

ASS. REC. BY Rasul

REF: ALG CC3/A191901880/RISf3n2

717E

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 24/10/2019

Veh No: SKX 1015U Yr Regn: 2015 / Nov

Estimated Cost: \_\_\_\_\_

Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

ODY / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or \_\_\_\_\_

To inspect Vehicle No: SKX 10154

Make: Audi A3 Sedan 1.4FSI c.c. 1395

at Workshop m/s: Premium

Colour: BLACK A/C: Insured / Std / NI / NA

of: 281 Alexandra Road

Sp. Reading: 50475 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: \_\_\_\_\_

Policy No: \_\_\_\_\_

C/No: WAM2228V241045492

Claims No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: 187 \$0/-

Steering:  Normal / Jammed / Leaked / Burnt or \_\_\_\_\_

(Client's Record)

Brake:  Normal / Jammed / Leaked / Burnt or \_\_\_\_\_

Make of Veh: 11am (waiting)

Mod: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

(Policy Condition)

Tyre Size: F: 205/55R16

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
| N/S | O/S |
|     |     |

BS / DUN / EXNOVA / GY / FS / LIZA /  MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Bal. or Market Value: 72K

Front R/Bal. 6 mm Rear R/Bal. 6 mm

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

L/Bal. 6 mm L/Bal. 6 mm

GIA / PR Secn: \_\_\_\_\_ Consistent? : Yes or No

D.O.A. 10/10/19 D.O.I. 24/10/19

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Survey held at: PREMIUM

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_

CA /  REV / REP. / 24 HRS

N/S FR

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time         | Action / Instruction  |
|---------------------|---|
| 24/10/19 @ 17:30 pm | revised PA to AIG via merimen.  |
| 24/10/19 @ 17:32 pm | mandate requested authorize repair to AIG via merimen.  |
| 30/10/19 @ 10:46 am | mandate approved by Victor via merimen.   |
| 30/10/19 @ 11:45 am | informed CH to George (repair) via email. Rasul confirmed P/P \$1,762.00 @ 2 days with bass. (\$707.00 Red - 29%) |

RECEIVED 21 JAN 2020

*[Signature]*  
17/12/2019

Date/Time, File Pass to?  Prel. Report

Days Of Repair: 2

1) Typ. 4  Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

|                 |     |
|-----------------|-----|
| Survey Fee:     |     |
| Transportation: | 200 |
| S + RS: 54      | 11  |
| Phone:          |     |
| Other:          |     |
| TOTAL           | 211 |

- Add Fee:
- Site Insp (\$)
  - Interview (\$)
  - Tech. Insp (\$)
  - Meet and (\$)

Report Format: \_\_\_\_\_  
Lump Sum / LB: \$1,762.00 P/P

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 24 Oct 2019

**Preliminary Advice**

|                    |  |                         |                 |
|--------------------|--|-------------------------|-----------------|
| Vehicle No         | : SKX1015U   | Accident Date           | : 10/10/2019    |
| Make               | : AUDI A3 SB   | Policy No.              | : 2100442347-03 |
| Assignment Date    | : 24/10/2019   | Excess                  | : S\$0.00       |
| Date of Inspection | : 24/10/2019   | Est. Duration of Repair | : 2 days        |
| Inspection At      | : Premium Automobiles Pte Ltd (UBI)<br>55 Ubi Road 1<br>Singapore 408699 |                         |                 |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

|                             |      |          |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 2,475.00 |
| Revised Amount              | :S\$ | 2,025.00 |
| Check Items (Estimated)     | :S\$ | 200.00   |
| Total                       | :S\$ | 2,225.00 |
| Lump Sum Repair             | :S\$ |          |

**Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 72,000.00 |
| COE / PARF Rebate  | :S\$ | 51,553.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 20,447.00 |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 30 October 2019 11:45 am  
**To:** Claims  
**Cc:** SUR  
**Subject:** RE: OD CLAIMS FOR SKX 1015 U

Hi George,

As instructed by our client, please proceed to repair the insured vehicle **SKX 1015U (Excess S 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 24 October 2019 1:06 pm  
**To:** SUR <sur@lkkauto.com>  
**Subject:** OD CLAIMS FOR SKX 1015 U

Dear all,

Please assist in OD approval for the above mentioned vehicle.

