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GIA/LTA Search	SS *						
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## ASSIGNMENT

7 80.75	
From: Dille 24/10/2019	
Estimated Cost: •	Type: M.Car J M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD (TP WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: \$10 3949K	Make: PERSCHE CAYENNE GTS as 4806
at Workshop m/s Exquisite Marques	Golour Brown A/G: Insured / Std / NI / NA
of BIK 1010 BKf Meruh lane 3 #01-119	Sp.Reading 95471 T/Radio: Insured / Std / NI / NA
Insured.	Eng/No:
Policy No.	C/No: WP1222929 LA 65 089
Claims No.	Gen. Cond: Good / Fab / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / STRim / STD A/Rim or
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(Policy Condition)	R:
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Lum Sum % 3 Val. Yes or No	Survey held at EXQUISTIC MARQUES
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CA / REV / REP. / 24 HRS (WP) Vehicle: IN / OU	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	•
1 20 10 - 21	
P/P: +3.866 (BBD:+390 97/1)	
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
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## DRAFT QUOTE

AIG ASIA PACIFIC INSURANCE PL 78, SHENTON WAY

> . To impuring beforefuller spray painting . To display damaged partial during returning \* Floris prices are subject to conformation. . Third purry survey is on a "Victorial Projection" has a

+ No Illigal Institution(s) is all maint. is subject to final approach.

24/10/19@1230 Resures before paint



Date 22 Oct 2019

Expiry 5 Nov 2019

Quote Number QU-2019575

Reference SJQ3949K - PORSCHE CAYENNE GTS -WP1ZZZ9PZ9LA65089

Exquisite Marques 200804960Z

**Exquisite Marques Holding** 

Pte. Ltd.

Reg. No. 200804960Z 1010 Bukit Merah Lane 3

#01-119

SINGAPORE 159724 Ph: (65) 6542 1151

Fax: (65) 6543 1161

Description	Quantity	Unit Price	Amount SGD
LABOUR:	1.00	240.00	340.00
To remove and replace molding for door, head bolts, plugs, door trim and wheel cover for rear left hand side.			150
Parts: Molding for Door for Left Hand Side	1.00	240.00	240.00
Parts: Head Bolt A&C	4.00	12.00	48.00
Parts: New /	4.00	12,00	48.00
Parts: Molding for Door for Left Hand Side	1.00	700.00	700.00
Parts: Left Hand Side Trim Col	1.00	80,00	80.00
Parts: Wheel Cover for Rear Left Hand Side de	1.00	1,200.00	1,200.00
Repair and respray both front and rear door and trims and rear left hand side wheel cover.	1.00	1,700.00	1.700.00
"Additional parts may be required during the repair process which will be quoted and billed separately as required"			
		Subtotal	4,256.00
	TOTAL LOCAL SUPP	LY OF GOODS AND SERVICES 7%	297.92
LIGCAUTO Consultants hence notify the Requirer of the following:		TOTAL SGD	4,553.92

#### Terms

Bank Details:

Account Name: Exquisite Marques Holding Pte, Ltd. Account No: 451-306-858-6

Bank Name: United Overseas Bank

Swift Code: UOVBSGSG Bank Code: 7375 Branch Code: 001

PayNow:

UEN Code: 200804960Z Reference: "Invoice Number"

Upon acceptance of this quotation, you are agreeing to full payment of the parts and labour costs as stated. We reserve the right to request for a deposit to be paid up front prior to work commencing. Delivery time of parts ordered can not be guaranteed. Please be advised that this is an estimate only and unforeseeable or additional parts or labour may be required.

### RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3880D (OI) on D.O.A.: 20/10/2019

assignments@likkauto.com. Admin A

Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazardina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Asshweenjeetkaur, Parthban, Theerthan, Subramaniam, Divyashn Cc.

Sent: 10/23/2019 10:21:00 AM

Attachments: T Whattable Video 2015-10-11 at 3.40 to PM kill-

Resend with additional attachment

From: Hor. Vinrul

Sent: Wednesday, October 23, 2019 10:17 AM

To: 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan;

Subramaniam, Divyashni

Subject: RE: algencrypt PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

Please refer to the enclosed request from Exquisite Marques.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know

Kindly assist to assign Kalvin Ang as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Tel: 80012065561 Ext: 1002208 Youtheday and I www.ag.sc

From: elvisfu@em.com.sg [mailto:elvisfu@em.com.sg]

Sent: Wednesday, October 23, 2019 9:08 AM

To: Hor, Yinrul

Cct Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Marlesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan;

Subramaniam, Divyashni

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3080D AND \$303949K ON 20/10/2019

Hi Yinrul,

I would like to schedule an appointment with Kalvin Ang from LKK Auto Consuktans Pte Ltd. Is Thursday 24/10/2019 morning convenience for him to come down to Blk 1010 Bukit Merah Lane 3 #01-119 Singapore 159724 Exquisite Marques Holding Pte Ltd? Please feel free to contact me at 9636 4726. Thanks.

