


**RE: PRE-REPAIR INSPECTION REQUEST – SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019**

From: Hor, Yinrul  
To: assignments@lkkauto.com, Admin A  
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Di  
Sent: 10/23/2019 10:21:00 AM  
Attachments:  [WhatsApp Video 2019-10-22 at 3.42.59 PM.MP4](#)

Resend with additional attachment

**From:** Hor, Yinrul  
**Sent:** Wednesday, October 23, 2019 10:17 AM  
**To:** 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJQ3949K vs SMC3080D (OI) on D.O.A.: 20/10/2019

Hi,

Please refer to the enclosed request from **Exquisite Marques**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kalvin Ang** as Single Joint Expert as requested.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** elvisfu@em.com.sg [mailto:elvisfu@em.com.sg]  
**Sent:** Wednesday, October 23, 2019 9:08 AM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3080D AND SJQ3949K ON 20/10/2019

Hi Yinrul,

I would like to schedule an appointment with Calvin Ang from LKK Auto Consuktans Pte Ltd. Is Thursday 24/10/2019 morning convenience for him to come down to Blk 1010 Bukit Merah Lane 3 #01-119 Singapore 159724 Exquisite Marques Holding Pte Ltd? Please feel free to contact me at 9636 4726. Thanks.

**From:** Hor, Yinrul  
**Sent:** Wed, 23 Oct 2019 00:49:34 +0000  
**To:** elvisfu@em.com.sg  
**Cc:** Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3080D AND SJQ3949K ON 20/10/2019

Without Prejudice

Your Reference : SJQ3949K  
Our Reference : SMC3080D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd

Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Elvis Fu [mailto:[elvisfu@em.com.sg](mailto:elvisfu@em.com.sg)]

**Sent:** Tuesday, October 22, 2019 4:33 PM

**To:** ClaimsDocManagement

**Cc:** Andrew; Onn; Sarah; Darlene; Lynn Leo

**Subject:** [EXTERNAL] Accident claims for SJQ3949K Paul Chan

**This message is from an external sender; be cautious with links and attachments.**

Hi,

I am Elvis from Exquisite Marques Holding Pte Ltd, my customer; **Chan Koon Yiu Paul**, **Porsche Cayenne GTS SJQ3949K**, contacted me yesterday regarding an accident he suffered at Dunearn Rd underpass heading towards city. I have attached the accident report for your reference.

My customer will be making a 3<sup>rd</sup> Party claim against;

Vehicle Registration Number SMC3080D

Vehicle Make/Model/Colour AUDI / Q2 1.0 TFSI S TRONIC

Vehicle Category PRIVATE CAR

Name of Driver MUHAMMAD RAFIQ

Contact Number 91290334

Best Regards,

*Elvis Fu*



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724

Tel: (65) 6542 1151

Fax: (65) 6543 1161

Website: [www.exquisitemarques.com.sg](http://www.exquisitemarques.com.sg)

Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

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