

22/03/2003

ASS. REC. BY:

REF

es/MSG19018912/Ggd3⁵²

Special Instruction:

Summary: GA

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSG

Date/Time: 24/10/2019 @ 4:06pm

Estimated Cost:

Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ 8242L

Insured:

GX2755X

at Workshop in/s

Truns Brokars

Tel:

9127 7928

of

S Ubi close

Policy No:

28965682mkc

Claim No:

609423

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 19/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4:44pm @ 24/10/19

Person Contacted:

Eva

Vehicle IN/OUT

Date/Time	Action/Instruction	Johny
	SLZ 8242L - X	✓
	GX2755X - X	
29/10/19 @ 11:56am	revised to Chhia Nyuk Pui via Maiman	
12/1/20 @ 9:09am	Catherine informed that the TP convert to claim 00.	
12/1/20	Submit Preli-report.	

MSA REC BY:

AR

REF: MSLG

ASSIGNMENT

From:

Date:

25/10/2019

Veh No:

SLZ8242L

Yr Regn:

21 May 2018

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

SLZ8242L

Make:

Mazda 3

C.C

1496

at Workshop m/s

TransEurocars

Colour:

Silver

A/C:

Insured / Std / NI / NA

of

Subi close

Sp. Reading

23460

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

IM6BN 22A8J 0200539

Policy No:

C/No:

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

11am (waiting)

Modi:

Nil / S/Rim / STD / Rim or

(Policy Condition)

Tyre Size:

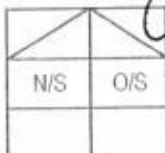
F:

205/60 R16

R:

11

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR. Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

4

days

Res.: Yes or No

D.O.A.

D.O.I.

25-10-19

Lum Sum:

%

3 Val.: Yes or No

Survey held at

w/s

11AM

CA / REV / REP. / 24 HRS (up)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

w/s

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

13/12/2019 @ 11.33am Chhita Nyuk put informed report, can submit to her by email since Meriam already closed case by her.

RECEIVED 13 DEC 2019

Date/Time, File Pass to?



Prel. Report

Days Of Repair:

4

1) 13/12 train

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Weekend (\$)

Survey Fee:

200

Transportation:

S + PS, SI

Photos

Others

TOTAL

Report Format:

MER-TP

Lump Sum / L&L (\$)

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 24 October 2019 4:06 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 4638_191022125825_001.pdf

Importance: High

ARRANGE FOR SURVEY / YOUR REF: GX2755H / OUR REF: SLZ8242L

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle. Survey appt confirmed 25/10/19 at 11am. Owner waiting.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]

Sent: Tuesday, 22 October, 2019 12:36 PM

To: Claims <claims@sg.msig-asia.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>;
vion.lim@eurokars.com.sg

Subject: ARRANGE FOR SURVEY / YOUR REF: GX2755H / OUR REF: SLZ8242L

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear MSIG Claims,

Kindly arrange the survey on 25 Oct @ 11AM.

Please confirm.

Thank You,

**Ronald Yap
Insurance Claims**

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 H: 9127 7928

ronald.yap@eurokars.com.sg

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>

Sent: 22 October 2019 12:58

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Attached Image

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shiau Chan (LKKAUTO)

From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Thursday, 13 February 2020 11:33 AM
To: Shiau Chan (LKKAUTO)
Subject: RE: TP VEHICLE SLZ 8242L / OI VEHICLE GX 2755X / DOA: 19/10/2019 (YOUR REF: 609423)

Dear Shiau Chan

You may wish to attach to me via email so that I can pick up file to pay asap

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on @MSIG_SG

A member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 13 February 2020 10:59 AM
To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: TP VEHICLE SLZ 8242L / OI VEHICLE GX 2755X / DOA: 19/10/2019 (YOUR REF: 609423)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

Kindly send back the adjusted report to us via Merimen System as we need submit our report and bill to your good office.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shiau Chan (LKKAuto)

From: catherinechua@eurokars.com.sg
Sent: Thursday, 13 February 2020 9:09 AM
To: Shiau Chan (LKKAuto)
Cc: jess.francis@eurokars.com.sg; vion.lim@eurokars.com.sg;
jessicahs@eurokars.com.sg; jobithomas@eurokars.com.sg;
ronald.yap@eurokars.com.sg; eva.kok@eurokars.com.sg
Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES FOR FINALISE

Dear Shiau Chan

Sorry about the delay in replying.

