media: Kolvin REF: NSI II	N(19018938/KIVf3n2
MES .	ASSIGNMENT SH A 9598 H Yr Regn: 31 May , 2.17
	Veh No: SPI AT 13 14 A Yr Regn:
om: Date:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tag / Prime Mover /
stima t el Cost:	Total Terliar of
D (TP) SITP RESIOD RESIEVA I INVIMV	Make: Totale Pris co 1791
o Insped Vehicle No:	AZC: Insufed / Std / NT / NA
t Workstop m/s	Sp.Reading 3 6 6 737 T/Radio: Insuféd / Std / NI / NA
1	Op. Warns
SDI AIGRA	Eng/No:
Policy No. 508775% 595-07 (07/04/2019-0	7141 11 A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Claims No. MT 1068730 -00	Gen. Cond: Good / Fafor Poor / Burnt
Claims No. Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
Sum In Sued:	Brake: Inorde/I Jammed / Leaked / Burnt or
(Client's Record)	Modi: NII / S/Rim / STO A/Rim or
Make of Vth.	Tyre Size; F: 195/65 Pas
* r	B)
(Policy Condition)	N/S O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM! /
Remark: The veh had commenced its	TOYO / YOKO OF / avent:
repair at the time of inspection.	Rear
Ball or Market Value:	Front 7 mm R/Bal. 7 mm
IDAC Accident Rport: Consistent? : Yes o	or No UBal. 7 mm
GIA / PR Seen: Consistent? : Yes	or No 24/10/19
ter Res.: Yes	or No D.O.A. 24/10/19 (DGE (Loyang)
Est. Repairs.	I CHRIST DEIL RE
Lum Sum: %	Des. of Damages : Frt   Rear   O/S   N/S   U/C   Rooftop or
CA / REV / REP. / 24 HRS	1 - 1 - 1
Passas Contacted:	Vehicle: IN / OUT  The UIC / Chassis frame / Body Structure affected due to collision.
Date	1 Phys 202 0.08-27/06/2018 INC
Date / Time Action / Instruction	16 140/1884 Elwa 872 11 CH- 100 W
	116 1701466/JACZ 0.04 - 11/11/201
	1 - 1 (Red 3498.03 701)
24/10/14 620	1007 0010
RE	CEIVED 3 (1 CB) - 2010
-	
	Days Of Repair: 2
Date/Time, File Pass to? : Prell. Report	Resurvey No. of Trip: Survey Fee:
; Final Report	Transportation:
Date/Time, File Return 107	
Man Company of the Co	Add to the same
2) 30 10 - typist	Interview (\$ ) Photos

TP Claims against NTUC Income: Follow-Through Survey

Date: 29/10/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
-	MT/1068730-002	CITYCAB PTE LTD	SHA 9598H	SDL 8198A	24/10/2019	9:30	\$ 3,298.05
2	MT/1068954-001	CITYCAB PTE LTD	SHC 641P	SME 8917Y	22/10/2019	17:05	\$ 1,997.81
m	MT/1068042-002	CITYCAB PTE LTD	SHC 7350H	GW 4714T	21/10/2019	19:20	\$ 7,744.1
4	MT/1067890-002	COMFORTDELGRO ENGINEERING PTE LTD	SHA 7881C	S 2710CD	20/10/2019	18:00	\$ 3,622.72

Claim received from LKK

<b>eBao</b> Tech									Genera	alClaim
Hello, NAC_PAYA_UBI_80	0601					+ Chang	e Languag	e · Chan	ge Password	+ Log Ou
My Desktop	<b>Policy Query</b>									19
Notice of Lass	Policy No.				Date	of Accident	-	24/10/2019 (	9:16	
	Vehicle No. (For Motor)	50L819	ABG		Certifi	cate Number				
				1	Search					
	Select Policy No.	Certificate Number	Policyholder Name	Palicyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5087756595- 02		CHOO KHECK CHONG	50048574H	GPC	Third Farty, Fire & Theft	SOL8198/	SDL8198A	07/02/2019	06/02/2020
				13	Continue	8				

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for

	ACCIDENT STATEMENT	
Date Of Report	24/10/2019 11:23	
Date Of Accident	24/10/2019 09:30	
Exact Location Of Accident	SCOTTS ROAD	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	100
Vehicle Registration Number	SHA9598H	
Insured/Policyholder		
Name Of Registered Owner	CITYCAB PTE LTD	
Co Reg No	199502839G	
Email Address	FLEETSAFETY@CDGTAXI.COM.SG	
Mobile Phone No		
Alternative Phone No	OFFICE-65508768	
Vehicle Particulars		
Manufacturer	TOYOTA	
Model	PRIUS HYBRID 4G	

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088937MFSH

Cover Note Number

Driver

Name of Driver LUA ENG LEE NRIC No S1382860A Date Of Birth 04/01/1959 Occupation OUTDOOR Date Of Driving Pass 22/11/1976

Driving Experience 42 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98211974

Fax Number

Contact Number

EMail Address NOEMAIL Address BLK 301 HOUGANG AVENUE 5

#06-467

Postcode 530301

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

2

involved in the accident
Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

140

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

100

GENDER:

- MALE

Passenger 2

NAME:

.

