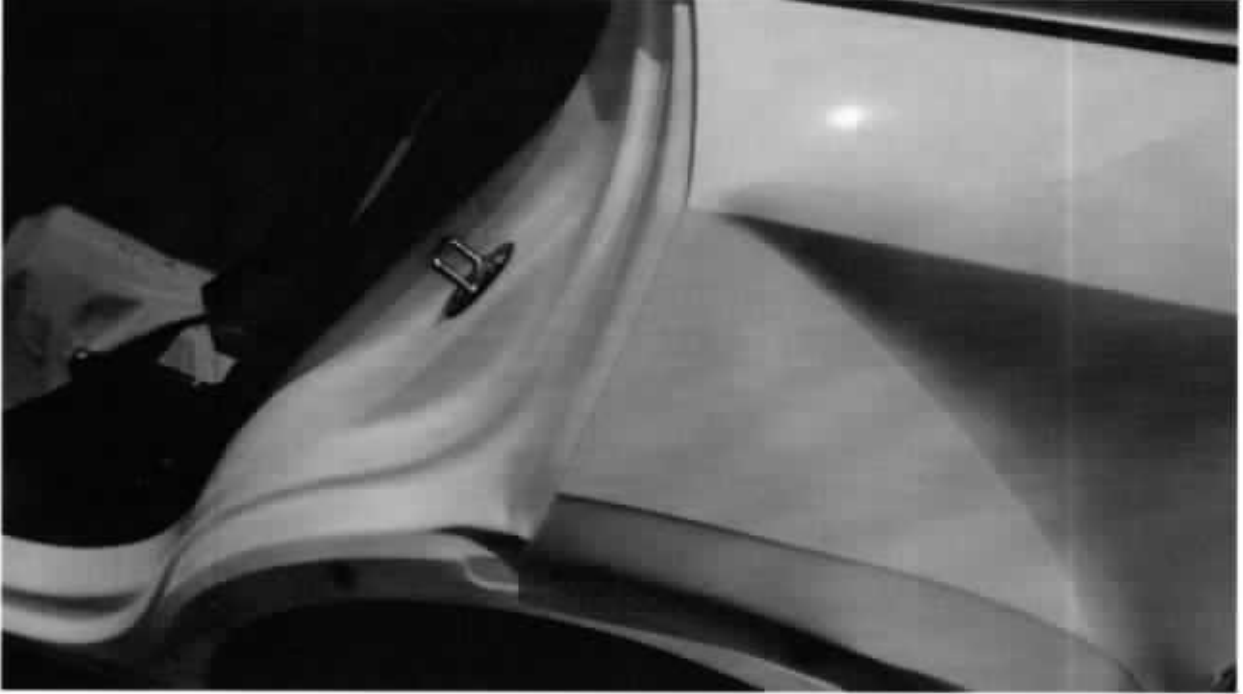
Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