From: Hor, Yinrul

Sent: Wed, 23 Oct 2019 00:49:34 +0000

To: elvisfu@em.com.sg

Ce: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban,

Theerthan, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3080D AND SJQ3949K ON 20/10/2019

#### Without Prejudice

Your Reference

SJQ3949K

Our Reference

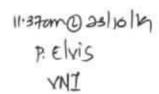
SMC3080D

Dear Sir/Madam.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kist	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd



Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon RanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chuz Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

#### Thanks & Regards,

Hor Yin Rul (Viviane) ANG

FNOL Adjuster i

Singapore FNOL | Claims Operations - Auto

Tel: 8001206558 | Ext. 1002208 Ymryf, Hordfleig com I www.aig.ag

From: Elvis Fu [mailto:elvisfu@em.com.sp] Sent: Tuesday, October 22, 2019 4:33 PM

To: ClaimsDocManagement

Cc: Andrew; Onn; Sarah; Darlene; Lynn Leo

Subject: [EXTERNAL] Accident claims for \$303949K Paul Chan

This message is from an external sender; be cautious with links and attachments.

I am Elvis from Exquisite Marques Holding Pte Ltd, my customer; Chan Koon Yiu Paul , Porsche Cavenne GTS, SIQ3949K, contacted me yesterday regarding an accident he suffered at Dunearn Rd underpass heading towards city. I have attached the accident report for your reference.

My customer will be a making a 3rd Party claim against:

Vehicle Registration Number SMC3080D Vehicle Make/Model/Colour AUDI / Q2 1.6 TFSt S TRONIC Vehicle Category PRIVATE CAR Name of Driver MUHAMMAD RAFIQ Contact Number 91290334

Hest Regards. Elois Fa



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3

#01-119, Singapore 159724

Tel (65) 6542 1151

Fax (65) 6543 1161

Website: www.exquisitemarques.com.se

Facebook: www.facebook.com/esquisitemarnuesse

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any vivus or other



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Our Ref: CC4/AIG19018887/R1eb3

29 October, 2019

DURRANI MUHAMMAD RAFIQ 15 LEEDON HEIGHTS #01-53 SINGAPORE 266225

Dear Sirs,

## ACCIDENT INVOLVING SMC 3080D AND SJQ 3949K ON 20/10/2019 ALONG /AT DUNEARN RD UNDERPASS HEADING TOWARDS CITY

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

t. w/3.

Asher Sng Claims

Tel: 6841 6051 Fax: 6741 4108

Email: AsherSng@lkkauto.com

c.c. Claims Manager AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG19018887/R1eb3

Date: 06 November 2019

By Registered Mail (1st Reminder)

DURRANI MUHAMMAD RAFIQ

15 LEEDON HEIGHTS #01-53 SINGAPORE 266225

Dear Sir/Madam,

## ACCIDENT INVOLVING SMC 3080D AND SJQ 3949K ON 20/10/2019 ALONG/AT DUNEARN RD UNDERPASS HEADING TOWARDS CITY

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on 29 October 2019.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 22 November 2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng Claims

Tel: 6841 6051 Fax: 6741 4108

Email: AsherSng@lkkauto.com

e.e. Claims Manager AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Monday, 25 November 2019 4:02 PM

To:

Lynn Leo

Cc:

Andrew; Onn; Darlene; Elvis Fu

Subject:

RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.:

20/10/2019 CC4/AIG19018887/R1eb3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



From: Lynn Leo <lynnleo@em.com.sg>

Sent: Monday, 25 November 2019 3:44 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Thanks Asher for the updates.

Could you please expedite this case for us? My client is not happy with the delay that your insured has caused. This is just filing an accident report and it has dragged for more than a month that we cannot even proceed with any repair job.

Thanks for your help.

Best Regards,

## Lynn Leo



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3 #01-119, Singapore 159724

Tel:

(65) 6542 1151 (65) 6543 1161

Fax: (65)

Website: www.exquisitemarques.com.sg

Facebook: www.facebook.com/exquisitemarquessg

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Monday, November 25, 2019 3:33 PM

To: Lynn Leo <lynnleo@em.com.sg>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Lynn,

We refer to the email below.

Our insured file the report however we are not able to view due to the wrongly filing.

We are still pending our insured to redo the filing again.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

8ik 51, Paya Ubi industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Lynn Leo <lynnleo@em.com.sg>
Sent: Monday, 25 November 2019 3:26 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Hi Asher,

Can I please have an update on this case? It's been almost 2 weeks since the technical issue you mentioned.

Best Regards,

## Lynn Leo



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3 #01-119, Singapore 159724

Tel: (65) 6542 1151 Fax: (65) 6543 1161

Website: www.exquisitemarques.com.sg

Facebook: www.facebook.com/exquisitemarquessg

From: Lynn Leo

Sent: Tuesday, November 12, 2019 12:49 PM To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Hi Asher,

Thanks for the updates.

I'm sure there must be other ways to receive the report on your end. Meantime we will wait for your reply. Apologies on the chase on our end as customer's growing impatient with the wait since surveyor has already given the green light to proceed with the repairs weeks ago.

Hope you understand where we are coming from and many thanks for your assistance.

Best Regards,

## Lynn Leo



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3 #01-119, Singapore 159724

Tel: (65) 6542 1151 Fax: (65) 6543 1161

Website: www.exquisitemarques.com.sg

Facebook: <a href="www.facebook.com/exquisitemarquessg">www.facebook.com/exquisitemarquessg</a> From: Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>

Sent: Tuesday, November 12, 2019 12:40 PM

To: Lynn Leo <iynnleo@em.com.sg>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Lynn,

We refer to the email below.

We have check with our insured and he have file the report, however due to some technical problem our principal did not recvieved.

Still checking the problem with our principal and revert to you in due course.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@likkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Lynn Leo < <a href="mailto:lynnleo@em.com.sg">lynnleo@em.com.sg</a>>

Sent: Tuesday, 12 November 2019 12:33 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Elvis Fu

<elvisfu@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Hi Asher,

Thanks for the email reply. Understand that your insured has yet to report, however, this case has dragged for an entire month. My client is growing impatient with the wait as he has to use the car for daily use. Could you please assist to expedite this case?

This is after all an accident case. Isn't it only right that your insured have to report the accident?

Is there anything that we need to do/can do on our end to assist on this case?

Best Regards,

## Lynn Leo



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3 #01-119, Singapore 159724

Tel: (65) 6542 1151 Fax: (65) 6543 1161

Website: www.exquisitemarques.com.sg

Facebook: www.facebook.com/exquisitemarquessg

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, November 12, 2019 10:22 AM

To: Elvis Fu <elvisfu@em.com.sg>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Lynn Leo

<lynnleo@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir.

We refer to the email below.

Our insured yet to report, we are still follow up the matter with our principal.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauta.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Elvis Fu <elvisfu@em.com.sg>

Sent: Tuesday, 12 November 2019 9:49 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Lynn Leo

<lynnleo@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Hi Asher,

Sorry for pestering you regarding this, may I check with you whether the insurer has make the accident report on this case? Thanks.

From: Elvis Fu

Sent: Thursday, 7 November 2019 4:08 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Lynn Leo

<lynnleo@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Thanks Asher.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Wednesday, 6 November 2019 10:25 AM

To: Elvis Fu <elvisfu@em.com.sg>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Lynn Leo

<lynnleo@em.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

#### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We are still pending our insured report from our principal.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauta.com</u> | tax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Elvis Fu <<u>elvisfu@em.com.sg</u>>
Sent: Tuesday, 5 November 2019 8:43 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>; Darlene <darlene@autoinc.com.sg>; Lynn Leo

<lynnleo@em.com.sg>

Subject: PRE-REPAIR INSPECTION REQUEST - SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

CC4/AIG19018887/R1eb3

Hi Asher,

I am Elvis from Exquisite Marques, we spoke on the phone about 1-2 weeks ago. May I check with you whether the insurer has make the accident report on this case? Thanks.

Best Regards,

Elvis Fu



Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3

#01-119, Singapore 159724

Tel:

(65) 6542 1151 (65) 6543 1161

Fax: (

Website: www.exquisitemarques.com.sg

Facebook: www.facebook.com/exquisitemarquessg

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To

: AIG Asia Pacific Insurance Pte. Ltd.

Attn

: Loh, Chee-Heng

Your Ref

: 9158313029SG

Our Ref

: CC4/AIG19018887/R1EB3

Date

: 14 Dec 2019

"WITHOUT PREJUDICE"

#### ACCIDENT INVOLVING SMC3080D & SJQ3949K ON 20/10/2019

Refer to the above accident.

The accident occurred when insured changed lane and hit third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have successfully I not successfully carried out TP Express Settlement between your insured (vehicle no. SMC3080D) and third party claimant (vehicle no. SJQ3949K).

Summary of offer made to workshop Exquisite Marques Pte Ltd is as follows:

Claimed

Revised

Cost of Repairs (w/GST)

\$ 4.553.92 S

4.136.62

Loss of Use (7days x \$180) \$ 1,260.00 \$

720.00 (6days x \$120)

Amount of claim at Liability 100%

S 4,856.62

Our surveyor recommened 3days repair. (3days + 1PRI + 1SUN + 1PH)

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,

Asher Sng Rong Yi

LKK Auto Consultants Pte Ltd

## **Print Received Message**

This mail is associated with:

"SJQ3949K (9158313029SG)
[SMC3080D]
TP
CHAN KOON YIU PAUL
Oct 20 2019 2:20PM
[DURRANI MUHAMMAD RAFIQ]
Exquisite Marques Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 17/12/2019 15:28 PM.

To

LKK\_HQ

Subject Alert - Adj Mandate Approved (S\$4856.62) - SJQ3949K - Claim Handler: Loh, Chee-Heng

Ap	proved:4856.62.				



### AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I. CHAN KOON YIU PAUL (the third party claimant") of 58 DUCHESS AVENUE #01-06 S(269200) (address), owner of SJO 3949K (vehicle no.) hereby authorize EXQUISITE MARQUES HOLDING PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJO 3949K that was damaged pursuant to the accident which occurred on 20/10/2019 (date) along DUNEARN RD UNDERPASS HEADING TOWARDS CITY (location) involving vehicle no/s SMC 3080D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the dr.ver/owner/insurers of the other vehicle/s is concerned.

Dated this / (day) of JQLF (month) 20.20 (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by the workshop"

(with chop)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adl Assigned	Adt Rot	Adi	Submitted	Ins Auth ed	Status			
Main	24 Oct 2019 Edit Reg		23 Oct 2019 00:00 Edit Adj Rpt	\$\$3,866.00 Edit Estima	4 255	,866.00 ew Rpt		Pending for Survey Report Cancel Case			
	Main	R	eference	Clair	n Details		Documents		Show All		
CLAIM SU	JBFOLDER DE	TAILS				[Created	by adjuster]				
Insured:	DURRANI	MUHAMMAD RA	FIQ, ID: G33818	89R							
Main Claimant:	CHAN KO	CHAN KOON YIU PAUL, ID: S26952843									
Vehicle Re No.:	SJQ394	9К		Da	te of Loss:		9 14:00 - :59 hs and 12 Days Fr	om LTA Reg Date	e (Man Yr))		
Claim Type	TP/915	TP / 9158313029SG			licy/Cover te No.:	180008394	42-01 (Comprehen	sive)			
Vehicle Re No. (Insured):	SMC3080	SMC3080D			licy No. laimant):	SD18V11766					
\$11.10.01.10.01.01.01.01.01.01.01.01.01.0				Ex	cess:						
Repairer:	Exquisite	Marques Holdin	g Pte Ltd (HQ) BL	K 1010 BUKIT N	MERAH LAN	E 3 #01-119	, 159724 Bukit Me	rah - Tel:			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ess) - Tel: 65-64	19-3000 .	[Handled t	y Loh, Chee-Hen	g] Chee-Heng.Lo	h@aig.com		
Claimant's Insurer:	Liberty I		(HQ) - Tel: (65) 6								
Adjuster	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 6.	256-3561 [H	andled by N	40HD RASU	L] [Final Rp!	due 05/11/20	019]		
ASSOCIA	TED MAIL RE	CEIVED					Vie	w All Compo	se Case Mail		
AIG_SC	0CIATED TAS	: No OI GIA Rep	- Adj Mandate Ap ort					reate New Task Created O	Complete		

Merimen e-Claims Page 1 of 2

#### Claim Documents

\*SJQ3949K (9158313029SG)

[SMC3080D]

TP

CHAN KOON YIU PAUL

Oct 20 2019 2:20PM

[DURRANI MUHAMMAD RAFIQ]

Exquisite Marques Holding Pte Ltd

Lett	ters/Corresponder	ices	1 per	page V	V
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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
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1	14/12/19 15:21	Odometer Reading	0	Load 3PG	2
2	14/12/19 15:21	Chassis Number	0	Load JPG	2
3	14/12/19 15:21	General View	0	Load JPG	2
4	14/12/19 15:21	General View	0	Load JPG	2
5	14/12/19 15:21	General View	0	Load 3PG	2
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16	14/12/19 15:21	General View	0	Load JPG	2
17	14/12/19 15:21	General View	0	Load JPG	2
18	14/12/19 15:21	General View	0	Load JPG	82
19	14/12/19 15:21	General View	0	Load 3PG	V
20	14/12/19 15:21	General View	0	Load JPG	V
21	14/12/19 15:21	General View	0	Load JPG	V
22	14/12/19 15:21	General View	0	Load JPG	R
23	14/12/19 15:21	General View	0	Load JPG	V
24	14/12/19 15:21	General View	0	Load 3PG	V
25	14/12/19 15:21	General View	0	Load JPG	2
26	14/12/19 15:21	General View	0	Load JPG	Z
27	14/12/19 15:21	General View	0	Load JPG	R
28	14/12/19 15:21	General View	0	Load JPG	R
29	14/12/19 15:21	General View	0	Load 3PG	V
30	14/12/19 15:21	General View	0	Load 3PG	2
31	14/12/19 15:22	Reinspection Photo	0	Load JPG	Z
32	14/12/19 15:22	Reinspection Photo	0	Load JPG	12
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34	14/12/19 15:22	Reinspection Photo	0	Load JPG	2
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Merimen e-Claims Page 2 of 2

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39	14/12/19 15:22	Reinspection Photo	0	Load JPG	2
40	14/12/19 15:22	Reinspection Photo	0	Load JPG	V
41	14/12/19 15:22	Photo After Spray	0	Load JPG	V
42	14/12/19 15:22	Photo After Spray	0	Load JPG	Z.
43	14/12/19 15:22	Photo After Spray	0	Load JPG	2
44	14/12/19 15:22	Photo After Spray	0	Load JPG	Z
45	14/12/19 15:22	Photo After Spray	0	Load JPG	2
46	14/12/19 15:22	Photo After Spray	0	Load JPG	V
47	14/12/19 15:22	Photo After Spray	0	Load JPG	V
48	14/12/19 15:22	Photo After Spray	0	Load JPG	Ø
Doc	umentation		1 per pa	ge V	2
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1	24/10/19 14:48	EMAIL FROM AIG DD 23102019	0	Load PDF	
2	24/10/19 14:48	TP GIA REPORT	0	Load PDF	
3	25/10/19 17:15	TP ESTIMATE- MARKED	0	Load PDF	
4	29/10/19 12:10	Non reporting letter	0	Load PDF	
5	06/11/19 16:50	NR LETTER_1st Registered Letter	0	Load PDF	
6	14/12/19 15:24	TP LOD	0	Load PDF	
7	10/01/20 10:14	WORKSHOP INVOICE	0	Load PDF	
8	10/01/20 10:14	AUTHORISATION TO ACT FORM	0	Load PDF	
9	10/01/20 10:14	Release Voucher	0	Load PDF	
10	10/01/20 10:14	Registered Mail Fee	0	Load PDF	
11	10/01/20 10:14	LOD	Ø	Load PDF	
12	10/01/20 10:14	LETTER TO OI	0	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	25/11/19 15:57	OI GIA REPORT	0	Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			~
Show Remarks To:  Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: 1	TO BE	COMPI	ETED	BY	SHRVE	VAP
NOIE	OBE	COMPL	EIEU	01	SURVE	TUR

TE.	AM		

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:		SMC3080D (Insd veh)		Model:	PORSCHE CAYENNE 4.8	
		SJQ3949K (TP veh) 20/10/2019			GTS V8 (A)	
Gla	bal Sum Settlen	nent : [ ] Yes		[X] No		
Rep	pair Estimate		: S	4,553.92		
Fina	al Repair Cost		: \$	4,136.62		
Los	s of Use		: \$	720.00	6.00 days at \$120.00 per day	
Ren	ntal (if any)		: \$	0.00	days	
LTA	/ GIA Search F	ee	: \$	0.00		
Oth	ers:		: \$	0.00		
			: \$			
Fina	Final Settlement Sum		: \$	4,856.62		
belo	w)	kshop GIA Registere		Agreed Liability	X ] NO (Kindly indicate	
		tered Workshop:		rare was the control of the control	: Yes/ No BOLA Scenario No:	
	BOLA Liability:	(%)		Assessed Liability	y (*):(%)	
	* Assessed Lia	bility to be filled only fo	or cha	in collisions and for c	ases where BOLA does not apply.	
Ren	marks					
Pay	ment Instructi	on: Payee's Breakdo	wn			
Exquisite Marques Holding Pte.Ltd.				: \$	4,856.62	
2)	1			: \$		
	JOANNE I	EE KHANG MIN		10 Jan		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

LKK Auto Consultants Pte Ltd

2020 Date

### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19018887/R1EA3Q2

Date: 10/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

1800083942-01

Claimant Vehicle No :

SJQ3949K

Insured Vehicle No: SMC3080D

Date of Loss:

20/10/2019

Nature of Claim: TP

Claim No: 9158313029SG

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SJQ3949K

Make & Model:

PORSCHE CAYENNE, 4.8 GTS V8 (A)

Engine No:

G905534

Reg. Date: Colour: 08/05/2009 (Man. Year: 2009) Brown Chassis No: Odometer: WP1ZZZ9PZ9LA65089 95471 km

Engine Capacity:

4806 cc

Market Value/New Car

100000

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

295/30Z R22

Rear Tyre Size:

295/30Z R22 Pirelli 6 mm

Front Left Side: Front Right Side: Pirelli 6 mm

Rear Left Side: Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

Repairer's	Adjuster's	Difference	Diff %
2,316.00	2,316.00	0.00	0.00
0.00	0.00	0.00	
1,940.00	1,550.00	390.00	20.10
0.00	0.00	0.00	
0.00	0.00	0.00	
4,256.00	3,866.00	390.00	9.16
297.92	270.62	27.30	9,16
4,553.92	4,136.62	417.30	9.16
\$120.00/day) (S\$)	720.00		
	2,316.00 0.00 1,940.00 0.00 0.00 4,256.00 297.92	2,316.00 2,316.00 0.00 0.00 1,940.00 1,550.00 0.00 0.00 0.00 0.00 4,256.00 3,866.00 297.92 270.62 4,553.92 4,136.62	2,316.00     2,316.00     0.00       0.00     0.00     0.00       1,940.00     1,550.00     390.00       0.00     0.00     0.00       0.00     0.00     0.00       4,256.00     3,866.00     390.00       297.92     270.62     27.30       4,553.92     4,136.62     417.30

Nett Liability (S\$)

INSPECTION

Date of Assignment:

23/10/2019

Date Inspected:

24/10/2019 Inspected At:

Exquisite Marques Holding Pte Ltd

(HQ)

4,856.62

BLK 1010 BUKIT MERAH LANE 3

#01-119

Singapore 159724

Estimated Period of Repair:

3.0 days

Adjuster: MOHD RASUL Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 2 of 4

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MOLDING FOR DOOR FOR LEFT HAND SIDE	Scratched	240.00 F	*240.00 F
2	4		*HEAD BOLT	Necessary	48.00 F	*48.00 F
3	4		*PLUG	Necessary	48.00 F	*48.00 F
4	1		*MOLDING FOR DOOR FOR LEFT HAND SIDE	Deformed	700.00 F	*700.00 F
5	1		*LEFT HEAD SIDE TRIM	Cut	80.00 F	*80.00 F
6	1		*WHEEL COVER FOR REAR LEFT HEAD SIDE	Deformed	1,200.00 F	*1,200.00 F
F=Fna	inchise	part.		Total Parts (S\$)	2,316.00	2,316.00
			Report was unsubmitted during this	s print-out.		

# Recommended Miscellaneous Items There are no new miscellaneous items selected.

#### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND REPLACE MOLDING FOR DOOR, HEAD BOLTS, PLUG, DOOR TRIM AND WHEEL COVER FOR REAR LEFT HAND SIDE	New	240.00	150.00
2	REPAIR AND RESPRAY BOTH FRONT AND REAR DOOR AND TRIMS AND REAR LEFT HAND SIDE WHEEL COVER	New	1,700.00	1,400.00
	Gross Labour	1,940.00	1,550.00	
	Report was unsubmitted during	g this print-out.		

< END OF ESTIMATES >