GENDER: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SDL8198A

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Page 2 of 24

Postcode

Insurance Company Name

Nature Of Damage

LH FRONT

No. Of Passenger (Including Driver)

## **DETAILS OF INJURED PERSON 1**

Name

LUA ENG LEE

Approximate Age

Injuries Sustain

NECK AND SHOULDER

Injured person in which vehicle?

SHA9598H

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

#### Sketch Plan Pg. 1

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, nandling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my daims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by ma;
  - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents[including their lawyers/law firms], which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (b) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

CO. REG. NO. 189503839G

Policyholder's Signature Date & Time Driver's Signature (If driver is not the policyholder) Date & Time

Reporting Centre Personnel's Signature

MRIC/FIN No.

## Sketch Plan Pg. 2

160 11 11

SKETCH PLAN			V 00-11-10-1	
				49598
	and Road		BISD	48198A
	Near	FarEn	Hope	
	ACTAN			
	V13 17			
DESCRIBE CIRCUMSTANCES OF T		0930 hu	while I	Veh A
was fravelling				
1 fittered o				F: 12.1
my whole	nght side	. 2 fe	It pair o	n my
neck + she	oulder. I	will be	consulti	hg
the doctor.				
DECLARATION (We declare the foregoing particulars			Λ	
CITYCAE PTE LTD CO. REG. NO. 199602839G	3 A 4 J		Nh	~
Policyholder's Signature Date & Time	Driver's Signature Of Hiven's out the policybolds		sorting Centre Personnally The	A Laly

Date & Free

NEXCESS NO.

# OMFORTDELGRO ENGINEERING

member of COMFORDELGRO

## ComfortDelGro Engineering Pte Ltd

205 Brackett Russ (Ingepore 6757)

Martins v 85 8363 6367 Passania v 65 6361 6755

Werkshops

T Birriget Hallah Way Birrigapore 728791 NOT Yamun historical Profit A Strangone 16

Date/Time: 24.10.2019 12:02

Page : 1

Team:	ARC Repair TP(CFSO)1	JOB CARD	Sales Order:	JC NO.: 305343867	
TOMER:	TAULOND DAY TAN		REGN NO.: SHA9598H	MILEAGE	
TOMER NO.	7010070		MAKE TOYOTA	FUEL TO F	
5	383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188	MODEL PRIUS HYBRID(G4)			
(FI) 6 (P)	(0)	(D) YR OF MANU. 31.05.2	YR OF MANU. 31.05.2017	TARGET DATE	
DUNT CARD	NO:		CHASSIS CODE JTDKB3FU703557341		

JOB DESCRIPTION

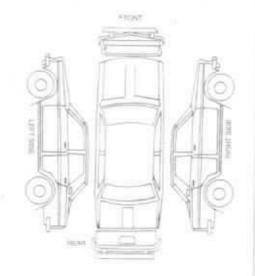
Accident Date: 24.10.2019

NATURE: 3P 24.10.19

S/NO

LABOR CODE

DESCRIPTION



KED & PASSED OUT BY:			
SERVICE ADVISOR			CUSTOMER'S SIGNATURE
edgement Stip		Exit Pass	
o. SHA9598H	JU NTUC LKK	Vehicle No.: SHA9	598H
Service Advisor	Signature/Date	Name of Service Advisor	Date
umed to Service Receptors upon colle	ction	To be kept by Security Guard	

REPAIR ESTIMATE
VEHICLE NO: SHA 9598H

.

MAKE

PARTS DESCRIPTION	QTY	UNIT PRICE	~	AMOUNT	1
FENDER SUB-ASSY, FRONT RH X/4-1-			\$	945.30	1
FRONT FENDER SHIELD,RH X 100			\$	196.60	
FRONT FENDER SHIELD CLIP X 1			\$	38.00	
FRONT FENDER HYBRID EMBLEM, RH			\$	53.50	
PANEL SUB-ASSY, FRONT DOOR, RH X 140-1			\$	1,264.00	
Pear Fords (RM) × 140+ Wing Airm (RM) × 140+ Rem Por (RM) × 140+ DISCOUNTED TOTAL			\$	2,497.40	
Rem Por (RM) x your LESS 25%			\$	624.35	-
DISCOUNTED TOTAL			\$	1,873.05	
FRONT DOOR COMFORT LOGO REAR DOOR COMFORT & APPS STICKER		#	\$ \$	75.00 80.00 155.00	NETT NETT
LABOUR CHARGE Panel Beating Spray Painting Charge Tuff Kote Transfer of Door			5 5 5	320 350.00 50.00 120,00	5
TOTAL LABOUR			\$	1,270.00	
Kalin (CIDE) ESTIMATE TOTAL			\$	3,298.05	3548
1 24/10/19 1505h. 207, 45 Affer Report photo	• This is a sub-	resident of Repaired			
After Repair photo	Sidu Wind	Wegles of	_		

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## COMFORTDELGRO ENGINEERING