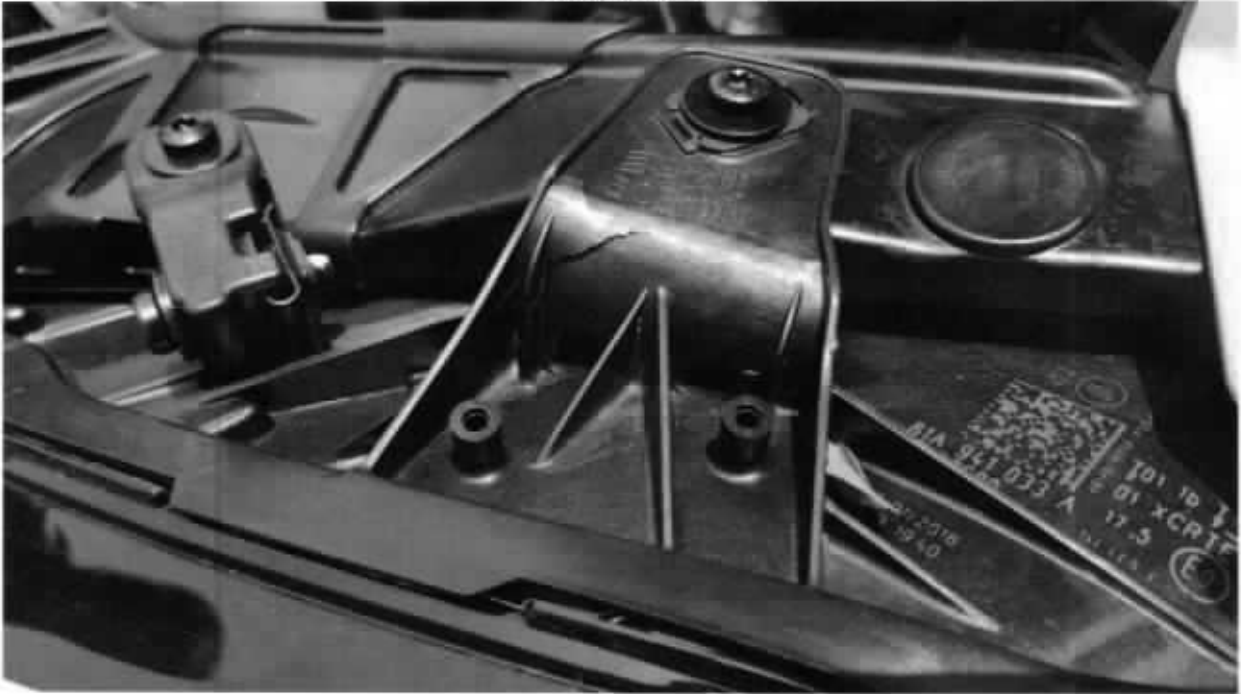




Accident Photo



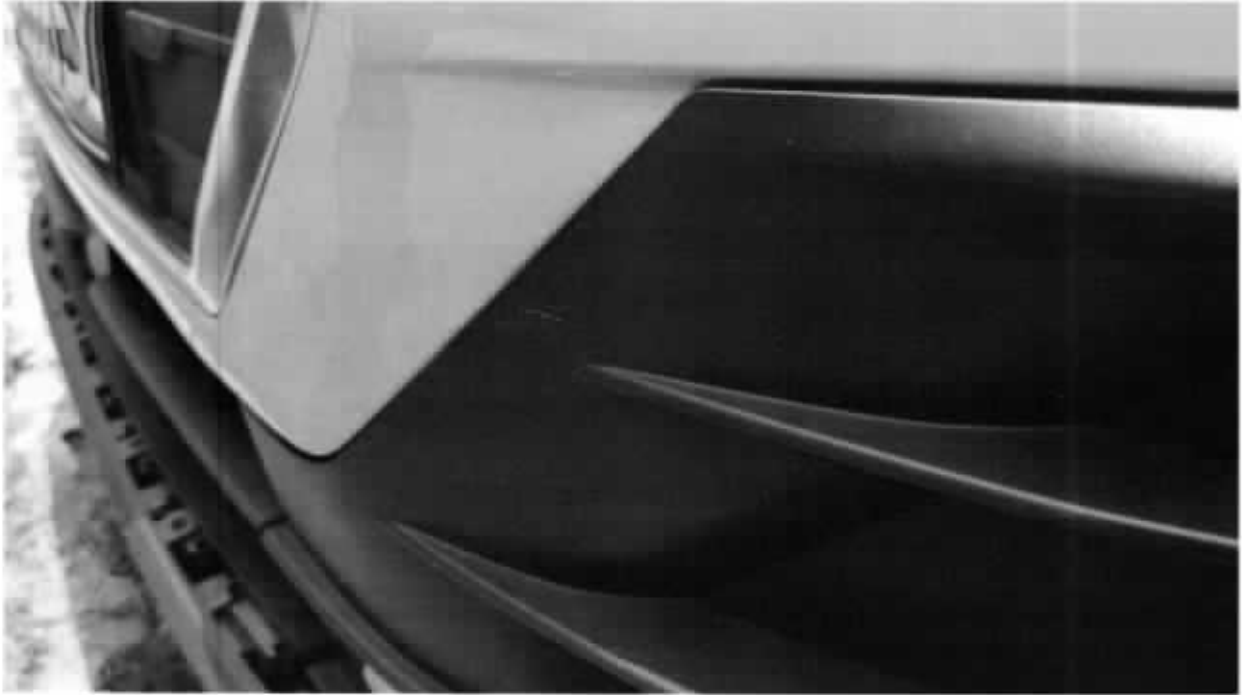
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

