

LKK  
IDAC

7/10/9

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## Pre-assign / CCU / FTE



Insured Vehicle No. : CHA 37424.

Name of Insured : CTM

Insured Tel No. \_\_\_\_\_ HP: \_\_\_\_\_

Excess See II-158

D.O.A: 28/10/21

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age : ENGR NAW SUN

Driver Tel No. :

(N/A = YES / NO)

Claim No. \_\_\_\_\_

Policy No. : ML0000000

Make / Model : Hyundai

Place of Accident : 1-7 mile up BRIDGE WAY

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :	%	Final ? Yes / No
1. General Liability		
2. Professional Liability		
3. Directors and Officers		
4. Employment Practices		
5. Fidelity and Bonding		
6. Automobile Liability		
7. Aircraft Liability		
8. Watercraft Liability		
9. Umbrella		
10. Other		

SLR 8279 J.



INSRS:  
WSP:  
Tel :  
Liability  
RMKS:

Hui  
Yang



INRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler      Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GLA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>
14/11/19	File → type mandate	
17/12/19	File → send to send DV	
16/12/19	File pass to LSP to close.	
PRELIMINARY ADVICE Date/Time:	Sent By:	

<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$ ( days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% (Agreed / Assessed) BOLA S/N No. :		If No or B 28, Ass. Lia :
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$ ( days)		
Loss of Use (LOU):	S\$ ( days)		
Loss of Income (LOI):	S\$ ( days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	S\$		
Medical:	S\$		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S\$ (e.g. Tow/ Independent)		2) Report Format:
Legal Cost	S\$		3) Survey fee:
<b>Total:</b>	S\$	Global Sum S\$:	
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

## ASSIGNMENT

From \_\_\_\_\_ Date \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop no: \_\_\_\_\_

at \_\_\_\_\_

Insured \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured \_\_\_\_\_

Excess \_\_\_\_\_

(Client's Record) \_\_\_\_\_

Make of Veh: \_\_\_\_\_

(Priority Condition)

Furnish: The veh had commenced its  
repair at the time of inspection.

Est. of Market Value: **874K**

DAC Accident Report: \_\_\_\_\_ Consistent? Yes or No

GIR - PR Seen: \_\_\_\_\_ Consistent? Yes or No

Est. Repair: **7-8** days Rep: Yes or NoLent Term: **20** % PVA: Yes or No

CA : REV / REP. / 24 HRS

Driver: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN OUT

Veh No **SLR 8275J** Yr Regn **08 17**Type: ☒ M Car / ☐ M Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make **Honda** **Vezel** CC **1496**Colour **M. Bronze** A/C Insured / Std / NI / NASp. Rating **364422** **364422** Insured / Std / NI / NA

Eng No \_\_\_\_\_

Chassis \_\_\_\_\_

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tire Size \_\_\_\_\_

F: \_\_\_\_\_

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHSU / PIR / SUMI /

TOYO / YOKO or

Front

R/SW

LBS

DCA

Survey held at: \_\_\_\_\_

Dist. of Damages: ☒ FR / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Roottop or

The UIC / Chassis frame / Body Structure affected due to collision

**US \$11100 (Real \$ 8306.56 / 43%).**

MV: **874K**LRA: **\$4375P.W**NV: **\$3046.W**

Desk Top File Pass to:



Prel Report

N



Final Report

Desk Top File Return to:

N

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:



Site Insp. 15



Interview 15



Field 15



Vehicle 15

Report Format:

Lump Sum / L.R.L.



# Kp India Yanneth 23/10/16 輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721  
Tel: 64515752 (2 Lines) . Fax: 64514658  
GST Reg No. 201629438M