Please refer to the remarks* against the car detailed in your appended email.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sg

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: 11 February 2020 2:45 PM
To: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>; Catherine Chua <catherinechua@eurokars.com.sg>;
Vion Lim <vion.lim@eurokars.com.sg>; Jessica Harry Shastri <jessicahs@eurokars.com.sg>; Jobi Thomas
<jobithomas@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: KINDLY ADVISE THE STATUS OF VEHICLES FOR FINALISE

Dear Sir/Madam,

Kindly advise the status of below vehicles:

- | | | |
|------------------------|-----------------|---|
| 1. SLZ 8242L (MSIG-TP) | DOA: 19/10/2019 | *Reverted to Own Damage Claims and repaired |
| 2. SMA 4282S (UOI-TP) | DOA: 16/12/2019 | *Car is still not repaired yet |

If done of repair, kindly send us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 29 Oct 2019

Preliminary Advice

Insured Vehicle No	: GX2755H	Accident Date	: 19/10/2019
TP Vehicle No	: SLZ8242L	Assignment Date	: 24/10/2019
Make	: MAZDA 3	Est. Duration of Repair	: 4.00
Date of Inspection	: 25/10/2019		
Inspection At	: TRANS EUOKARS PTE LTD (UBI) 5 UBI CLOSE SINGAPORE 408605		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,062.90
Revised Amount	:S\$	7,338.40
Check Items (Estimated)	:S\$	1,043.60
Total	:S\$	8,382.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/10/2019 11:41
Date Of Accident	19/10/2019 06:25
Exact Location Of Accident	TAMPINES BLK 872C
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ8242L
Insured/Policyholder	
Name Of Registered Owner	MR LIANG WAI HOONG
NRIC No	S7272395C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97973519
Alternative Phone No	OFFICE-97973519

Vehicle Particulars

Manufacturer	MAZDA
Model	3-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	MR LIANG WAI HOONG
NRIC No	S7272395C
Date Of Birth	30/12/1972
Occupation	INDOOR
Date Of Driving Pass	23/11/1996
Driving Experience	22 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97973519
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	890A TAMPINES AVENUE 1 #06-301
Postcode	521890
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACHED

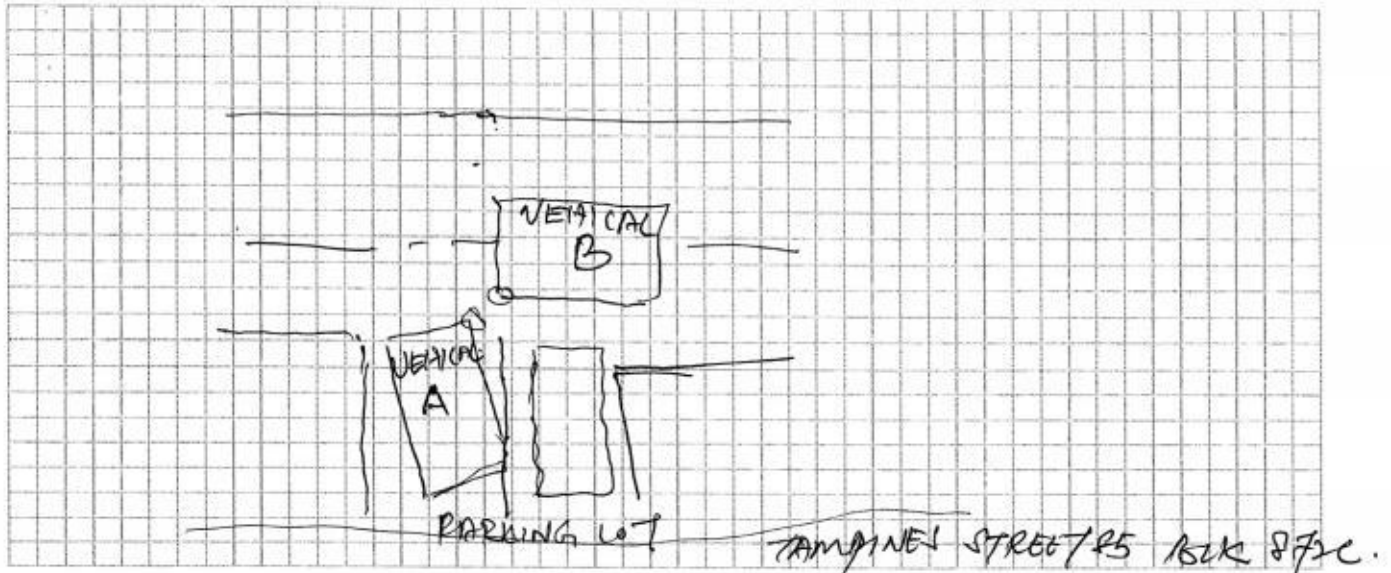
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GX2755H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	LOH CHIN LONG
NRIC/Passport Number	S1413711D
Contact Number	91169335
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE NO: SL28242L