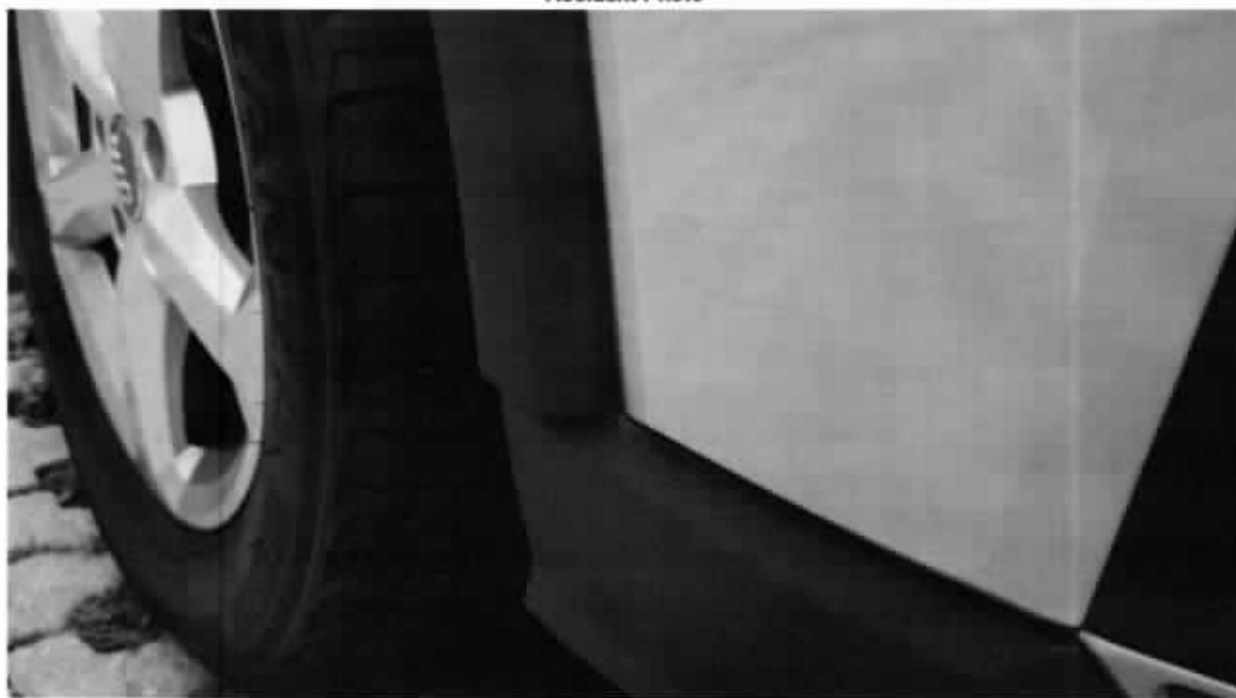




Accident Photo



Accident Photo



Accident Photo





**LKK Auto Consultants Pte Ltd**  
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933  
 TEL: 6256 3561 FAX: 6256 4315  
 Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS3/AIG19015920/Gvd3e2-1		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 15-11-2019		
ATTN : LER BERNARD		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SMD 6885Z	Veh. Inspected	SGA 3838S	
Policy No.	1800103386	Coverage (\$)	0.00	
Claim No.	5323615867SG	Excess (\$)	0.00	
Assign From	LER BERNARD	Assign Date	24/10/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	RU11014595	Colour	WHITE	
Odometer	107224	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/55Z R17	KAPSEN	6 mm	
L/H Front Tyre	215/55Z R17	KAPSEN	6 mm	
R/H Rear Tyre	215/55Z R17	KAPSEN	6 mm	
L/H Rear Tyre	215/55Z R17	KAPSEN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	05/09/2019	Inspection Date	09/09/2019	
Survey held at	M-TECH MOTOR SERVICES BLK 9005 TAMPINES STREET 93 #01-252, TAMPINES INDUSTRIAL PARK A SINGAPORE 528839			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGA 3838S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR WINDSCREEN MOULDING	NECESSARY	140.00	95.00
1	REAR TAILGATE	DAMAGED	1,583.50	1,160.90
2	REAR TAILGATE DAMPERS	SERVICEABLE	420.00	-
1	REAR TAILGATE INNER BOARD	SERVICEABLE	638.00	-
2	REAR TAILGATE LAMPS	DAMAGED	560.00	560.00
1	REAR TAILGATE LOCK	DAMAGED	210.00	185.60
1	REAR TAILGATE LOGO	NECESSARY	32.00	32.00
1	REAR TAILGATE OUTER HANDLE	SERVICEABLE	187.00	-
1	REAR TAILGATE RUBBER	NECESSARY	195.00	135.25
1	REAR TAILGATE 'VEZEL' EMBLEM	NECESSARY	75.00	56.00
2	REAR TAILLAMPS	DAMAGED	1,500.00	1,131.60
1	REAR END PANEL	DAMAGED	675.90	595.60
1	REAR END PANEL INNER GARNISH	DAMAGED	128.90	128.90
1	REAR END PANEL BUZZER	SERVICEABLE	64.00	-
2	REAR SIDE BUMPERS	DAMAGED	518.00	397.40
1	REAR BUMPER	DAMAGED	936.10	863.70
2	REAR BUMPER REFLECTORS	DAMAGED	362.00	296.80
2	REAR BUMPER SIDE RETAINERS	SERVICEABLE	88.00	-
1	REAR SPARE TYRE PANEL	TO REPAIR SEE LABOUR	1,145.70	-
1	REAR SPARE TYRE SPONGE TRAY	SERVICEABLE	230.80	-
1	REAR SPARE TYRE UNDER COVER	DAMAGED	335.00	190.90
1	REAR EXHAUST SILENCER	TO REPAIR SEE LABOUR	990.00	-
2	REAR EXHAUST SILENCER MOUNTINGS	SERVICEABLE	47.00	-
1	REAR N/S FENDER	TO REPAIR SEE LABOUR	995.00	-
1	REAR N/S FENDER INNER GARNISH	DAMAGED	240.90	240.90
	LESS 20% DISCOUNT		-2,459.56	-1,214.11
			9,838.24	4,856.44



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No: 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>SPECIAL NETT ITEMS</b>			
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	50.00
1	SET REAR REVERSE SENSOR (SN)	DAMAGED	480.00	200.00
1	REAR REVERSE CAMERA (SN)	SERVICEABLE	480.00	-
			1,020.00	250.00
	<b>LABOUR</b>			
	TO REMOVE AND REFIT REAR ELECTRICAL WIRING, REPLACED DAMAGED LAMPS AND TEST FOR PROPER FUNCTIONING.		50.00	30.00
	TO REMOVE AND REFIT INNER TRIMS, INNER GARNISHES, TO FACILITATE THE REPAIRS.		150.00	60.00
	TO REMOVE AND REFIT REAR BUMPER SENSOR.		150.00	40.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		200.00	120.00
	TO REMOVE AND REFIT, STRAIGHTEN AND RE-ADJUST EXHAUST PIPE AND REPLACE REAR EXHAUST SILENCER AND MOUNTINGS.		150.00	80.00
	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS. INCLUSIVE OF THE REPAIR OF REAR SPARE TYRE PANEL, REAR EXHAUST SILENCER AND REAR N/S FENDER.		1,700.00	800.00
	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE.		1,700.00	800.00
	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION.		200.00	60.00
			-	-
			-	-
			-	-
			-	-
			-	-
			4,300.00	1,990.00
	<b>GRAND TOTAL</b>		<b>15,158.24</b>	<b>7,096.44</b>



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,650.00
---	--	--	----------

Report Ref No. CS3/AIG19015920/Gvd3e2-1

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.