Our Job Ref No

305349867

Date

25/10/2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156

## FINALIZATION FORM

INA	LIZA	ION FORM			
Го	: _	LKK		Fax:	
Attn	÷	KALVIN			
		SHA9598H			24/10/2019
he s	survey	and estimates of the repairs of	f the above-me	entioned vehicle are	as follows:-
	The	repair job shall bill to:	NTUC	***	SDL8198A
	The	finalized amount shall be:		###	
	(a)	Spare Parts after List discou	int		
	(b)	Labour Charges		###	
		Total for Part-By-Part Rep	air Cost		*****
	(c.)	Lumpsum Repair (if applicat Total for Lumpsum repair co Final Lumpsum Repair co	st after Less:	20%	\$1,050.00
3	Estin	nated normal period for repairs	:2	working days	
	We s	hall treat the above amount in 7 working days	as Correct and	d Confirmed if there	is no reply from you
	Than	k you for your assistance.		We confirm the finalized amount	
	Signa Name	sture : JUMANI : 6214 8315	_	Signature : Name :	Kahin 29/10/19

#### For Official Use Only

Fax : 65468156

	Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1.	Rental Rate P/Day		YES		
2.	Loss of Income Paid		N		
3.	Survey Fees				
4.	LTA Search Fee	\$7.49			
5.	Medical Fees (on behalf of driver, if applicable)				
6	Overrun				

Remarks:					



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUE	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1901893	38/K1vf3n2
73 B	RAS BASAH ROA 01 NTUC TRADE		Date:	31-10-2019 INC4	
1.		Policy Particulars	100.00.00.00		
1.	Insured Veh.	SDL 8198A	_	nspected	SHA 9598H
	Policy No.	5087756595-02	_	age (\$)	0.00
_	Claim No.	MT/1068730-002	Exces		0.00
_	Assign From	MANAGEMENT STATES	_	n Date	24/10/2019
2.	ricongilitioni	Vehicle Parti	-	PALESCALIA:	
	Make & Model	TOYOTA PRIUS	c.c	2 John Marie	1798
_	Engine No.	HIDDEN	-	of Reg.	2017
	Chassis No.	JTDKB3FU703557341	Colou		YELLOW
	Odometer	360735	Steeri		IN ORDER
	Brakes	IN ORDER	_	ication	STANDARD ALLOY RIM
	General	FAIR			
3.	0 0 10	Condit	ions of	Tyres	CATALOG PROPERTY.
		Size	Make		Balance
	R/H Front Tyre	195/65 R15	DAVA	ITI.	7 mm
	L/H Front Tyre	195/65 R15	DAVA	AT1	7 mm
	R/H Rear Tyre	195/65 R15	DAVA	NT1	7 mm
	L/H Rear Tyre	195/65 R15	DAVA	AT I	7 mm
4.		Descripti	on of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE O/S	S BODY.		
5.			Inform	nation	1 11/2 11 19:3
	Accident Date	24/10/2019	Inspe	ction Date	24/10/2019
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD	
	.3/	59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V			
5b.		Estimate	Days o	f Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



## **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 9598H

ity	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
П	REPLACEMENT OF PARTS			
1	FENDER SUB-ASSY, FRONT RH	TO REPAIR SEE LABOUR	945.30	,
1	FRONT FENDER SHIELD,RH	SERVICEABLE	196.60	
1	FRONT FENDER SHIELD CLIP	NOT NECESSARY	38.00	
1	FRONT FENDER HYBRID EMBLEM,RH	NECESSARY	53.50	53.50
1	PANEL SUB-ASSY,FRONT DOOR,RH	TO REPAIR SEE LABOUR	1,264.00	
1	REAR FENDER (RH)(NPA)	TO REPAIR SEE LABOUR		
1	WING MIRROR (RH)(NPA)	TO REPAIR SEE LABOUR		
1	REAR DOOR (RH)(NPA)	TO REPAIR SEE LABOUR		
	LESS 25% DISCOUNT		-624.35	-13.38
	Description of the Control of the Co		1,873.05	40.12
	SPECIAL NETT ITEMS			
1	FRONT DOOR COMFORT LOGO (SN)	NECESSARY	75.00	75.00
1	REAR DOOR COMFORT & APPS STICKER (SN)	NECESSARY	80.00	80.00
			155.00	155,00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FENDER SUB-ASSY, FRONT RH, PANEL SUB-ASSY, FRONT DOOR, RH, REAR FENDER (RH), WING MIRROR (RH) AND REAR DOOR (RH).		350.00	320.00
	SPRAY PAINTING CHARGE		1,000.00	800.00
	TUFF KOTE.	NOT NECESSARY	50.00	
	TRANSFER OF DOOR.	NOT NECESSARY	120.00	
	ANI LINUX SUPERIOR SU	NACO II A. 2000 - 2000 II 2000	1,520.00	1,120.00
	GRAND TOTAL		3,548.05	1,315.12

RECOMMENDED COST OF LUMP SUM REPAIRS 1,050.00 (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)

Report Ref No. NS/INC19018938/K1vf3n2





Report Ref No. NS/INC19018938/K1vf3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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