Attached is the GIA report, IC, DL for your reference.

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

## View Received Message

This mail is associated with :

**\*SKX1015U (8643881059SG)**  
OO  
Oct 10 2019 12:55PM  
[SEOW HAN YUAN (XIAO HANYUAN)]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 30/10/2019 10:46 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2025.00) - SKX1015U - Claim Handler: Azlan, Syazairdina

Approved:2025.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 16 December 2019 4:39 pm  
**To:** jiyee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto); SUR; Admin A; CS A Team  
**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SKX1015U - OD AIG - SURVEYED 24 OCT 19

Dear Jia Yee,

Confirmed final fig \$1,768.00 @ 2 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>  
**Sent:** Friday, 29 November 2019 1:26 pm  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SKX1015U - OD AIG - SURVEYED 24 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$1768.00 @ 2 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard  
JiaYee Yap  
Claims Administrator

[Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars     |                                      |
|-------------------------------|--------------------------------------|
| Owner ID Type:                | Singapore NRIC                       |
| Owner ID:                     | 717E                                 |
| Vehicle Details               |                                      |
| Vehicle No.:                  | SKX1015U                             |
| Vehicle to be Exported:       | No                                   |
| Intended Deregistration Date: | 24 Oct 2019                          |
| Vehicle Make:                 | AUDI                                 |
| Vehicle Model:                | A3 SEDAN 1.4 TFSI (AMBIENTE)         |
| Primary Colour:               | Black                                |
| Manufacturing Year:           | 2015                                 |
| Engine No.:                   | CZC298662                            |
| Chassis No.:                  | WAUZZZ8V2G1045492                    |
| Maximum Power Output:         | 92.0 kW (123 bhp)                    |
| Open Market Value:            | \$27,642.00                          |
| Original Registration Date:   | 26 Nov 2015                          |
| First Registration Date:      | 26 Nov 2015                          |
| Transfer Count:               | 0                                    |
| Actual ARF Paid:              | \$20,699.00                          |
| Intended PARF Rebate Details  |                                      |
| PARF Eligibility:             | Yes                                  |
| PARF Eligibility Expiry Date: | 25 Nov 2025                          |
| PARF Rebate Amount:           | \$15,524.00                          |
| Intended COE Rebate Details   |                                      |
| COE Expiry Date:              | 25 Nov 2025                          |
| COE Category:                 | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):            | 10                                   |
| QP Paid:                      | \$59,200.00                          |
| COE Rebate Amount:            | \$36,029.00                          |
| <b>Total Rebate Amount:</b>   | <b>\$51,553.00</b>                   |

The information contained herein is correct as at 24 Oct 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 10/10/2019 16:04 |
| Date Of Accident           | 10/10/2019 12:55 |
| Exact Location Of Accident | BEATTY LANE      |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                              |
|-----------------------------|------------------------------|
| Vehicle Registration Number | SKX1015U                     |
| <b>Insured/Policyholder</b> |                              |
| Name Of Registered Owner    | SEOW HAN YUAN (XIAO HANYUAN) |
| NRIC No                     | S8824717E                    |
| Email Address               | SEOWHANYUAN@GMAIL.COM        |
| Mobile Phone No             | (LOCAL) +65-97504161         |
| Alternative Phone No        | OFFICE-97504161              |

### Vehicle Particulars

|  |                   |
|--|-------------------|
| Manufacturer   | AUDI              |
| Model  | A3 SEDAN 1.4 TFSI |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE       |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES               |
| If No, Please state action to be taken                                       |                   |
| Vehicle Category   | PRIVATE CAR       |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100442347-03                        |
| Cover Note Number         |                                      |