22/10/2019

Owner: ANC MOTORING PTE LTD

## ESTIMATE TO REPAIR HONDA VEZEL HYBRID - SLR8275J

1pc	front bonnet	892.30	Ry S	892.30	✓
2pcs	front bonnet hinge @\$65.80		DYS	131.60	✓
1pc	front bonnet inner lock		Ry S	87.70	✓
1pc	front bonnet inner lock bracket		Ry S	95.20	✓
1pc	front bonnet inner cardboard		Refom S	185.00	✓
8pcs	front bonnet inner cardboard clip @\$5.00		re S	40.00	✓
2pcs	front bonnet inner centre rubber @\$85.50		W S	171.00	✓
2pcs	front bonnet inner side rubber @\$80.50		N/S W S	161.00	✓
1pc	front bonnet lock side garnish		CM S	85.00	✓
2pcs	front headlamp @\$1559.40		nty Ro S	3,118.80	✓
2pcs	front headlamp lower bracket @\$35.00		CM S	70.00	✓
2pcs	front headlamp top bracket @\$28.85		CM S	57.70	✓
1pc	front centre grille base	350	CM S	542.20	✓
1pc	front centre grille outer garnish	351.80	CM S	385.00	✓
1pc	front centre grille chrome		MS S	108.00	✓
1pc	front centre grille "HONDA" logo		mt S	58.85	✓
1pc	front bumper	801.70	Ry S	927.50	✓
2pcs	front bumper side retainer @\$31.70		DIT S	63.40	✓
1pc	front bumper grille	125.00	CM S	260.00	✓
1pc	front bumper lower spoiler		DIT S	351.00	✓
20pcs	front bumper clip @\$5.00		re S	100.00	✓
1pc	front bumper reinforcement		Ry S	321.50	✓
2pcs	front bumper reinforcement garnish @\$65.25		DIT S	130.50	✓
2pcs	front bumper fog lamp @\$285.85		Sm S	571.70	XX
2pcs	* front bumper fog lamp base @\$80.25		N/S n/cm S	160.50	700.25
2pcs	* front bumper fog lamp garnish @\$185.85		ADIDIT S	371.70	7✓
1pc	front support panel		Ry S	676.20	✓
1pc	front support panel top garnish		CM S	95.00	✓
2pcs	front support panel side garnish @\$75.85		CM re S	151.70	✓
1pc	front air con condenser		Ry S	668.10	✓
1pc	front air con condenser pipe 1		SL S	180.50	XX
1pc	front air con condenser pipe 2		SL S	190.50	XX
1pc	* front air con condenser cowling		CM S	185.80	7✓
1pc	* front air con condenser cowling motor		Ty S	385.25	7✓
1pc	* front air con condenser cowling motor fan		DIT S	120.50	7✓
1pc	front radiator	1250.60	Ry S	1,250.60	✓
1pc	front radiator top hose		re S	85.20	7X
1pc	front radiator lower hose		Sm S	92.50	7X
	balance c/f			\$ 13,529.00	



# 輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

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Tel: 64515752 (2 Lines) . Fax: 64514658  
GST Reg No. 201629438M

22/10/2019

Owner: ANC MOTORING PTE LTD

## ESTIMATE TO REPAIR HONDA VEZEL HYBRID - SLR8275J

balance b/f		\$ 13,529.00
1pc	* front radiator cowling	CM \$ 185.50 7✓
1pc	* front radiator cowling motor	Tn \$ 350.50 7✓
1pc	* front radiator cowling motor fan	M17 \$ 135.50 7✓
1pc	* front radiator spare tank	RL \$ 185.25 7✓
1pc	* front manifold <b>576.00</b>	CM \$ 1,250.50 7✓
1pc	* front horn @\$95.00	nd \$ 190.00 <del>690</del>
1pc	front wiper garnish	Sm \$ 385.20 2✓
2pcs	front wiper garnish side rubber @\$85.50	Sm \$ 171.00 2✓
1pc	front wiper tank <b>130</b>	nd \$ 281.50 ✓
1pc	front wiper tank arm	Sm \$ 125.00 2✓
1pc	* front air chamber	nd \$ 123.25 7✓
2pcs	front fender @\$580.00	Bu \$ 1,160.00 ✓
2pcs	front fender protector @\$195.00	Ac 1011 \$ 390.00 ✓
2pcs	front fender "HYBRID" emblem @\$65.50	re \$ 131.00 ✓
2pcs	front fender inner shield @\$195.00	Sm \$ 390.00 X
20pcs	front fender inner shield clip @\$5.00	ms \$ 100.00 X
less 20%		\$ 19,083.20
		\$ 3,816.64
		\$ 15,266.56

remover & refit radiator & air-con condenser  
towing  
alignment  
wiring  
tuffkote  
spray painting  
labour charges  
Total

(R111)	\$ 250.00	100✓
	\$ 100.00	2✓
	\$ 60.00	✓
	\$ 250.00	30✓
	\$ 280.00	120✓
	\$ 1,600.00	1100✓
	\$ 1,600.00	1000✓
	\$ 19,406.56	



to 50 just below



## Efficient Towing Services

403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No: 53349344K

NO. 39597

Date: 22/10/19

### CASH SALE / JOB ORDER

Messrs: Hui Yang Motor  
车牌 SLR 8275J 车型 V-2-1  
Vehicle No. SLR 8275J Model No: V-2-1  
时间 (日/夜)                      联络号码                       
Time (day/night):                      Contact No:                       
由                       
Location:                       
到                       
To: Sin Ming Autocore #04-02  
银额                      其他                       
Cash \$ 100 Others:                       
经手人                      Tow Truck                       
Authorised By: DI Driver Name: A-E

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☐ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	433C
<b>Vehicle Details</b>	
Vehicle No.:	SLR8275J
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Oct 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Gold
Manufacturing Year:	2017
Engine No.:	LEB5951529
Chassis No.:	RU31251512
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$24,622.00
Original Registration Date:	29 Aug 2017
First Registration Date:	29 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Aug 2027
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Aug 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,000.00
COE Rebate Amount:	\$40,004.00
Total Rebate Amount:	\$43,754.00

The information contained herein is correct as at 24 Oct 2019

OK

# 輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

GST Reg No. 201629438M

22/10/2019

Owner: ANC MOTORING PTE LTD

## ESTIMATE TO REPAIR HONDA VEZEL HYBRID - SLR8275J

1pc	front bonnet	R1	\$ 892.30	✓
2pcs	front bonnet hinge @\$65.80	D1/S	131.60	✓
1pc	front bonnet inner lock	R1	87.70	✓
1pc	front bonnet inner lock bracket	R1	95.20	✓
1pc	front bonnet inner cardboard	reborn	\$ 185.00	✓
8pcs	front bonnet inner cardboard clip @\$5.00	re	\$ 40.00	✓
2pcs	front bonnet inner centre rubber @\$85.50	W	\$ 171.00	✓
2pcs	front bonnet inner side rubber @\$80.50	MS L	\$ 161.00	✓
1pc	front bonnet lock side garnish	CM	\$ 85.00	✓
2pcs	front headlamp @\$1559.40	my Bro	\$ 3,118.80	✓
2pcs	front headlamp lower bracket @\$35.00	CM	\$ 70.00	✓
2pcs	front headlamp top bracket @\$28.85	CM	\$ 57.70	✓
1pc	front centre grille base	CM	\$ 542.20	✓
1pc	front centre grille outer garnish	CM	\$ 385.00	✓
1pc	front centre grille chrome	re	\$ 108.00	✓
1pc	front centre grille "HONDA" logo	my	\$ 58.85	✓
1pc	front bumper	R1	\$ 927.50	✓
2pcs	front bumper side retainer @\$31.70	D1/S	\$ 63.40	✓
1pc	front bumper grille	CM	\$ 260.00	✓
1pc	front bumper lower spoiler	D1/S	\$ 351.00	✓
20pcs	front bumper clip @\$5.00	re	\$ 100.00	✓
1pc	front bumper reinforcement	R1	\$ 321.50	✓
2pcs	front bumper reinforcement garnish @\$65.25	D1/S	\$ 130.50	✓
2pcs	front bumper fog lamp @\$285.85		\$ 571.70	?
2pcs	front bumper fog lamp base @\$80.25		\$ 160.50	?
2pcs	front bumper fog lamp garnish @\$185.85		\$ 371.70	?
1pc	front support panel	R1	\$ 676.20	✓
1pc	front support panel top garnish	CM	\$ 95.00	✓
2pcs	front support panel side garnish @\$75.85	CM re	\$ 151.70	✓
1pc	front air con condenser	R1	\$ 668.10	✓
1pc	front air con condenser pipe 1		\$ 180.50	?
1pc	front air con condenser pipe 2		\$ 190.50	?
1pc	front air con condenser cowling		\$ 185.80	?
1pc	front air con condenser cowling motor		\$ 385.25	?
1pc	front air con condenser cowling motor fan		\$ 120.50	?
1pc	front radiator	R1	\$ 1,250.60	✓
1pc	front radiator top hose		\$ 85.20	?
1pc	front radiator lower hose		\$ 92.50	?
	balance c/f		\$ 13,529.00	



India  
Kannath  
23/10/19

Not with work  
1/10/19  
Kannath  
7-8 days

# 輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

GST Reg No. 201629438M

22/10/2019

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## ESTIMATE TO REPAIR HONDA VEZEL HYBRID - SLR8275J

balance b/f			\$ 13,529.00
1pc	front radiator cowling	\$ 185.50	?
1pc	front radiator cowling motor	\$ 350.50	?
1pc	front radiator cowling motor fan	\$ 135.50	?
1pc	front radiator spare tank	\$ 185.25	?
1pc	front manifold	\$ 1,250.50	?
2pcs	front horn @\$95.00	\$ 190.00	?
1pc	front wiper garnish	\$ 385.20	?
2pcs	front wiper garnish side rubber @\$85.50	\$ 171.00	?
1pc	front wiper tank	\$ 281.50	✓
1pc	front wiper tank arm	\$ 125.00	?
1pc	front air chamber	\$ 123.25	?
2pcs	front fender @\$580.00	\$ 1,160.00	✓
2pcs	front fender protector @\$195.00	\$ 390.00	✓
2pcs	front fender "HYBRID" emblem @\$65.50	\$ 131.00	✓
2pcs	front fender inner shield @\$195.00	\$ 390.00	×
20pcs	front fender inner shield clip @\$5.00	\$ 100.00	×
		\$ 19,083.20	
less 20%		\$ 3,816.64	
		\$ 15,266.56	
remover & refit radiator & air-con condenser		\$ 250.00	100%
towing		\$ 100.00	?
alignment		\$ 60.00	✓
wiring		\$ 250.00	30%
tuffkote		\$ 280.00	120%
spray painting		\$ 1,600.00	1100%
labour charges		\$ 1,600.00	800%
Total		\$ 19,406.56	



LKK Auto Consultants hereby notify the Repairer of the following:

- To rectify before/after spray painting
- To display damaged part(s) during rectify
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be rectified and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	24 Oct 2019 14:41	<b>Cim Dtl Modified</b>	Claimant's Name: -> ANC MOTORING PTE LTD. Claimant's ID: -> 201527433C.	[A] Lau Shu Pei
2	24 Oct 2019 14:41	<b>Cim Veh Model Changed</b>	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] Lau Shu Pei
3	24 Oct 2019 14:41	<b>Cim Created</b>	Reg No: SLR8275J. Acct Date: 2019/10/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Hui Yang Motor Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Oct 2019 14:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Oct 2019 14:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/05	[A] Lau Shu Pei
6	24 Oct 2019 14:41	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Oct 2019 14:41	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Oct 2019 14:41	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	25 Oct 2019 08:40	<b>TP Ins Updated</b>	TPRegNo:SHA3743Y -> SHA3743U.	[I] Gabriel Wee
10	29 Oct 2019 10:14	<b>Cim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	06 Nov 2019 14:52	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSHIAO TONG
12	07 Nov 2019 09:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/05. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Request video from TP.	[I] Sundari Nagarajan
13	07 Nov 2019 09:44	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Request video from TP	[I] Sundari Nagarajan

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc. Type	Acc. Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

## **Hsiao Tong (LKKAUTO)**

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 12 November 2019 2:45 PM  
**To:** Hui Yang Motor  
**Subject:** Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

Your Ref: **SLR8275J**  
Our Ref: CC6/III19018885/Kpb3

Without Prejudice

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2019 14:41	<b>Clim Dtl Modified</b>	Claimant's Name: -> ANC MOTORING PTE LTD. Claimant's ID: -> 201527433C.	[A] Lau Shu Pei
2	24 Oct 2019 14:41	<b>Clim Veh Model Changed</b>	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] Lau Shu Pei
3	24 Oct 2019 14:41	<b>Clim Created</b>	Reg No: SLR8275J, Acct Date: 2019/10/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Hui Yang Motor Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Oct 2019 14:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Oct 2019 14:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/05	[A] Lau Shu Pei
6	24 Oct 2019 14:41	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Oct 2019 14:41	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Oct 2019 14:41	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	25 Oct 2019 08:40	<b>TP Ins Updated</b>	TPRegNo:SHA3743Y -> SHA3743U.	[I] Gabriel Wee
10	29 Oct 2019 10:14	<b>Clim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	06 Nov 2019 14:52	<b>Adj Mandate Request</b>	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSIAO TONG
12	07 Nov 2019 09:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/05. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Request video from TP	[I] Sundari Nagarajan
13	07 Nov 2019 09:44	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Request video from TP	[I] Sundari Nagarajan
14	20 Nov 2019 13:45	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	20 Nov 2019 13:45	<b>Clim Dtl Modified</b>	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	20 Nov 2019 13:45	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/08/29.	[A] JOANNE LEE KHANG MIN
17	20 Nov 2019 13:45	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	03 Dec 2019 09:06	<b>Adj Mandate Request</b>	Cur,Req:12559.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$11,677.00 + (b) LOU(9days x \$75): \$675.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$12,559.45 *Vehicle Model: Honda Vezel (1496cc)-3rd party vehicle is a private hire vehicle. *8 records mme	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351289	20 Nov 2019 13:45:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR8275J	SHA3743U	11.77

## Hsiao Tong (LKKAuto)

---

**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Tuesday, 10 December 2019 12:47 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]  
**Attachments:** WhatsApp Video 2019-12-10 at 12.45.20 PM.mp4  
**Importance:** High

Hi Hsiao Tong,

Please refer to the attached video fyn.

Thank you & Regards,  
Sandra

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, December 10, 2019 12:38 PM  
**To:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Subject:** RE: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

As per III instruction, we would like to request a copy of your client's video as stated in his GIA report.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 12 November 2019 2:45 PM

**To:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Subject:** Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

Your Ref: **SLR8275J**

Without Prejudice

Our Ref: CC6/III19018885/Kpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 December 2019 3:41 PM  
**To:** Sundari Nagarajan - III  
**Subject:** Your Ref: MCT19100520 Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]  
**Attachments:** WhatsApp Video 2019-12-10 at 12.45.20 PM.mp4  
**Importance:** High

Your Ref: **MCT19100520**  
Our Ref: CC6/III19018885/Kpb3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019**

We refer to the above matter.

Attached is a copy of video footage from third party as requested.

Kindly let us have your mandate in Merimen. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2019 14:41	Clim Dtl Modified	Claimant's Name: -> ANC MOTORING PTE LTD. Claimant's ID: -> 201527433C.	[A] Lau Shu Pei
2	24 Oct 2019 14:41	Clim Veh Model Changed	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] Lau Shu Pei
3	24 Oct 2019 14:41	Clim Created	Reg No: SLR8275J. Acct Date: 2019/10/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Hui Yang Motor Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Oct 2019 14:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Oct 2019 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05	[A] Lau Shu Pei
6	24 Oct 2019 14:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Oct 2019 14:41	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Oct 2019 14:41	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	25 Oct 2019 08:40	TP Ins Updated	TPRegNo:SHA3743Y -> SHA3743U.	[I] Gabriel Wee
10	29 Oct 2019 10:14	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	06 Nov 2019 14:52	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSHIAO TONG
12	07 Nov 2019 09:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Request video from TP	[I] Sundari Nagarajan
13	07 Nov 2019 09:44	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Request video from TP	[I] Sundari Nagarajan
14	20 Nov 2019 13:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	20 Nov 2019 13:45	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	20 Nov 2019 13:45	Clim Dtl Modified	JPJ Reg. Date: -> 2017/08/29.	[A] JOANNE LEE KHANG MIN
17	20 Nov 2019 13:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	03 Dec 2019 09:06	Adj Mandate Request	Cur.Reg:12559.45:PODS Liability: 100% *Quantum: (a)CDRw/GST: \$11,877.00 + (b) LOU(9days x \$75): \$675.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$12,559.45 *Vehicle Model: Honda Vezel (1496cc)-3rd party vehicle is a private hire vehicle. *B recommendation	[A] CHEW HSHIAO TONG
19	06 Dec 2019 10:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/11/05. Mandate Remarks: request video from TP	[I] Sundari Nagarajan
20	06 Dec 2019 10:10	Adj Mandate Set	Maintained:request video from TP	[I] Sundari Nagarajan
21	10 Dec 2019 15:41	Adj Mandate Request	Cur.Reg:12559.45:Hi, Third party video had been sent to you via email. Kindly let us have your mandate.	[A] CHEW HSHIAO TONG
22	10 Dec 2019 15:54	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
23	10 Dec 2019 15:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/11/05. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan
24	10 Dec 2019 15:56	Adj Mandate Set	Approved:12559.45:Request TP WS to issue Tax invoice for Repairs in III's favour	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

Merimen Billing for this case - Transaction History

File Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351289	20 Nov 2019 13:45:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR8275J	SHA3743U	11.77
2372734	10 Dec 2019 15:49:27	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLR8275J	Sundari Nagarajan	xx.xx



## Print Received Message

This mail is associated with :

**\*SLR8275J (MCT19100520)  
[SHA3743U]**

TP

ANC MOTORING PTE LTD  
Oct 22 2019 2:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Hui Yang Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 10/12/2019 15:56 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12559.45) - SLR8275J - Claim Handler: Sundari Nagarajan

Approved:12559,45:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

---

**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Wednesday, 11 December 2019 9:09 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

**Importance:** High

Hi Hsiao Tong,

We Accept your offer at \$12,500.00.

Pls forward us DV.

Thank you & Regards,  
Marco Neo

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, December 11, 2019 8:28 AM  
**To:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Subject:** RE: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your video.

We propose settlement at a global sum of \$12,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Sent:** Tuesday, 10 December 2019 12:47 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

**Importance:** High

Hi Hsiao Tong,

Please refer to the attached video fyn.

Thank you & Regards,  
Sandra

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, December 10, 2019 12:38 PM

**To:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Subject:** RE: Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

As per III instruction, we would like to request a copy of your client's video as stated in his GIA report.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 12 November 2019 2:45 PM

**To:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Subject:** Your Ref: SLR8275J Our Ref: CC6/III19018885/Kpb3 [ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019]

Your Ref: **SLR8275J**

Without Prejudice

Our Ref: CC6/III19018885/Kpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 3743U(III) AND SLR 8275J ON 22/10/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2019 <a href="#">Edit Reg</a>		23 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$S\$11,100.00</b> <a href="#">Edit Estimates</a>	<b>\$S\$11,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	ANC MOTORING PTE LTD, Co. Reg. No.: 201527433C								
Vehicle Reg. No.:	SLR8275J	Date of Loss:	22/10/2019 14:00 - :59 [25 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100520	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3743U	Policy No. (Claimant):	DMHCSN1930701900						
		Excess:							
Repairer:	Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/11/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (10/12/2019): Alert - Adj Mandate Approved (\$S\$12559.45) - SLR8275J - Claim Handler: Sundari Na...</li> <li>III_SG (06/12/2019): Alert - Adj Mandate Maintained - SLR8275J - Claim Handler: Sundari Nagarajan</li> <li>III_SG (07/11/2019): Alert - Adj Mandate Approved (\$S\$0.00) - SLR8275J - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLR8275J (MCT19100520)  
[SHA3743U]  
TP  
ANC MOTORING PTE LTD  
Oct 22 2019 2:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Hui Yang Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail			Print		
1	10/12/19 15:49	Video - Accident-TP							1			Load MP4		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	06/11/19 14:52	General View							1			Load JPG		
2	06/11/19 14:52	General View							1			Load JPG		
3	06/11/19 14:52	General View							1			Load JPG		
4	06/11/19 14:52	General View							1			Load JPG		
5	06/11/19 14:52	General View							1			Load JPG		
6	06/11/19 14:52	General View							1			Load JPG		
7	06/11/19 14:52	General View							1			Load JPG		
8	06/11/19 14:52	General View							1			Load JPG		
9	06/11/19 14:52	General View							1			Load JPG		
10	06/11/19 14:52	General View							1			Load JPG		
11	06/11/19 14:52	General View							1			Load JPG		
12	06/11/19 14:52	General View							1			Load JPG		
13	06/11/19 14:52	General View							1			Load JPG		
14	06/11/19 14:52	General View							1			Load JPG		
15	06/11/19 14:52	General View							1			Load JPG		
16	06/11/19 14:52	General View							1			Load JPG		
17	06/11/19 14:52	General View							1			Load JPG		
18	06/11/19 14:52	General View							1			Load JPG		
19	06/11/19 14:52	General View							1			Load JPG		
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23	06/11/19 14:52	General View							1			Load JPG		
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25	06/11/19 14:52	General View							1			Load JPG		
26	06/11/19 14:52	General View							1			Load JPG		
27	06/11/19 14:52	General View							1			Load JPG		
28	06/11/19 14:52	General View							1			Load JPG		
29	06/11/19 14:52	General View							1			Load JPG		
30	06/11/19 14:52	General View							1			Load JPG		
31	03/12/19 08:54	Reinspection Photo							1			Load JPG		
32	03/12/19 08:54	Reinspection Photo							1			Load JPG		
33	03/12/19 08:54	Reinspection Photo							1			Load JPG		
34	03/12/19 08:54	Reinspection Photo							1			Load JPG		
35	03/12/19 08:54	Reinspection Photo							1			Load JPG		
36	03/12/19 08:54	Reinspection Photo							1			Load JPG		
37	03/12/19 08:55	Reinspection Photo							1			Load JPG		
38	03/12/19 08:55	Reinspection Photo							1			Load JPG		
39	03/12/19 08:55	Reinspection Photo							1			Load JPG		
40	03/12/19 08:55	Reinspection Photo							1			Load JPG		

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
					<input checked="" type="checkbox"/>
41	03/12/19 08:55	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	03/12/19 08:55	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
43	03/12/19 08:55	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
44	03/12/19 08:55	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	03/12/19 08:55	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	03/12/19 08:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	03/12/19 08:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	03/12/19 08:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
49	03/12/19 08:56	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
50	03/12/19 08:56	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
51	03/12/19 08:56	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/19 18:11	TP ESTIMATE- MARKED		Load PDF	
2	24/10/19 18:11	TP GIA REPORT		Load PDF	
3	03/12/19 08:59	LOD		Load PDF	
4	03/12/19 08:59	Authorisation to Act		Load PDF	
5	03/12/19 08:59	Workshop Invoice		Load PDF	
6	03/12/19 08:59	Rental Agreement		Load PDF	
7	03/12/19 08:59	LTA Search Fee.		Load PDF	
8	03/12/19 09:02	PARF_COE REBATE		Load PDF	
9	03/12/19 09:06	3rd Party Vehicle Details		Load PDF	
10	20/12/19 14:01	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	25/10/19 08:39	Singapore Accident Statement		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19018885/KPB3Q2

Date: 20/12/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant SLR8275J Insured Vehicle No: SHA3743U  
 Vehicle No: SLR8275J Date of Loss: 22/10/2019 Nature of Claim: TP Claim No: MCT19100520

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLR8275J  
 Make & Model: HONDA VEZEL, 1.5 HYBRID (A) Engine No: LEB5951529  
 Reg. Date: 29/08/2017 (Man. Year: 2017) Chassis No: RU31251512  
 Colour: Metallic Bronze Odometer: 364422 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Goodride 3 mm Rear Left Side: Goodride 3 mm  
 Front Right Side: Goodride 3 mm Rear Right Side: Goodride 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,266.56	12,178.92	3,087.64	20.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,140.00	2,510.00	1,630.00	39.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,406.56</b>	<b>14,688.92</b>	<b>4,717.64</b>	<b>24.31</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>11,100.00</b>		
(S\$)	19,406.56	11,100.00	8,306.56	42.80
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,358.46</b>	<b>777.00</b>	<b>581.46</b>	<b>42.80</b>
<b>Nett Amount (S\$)</b>	<b>20,765.02</b>	<b>11,877.00</b>	<b>8,888.02</b>	<b>42.80</b>
<b>+ Loss of Use (9.0 x S\$75.00/day) (S\$)</b>		<b>675.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>12,559.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>12,500.00</b>		

## INSPECTION

Date of Assignment: 23/10/2019

Date Inspected: 23/10/2019 Inspected At:

Hui Yang Motor Pte Ltd (HQ)  
 176 Sin Ming Drive #04-02, Sin Ming  
 AutoCare  
 Singapore 575721

Estimated Period of Repair: 8.0 days



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**Adjuster:** KENNETH KONG**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**SPECIAL REMARKS**

Market Value: \$74,000.00(est) less LTA Rebate: \$43,574.00(est) = Nett Value :\$30,426.00(est)

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 29 Nov 2019)
<b>Parts:</b>	M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLR8275J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent	892.30 FL	*892.30 FL
2	2		*FRONT BONNET HINGE	Distorted	131.60 FL	*131.60 FL
3	1		*FRONT BONNET INNER LOCK	Bent	87.70 FL	*87.70 FL
4	1		*FRONT BONNET INNER LOCK BRACKET	Bent	95.20 FL	*95.20 FL
5	1		*FRONT BONNET INNER CARDBOARD	Deformed	185.00 FL	*185.00 FL
6	8		*FRONT BONNET INNER CARDBOARD CLIP	Necessary	40.00 FL	*40.00 FL
7	2		*FRONT BONNET INNER CENTRE RUBBER	Cut	171.00 FL	*171.00 FL
8	1		*FRONT BONNET INNER SIDE RUBBER	N/S Cut	161.00 FL	*80.50 FL
9	1		*FRONT BONNET LOCK SIDE GARNISH	Cracked	85.00 FL	*85.00 FL
10	2		*FRONT HEADLAMP	Mtg Broken	3,118.80 FL	*3,118.80 FL
11	2		*FRONT HEADLAMP LOWER BRACKET	Cracked	70.00 FL	*70.00 FL
12	2		*FRONT HEADLAMP TOP BRACKET	Cracked	57.70 FL	*57.70 FL
13	1		*FRONT CENTRE GRILLE BASE	Cracked	542.20 FL	*350.00 FL
14	1		*FRONT CENTRE GRILLE OUTER GARNISH	Cracked	385.00 FL	*351.80 FL
15	1		*FRONT CENTRE GRILLE CHROME	Dented	108.00 FL	*108.00 FL
16	1		*FRONT CENTRE GRILLE HONDA LOGO	Missing	58.85 FL	*58.85 FL
17	1		*FRONT BUMPER	Bent	927.50 FL	*801.70 FL
18	2		*FRONT BUMPER SIDE RETAINER	Distorted	63.40 FL	*63.40 FL
19	1		*FRONT BUMPER GRILLE	Cracked	260.00 FL	*125.00 FL
20	1		*FRONT BUMPER LOWER SPOILER	Distorted	351.00 FL	*351.00 FL
21	20		*FRONT BUMPER CLIP	Necessary	100.00 FL	*100.00 FL
22	1		*FRONT BUMPER REINFORCEMENT	Bent	321.50 FL	*321.50 FL
23	2		*FRONT BUMPER REINFORCEMENT GARNISH	Distorted	130.50 FL	*130.50 FL
24	2		*FRONT BUMPER FOG LAMP	Serviceable	571.70 FL	*- FL
25	1		*FRONT BUMPER FOG LAMP BASE	N/S Mtg Cracked	160.50 FL	*80.25 FL
26	2		*FRONT BUMPER FOG LAMP GARNISH	Dented / Distorted	371.70 FL	*371.70 FL
27	1		*FRONT SUPPORT PANEL	Bent	676.20 FL	*676.20 FL
28	1		*FRONT SUPPORT PANEL TOP GARNISH	Cracked	95.00 FL	*95.00 FL
29	2		*FRONT SUPPORT PANEL SIDE GARNISH	Cracked	151.70 FL	*151.70 FL
30	1		*FRONT AIR CON CONDENSER	Bent	668.10 FL	*668.10 FL
31	1		*FRONT AIR CON CONDENSER PIPE 1	Serviceable	180.50 FL	*- FL
32	1		*FRONT AIR CON CONDENSER PIPE 2	Serviceable	190.50 FL	*- FL
33	1		*FRONT AIR CON CONDENSER COWLING	Cracked	185.80 FL	*185.80 FL
34	1		*FRONT AIR CON CONDENSER COWLING MOTOR	Jammed	385.25 FL	*385.25 FL
35	1		*FRONT AIR CON CONDENSER COWLING MOTOR FAN	Distorted	120.50 FL	*120.50 FL
36	1		*FRONT RADIATOR	Bent	1,250.60 FL	*1,250.60 FL
37	1		*FRONT RADIATOR TOP HOSE	Serviceable	85.20 FL	*- FL
38	1		*FRONT RADIATOR LOWER HOSE	Serviceable	92.50 FL	*- FL
39	1		*FRONT RADIATOR COWLING	Cracked	185.50 FL	*185.50 FL
40	1		*FRONT RADIATOR COWLING MOTOR	Jammed	350.50 FL	*350.50 FL
41	1		*FRONT RADIATOR COWLING MOTOR FAN	Distorted	135.50 FL	*135.50 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
42	1		*FRONT RADIATOR SPARE TANK	Dented	185.25 FL	*185.25 FL
43	1		*FRONT MANIFOLD	Cracked	1,250.50 FL	*576.00 FL
44	2		*FRONT HORN	Dented (1 PCS ONLY)	190.00 FL	*95.00 FL
45	1		*FRONT WIPER GARNISH	Serviceable	385.20 FL	*- FL
46	2		*FRONT WIPER GARNISH SIDE RUBBER	Serviceable	171.00 FL	*- FL
47	1		*FRONT WIPER TANK	Dented	281.50 FL	*130.00 FL
48	1		*FRONT WIPER TANK ARM	Serviceable	125.00 FL	*- FL
49	1		*FRONT AIR CHAMBER	Dented	123.25 FL	*123.25 FL
50	2		*FRONT FENDER	Buckled	1,160.00 FL	*1,160.00 FL
51	2		*FRONT FENDER PROTECTOR	Buckled / Distorted	390.00 FL	*390.00 FL
52	2		*FRONT FENDER HYBRID EMBLEM	Necessary	131.00 FL	*131.00 FL
53	2		*FRONT FENDER INNER SHIELD	Serviceable	390.00 FL	*- FL
54	20		*FRONT FENDER INNER SHIELD CLIP	Not Necessary	100.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>19,083.20</b>	<b>15,223.65</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>3,816.64</b>	<b>3,044.73</b>
<b>Total Parts (\$\$)</b>	<b>15,266.56</b>	<b>12,178.92</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIT RADIATOR & AIR-CON CONDENSER	New	250.00	100.00
2	TOWING	New	100.00	100.00
3	ALIGNMENT	New	60.00	60.00
4	WIRING	New	250.00	30.00
5	TUFFKOTE	New	280.00	120.00
6	SPRAY PAINTING	New	1,600.00	1,100.00
7	LABOUR CHARGES	New	1,600.00	1,000.00
Gross Labour Cost (S\$)			4,140.00	2,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >