

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 24 December 2019 6:04 PM
To: claims@transcab.com.sg
Cc: Ng Wai Yin; 'Jasmine Tan'; alicelim@ava-ins.com; disk Yao@ava-ins.com
Subject: YOUR REF: SHD 5348Z (OUR REF: CC4/ASM19018930/Aga3) *** ACCIDENT INVOLVING SHD 5348Z & SJH 8220T ON 24/10/2019 ***

Dear Sir/Madam,

OUR REF : CC4/ASM19018930/Aga3
YOUR REF : SHD 5348Z

ACCIDENT INVOLVING SHD 5348Z & SJH 8220T ALONG/AT CHANGI AIRPORT TERMINAL 2 ON 24/10/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from M/S J-MART MOTOR PTE LTD acting on behalf of the owner of SJH 8220T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$5,000.00** for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and

consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ceciliachong@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Cecilia Chong (LKK Handler) 6749 4274 or ceciliachong@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 5348Z (Insd veh)	Model: TOYOTA VIOS
Date of Accident/ Time:	SJH 8220T (TP veh) 24/10/2019	

Repair Estimate	\$	16,011.55	
Final Repair Cost	\$		
Loss of Use	\$		
Rental (if any)	\$		days at \$ per day
LTA / GIA Search Fee	\$		days at \$ per day
Others:	\$		
	\$		
Final Settlement Sum	\$	8,250.00	(GLOBAL SUM)
Payee Name: J-MART MOTOR PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 15	
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All documents are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim, per the NHTA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this regard.

Signature of workshop representative / Workshop stamp
Name of Representative: Angie Tan
Date: 9/5/20

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Ang Kheng Chong
Date: 9/5/20

Signature of AXA's surveyor/representative
Name of AXA's surveyor /Representative:
Date: 11/05/2020





**Re:<MANDATE IA> - S9M024QZ {ACCIDENT INVOLVING
SHD 5348Z & SJH 8220T ON 24/10/2019}**

Type

 Question

Message

MANDATE APPROVED

Reply

J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,
Defu Industrial Park C, Singapore 539186
Tel : 6343-0934 Fax : 6343-0921
Email : jmartauto@gmail.com
Registration No: 201400246D
GST Reg. No: 201400246D

AXA Insurance Pte Ltd

Attn: Motor Claims Dept

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SJH 8220T & SHD 53482 ALONG Terminal 2 ON 24/10/2019

We understand that you are the insurer of SHD 53482 vehicle.

I/We wish to inform you that my/our vehicle SJH 8220T have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair Plus GST	S\$7811.00
2.	Loss of Renvuel (\$\$100x 8ays)	S\$800.00
3.	LTA Search Fee/ GIA Reports	S\$ 0.00

TOTAL S\$ 8611.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Block 5 Defu Lane 10, #01-578
Defu Industrial Park C, (S)539186
Company Reg. No. 201400246D
GST Reg No. 201400246D
Email: jmartmotorpl@gmail.com
Tel: 6343-0934 Fax: 6343-0921

Lee Vincent
PAYABLE BY AXA Insurance Pte Ltd

J - MART MOTOR PTE LTD



AUTHORISED SIGNATURE

LETTER OF AUTHORISATION


To Whom It May Concern

I, Lee Vincent (the third party claimant) of 2 Passir Ris Link
#10-09 (S18184) (address), owner of SJM 8220T (vehicle no.) hereby
authorise J-Mart Motor Pte Ltd (the workshop) to act for me with respect to
my claims for the repair costs and/or rental and/or loss of use (claim) for my vehicle SJM 8220T
that was damaged pursuant to the accident which occurred on 24/10/2019 (date) along
Tecmopol 2 (location) involving vehicle no/s SHD 53482.

I further authorise the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorised to receive payment further to the settlement of my claims
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of Oct (month) 2019 (year)



Signed by the third party claimant
(with company stamp if applicable)



Signed and witnessed by workshop
(with company stamp)