### Driver

|                      |                              |
|----------------------|------------------------------|
| Name of Driver       | SEOW HAN YUAN (XIAO HANYUAN) |
| NRIC No              | S8824717E                    |
| Date Of Birth        | 19/06/1988                   |
| Occupation           | INDOOR                       |
| Date Of Driving Pass | 14/08/2010                   |
| Driving Experience   | 9 YEARS AND 1 MONTH          |
| Gender               | MALE                         |
| Mobile Number        | (LOCAL) +65-97504161         |
| Fax Number           |                              |
| Contact Number       | OFFICE-97504161              |
| Email Address        | SEOWHANYUAN@GMAIL.COM        |

|   |                 |
|---|-----------------|
| Address   | 108 FARRER ROAD |
| Postcode  | 259236          |
| Was driver an employee of the Insured's Company     | NO              |
| If No, Relationship of the Driver with the Insured  | OWNER           |
| Vehicle Registration Number of Driver's Own Vehicle | -               |
|   | -               |
|   | -               |
| Insurance Company of Driver's Own Vehicle           | -               |
|   | -               |
|   | -               |

#### General Information of the Accident

|                    |   |
|--------------------|---|
| Type Of Accident   | HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED |
| Weather Conditions | CLEAR   |
| Road Surface       | DRY   |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 0   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

MY CAR, SKX 1050 U, WAS PROPERLY PARKED IN A LOT IN BEATTY LANE CARPARK B0022 FOR THE PERIOD OF 12:30 - 130pm, PAID WITH PARKING .SG. AFTER LUNCH A APPROXIMATELY 1:10 PM, RETURN TO THE LOT (15A) TO FIND A NOTE ON MY CAR AND MY SIDE MIRROR DAMAGED. THE NOTE WAS WRITTEN BY A WITNESS (UNKNOWN) AND DETAILS OF THE DRIVER AND PHONE NUMBER WAS ADDED SUBSEQUENTLY. THE NOTE EXPLAINS THAT MY MIRROR WAS HIT BY A LARGE BLUE KUEHNE-NAGEL VAN YP 5955 G. UPON CONTACT WITH THE DRIVER, I WENT TO AUDI CENTER TO GET THE DAMAGED ASSESSED. WE AGREED TO PROCEED WITH INSURANCE CLAIM AS THE DRIVER RAMAN WAS UNABLE TO SETTLE.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | YP5955G            |
| Vehicle Make/Model/Colour   |                    |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              |                    |
| NRIC/Passport Number        |                    |
| Contact Number              |                    |
| Address                     |                    |
| Postcode                    |                    |
| Insurance Company Name      |                    |

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 10/10/2019  
3:14pm

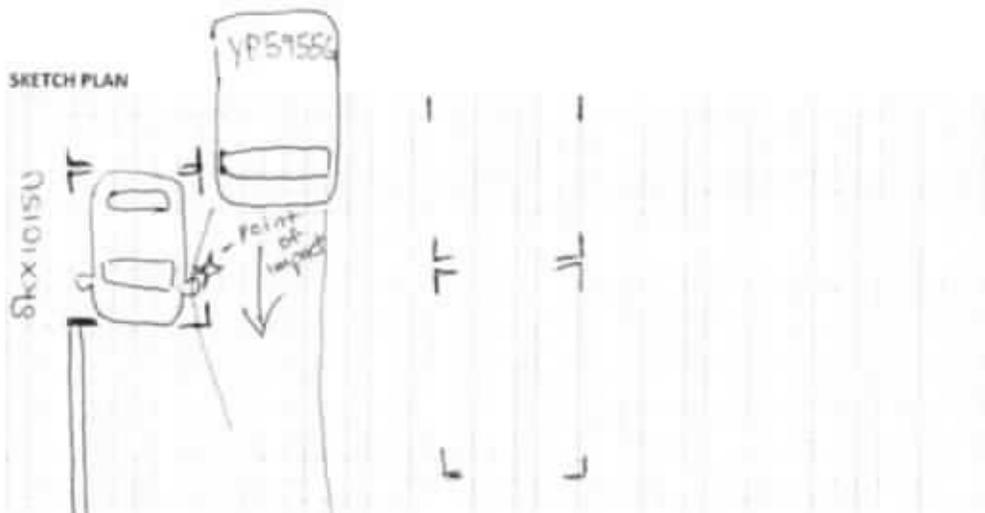
Driver's Signature  
(if driver is not the policyholder)  
Date & Time



Reporting Centre Personnel's Signature

Name: *Priscilla Elizabeth S. George*  
NIC/FIN No.: *1, 2, 3, 4, 5, 6, 7, 8, 9, 0*

Sketch Plan #2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car, SKX1015U, was properly parked in a lot in beauty lane carpark B0022 for the period at 12:30 - 1:30pm, paid with parking.sg.

After lunch at approximately 1:10pm, return to the lot (15A) to find a note on my car and my side mirror damaged.

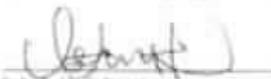
The note was written by a witness (unknown) and details of the driver and phone number was added subsequently.

The note explains that my mirror was hit by a large blue Kuehne-Nagel van YP 5955G.

Upon contact with the driver, I went to Audi center to get the damaged assessed. We agreed to proceed with insurance claim as the driver Roman was unable to settle.

DECLARATION

I/We declare the foregoing particulars are true in every respect

  
 Policyholder's Signature  
 Date & Time: 01/10/2019  
 3:26 pm

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name: Mark & Kristi Sim & Family  
 NRIC/ID No: G258745X

Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
4 Raffles Quay #28-00 Singapore 048582  
Tel (65) 6224 0050 Fax (65) 6224 0050  
Operating Hours : Monday to Friday, 09:00 - 17:00  
URL: www.gias.org.sg / GI1 Reg. No. M4001773

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA119134565 Vehicle Registration No: SKX1015U  
Name (as shown in NRIC) : SEOW HAN YUAN (XIAO HANYUAN) NRIC/FIN/Passport No : S8824717E  
(\* Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : 108 FARRER ROAD Singapore [259236 ]  
Contact (Tel) : 97504161 Mobile No. : \_\_\_\_\_  
Email Address : SEOWHANYUAN@GMAIL.COM  
Date of Accident : 10/10/2019 Time of Accident : 12:55  
Place of Accident : BEATTY LANE  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To cover the accident report from Third Party Claims to Own policy claims  
and do recovery later.

[Signature]  
Policyholder / Driver's Signature  
Date: \_\_\_\_\_

[Signature]  
Reporting Centre Personnel's Signature  
Name: Wendy Elizabeth Smith, AIA  
NRIC/FIN No: G23871432  
Date: 24/10/19



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : SEOW HAN YUAN (XIAO HANYUAN)  
**Period of Insurance** : 26 Nov 2018 To 25 Nov 2019  
**Engine No.** : CZC298662  
**Chassis No.** : WAUZZZ8V2G1045492

**Vehicle No.** : SKX1015U  
**Policy No.** : 2100442347-03  
**Endorsement No.** :  
**Issued Date** : 13 Oct 2018

### ABOUT THE COVER

**Make/Model** : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2015  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDRE") if you are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

SEOW HAN YUAN (XIAO HANYUAN) - \$500 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add 55 Lili Road 1 Singapore 406699 83002323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance refers is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15513

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1228/2019/NS  
Date : 11-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : **YP 5955 G**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Seow Han Yuan  
Address : 108 Farrer Road  
Singapore 259236  
Telephone : (HP) +65 97504161  
Type of Claim : Own Damaage claims  
Policy No. : 2100442347-03  
Vehicle No : **SKX 1015 U**  
Model Code : Audi A3 1.4 Sedan TFSI (A)  
Model / Year : Nov-15  
Engine No : CZC 298662  
Chassis No : WAUZZZ8V2G1045492  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 10-Oct-19  
Place of Accident : Beatty Lane (B0022)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SKX 1015 U

| <u>S/N</u>                  | <u>Nature of Jobs</u>   |     | <u>Estimated Charges</u> | <u>Surveyor's Recommendations</u> |
|-----------------------------|---|-----|--------------------------|-----------------------------------|
| 1                           | To dismantle lhs front door panel trim. To remove and renew lhs wing mirror assy. | S/N | \$ 300.00 ✓              |                                   |
| 2                           | To respray lhs wing mirror cover.   |     | \$ <del>500.00</del> 250 |                                   |
| 3                           | To carry out diagnostic check.  | S/N | \$ 192.00 ✓              |                                   |
| <b>TOTAL LABOUR CHARGES</b> |   | :   | <u>\$ 992.00</u>         |                                   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 1015 U

| S/N                         | Parts Description                          | Damage Parts & Prices |               |
|-----------------------------|--|-----------------------|---------------|
|                             |  | S/Nett                | Remarks       |
| 1                           | EXTERIOR MIRROR MOUNTING - LH <i>scr ✓</i> | \$ 938.00             | <i>750.40</i> |
| 2                           | MIRROR CAP - LH <i>cut ✓</i>               | \$ 136.00             | <i>108.80</i> |
| 3                           | MIRROR GLASS - LH <i>ca ✓</i>              | \$ 209.00             | <i>166.80</i> |
| 4                           | SUNDRIES ?                                 | \$ 200.00             | <i>X ^ ^</i>  |
| <b>TOTAL SPARE PARTS</b>    |  | <b>: \$ 1,483.00</b>  |               |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>: \$ 992.00</b>    |               |
| <b>GRAND TOTAL</b>          |  | <b>: \$ 2,475.00</b>  |               |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

*Mandy*  
30/10/19

Name : Rasul - Hp 90010068  
Surveyed Date : 2 days  
Authorised Date : 24/10/19 @ 1100  
Excess Cost : EXCESS: TBA  
Liability :  
Remarks :  
Revert  
Revy before paint

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LEK Auto Consultants hereby notify the Repairer of the following:

- To survey before/after body cutting
- To identify damaged parts during survey
- Parts prices are subject to commission
- Third party survey is on a "without prejudice" basis
- No illegal modification is allowed
- Supplemental charges for work performed is subject to total approval of our customer's insurer.

Authorised by: [Signature]  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 15513**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1228/2019/NS  
**Date** : 11-Oct-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

**Your insured veh no. : YP 5955 G**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Rasul,*

*2 days - ok - Jy - 29 Nov 2019*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Seow Han Yuan  
**Address** : 108 Farrer Road  
Singapore 259236  
**Telephone** : (HP) +65 97504161  
**Type of Claim** : Own Damaage claims  
**Policy No.** : 2100442347-03  
**Vehicle No** : **SKX 1015 U**  
**Model Code** : Audi A3 1.4 Sedan TFSI (A)  
**Model / Year** : Nov-15  
**Engine No** : CZC 298662  
**Chassis No** : WAUZZZ8V2G1045492  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 10-Oct-19  
**Place of Accident** : Beatty Lane (BOO22)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SKX 1015 U

| <u>S/N</u>                  | <u>Nature of Jobs</u>   |     | <u>Estimated<br/>Charges</u> | <u>Surveyor's<br/>Recommendations</u> |
|-----------------------------|---|-----|------------------------------|---------------------------------------|
| 1                           | To dismantle lhs front door panel trim. To remove and renew lhs wing mirror assy. | S/N | \$ 300.00                    | \$ 300.00                             |
| 2                           | To respray lhs wing mirror cover.   |     | \$ 500.00                    | \$ 250.00                             |
| 3                           | To carry out diagnostic check.  | S/N | \$ 192.00                    | \$ 192.00                             |
| <b>TOTAL LABOUR CHARGES</b> |   | :   | <u>\$ 992.00</u>             | <u>\$ 742.00</u>                      |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 1015 U

| S/N | Parts Description             | Damage Parts & Prices |                    |
|-----|-------------------------------|-----------------------|--------------------|
|     |                               | S/Nett                | Remarks            |
| 1   | EXTERIOR MIRROR MOUNTING - LH | \$ 938.00             | \$ 750.40          |
| 2   | MIRROR CAP - LH               | \$ 136.00             | \$ 108.80          |
| 3   | MIRROR GLASS - LH             | \$ 209.00             | \$ 166.80          |
| 4   | SUNDRIES                      | \$ 200.00             |                    |
|     | <b>TOTAL SPARE PARTS</b>      | <b>\$ 1,483.00</b>    | <b>\$ 1,026.00</b> |
|     | <b>TOTAL LABOUR CHARGES</b>   | <b>\$ 992.00</b>      | <b>\$ 742.00</b>   |
|     | <b>GRAND TOTAL</b>            | <b>\$ 2,475.00</b>    | <b>\$ 1,768.00</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKX 1015 U**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1227/2019/NH

20<sup>TH</sup> JAN 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKX 1015 U, Audi A3 SEDAN 1.4 TFSI.**

With reference to the above-mentioned vehicle, no. **SKX 1015 U**, claimant, **Mr. Seow Hao Yuan**, please find the related document per attached.

1. A copy of the Original invoice no. 85014753 – S\$ 1,891.76.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SKX 1015 U

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment: 6386 2323  
24-hour Breakdown Service: 9828 1233  
Email: customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:30

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|   |                             |  |
|---|-----------------------------|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | <b>Invoice No:</b> 85014753 | <b>Account:</b> A0006 (T 0)  |
|   | <b>Date :</b> 17/01/2020    | AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|   | <b>Order :</b> SKX1015U     |  |
|   | <b>Term :</b> 30            |  |

**Regn No:** SKX1015U (V 28312) **Regn Date:** 26/11/2015 **Mileage:** 50724 **WIP No.:** 15513

**Model:** A3 SEDAN 1.4 TFSI (AMBIENTE) B **Chassis:** WAUZZZ8V2G1045492 **Engine:** CZC 298662 **Dept:** U

You have been assisted by :- UB-Nora ( 11 )

|   |                 | Details   | Qty       | Unit Price | Amount |
|---|-----------------|---|-----------|------------|--------|
| S | BODYWORK        | M:<br>TO DISMANTLE LHS FRONT DOOR PANEL TRIM.<br>TO REMOVE AND RENEW LHS WING MIRROR<br>ASSY. | 300.00    | 1.00       | 300.00 |
| S | BODYWORK        | M:<br>TO RESPRAY LHS WING MIRROR COVER  | 250.00    | 1.00       | 250.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK   | 192.00    | 1.00       | 192.00 |
| X | ABV5857409G 9B9 | MOUNTING(LAST)  | Less 020% | 1.00       | 938.00 |
| X | ABV0857527D GRU | CAP   | Less 020% | 1.00       | 136.00 |
| X | ABV0857535D     | MIRROR(SHARE)   | Less 020% | 1.00       | 208.50 |

Parts 1,026.00  
Labour 0:00  
Sublet 742.00  
Menus 0:00  
Lubricant 0:00

**Sub-Total** 1,768.00

**7% GST** 123.76

**Grand Total** 1,891.76



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SKX 1015 U**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1227/2019/TG  
1 Nov 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

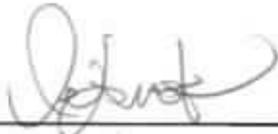
**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V2G1045492  
**Vehicle Regn No.** : **SKX 1015 U**  
**Vehicle Mileage** : 50725 KM  
**Vehicle Owner** : Mr. Seow Han Yuan (Xiao HanYuan)  
**Certificate No** : 2100442347-03  
**Own Damage Excess** : Waived  
**Accident Date** : 10/10/2019  
**Place** : Beatty Lane  
**Repair Cost** : \$ 1891.76  
**WIP No.** : 15513  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 19.25pm  
**Date** : 1/11/2019

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |             |   |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 16 Oct 2019 |               | 24 Oct 2019<br>14:11<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,768.00</b><br><a href="#">Edit Estimates</a> | <b>S\$1,768.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference  | Claim Details               | Documents   | Show All                          |         |             |              |            |       |
|--|--|-----------------------------|---|-----------------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>   |  | <b>[Created by insurer]</b> |   |                                   |         |             |              |            |       |
| Insured:   | <b>SEOW HAN YUAN (XIAO HANYUAN)</b> , ID: S8824717E, Tel: +6597504161, Email: SEOWHANYUAN@GMAIL.COM                                      |                             |   |                                   |         |             |              |            |       |
| Vehicle Reg. No.:  | <b>SKX1015U</b>  | Date of Loss:               | 10/10/2019 12:00 - :59<br><b>[46 Months and 14 Days From LTA Reg Date (Man Yr)]</b> |                                   |         |             |              |            |       |
| Claim Type:  | <b>OD / 8643881059SG</b>   | Policy/Cover Note No.:      | 2100442347-03 (Comprehensive)   |                                   |         |             |              |            |       |
|  |  | Excess:                     | S\$0.00   |                                   |         |             |              |            |       |
| Repairer:  | <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911   |                             |   |                                   |         |             |              |            |       |
| Handling Insurer:  | <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Azlan, Syzairdina</b> ] syzairdina.azlan@aig.com |                             |   |                                   |         |             |              |            |       |
| Adjuster:  | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 05/11/2019]</b>      |                             |   |                                   |         |             |              |            |       |
| Driver/Custodian:  | SEOW HAN YUAN (XIAO HANYUAN) (31 / Male) , NRIC: S8824717E, Tel: +6597504161 Email: SEOWHANYUAN@GMAIL.COM                                |                             |   |                                   |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>  |  |                             | <a href="#">View All</a>  | <a href="#">Compose Case Mail</a> |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (30/10/2019): <b>Alert - Adj Mandate Approved (S\$2025.00) - SKX1015U - Claim Handler: Azlan, Syz...</b></li> <li>AIG_SG (30/10/2019): <b>SKX1015U / OD / 10/10/2019 / Coverage &amp; Excess update</b></li> </ul> |  |                             |   |                                   |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b>  |  |                             | <a href="#">View All</a>  | <a href="#">Search Tasks</a>      |         |             |              |            |       |
|  |  |                             | <a href="#">Create New Task</a>   | <a href="#">Complete</a>          |         |             |              |            |       |
| Due Date   | Priority   | Type                        | Task Group  | Subject                           | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |  |                             |   |                                   |         |             |              |            |       |



## Claim Documents

\*SKX1015U (8643881059SG)  
 OD  
 Oct 10 2019 12:55PM  
 [SEOW HAN YUAN (XIAO HANYUAN)]  
 Premium Automobiles Pte Ltd

| <a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a> |                 |   | View         | View in Browser ▼ |
|---|-----------------|---|--------------|-------------------|
| <b>Assessment Reports</b>   |                 |   | 1 per page ▼ |                   |
| No  | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)         |              | Thumbnail Print   |
| 1   | 24/10/19 17:30  | <b>Adjuster Immediate Advice</b>          | 1            | Load HTM          |
| <b>Photos/Images</b>  |                 |   | 3 per page ▼ |                   |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |              | Thumbnail Print   |
| 1   | 25/10/19 09:08  | <b>General View</b>                       | 1            | Load JPG          |
| 2   | 25/10/19 09:08  | <b>General View</b>                       | 1            | Load JPG          |
| 3   | 25/10/19 09:08  | <b>General View</b>                       | 1            | Load JPG          |
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| 23  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
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| 26  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 27  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 28  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 29  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 30  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
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| 33  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 34  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| 35  | 25/10/19 09:09  | <b>General View</b>                       | 1            | Load JPG          |
| <b>Documentation</b>  |                 |   | 1 per page ▼ |                   |
| No  | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |              | Thumbnail Print   |
| 1   | 30/10/19 08:47  | <b>TP police report_1st pg</b>            | 1            | Load JPG          |





# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19018880/R1SF3N2  
**Date:** 22/01/2020

### REFERENCE

Insured/Claimant: SEOW HAN YUAN (XIAO HANYUAN) Policy No: 2100442347-03  
Date of Loss: 10/10/2019 Nature of Claim: OD Claim No: 8643881059SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKX1015U Engine No: CZC298862  
Make & Model: AUDI A3 SB, 1.4 (A) Chassis No: WAUZZZ8V2G1045492  
Reg. Date: 26/11/2015 (Man. Year: 2015) Odometer: 50475 km  
Colour: Black  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$72,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                | Repairer's      | Adjuster's      | Difference    | Diff %       |
|-------------------------------|-----------------|-----------------|---------------|--------------|
| Parts                         | 1,483.00        | 1,026.00        | 457.00        | 30.82        |
| Miscellaneous Items           | 0.00            | 0.00            | 0.00          |              |
| Labour                        | 992.00          | 742.00          | 250.00        | 25.20        |
| Paintwork Labour              | 0.00            | 0.00            | 0.00          |              |
| Towing                        | 0.00            | 0.00            | 0.00          |              |
| <b>Gross Total (S\$)</b>      | <b>2,475.00</b> | <b>1,768.00</b> | <b>707.00</b> | <b>28.57</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>173.25</b>   | <b>123.76</b>   | <b>49.49</b>  | <b>28.57</b> |
| <b>Nett Amount (S\$)</b>      | <b>2,648.25</b> | <b>1,891.76</b> | <b>756.49</b> | <b>28.57</b> |

### INSPECTION

Date of Assignment: 24/10/2019  
Date Inspected: 24/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 2.0 days

**Adjuster:** MOHD RASUL

**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

| No.                       | Qty | Part No. | Particulars                  | Condition     | Repairer's      | Amount          |
|---------------------------|-----|----------|------------------------------|---------------|-----------------|-----------------|
| 1                         | 1   |          | *EXTERIOR MIRROR MOUNTING-LH | Scratched     | 938.00 FS       | *750.40 FS      |
| 2                         | 1   |          | *MIRROR CAP-LH               | Cut           | 136.00 FS       | *108.80 FS      |
| 3                         | 1   |          | *MIRROR GLASS-LH             | Cracked       | 209.00 FS       | *166.80 FS      |
| 4                         | 1   |          | *SUNDRIES                    | Not Necessary | 200.00 FS       | *- FS           |
| <b>Total Parts (\$\$)</b> |     |          |                              |               | <b>1,483.00</b> | <b>1,026.00</b> |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars   | Lab.Type | Repairer's    | Amount        |
|--------------------------------|---|----------|---------------|---------------|
| <b>Labour Items</b>            |   |          |               |               |
| 1                              | TO DISMANTLE LHS FRONT DOOR PANEL TRIM.TO REMOVE AND RENEW LHS WING MIRROR ASSY | New      | 300.00        | 300.00        |
| 2                              | TO RESPRAY LHS WING MIRROR COVER  | New      | 500.00        | 250.00        |
| 3                              | TO CARRY OUT DIAGNOSTIC CHECK   | New      | 192.00        | 192.00        |
| <b>Gross Labour Cost (S\$)</b> |   |          | <b>992.00</b> | <b>742.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >