

Kanchan

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg No. 197401339W GST Reg. No. M2-0020081-X
Toll-Free Number: (1800-2255269)



103, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax: 64741110

180, Kembangan Road
East Coast Centre
Singapore 418100
Fax: 63443771

315, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Fax: 64796601 (Accounts)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53194	Page No. : 1 of 5
Date Estimated : 24/10/2019	
Prepared By : Chua Kee Sin	

- ESTIMATE REPAIR FOR - Fang Liang BLK 147 PASIR RIS GROVE #10-74 Singapore 518138	- ACCOUNT - 40000 Cash Sales - Service Singapore
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

DESCRIPTION	VALUE
Replace rear bumper include remove attachment etc and repair on accident damage area	1700 2,125.00
Spray rear boot lid and rear bumper	1730 1,923.00
To check electrical wiring systems and lightings at the rear section for proper function.	150 171.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	230 271.00
To replace rear windscreen glass.	? 574.00
To conduct water leak tests	? 75.00
To carry out body cavity preservation. (Per panel)	100 113.00
Sundries.	80? 150.00
To supply and install rear windscreen solar film.	max? 531.00
Total Labour is: 5,944.00	

DESCRIPTION	QTY	PRIC	VALUE
BOOTLID <i>sf</i>	1	1,210.35	1,210.35
REAR BUMPER CARRIER <i>? xsv</i>	1	458.10	458.10
SUPPORT <i>? xsv</i>	1	45.30	45.30
RR BUMPER LH INNER SIDE GUIDE <i>? xsv</i>	1	67.55	67.55
RR BUMPER RH INNER SIDE GUIDE <i>? xsv</i>	1	67.55	67.55
REAR BUMPER TRIM STRIP (CHROM) <i>sc</i>	1	110.55	110.55
LEFT PROTECT <i>? xsv</i>	1	11.20	11.20
RIGHT PROTEC <i>? xsv</i>	1	11.20	11.20
REAR BUMPER PANEL PRIMED (LINES PDC <i>de</i>)	1	1,045.45	1,045.45
SET MOUNTS PDC SENSOR REAR <i>? xsv</i>	1	60.35	60.35

BMW Dealer

Performance Motors Limited

A BMW Group of Companies
 Co. Reg. No. 197401999M GST Reg. No. M2-0020081-X
 Toll-Free Number: (800) 2255269



111, Alexandra Road
 Sime Darby Performance Centre
 Singapore 119941
 Fax: 64761770

190, Tangkong Arcade Road
 East Coast Centre
 Singapore 410180
 Fax: 61449770

115, Alexandra Road
 Sime Darby Business Centre
 Singapore 119944
 Fax: 64766021 (AfterSales)
 64766026 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.	: b1 53194	Page No. :	2 of 5
Date Estimated	: 24/10/2019		
Prepared By	: Chua Kee Sin		

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

DESCRIPTION	QTY	PRIC	VALUE
REAR BUMPER TOWING FLAP EYE PRIMED <i>XAN</i>	1	42.85	42.85
LETTERING 216 <i>XAN</i>	1	64.10	64.10
GROMMET <i>XAN</i>	2	0.80	1.60
PLAQUE 74MM <i>XAN</i>	1	71.25	71.25
BUMP STOP <i>XAN</i>	10	3.75	37.50
REAR WINDOW ? <i>XAN</i>	1	657.60	657.60
HOOK AND LOOP FASTENER <i>XAN</i>	4	2.85	11.40
(DG) CLEANER R1 (100ML) <i>XAN</i>	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) <i>XAN</i>	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) <i>XAN</i>	1	27.85	27.85
Total Parts :			4,291.00

Claims OD / 3rd Party / Uninsured / Losses / Direct Settlement	
Regn No	Claim No
Date/Time 04/11/19 @ 1030	Excess \$5
Surveyor's Name <i>Rohit</i>	Sign
Surveyor's Tel 90010068	Authorized Yes / No
Authorized Date	Time
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No P.M. Yes / No	
Surveyor's E-mail	
No. of Working Days Recommended	5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Work prices are subject to confirmation
- Third party survey is on a 'no win no fee' basis
- No verbal medical prognosis will
- Documentation generated by the workshop and is subject to the company's internal audit Company

Address: (S) 1000000
 Signature
 Date

Labour 1	:	5,944.00
Parts	:	4,291.00
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	716.45
Grand Total	:	10,951.45

**** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY****
**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

Performance Motors Limited

A member of the Same Carby Group
Co. Reg No. 197401559W GST Reg No. M2-0020081-A



Final Report

Estimate No. : b1 53194
Date Estimated : #####
Prepared By : Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Fang Liang
39 Amber Road
#13-23

Singapore 439947

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and rear boot lid including to remove and install body parts in order to carry out painting job.	1,700.00	0.00	1,700.00 ✓
To respray rear bumper and rear boot lid.	1,730.00	0.00	1,730.00 ✓
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0.00	150.00 ✓
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00	0.00	230.00 ✓
To remove and install rear windscreen glass to facilitate repairs	574.00	0.00	574.00 ✓
To conduct water leak tests.	75.00	0.00	75.00 ✓
To carry out body cavity preservation.	100.00	0.00	100.00 ✓
Sundries.	80.00	0.00	80.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
BOOTLID	1,210.35	1	0	1,210.35 ✓
REAR BUMPER TRIM STRIP (CHROM)	110.55	1	0	110.55 ✓
REAR BUMPER PANEL PRIMED (LINES PDC	1,045.45	1	0	1,045.45 ✓
GROMMET	0.80	2	0	1.60 ✓
PLAQUE 74MM	71.25	1	0	71.25 ✓

Performance Motors Limited

A member of the Same Derby Group
Co. Reg. No: 18140155591 GST Reg No: M2-0020001-8



Final Report

Total Labour :	4,639.00
Total Parts :	2,439.20
Total Labour & Parts :	7,078.20
GST @7%:	495.47
Grand Total :	<u>7,573.67</u>

TO FAX NO		RASW LKK	21/11/19	5
FAX TO FAX NO				

LOU \$60 X 5 DAYS
GIA SEARCH FEE \$2.00

PLEASE SEEK MANDATE FROM YOUR
PRINCIPLE ASAP.

Performance Motors Limited

A Sime Darby Motors Company
 Co. Reg. No. 19740153HW GST Reg. No M2-0020081-X
 Toll-Free Number (1800-2255269)

103, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Fax: 64747770

280, Kampong Arang Road
 East Coast Centre
 Singapore 438188
 Fax: 63449773

115, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 64796601 (AfterSales)
 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

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 Date Estimated : 24/10/2019
 Prepared By : Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Fang Liang
 BLK 147 PASIR RIS GROVE
 #10-74

Singapore 518138

- ACCOUNT - 40000

Cash Sales - Service
 Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

DESCRIPTION

Replace rear bumper include remove attachment etc and repair on accident damage area

1700 ~~2,125.00~~

Spray rear boot lid and rear bumper

1730 ~~1,923.00~~

To check electrical wiring systems and lightings at the rear section for proper function.

150 ~~177.00~~

To remove and install boot compartment carpet and garnish to facilitate repairs.

230 ~~271.00~~

To replace rear windscreen glass.

? 574.00

To conduct water leak tests.

75.00

To carry out body cavity preservation.
 (Per panel).

100 ~~118.00~~

Sundries.

? 150.00

To supply and install rear windscreen solar film.

? 531.00

Total Labour 1: **5,944.00**

DESCRIPTION

BOOTLID *54*

QTY PRIC VALUE

REAR BUMPER CARRIER ?

1 1,210.35 1,210.35

SUPPORT ?

1 458.10 458.10

RR BUMPER LH INNER SIDE GUIDE ?

1 45.30 45.30

RR BUMPER RH INNER SIDE GUIDE ?

1 67.55 67.55

REAR BUMPER TRIM STRIP (CHROM) *see*

1 67.55 67.55

LEFT PROTECT ?

1 110.55 110.55

RIGHT PROTECT ?

1 11.20 11.20

REAR BUMPER PANEL PRIMED (LINES PDC) *de*

1 11.20 11.20

SET MOUNTS PDC SENSOR REAR ?

1 1,045.45 1,045.45

1 60.35 60.35



101, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63669773

111, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796021 (afterSales)
64796024 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53194
Date Estimated : 24/10/2019
Prepared By : Chua Kee Sin

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

DESCRIPTION	QTY	PRIC	VALUE
REAR BUMPER TOWING FLAP EYE PRIMED *	1	42.85	42.85
LETTERING 216i <i>ne</i>	1	64.10	64.10
GROMMET <i>ne</i>	2	0.80	1.60
PLAQUE 74MM <i>ne</i>	1	71.25	71.25
BUMP STOP <i>ne</i>	10	3.75	37.50
REAR WINDOW ?	1	657.60	657.60
HOOK AND LOOP FASTENER <i>ne</i>	4	2.85	11.40
(DG) CLEANER R1 (100ML) <i>ne</i>	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) <i>ne</i>	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) <i>ne</i>	1	27.85	27.85
Total Parts :			4,291.00

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time: 04/11/17 @ 1030 Excess S\$ _____

Surveyor's Name: *RABU* Sign _____

Surveyor's Tel: 90010068 Authorised Yes / No _____

Authorised Date _____ Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No _____

Surveyor's E-mail _____

Nbr. of Working Days Recommend: *5 days*

LRK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

* These prices are subject to confirmation

- * Third party survey is on a "Without Prejudice" basis
- * No legal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	5,944.00
Parts	:	4,291.00
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	716.45
Grand Total	:	10,951.45

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770281, Kembangan Road
East Coast Centre
Singapore 438180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 53194**
Date Estimated : **24/10/2019**
Prepared By : **Chua Kee Sin**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



181, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

180, Karpong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64794601 (AfterSales)
64794624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53194**
Date Estimated : **24/10/2019**
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 418180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796626 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 53194**
Date Estimated : **24/10/2019**
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SLT9596R	WBA2D920105E91454	17/11/2017	216i G TOURER	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

 To : AIG Asia Pacific Insurance Pte. Ltd.
 Attn : Syed-Yusoff, Saliha

 Your Ref : 2023971161SG
 Our Ref : CC3/AIG19018926/R1KA3
 Date : 16 Dec 2019
"WITHOUT PREJUDICE"
ACCIDENT INVOLVING SJL4335B & SLT9596R ON 19/10/2019

Refer to the above accident.

The accident occurred when it is a head to rear end collision (BOLA 27). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

 On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SJL4335B) and third party claimant (vehicle no. SLT9596R).

Summary of offer made to workshop Performance Motors Limited is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 10,951.45	\$ 7,573.67
Loss of Use (\$60 x 5 days)	\$ 300.00	\$ 300.00
LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,253.45?	\$ 7,875.67

 Amount of claim at **Liability 100%** \$ 7,875.67

Enclose herewith the relevant supporting documents for your perusal.

** 5 days recommendation for repair

For your approval please.

 Regards,
 Khanchna Pothuraj
 LKK Auto Consultants Pte Ltd

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2019 19:21	Cim Dtl Modified	Claimant's Name: -> FANG LIANG, Claimant's ID: -> S8266480G.	[A] HOW MEI KWAN
2	24 Oct 2019 19:21	Cim Veh Model Changed	(205130) BMW 216I 1.5 D GT LED (A).	[A] HOW MEI KWAN
3	24 Oct 2019 19:21	Cim Created	Reg No: SLT9596R, Acct Date: 2019/10/19, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Performance Motors Limited (Alex andra)	[A] HOW MEI KWAN
4	24 Oct 2019 19:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Oct 2019 19:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05	[A] HOW MEI KWAN
6	24 Oct 2019 19:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Oct 2019 19:21	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	24 Oct 2019 19:21	Label Added	(23):Express.	[A] HOW MEI KWAN
9	24 Oct 2019 19:21	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	06 Nov 2019 16:54	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
11	16 Dec 2019 13:59	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/05	[A] Khanchna Pothura]
12	16 Dec 2019 14:01	Adj Mandate Request	Cur,Req:7875,67: Liability down against Insured (BOLA 27: head to rear end collision)	[A] Khanchna Pothura]
13	16 Dec 2019 18:39	Label Removed	(23):Express.	[A] HOW MEI KWAN
14	16 Dec 2019 18:39	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
15	16 Dec 2019 18:39	Adj Mandate Request Cancelled	to submit wp	[A] HOW MEI KWAN
16	17 Dec 2019 16:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	17 Dec 2019 16:03	Cim Dtl Modified	Insured ID: -> -, Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	17 Dec 2019 16:03	Cim Dtl Modified	JPJ Reg. Date: -> 2017/11/17.	[A] JOANNE LEE KHANG MIN
19	17 Dec 2019 16:03	Cim Details Notified		[A] JOANNE LEE KHANG MIN
20	17 Dec 2019 16:11	Label Removed	(64):Revoked / No settlement.	[A] Khanchna Pothura]
21	17 Dec 2019 16:11	Label Added	(23):Express.	[A] Khanchna Pothura]
22	17 Dec 2019 16:13	Adj Mandate Request	Cur,Req:7875,67:Liability down against Insured (BOLA 27: head to rear end collision)	[A] Khanchna Pothura]

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2324719	25 Oct 2019 10:02:56	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SLT9596R	SJL4335B	11.77



The following are maximum limits per Accident as defined in the contract.

Emergency assistance	Yes
Third party liability:	No Limit
Death or injury to a third party	S\$5,000,000
Damage to a third party's property	S\$3,000
Legal costs	
Loss or damage by fire or theft	Market value
Accidental loss or damage to	
Your car	Market value
Your car's accessories	S\$1,000
Personal belongings	S\$1,000
Excess	
Standard excess	S\$800
Young driver excess	S\$2,500
Windscreen replacement excess	S\$100
Lifetime NCD guarantee	Yes
Towing	S\$400
Safe travel after an accident	S\$60 per occupant
Daily transport allowance	S\$60 per day for 8 days
Replacement keys and locks	S\$500
Personal accident sum insured	
For the driver	S\$50,000
For each passenger	S\$20,000
Guardian angel benefit	S\$375,000
Extended workmanship guarantee (for repairs done by FWD Premium Workshops)	Yes
New car replacement (If Your Car is written off while less than one year old)	Yes
Car repairs at FWD premium workshops	Yes

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 December 2019 4:18 PM
To: Syed-Yusoff, Saliha
Cc: Admin A
Subject: RE: AIG ref: TP / 2023971161SG - Mandate Request

Dear Ms. Saliha,

We refer to the above matter.

We have uploaded the WP report via Merimen and re-sought mandate.

For your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 16 December 2019 2:07 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 2023971161SG-003

Dear Khanchna,

Since we have received the supporting docs, pls upload the w/p report instead.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 19 December 2019 2:36 PM
To: PBSP
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Without Prejudice

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We confirm settlement as per your LOD on this matter.

We will do the necessary accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 30 October 2019 2:18 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at her DID 6841 2360

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler (Behalf Khanchna)

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 29 October 2019 6:28 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Dear LKK

Since Khanchna is away. Please assist to reply on behalf if your insured had reported the accident and kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 29 October 2019 9:10 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; 甯琨 © <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Dear Khanchna,

Kindly reply liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 29 October 2019 8:53 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; 甯琨 © <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Khanchna.

Hi Khanchna,

FYNA, our ref CC3/AIG19018926/ka3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 25 October 2019 6:18 PM

To: CS A Team; Admin A

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Thursday, 24 October 2019 5:15 PM
To: CS A Team <cs-a@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SLT9596R & SJL4335B ON 19/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

Print Received Message

This mail is associated with :

***SLT9596R (2023971161SG)**
[SJL4335B]
TP
FANG LIANG
Oct 19 2019 2:00PM
[JIMMY LIM LAI SENG]
Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/12/2019 11:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7875.67) - SLT9596R - Claim Handler: Syed-Yusoff, Saliha

Approved:7875.67:COR- \$7875.67 LOU-\$300 [Subject to final repair bill & ATA]

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 16 December 2019 2:07 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: AIG ref: 2023971161SG-003

Dear Khanchna,

Since we have received the supporting docs, pls upload the w/p report instead.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, December 16, 2019 2:04 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG ref: 2023971161SG-003

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Saliha,

Summary mandate IA uploaded in Merimen.

All the relevant documents had been uploaded in Merimen.

For your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, 16 December 2019 1:51 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: RE: AIG ref: 20239711615G-003

Dear Ms. Saliha,

We will do the necessary asap.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 16 December 2019 1:48 PM
To: CS A Team <cs-a@lkkauto.com>
Subject: AIG ref: 20239711615G-003

Dear Team,

We have received final tax invoice and supporting documents for this matter but no mandate request was submitted till date

Kind Regards,
Saliha

- Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Oct 2019 Edit Reg		04 Nov 2019 00:00 Edit Adj Rpt	S\$7,078.20 Edit Estimates	S\$7,078.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	JIMMY LIM LAI SENG , ID: -								
Main Claimant:	FANG LIANG , ID: S8266480G								
Vehicle Reg. No.:	SLT9596R	Date of Loss:	19/10/2019 14:00 - :59 [23 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2023971161SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJL4335B	Policy No. (Claimant):	PNPV2018-00014142						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (19/12/2019): Alert - Adj Mandate Approved (S\$7875.67) - SLT9596R - Claim Handler: Syed-Yusoff...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLT9596R (20239711615G)**
[SJL4335B]
TP
FANG LIANG
Oct 19 2019 2:00PM
[JIMMY LIM LAI SENG]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
Assessment Reports														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	16/12/19 13:59	Adjuster Immediate Advice											Load HTM			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
2	16/12/19 13:53	Chassis Number											Load JPG <input checked="" type="checkbox"/>			
3	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
4	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
5	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
6	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
7	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
8	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
9	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
10	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
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24	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
25	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
26	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
27	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
28	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
29	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
30	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
31	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
32	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
33	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
34	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
35	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			
36	16/12/19 13:53	General View											Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	16/12/19 13:53	General View		<input checked="" type="checkbox"/>
38	16/12/19 13:54	Reinspection Photo		<input checked="" type="checkbox"/>
39	16/12/19 13:54	Reinspection Photo		<input checked="" type="checkbox"/>
40	16/12/19 13:54	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 19:22	TP ESTIMATE + TP GIA REPORT		
2	12/11/19 09:15	TP ESTIMATE - MARKED		
3	04/12/19 13:13	EMAIL TO OI		
4	16/12/19 14:00	TP ESTIMATE-MARKED-FINAL		
5	16/12/19 14:35	EMAIL FROM AIG - SUBMIT WP		
6	27/12/19 08:53	WORKSHOP INVOICE		
7	27/12/19 08:53	AUTHORISATION TO ACT FORM		
8	27/12/19 08:53	Release Voucher		
9	27/12/19 08:53	GIA SEARCH		
10	27/12/19 08:53	LOD		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/10/19 10:04	OI GIA REPORT		
2	16/12/19 13:50	Letter of Demand from Third Party		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19018926/R1KA3Q2

Date: 27/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
 Claimant Vehicle No : SLT9596R Insured Vehicle No : SJL4335B
 Date of Loss: 19/10/2019 Nature of Claim: TP Claim No: 2023971161SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT9596R
 Make & Model: BMW 216i, 1.5 D GT LED (A) Engine No: 39405077B38A15A
 Reg. Date: 17/11/2017 (Man. Year: 2017) Chassis No: WBA2D92D105E91454
 Colour: Grey Odometer: 40487 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R17 Rear Tyre Size: 205/55 R17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,972.00	2,519.20	2,452.80	49.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,263.00	4,559.00	704.00	13.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,235.00	7,078.20	3,156.80	30.84
+ GST 7.00/7.00% (S\$)	716.45	495.47	220.98	30.84
Nett Amount (S\$)	10,951.45	7,573.67	3,377.78	30.84
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		7,875.67		

INSPECTION

Date of Assignment: 04/11/2019
 Date Inspected: 04/11/2019 Inspected At: Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*REAR WINDSCREEN SOLAR FILM	Not Necessary	531.00 FS	*- FS
3	1		*BOOTLID	Bent	1,210.35 FS	*1,210.35 FS
4	1		*REAR BUMPER CARRIER	Serviceable	458.10 FS	*- FS
5	1		*SUPPORT	Serviceable	45.30 FS	*- FS
6	1		*RR BUMPER LH INNER SIDE GUIDE	Serviceable	67.55 FS	*- FS
7	1		*RR BUMPER RH INNER SIDE GUIDE	Serviceable	67.55 FS	*- FS
8	1		*REAR BUMPER TRIM STRIP (CHROM)	Scratched	110.55 FS	*110.55 FS
9	1		*LEFT PROTECT	Not Necessary	11.20 FS	*- FS
10	1		*RIGHT PROTEC	Not Necessary	11.20 FS	*- FS
11	1		*REAR BUMPER PANEL PRIMED (LINES PDC)	Deformed	1,045.45 FS	*1,045.45 FS
12	1		*SET MOUNTS PDC SENSOR REAR	Serviceable	60.35 FS	*- FS
13	1		*REAR BUMPER TOWING FLAP EYE PRIMED	Serviceable	42.85 FS	*- FS
14	1		*LETTERING 216I	Not Necessary	64.10 FS	*- FS
15	2		*GROMMET	Necessary	1.60 FS	*1.60 FS
16	1		*PLAQUE 74MM	Necessary	71.25 FS	*71.25 FS
17	10		*BUMP STOP	Not Necessary	37.50 FS	*- FS
18	1		*REAR WINDOW	Serviceable	657.60 FS	*- FS
19	4		*HOOK AND LOOP FASTENER	Not Necessary	11.40 FS	*- FS
20	1		*(DG) CLEANER R1 (100ML)	Not Necessary	26.15 FS	*- FS
21	1		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Not Necessary	263.10 FS	*- FS
22	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Not Necessary	27.85 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	4,972.00	2,519.20
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE REAR BUMPER INCLUDE REMOVE ATTACHMET DAMAGE AREA	New	2,125.00	1,700.00
2	SPRAY REAR BOOT LID AND REAR BUMPER	New	1,923.00	1,730.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
4	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
5	TO REPLACE REAR WINDSCREEN GLASS	New	574.00	574.00
6	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
7	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
Gross Labour Cost (S\$)			5,263.00	4,559.00

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< END OF ESTIMATES >