ACCIDENT DATE: 19 OCT 2019.

CONTACT NUMBER: 97973519

ACCIDENT TIME: ~ 0625

EMAIL: wailing@yahoo.com.sg.

LOCATION: TAMPINES BLK 872C, STREET 75

PRIOR
~~WHILE~~ MOVING OUT VEHICAL 'A' FROM PARKING LOT. CHECK AND
FOUND VEHICAL 'B' WAS ON STATIONARY WITH HAZARD LIGHT ON.
PROCEED TO MOVING ~~CAR~~ VEHICAL 'A' OUT AND VEHICAL 'B' FOUND
MOVING FORWARD AND BOTH CAR HIT.

VEHICAL 'A' RH FWD BUMPER DENT AND PNL DETACHED
VEHICAL 'B' LH FWD BUMPER DENT.

NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIMS UNDER YOUR OWN POLICY.

PLEASE CHECK YOUR POLICY FOR MORE INFORMATION

PLEASE STATE: () CLAIM OWN POLICY ☒ CLAIM THIRD PARTY () REPORTING ONLY

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 19 OCT 2019
1140.

Driver's Signature

(If driver is not the policyholder)
Date & Time: 19 OCT 2019
1140

Reporting Centre Personnel's Signature

Name: LIA
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 19 Oct 2019
1740

Driver's Signature

(If driver is not the policyholder)

Date & Time: 19 Oct 2019
1140

Reporting Centre Personnel's Signature

Name:
ARIC/FIN No.:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Owner ID Type:	Singapore NRIC
Owner ID:	395C
Vehicle No.:	SLZ8242L
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Oct 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 SEDAN 1.5 AT LED EU6
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	P520491989
Chassis No.:	JM6BN22A8J0200539
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$18,004.00
Original Registration Date:	21 May 2018
First Registration Date:	21 May 2018
Transfer Count:	0
Actual ARF Paid:	\$18,004.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 May 2028
PARF Rebate Amount:	\$13,503.00
COE Expiry Date:	20 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$33,330.00
Total Rebate Amount:	\$46,833.00

The information contained herein is correct as at 28 Oct 2019

OK



TRANS EUROKARS PTE LTD



ESTIMATE COST OF REPAIRS

MSIG INSURANCE SINGAPORE P/L 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Liang Wai Hoong ADDRESS : 890a Tampines Avenue 1 #06-301 Singapore 521890 TEL : 97973519		WIP : 11787 EXCESS : DATE: 21-Oct-19	
VEH NO :	SLZ8242L	DATE IN :		CONTACT PERSON :	Ronald 63957875
CHASSIS NO :	JM6BN22A8J0200539	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA3	DATE REG.:	21-May-18	POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY			REVISED	PRICES
1	FRONT BUMPER / Re.	1	MB63B-50-031BBB		\$ 866.80
2	RETAINER RHS / Re Re	1	MB63B-50-0T1B		\$ 15.50
3	TOWING COVER X NN	1	MB63B-50-A11 BB		\$ 14.70
4	GARNISH RHS, FOGLAMP ?	1	MB63C-50-C12		\$ 71.10
5	COVER RHS, FOGLAMP ?	1	MB63C-50-C11A		\$ 22.40
6	FRONT REINFORCEMENT ?	1	MB61K-50-070A		\$ 502.80
7	STIFF'A', FRONT BUMPER 2 ?	1	MBHN1-50-0S0B		\$ 87.90
8	FASTENER, FRONT BUMPER /	2	MB45A-56-146A		\$ 6.00
9	CLIP, FRONT BUMPER /	12	MC274-50-133		\$ 44.40
10	GROMMET, FRONT BUMPER /	2	MGHP9-50-0Z5		\$ 5.80
11	SEAL RUBBER, FRONT BUMPER /	2	MB63B-50-2G2		\$ 4.80
12	CHROME RHS ?	1	MB63B-50-7J1A		\$ 191.70
13	PROTECTOR RHS, CHROME ?	1	MB63E-50-B41B		\$ 20.50
14	FRONT FENDER RHS Repair X	1	MB45A-52-111B		\$ 350.60
15	STAY RHS, FENDER	1	MB4ZA-52-1R0A		\$ 37.40
16	MUDGUARD RHS X	1	MB45A-56-130H		\$ 101.90
17	FASTENER, MUDGUARD X NN	15	MB45A-56-146A		\$ 45.00
18	HEADLAMP RHS / Cut	1	MBAAR-51-031H		\$ 3,778.60
19	CORD SHORT, HEADLAMP X NN	1	MBAAR-51-0K6		\$ 123.10
20	CLIP, HEADLAMP /	2	MDR61-50-133		\$ 13.00
21	RIVET, HEADLAMP /	1	MB092-51-833		\$ 3.50
22	LAMP RHS, SIDE TURN X	1	MB63C-51-350A		\$ 147.00
23	FOGLAMP RHS X NN	1	MB63B-51-680		\$ 663.10
24	BRACKET RHS, FOGLAMP X	1	MB63B-51-684		\$ 15.50
25	WASHER TANK ?	1	MGHR1-67-481		\$ 109.80
TOTAL PARTS					\$ 7,242.90
TOTAL PARTS COST					\$ 7,242.90

Labour Description				
1		TO REPLACE FRONT BUMPER, FRONT REINFORCEMENT AND FRONT FENDER RH. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	1.5 990	\$ 1,980.00
2	MZ-SP-SFRT01	TO RESPRAY FRONT BUMPER, FRONT REINFORCEMENT AND FRONT FENDER RH.	1260	\$ 1,890.00
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	NM X	\$ 250.00
4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ 250.00
5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ 350.00
6		TO SUPPLY BODY COATING.	NM NETT	TBA X
7	MZ-BR-SUNDRI	SUNDRIES.	net 20. NETT	\$ 100.00
TOTAL LABOUR			\$ -	\$ 4,820.00
TOTAL PARTS			\$ -	\$ 7,242.90
TOTAL			\$ -	\$ 12,062.90
LESS EXCESS			\$ -	\$ -
TOTAL AFTER EXCESS			\$ -	
GST 7%			\$ -	\$ -
GRAND TOTAL			\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

Authorised Signature

29/10/19 4 Days before part photos.
Gino Qiang - 8288 0282
25/10/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Shiau Chan (LKKAUTO)

From: catherinechua@eurokars.com.sg
Sent: Wednesday, 6 November 2019 11:48 AM
To: Shiau Chan (LKKAUTO)
Cc: jess.francis@eurokars.com.sg; eva.kok@eurokars.com.sg
Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES AND FINALISE

Dear Shiau Chan

Please refer to the remarks added to your list.

Thanks n Regards



Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sg

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: 06 November 2019 11:30 AM
To: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Catherine Chua <catherinechua@eurokars.com.sg>
Subject: KINDLY ADVISE THE STATUS OF VEHICLES AND FINALISE

Dear Sir/Madam,

Kindly advise the status of below vehicles:

1. SGE 2606E (ECICS-TP)	DOA: 30/09/2019	Not repaired yet as liability is unclear
2. SMG 5276Y (NTUC-TP)	DOA: 06/10/2019	Not repaired yet
3. SLU 1056E (FIRST-TP)	DOA: 18/10/2019	Will finalise soon
4. SLZ 8242L (MSIG-TP)	DOA: 19/10/2019	Not repaired yet

If done of repair, kindly send us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Oct 2019		24 Oct 2019 17:20 Edit Adj Rpt	S\$7,338.40 Edit Estimates	S\$7,338.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KIAN HUAT NEWSPAPER AGENCY, Co. Reg. No.: 37248400W			
Main Claimant:	LIANG WAI HOONG, ID: S7272395C			
Vehicle Reg. No.:	SLZ8242L	Date of Loss:	19/10/2019 06:00 - :59 [16 Months and 28 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 609423	Policy/Cover Note No.:	28965682MKC (Comprehensive) Coverage: 31/05/2019 - 30/05/2020	
Vehicle Reg. No. (Insured):	GX2755H	Policy No. (Claimant):		
		Excess:	S\$600.00	
Repairer:	Trans Eurokars Pte Ltd (Ubi) 5 Ubi Close, 408605 Ubi - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 23/11/2019]			
Driver/Custodian (Insured):	LOH CHIN LONG (59 / Male) , NRIC: S1413711D, Tel: +6591169335 Email:			
Adj Asg. Remarks:	on WP. Survey appt 25/10/19, 11am. Owner waiting. Manual assigned to LKK via email on 24/10/19. Liab: 50/50. Contact: Ronald Yap @ 6395 8899 / 9127 7928.			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLZ8242L (609423)**
[GX2755H]
TP
LIANG WAI HOONG
Oct 19 2019 6:00AM
[KIAN HUAT NEWSPAPER AGENCY]
Trans Eurokars Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

[View](#) [View in Browser](#) ▼

Video			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	03/12/19 11:41	Video - Accident(TP)	Load AVI	
Assessment Reports			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/10/19 11:56	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/10/19 09:21	General View	Load JPG	✓
2	29/10/19 09:21	General View	Load JPG	✓
3	29/10/19 09:21	General View	Load JPG	✓
4	29/10/19 09:21	General View	Load JPG	✓
5	29/10/19 09:21	General View	Load JPG	✓
6	29/10/19 09:21	General View	Load JPG	✓
7	29/10/19 09:21	General View	Load JPG	✓
8	29/10/19 09:21	General View	Load JPG	✓
9	29/10/19 09:21	General View	Load JPG	✓
10	29/10/19 09:21	General View	Load JPG	✓
11	29/10/19 09:21	General View	Load JPG	✓
12	29/10/19 09:21	General View	Load JPG	✓
13	29/10/19 09:21	General View	Load JPG	✓
14	29/10/19 09:21	General View	Load JPG	✓
15	29/10/19 09:21	General View	Load JPG	✓
16	29/10/19 09:21	General View	Load JPG	✓
17	29/10/19 09:21	General View	Load JPG	✓
18	29/10/19 09:21	General View	Load JPG	✓
19	29/10/19 09:21	General View	Load JPG	✓
20	29/10/19 09:22	Chassis Number	Load JPG	✓
21	29/10/19 09:22	Odometer Reading	Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/10/19 15:39	TPD SLZ8242L GIA REPORT From: SC - Reg. No: GX2755H, Claimant: KIAN HUAT NEWSPAPER AGENCY	Load PDF	
2	24/10/19 15:40	TPD SLZ8242L - PRI	Load PDF	
3	24/10/19 15:49	Email TP	Load HTM	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	24/10/19 17:09	Survey Request - Manual Assigned	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19018912/GQD3S2
Date: 13/02/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28965682MKC
Claimant Vehicle No: SLZ8242L Insured Vehicle No: GX2755H
Date of Loss: 19/10/2019 Nature of Claim: TP Claim No: 609423

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ8242L
Make & Model: MAZDA 3, 1.5 SEDAN EU6 (A) Engine No: P520491989
Reg. Date: 21/05/2018 (Man. Year: 2017) Chassis No: JM6BN22A8J0200539
Colour: Silver Odometer: 23460 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,342.90	4,758.40	2,584.50	35.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,720.00	2,580.00	2,140.00	45.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,062.90	7,338.40	4,724.50	39.17
+ GST 7.00/7.00% (S\$)	844.40	513.69	330.71	39.17
Nett Amount (S\$)	12,907.30	7,852.09	5,055.21	39.17

INSPECTION

Date of Assignment: 24/10/2019
Date Inspected: 25/10/2019 Inspected At: Trans Eurokars Pte Ltd (Ubi)
5 Ubi Close
Singapore 408605
Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

2/13/2020

Adjuster Report

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$1,043.60 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 13 Feb 2020)
Parts: 143	MAZDA 3 1.5 SEDAN EU6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLZ8242L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	866.80 F	*866.80 F
2	1		*RETAINER RHS	Deformed	15.50 F	*15.50 F
3	1		*TOWING COVER	Not Necessary	14.70 F	*- F
4	1		*GARNISH RHS, FOGLAMP	*Check	71.10 F	*- F
5	1		*COVER RHS, FOGLAMP	*Check	22.40 F	*- F
6	1		*FRONT REINFORCEMENT	*Check	502.80 F	*- F
7	1		*STIFFA, FRONT BUMPER	*Check	87.90 F	*- F
8	2		*FASTENER, FRONT BUMPER	Necessary	6.00 F	*6.00 F
9	12		*CLIP, FRONT BUMPER	Necessary	44.40 F	*44.40 F
10	2		*GROMMET, FRONT BUMPER	Necessary	5.80 F	*5.80 F
11	2		*SEAL RUBBER, FRONT BUMPER	Necessary	4.80 F	*4.80 F
12	1		*CHROME RHS	*Check	191.70 F	*- F
13	1		*PROTECTOR RHS, CHROME	*Check	20.50 F	*- F
14	1		*FRONT FENDER RHS	Repair	350.60 F	*- F
15	1		*STAY RHS, FENDER	*Check	37.40 F	*- F
16	1		*MUDGUARD RHS	Not Necessary	101.90 F	*- F
17	15		*FASTENER, MUDGUARD	Not Necessary	45.00 F	*- F
18	1		*HEADLAMP RHS	Cut	3,778.60 F	*3,778.60 F
19	1		*CORD SHORT, HEADLAMP	Not Necessary	123.10 F	*- F
20	2		*CLIP, HEADLAMP	Necessary	13.00 F	*13.00 F
21	1		*RIVET, HEADLAMP	Necessary	3.50 F	*3.50 F
22	1		*LAMP RHS, SIDE TURN	Not Necessary	147.00 F	*- F
23	1		*FOGLAMP RHS	Not Necessary	663.10 F	*- F
24	1		*BRACKET RHS, FOGLAMP	Not Necessary	15.50 F	*- F
25	1		*WASHER TANK	*Check	109.80 F	*- F
26	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **7,342.90** **4,758.40**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE FRONT BUMPER, FRONT REINFORCEMENT AND FRONT FENDER RH. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	New	1,980.00	990.00
2	TO RESPRAY FRONT BUMPER, FRONT REINFORCEMENT AND FRONT FENDER RH.	New	1,890.00	1,260.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.	New	250.00	0.00
4	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	New	250.00	150.00
5	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	New	350.00	180.00
6	TO SUPPLY BODY COATING. (NPA)	New	0.00	0.00
Gross Labour Cost (S\$)			4,720.00	2,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >