

Surveyor:

STEVE

DOI: 02/12/2019

ASSIGNMENT

Date / Time: 24/10/2019

Registered in Merit: 24/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHD 3471M

Name of Insured: COMFORT TRANSPORTATION PTE LTD

Insured Tel No.: HP:

Excess Sec II : \$5

D.O.A.: 24/10/2019 13:10

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: YEE KONG WENG

Driver Tel No.: +65-94396586

(V/L: YES / NO)

Claim No.: MCT19100574

Policy No.: MCOM0015

Make / Model: HYUNDAI I40

Place of Accident: KING'S ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKQ 586G

INSRS:
WSP: Performance
Tel: Motors
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	SKQ 586G - X	
	SHD 3471M - CC3/AXA12006363/H1edf1; DOA: 28.03.12	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time: 3/2/2020	Confirm with: Caroline
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.: Nil
Repair Cost: 4/12/19	\$5 5571.12	(40% returned)
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5 240.00 (\$60 x 4 days)	
Loss of Income (LOI):	\$5	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	\$5	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost	\$5	
Total:	\$5 5811.12	Global Sum \$5:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 5811.12	Name 1: Performance Motors Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

COPY SENT
1/2/20201) Claim status: Normal/Reject/Private Settle
2) Report Format: 91
3) Survey fee: \$350.00

ASS. REG. BY:

Steve

REF:

II

ASSIGNMENT

From:

Date: 2.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKQ 5866

at Workshop m/s

Performance

of 303 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

chua

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

24

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKQ 5866

Yr Regn:

27/12/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 216

C.C.

1499

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading:

14716

T/Radio: Insured / Std / NI / NA

Eng/No:

W8AGV12090E005675

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

24/12/19

D.O.I.

2/12/19

Survey held at

Performance Motors

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-115K

PIP \$ 5206.70 / CRCL \$ 1846.15 / 26/1

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Rep. Form:

Lump Sum / H.R.:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photo:

Others:

TOTAL

BMW Dealer

Performance Motors Limited

A Time Saver Motors Company
 Co. Reg. No. 1974015594 GST Reg. No. M2-0020081-X
 Toll-Free Number (1800-2255269)

101, Alexandra Road
 Time Saver Performance Centre
 Singapore 119941
 Fax: 64747770

286, Serangoon Avenue Road
 East Coast Centre
 Singapore 438150
 Fax: 63443773

315, Alexandra Road
 Time Saver Business Centre
 Singapore 119944
 Fax: 64796421
 64796424

GST REG. NO : M2 - 0020081

ESTIMATE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

24 OCT 2019

Estimate No. : b1 53198
 Date Estimated : 24/10/2019
 Prepared By : Chua Kee Sin

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Lim Kai Seong
 4E Lim Ah Pin Road

Singapore 547853

- ACCOUNT - 40000

Cash Sales - Service
 Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED05675	27/12/2018	216i GT	0

DESCRIPTION

Replace rear bumper and remove attachment etc include repair (1-1/2 hr) on damage area

VALUE

2,125.00

Spray painting rear bumper and right rear side fender

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

To check steering geometry and conduct wheel alignment according to BMW specification (1X)

1,923.00

531.00

To replace tyre and wheel rim including balancing (1X) right rear

94.00

Sundries

150.00

Acknowledged by Repairer

Signature:

Date:

Total Labour : 4,823.00

DESCRIPTION

ALLOY RIM 7.5X17 MULTI SPK 547 ✓ CM
 HUB CAP WITH CHROME EDGE ✓
 RR BUMPER RH SIDE GUIDE ✓
 LEFT PROTECT ✓
 RIGHT PROTECT ✓
 REAR BUMPER PANEL PRIMED (LINES PDC) ✓ R

QTY	PRICE	VALUE
1	921.70	921.70
1	28.95	28.95
1	61.35	61.35
1	11.20	11.20
1	11.20	11.20
1	1,045.45	1,045.45

Total Parts : 2,079.85

Labour 1	4,823.00
Parts	2,079.85
Labour 2	0.00
Excess	0.00
Total GST @ 7%	483.20
Grand Total	7,386.05

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE **

7052.85

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, QST Reg. No. M2-0020061-X



Supplementary

Estimate No. : **b1 53198**
Date Estimated : **24/10/2019**
Prepared By : **Chua Kee Sin**

- ESTIMATE REPAIR FOR -

Lim Kai Seong
4E Lim Ah Pin Road

Singapore 547853

- ACCOUNT - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED0567	27/12/2018	216i GT	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
# To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
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Total Labour :	150.00
Total Parts :	
Total Labour & Parts :	150.00



Final Report

Estimate No. : **b1 53198**
Date Estimated : **24/10/2019**
Prepared By : **Chua Kee Sin**

- ESTIMATE REPAIR FOR -
Lim Kai Seong
4E Lim Ah Pin Road

Singapore 547853

- ACCOUNT - 219
India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED0567	27/12/2018	216i GT	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To make good rear bumper and rear right fender including to remove and install body parts in order to carry out painting job.	1,700.00	0	1,700.00 ✓
To respray rear bumper and rear right fender.	1,730.00	0	1,730.00 ✓
To check steering geometry and conduct wheel alignment accordance with BMW specifications. (1x).	531.00	0	531.00 ✓
To replace rear right wheel rim including balancing.	94.00	0	94.00 ✓
# To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00 ✓
Sundries.	80.00	0	80.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
ALLOY RIM 7.5X17 MULTI SPK 547 ✓	921.70	1.00	0	921.70

Total Labour :	4,285.00
Total Parts :	921.70
Total Labour & Parts :	5,206.70 ✓
GST @7%:	364.47
Grand Total :	5,571.17

LOSS OF USE = \$60 X 4 DAYS

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 130D

Vehicle Details

Vehicle No.: SKQ586G
Vehicle to be Exported: Yes
Intended Deregistration Date: 24 Oct 2019
Vehicle Make: B.M.W.
Vehicle Model: 216i GRAN TOURER NAV
Primary Colour: White
Manufacturing Year: 2018
Engine No.: 43045479B38A15A
Chassis No.: WBA6V12090ED05675
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$33,319.00
Original Registration Date: 27 Dec 2018
First Registration Date: 27 Dec 2018
Transfer Count: 0
Actual ARF Paid: \$38,647.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 26 Dec 2028
PARF Rebate Amount: \$28,985.00

Intended COE Rebate Details

COE Expiry Date: 26 Dec 2028
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$23,568.00
COE Rebate Amount: \$18,854.00
Total Rebate Amount: \$47,839.00

The information contained herein is correct as at 24 Oct 2019

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	130D
Vehicle Details	
Vehicle No.:	SKQ586G
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Dec 2019
Vehicle Make:	B.M.W.
Vehicle Model:	216I GRAN TOURER NAV
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	43045479B38A15A
Chassis No.:	WBA6V12090ED05675
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$33,319.00
Original Registration Date:	27 Dec 2018
First Registration Date:	27 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$38,647.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Dec 2028
PARF Rebate Amount:	\$28,985.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$23,568.00
COE Rebate Amount:	\$21,363.00
Total Rebate Amount:	\$50,348.00

The information contained herein is correct as at 02 Dec 2019

OK

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

313, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796603
64796624

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To replace damaged parts during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Witnessed by Repairer

Signature:

Date:

GST REG. NO : M2 - 0020081

24 OCT 2019

ESTIMATE

Estimate No. : b1 53198
Date Estimated : 24/10/2019
Prepared By : Chua Kee Sin

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Lim Kai Seong
4E Lim Ah Pin Road

Singapore 547853

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED05675	27/12/2018	216i GT	0

DESCRIPTION

Replace rear bumper and remove attachment etc include repair on damage area (CL-RH-L) Rep

VALUE

2,125.00

Spray painting rear bumper and right rear side fender

1,923.00

To check steering geometry and conduct wheel alignment according to BMW specification (1X)

531.00

To replace tyre and wheel rim including balancing. (1x). right rear

94.00

Sundries

150.00

Total Labour 1: 4,823.00

DESCRIPTION

ALLOY RIM 7.5X17 MULTI SPK 547
HUB CAP WITH CHROME EDGE
RR BUMPER RH SIDE GUIDE
LEFT PROTECT
RIGHT PROTEC
REAR BUMPER PANEL PRIMED (LINES PDC)

QTY	PRIC	VALUE
1	921.70	921.70
1	28.95	28.95
1	61.35	61.35
1	11.20	11.20
1	11.20	11.20
1	1,045.45	1,045.45

Total Parts : 2,079.85

Labour 1	:	4,823.00
Parts	:	2,079.85
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	483.20
Grand Total	:	7,386.05

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64794601 (AfterSales)
64794624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 53198**
Date Estimated : **24/10/2019**
Prepared By : **Chua Kee Sin**Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED05675	27/12/2018	216i GT	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401159M GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

180, Tampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63443773

318, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53198
Date Estimated : 24/10/2019
Prepared By : Chua Kee Sin

Page No. : 3 of 4

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED05675	27/12/2018	216i GT	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed within the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.
- The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number: (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

125, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53198
Date Estimated : 24/10/2019
Prepared By : Chua Kee Sin

Page No. : 4 of 4

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKQ586G	WBA6V12090ED05675	27/12/2018	216i GT	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	24 Oct 2019 19:12	Clim Dtl Modified	Claimant's Name: -> LIM KAI SEONG. Claimant's ID: -> 56974130D.		[A] HOW MEI KWAN
2	24 Oct 2019 19:12	Clim Veh Model Changed	(206115) BMW 216D 1.5 D Gran Tourer (A).		[A] HOW MEI KWAN
3	24 Oct 2019 19:12	Clim Created	Reg No: SKQ586G. Acct Date: 2019/10/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)		[A] HOW MEI KWAN
4	24 Oct 2019 19:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);		[A] HOW MEI KWAN
5	24 Oct 2019 19:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05		[A] HOW MEI KWAN
6	24 Oct 2019 19:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	24 Oct 2019 19:13	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	24 Oct 2019 19:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
9	01 Nov 2019 16:16	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver reversed and hit third party.		[A] CHEW HSIAO TONG
10	04 Nov 2019 14:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05		[I] Zuhaidah Bte Samsuri
11	04 Nov 2019 14:13	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
12	03 Dec 2019 19:30	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE		[A] HOW MEI KWAN

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2324583	25 Oct 2019 08:31:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKQ586G	SHD3471M	11.77

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 November 2019 2:16 PM
To: PBSP
Cc: CS A Team; Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 1 November 2019 2:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/pa3

Dear Hsiao Tong,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 25 October 2019 11:30 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; 甯珺 @ <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>;
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 24 October, 2019 6:25 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Name of Policyholder:

LIM KAI SEONG

Certificate No.:

SD19V00627/ VPC / R00

Date of Issue:

07 Jan 2019

Effective Date of Commencement:

27 Dec 2018 00:00

Date of Expiry:

26 Dec 2019 23:59

Registration No.:

SKQ588G

Chassis No.:

WBA6V12090ED05675

Type of Certificate:

MX1

Persons or Classes of Persons entitled to drive*:

A) The Policyholder.

B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

Limitations as to use:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover:

A) Use for hire or reward.

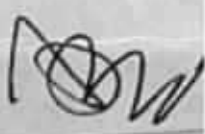
B) Use for racing, pace-making, reliability trials or speed-testing.

C) Use for the carriage of goods (other than samples) in connection with any trade or business.

D) Use for any purpose in connection with the Motor Trade.

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).


For and on behalf of
LIBERTY INSURANCE PTE
Approved Insurers

For Information Only:

Coverage(s):

Sum Insured:

Excess:

Name of Finance Company:

Name of Producer:

Comprehensive, Unlimited Windscreen, NCD Protection

MARKET VALUE AT THE TIME OF LOSS

Section I S\$600, Additional Excess for Young & Inexperienced Drivers S\$2500

S\$0

DBS BANK LTD

SD CONTEGO SERVICES (A1429-5)

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	24 Oct 2019 19:12	Clim Dtl Modified	Claimant's Name: -> LIM KAI SEONG. Claimant's ID: -> S6974130D.		[A] HOW MEI KWAN
2	24 Oct 2019 19:12	Clim Veh Model Changed	(206115) BMW 216D 1.5 D Gran Tourer (A).		[A] HOW MEI KWAN
3	24 Oct 2019 19:12	Clim Created	Reg No: SKQ586G. Acct Date: 2019/10/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)		[A] HOW MEI KWAN
4	24 Oct 2019 19:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	24 Oct 2019 19:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05		[A] HOW MEI KWAN
6	24 Oct 2019 19:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	24 Oct 2019 19:13	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	24 Oct 2019 19:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
9	01 Nov 2019 16:16	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver reversed and hit third party.		[A] CHEW HSIAO TONG
10	04 Nov 2019 14:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05		[I] Zuhaidah Bte Samsuri
11	04 Nov 2019 14:13	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
12	03 Dec 2019 19:30	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE		[A] HOW MEI KWAN
13	21 Jan 2020 15:19	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
14	21 Jan 2020 15:19	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
15	21 Jan 2020 15:19	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/27.		[A] JOANNE LEE KHANG MIN
16	21 Jan 2020 15:19	Clim Details Notified			[A] JOANNE LEE KHANG MIN
17	24 Jan 2020 08:00	Adj Mandate Request	Cur.Reg:5811.17:PODS Liability: 100% *Quantum: (a)CORw/GST: \$5,571.17 + (b)LOU(4days x \$60.00): \$240.00 = Total: \$5,811.17 *Vehicle Model: BMW 216 (1499cc) *4 recommendation repair days *For your approval please.		[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2324583	25 Oct 2019 08:31:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKQ586G	SHD3471M	11.77
2414777	21 Jan 2020 15:19:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKQ586G	SHD3471M	11.77

Print Received Message

This mail is associated with :

***SKQ586G (MCT19100574)**

[SHD3471M]

TP

LIM KAI SEONG

Oct 24 2019 1:00PM

[-]

Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2020 11:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5811.17) - SKQ586G - Claim Handler: Zuhaidah Bte Samsuri

Approved:5811.17.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 February 2020 12:07 PM
To: PBSP
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/Epa3
Attachments: DV_SKQ586G.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,483.41
2. Loss of Use (5days x \$60.00)	\$ 300.00
Total	\$ 9,843.41

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 November 2019 2:16 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 1 November 2019 2:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF: CC3/III19018925/pa3

Dear Hsiao Tong,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 25 October 2019 11:30 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; 甯琨 © <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>;
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019 *** LKK REF:
CC3/III19018925/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo,***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 24 October, 2019 6:25 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SKQ586G & SHD3471M (INDIA) ON 24/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

(HT)



LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
Ubi Avenue 1, #02-25
Singapore 408933
Attention: Motor Claims

Your Ref

Our Ref

Date

Subject

03 February 2020

ACCIDENT INVOLVING SKQ586G AND SHD3471M ON 24.10.2019

Dear Sirs

We refer to the above matter.

We are pleased to enclose the Discharge Voucher duly executed by our client.

Please let us have your settlement cheque made in favour of "Performance Motors Limited" within the next 14 days.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6824

280
Kampung Arang Rd
East Coast Centre
Singapore 408180
Tel AfterSales:
6319 0886
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

05/2/2020

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2019 Edit Reg		02 Dec 2019 00:00 Edit Adj Rpt	\$55,206.70 Edit Estimates	\$55,206.70 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	LIM KAI SEONG , ID: S6974130D		
Vehicle Reg. No.:	SKQ586G	Date of Loss:	24/10/2019 13:00 - :59 [9 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19100574	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD3471M	Policy No. (Claimant):	-
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 05/11/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (24/01/2020): Alert - Adj Mandate Approved (\$5811.17) - SKQ586G - Claim Handler: Zuhaidah Bte...
- III_SG (04/11/2019): Alert - Adj Mandate Approved (\$0.00) - SKQ586G - Claim Handler: Zuhaidah Bte Sa...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKQ586G (MCT19100574)
[SHD3471M]
TP
LIM KAI SEONG
Oct 24 2019 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

Upload Documents

Upload Photos



























Compose New Letter

View

View in Browser










Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
2	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
3	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
4	02/12/19 16:52	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
5	02/12/19 16:52	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
6	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
7	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
8	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
9	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
10	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
11	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
12	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
13	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
14	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
15	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
16	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
19	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
20	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
21	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
22	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
23	02/12/19 16:52	General View	 Load JPG	<input checked="" type="checkbox"/>
24	23/12/19 09:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	23/12/19 09:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	23/12/19 09:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 19:13	TP ESTIMATE	 Load PDF	
2	24/10/19 19:13	TP GIA REPORT	 Load PDF	
3	05/12/19 11:39	TP ESTIMATE - MARKED	 Load PDF	
4	24/01/20 07:59	LOD	 Load PDF	
5	24/01/20 07:59	Authorisation to Act	 Load PDF	
6	24/01/20 07:59	Workshop Invoice	 Load PDF	
7	11/02/20 15:02	AUTHORISATION TO ACT FORM	 Load PDF	
8	11/02/20 15:02	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	30/10/19 15:08	Singapore Accident Statement (OIV)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19018925/EPA3Q2

Date: 11/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKQ586G Insured Vehicle No: SHD3471M
 Date of Loss: 24/10/2019 Nature of Claim: TP Claim No: MCT19100574

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKQ586G
 Make & Model: BMW 216D, 1.5 D Gran Tourer (A) Engine No: 43045479B38A15A
 Reg. Date: 27/12/2018 (Man. Year: 2018) Chassis No: WBA6V12090ED05675
 Colour: White Odometer: 24716 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R17 Rear Tyre Size: 205/55 R17
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,229.85	1,001.70	1,228.15	55.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,823.00	4,205.00	618.00	12.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,052.85	5,206.70	1,846.15	26.18
+ GST 7.00/7.00% (S\$)	493.70	364.47	129.23	26.18
Nett Amount (S\$)	7,546.55	5,571.17	1,975.38	26.18
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
Nett Liability (S\$)		5,811.17		

INSPECTION

Date of Assignment: 02/12/2019
 Date Inspected: 02/12/2019 Inspected At: Performance Motors Limited (Alexandra)
 303 Alexandra Road, Sime Darby Performance Centre
 Singapore 159941
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	M1-MPV	BMW 216D 1.5 D Gran Tourer (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKQ586G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*ALLOY RIM 7.5X17 MULTI SPK 547	Cut	921.70 FS	*921.70 FS
3	1		*HUB CAP WITH CHROME EDGE	Not Necessary	28.95 FS	*- FS
4	1		*RR BUMPER RH SIDE GUIDE	Not Necessary	61.35 FS	*- FS
5	1		*LEFT PROTECTOR	Not Necessary	11.20 FS	*- FS
6	1		*RIGHT PROTEC	Not Necessary	11.20 FS	*- FS
7	1		*REAR BUMPER PANEL PRIMED (LINES PDC)	Repair	1,045.45 FS	*- FS
					Total Parts (S\$)	2,229.85 1,001.70

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	150.00	150.00
2	REPLACE REAR BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIR ON DAMAGE AREA	New	2,125.00	1,700.00
3	SPRAY PAINTING REAR BUMPER AND RIGHT REAR SIDE FENDER	New	1,923.00	1,730.00
4	TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION	New	531.00	531.00
5	TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING RIGHT REAR	New	94.00	94.00
Gross Labour Cost (\$\$)			4,823.00	4,205.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >