

INS. CASE OWNER:

CC 4/1111901

8888, R1

LKK:
IDAC

ASSIGNMENT

Surveyor:

Rajni.

DOI:

6/11/19

Date / Time:

23/10/19

Registered in Merimen:

24/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 1A14G

Claim No.:

Name of Insured:

LTPU

Policy No.:

MID 00015

Insured Tel No.:

HP:

Make / Model:

Mazda

Excess Sec II :\$

D.O.A.:

19/10/16

Place of Accident:

BAS WYNN RN

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

RUEK WER 481W 42/10/17

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability:

Final ? Yes / No

PC 39704

INSRS:
WSP:
Tel:
Liability:
RMKS:

Boxfresh

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Rajni.

Repair Cost:

\$5

600.00

(2 days)

Reduction:

\$280

% 53

Email

Call

FINAL SETTLEMENT

Date/Time:

17/11/2020

Confirm with:

Thomas

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

19

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

321.00

(days)

Loss of Rental (LOR):

\$5

-

(days)

Loss of Use (LOU):

\$5

250.00

(\$250 x 2 days)

Loss of Income (LOI):

\$5

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

7.95

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost:

\$5

-

Total:

\$5

578.45

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

578.45

Name 1:

Boxfresh

Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

COPY SENT
30/11/2020

X GIA



Boxfresh Pte Ltd

7030 Ang Mo Kio Ave 5 #06-49

Northstar @AMK Singapore 569880

Tel : 64585441 Fax : 64553470

Vehicle No : PC3579Y

Accident date : 19/10/19

Model No : Man (A69-6.9 D A)

Registered owner : Singapore Ducktours Pte Ltd

Date of Estimates : 8/11/19

Labour Charges

Total Charges.

1. Spray painting on affected parts and Putty sand and make good surface ~~SS\$680~~ 300
2. To repair adjust and refit front bumper ~~SS\$600~~ 300

Rasul
Hp 90010068
2 days
P/P
06/11/19 @ 1110
Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

600
2 days
P/P

BOXFRESH PTE LTD

WORKSHOP: 154 GUL CIRCLE SINGAPORE 629611

OFFICE: 7030 ANG MO KIO AVE 5 #06-49 NORTHSTAR SINGAPORE 569880

T: +65 64585441 • F: +65 64553470 • E: business@boxfresh.com.sg • W: www.boxfresh.com.sg

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 23 October 2019 1:52 PM
To: thomas@boxfresh.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: kmeu@boxfresh.com.sg; 'Dave Ng'; Pooi Chin Han Daniel
Subject: RE: Notification of Accident
Attachments: PC3579Y DOA 191019 TPOWS MSFCI.PDF; Notification of accidents.docx

3.36pm @ 23/10/2019
Box fresh w/esp:
154 Guil Crescent
YNI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC3579Y and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: thomas@boxfresh.com.sg [mailto:thomas@boxfresh.com.sg]
Sent: 23 October, 2019 1:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: kmeu@boxfresh.com.sg; 'Dave Ng' <dave@ducktours.com.sg>
Subject: RE: Notification of Accident

Mr Wee

Thanks for acknowledgement and proposal.

We will accept LKK auto as the motor surveyors.

However, as the vehicle is still not at our workshop, we will keep you posted once we have a definitive date Available for the damage assessment.

Thanks and regards

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, October 23, 2019 9:57 AM
To: thomas@boxfresh.com.sg

Print Received Message

This mail is associated with :

***PC3579Y (MCT19100460)**
[SHA1914G]

TP

SINGAPORE DUCKTOURS PTE LTD

Oct 19 2019 5:00PM

[COMFORT TRANSPORTATION PTE LTD]

Boxfresh Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 18/12/2019 09:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$578.45) - PC3579Y - Claim Handler: Pooi Chin Han Daniel

Approved:578.45:Try to offer \$250/- for LOU



Boxfresh Pte Ltd

7030 Ang Mo Kio Ave 5 #06-49

Northstar @AMK Singapore 569880

Unit Tel : 64585441 Fax : 64553470

GST Registration No : 200701408 E

Singapore Ducktours Pte Ltd

82 Amoy Street #03-00

Singapore 069901

Vehicle No : PC3579Y

Model No : Man (A69-6.9 D (A))

Invoice No : TH/18/11/007

Invoice date : 8/11/19

Accident date : 19/10/19

Labour Charges

Total Charges.

- | | |
|--|--------|
| 1. Spray painting on affected parts and Putty sand and make good surface | S\$600 |
| GST | S\$42 |

Signature / Company Chop if applicable

BOXFRESH PTE LTD

WORKSHOP: 154 GUL CIRCLE SINGAPORE 629611

OFFICE: 7030 ANG MO KIO AVE 5 #06-49 NORTHSTAR SINGAPORE 569880

T: +65 64585441 • F: +65 64553470 • E: business@boxfresh.com.sg • W: www.boxfresh.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Nov 2019 Edit Reg		23 Oct 2019 00:00 Edit Adj Rpt	\$5600.00 Edit Estimates	\$5600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	SINGAPORE DUCKTOURS PTE LTD , Co. Reg. No.: 200105678G								
Vehicle Reg. No.:	PC3579Y	Date of Loss:	19/10/2019 17:00 - :59 [52 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100460	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA1914G	Policy No. (Claimant):	D-19093836MFBP/34						
		Excess:							
Repairer:	Boxfresh Pte Ltd () 7030 ANG MO KIO AVENUE 5 #06-49 NORTHSTAR @ AMK, 569880 Ang Mo Kio - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (18/12/2019): Alert - Adj Mandate Approved (\$5578.45) - PC3579Y - Claim Handler: Pool Chin Han... - III_SG (19/11/2019): Alert - Adj Mandate Approved (\$50.00) - PC3579Y - Claim Handler: Pool Chin Han D... - III_SG (19/11/2019): Alert - Adj Mandate Maintained - PC3579Y - Claim Handler: Pool Chin Han Daniel									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC3579Y (MCT19100460)
[SHA1914G]
TP
SINGAPORE DUCKTOURS PTE LTD
Oct 19 2019 5:00PM
[COMFORT TRANSPORTATION PTE LTD]
Boxfresh Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#)

Video				1 per page v	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	14/11/19 11:49	Video - Accident IV		Load MP4	
2	19/11/19 17:14	Video - Accident TP		Load MP4	

Photos/Images				3 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/11/19 10:06	General View		Load JPG	☒
2	20/11/19 10:06	General View		Load JPG	☒
3	20/11/19 10:06	General View		Load JPG	☒
4	20/11/19 10:06	General View		Load JPG	☒
5	20/11/19 10:06	General View		Load JPG	☒
6	20/11/19 10:06	General View		Load JPG	☒
7	20/11/19 10:06	General View		Load JPG	☒
8	20/11/19 10:06	General View		Load JPG	☒
9	20/11/19 10:06	General View		Load JPG	☒
10	20/11/19 10:06	General View		Load JPG	☒
11	20/11/19 10:06	General View		Load JPG	☒
12	20/11/19 10:06	General View		Load JPG	☒
13	20/11/19 10:06	General View		Load JPG	☒
14	20/11/19 10:06	General View		Load JPG	☒
15	20/11/19 10:06	General View		Load JPG	☒
16	20/11/19 10:06	General View		Load JPG	☒
17	20/11/19 10:07	Reinspection Photo		Load JPG	☒
18	20/11/19 10:07	Reinspection Photo		Load JPG	☒

Documentation				1 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/19 15:00	EMAIL FROM III DD 23102019		Load PDF	
2	29/10/19 11:08	TP GIA REPORT		Load PDF	
3	06/12/19 11:28	WORKSHOP INVOICE		Load PDF	
4	06/12/19 11:28	LTA SEARCH		Load PDF	
5	31/01/20 11:49	AUTHORISATION TO ACT FORM		Load PDF	
6	31/01/20 11:49	DISCHARGE VOUCHER		Load PDF	
7	31/01/20 11:49	GIROFORM		Load PDF	
8	31/01/20 11:49	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	25/10/19 08:38	Singapore Accident Statement		Load PDF	
2	19/11/19 10:34	Singapore Accident Statement TP PC3579Y		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19018888/R1GS3Q2

Date: 31/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant
Vehicle No : PC3579Y **Insured Vehicle No :** SHA1914G
Date of Loss: 19/10/2019 **Nature of Claim:** TP **Claim No:** MCT19100460

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC3579Y
 Make & Model: MAN A69, 6.9 D (A) Engine No: 21436595403668
 Reg. Date: 26/05/2015 (Man. Year: 2013) Chassis No: WMAA69ZZ4EC019099
 Colour: Maroon Odometer: 140918 km
 Engine Capacity: 6871 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8/8 mm
 Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,280.00	600.00	680.00	53.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,280.00	600.00	680.00	53.13
+ GST 7.00/7.00% (S\$)	89.60	42.00	47.60	53.12
Nett Amount (S\$)	1,369.60	642.00	727.60	53.12
+ Loss of Use (2.0 x S\$250.00/day) (S\$)		500.00		
		(S\$) 1,142.00		
Liabe Amount (50.00%) (S\$)		571.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		578.45		

INSPECTION

Date of Assignment: 23/10/2019
 Date Inspected: 06/11/2019 Inspected At: 154 GUL CIRCLE
 Estimated Period of Repair: 2.0 days Repairer:Boxfresh Pte Ltd

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 06 Dec 2019)

Parts: N/A MAN A69 6.9 D (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PC3579Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING ON AFFECTED PARTS AND PUTTY SAND AND MAKE GOOD SURFACE	New	680.00	300.00
2	TO REPAIR ADJUST AND REFIT FRONT BUMPER	New	600.00	300.00
Gross Labour Cost (S\$)			1,280.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >