

22/03/2002

ASS. REC. B. 5

REF: CS/MSG/19018879/R1V1302

Special Instruction:

Surveyor: RusuASSIGNMENT (Office)From (Person) Keet Wai Ng of MSG Date/Time: 23/10/19 @ 3:17pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKD 2228X Insured: Public liabilityat Workshop m/s Wearnes Tel: 97704368of 45 Leng Kee RoadPolicy No: 27131582 PLY Claim No: 609262 PLY

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 21/10/19
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 10:11am 24/10/19 Person Contacted: patricia Vehicle IN/OUT

Date/Time	Action/Instruction
	<u>estimate (✓)</u>
	<u>SKD 2228X - X</u>
<u>25/10/19</u>	<u>Email preli revised to Keet Wai</u>
<u>12/11/19</u>	<u>@ 205pm Patricia said vehicle under repairing</u>
<u>22/11/19</u>	<u>final fig \$ 7335.81 Confirmed by email (Rec'd 5915.79, 44/10)</u>

ASS. REC. BY:

REF:

MSIG

ASSIGNMENT

From:

Date:

25/10/2019

Veh No:

SKD 2228X

Yr Regn:

2016 / Jun

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SKD 2228X

Make:

LAND ROVER DISCOVERY

C.C

1999

at Workshop m/s

WEARNES

Colour:

BLACK

A/C:

Insured / Std / NI / NA

of

45 Leng Kee Road

Sp. Reading

056793

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

SA LCA2AG9GH6A25

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

12:30pm (writing)

Modi: Nil / S/Rim / STD A/Rim or

Patricia @

Tyre Size:

F:

235/60R18

R:

(Policy Condition)

9770 4368

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.:

Yes or No

D.O.A.

21/10/19

D.O.I.

25/10/19

Lum Sum:

%

3 Val.:

Yes or No

Survey held at

WEARNES

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/10/19

No GIA Report. Also also don have. wasp did Request from Insurer, but Insurer say No GIA for this case.

RECEIVED 22 NOV 2019

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

5

1)

☐

: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

200

2) 22/11 - typist

Add Fee:

☐

: Site Insp (\$)

Transportation:

S + RS. SI

☐

: Interview (\$)

Photos

☐

: Tech. Invs (\$)

Others

☐

: Weekend (\$)

TOTAL

200

Report Format:

TP

Lump Sum / L&I: (\$

7335.81

Veron Chen (LKKAUTO)

From: Keet Wai Ng <KeetWai_Ng@sg.msig-asia.com>
Sent: Friday, 25 October 2019 4:12 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR
Subject: MSIG ref: 609262 PLY | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X

Hi Veron,

Our claim ref is 609262PLY.
DOA is 21.10.2019

Our insured valet was reversing SKD2228X when it hit another car on 21.10.2019 at SGH carpark. We have provided photo on the damage to SKD2228X in our earlier email - RHS rear portion.

GIA report by the owner is waived for this case.

We are prepared to have a direct settlement with the workshop.

Regards,
Ng Keet Wai
Claims Services
Direct line +65 6643 1336 | Direct fax +65 6643 1349 | keetwai_ng @sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 25 October 2019 3:35 PM
To: Keet Wai Ng <KeetWai_Ng@sg.msig-asia.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: New assignment | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Keet Wai,

Enclosed preliminary revised of vehicle SKD 2228X
Date of survey: 25/10/2019
Number of days (estimated) : 5 days

Please provides GIA report and DOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keet Wai Ng <KeetWai_Ng@sg.msig-asia.com>

Sent: Wednesday, 23 October 2019 3:17 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: New assignment | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X

Dear Sirs,

We attach the quotation and photo of SKD2228X.
Workshop contact is Paul / Patricia HP: 97704368

Our Insured's valet was parking SKD2228X when he reverse and hit another vehicle. Please help us to survey and adjust the cost of repairs to the damaged vehicle.

Please confirm acceptance of this assignment and let me know the name and contact of the motor surveyor.

Regards,

Ng Keet Wai

Claims Services

Direct line +65 6643 1336 | Direct fax +65 6643 1349 | keetwai_ng @sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65

6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 25 October 2019 3:35 PM
To: Keet Wai Ng; Admin-D (LKKAuto); SUR
Subject: RE: New assignment | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X
Attachments: SKD 2228X PRELI REVISED.pdf

Dear Keet Wai,

Enclosed preliminary revised of vehicle SKD 2228X
Date of survey: 25/10/2019
Number of days (estimated) : 5 days

Please provides GIA report and DOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keet Wai Ng <KeetWai_Ng@sg.msig-asia.com>
Sent: Wednesday, 23 October 2019 3:17 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: New assignment | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X

Dear Sirs,

We attach the quotation and photo of SKD2228X.
Workshop contact is Paul / Patricia HP: 97704368

Our Insured's valet was parking SKD2228X when he reverse and hit another vehicle. Please help us to survey and adjust the cost of repairs to the damaged vehicle.

Please confirm acceptance of this assignment and let me know the name and contact of the motor surveyor.

Regards,
Ng Keet Wai
Claims Services
Direct line +65 6643 1336 | Direct fax +65 6643 1349 | keetwai_ng @sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 27131582

Our ref: CS/MSG19018879/R1vd3

Date: 25/10/2019

The Motor Claims Department
M/s MSIG INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO: SKD 2228X

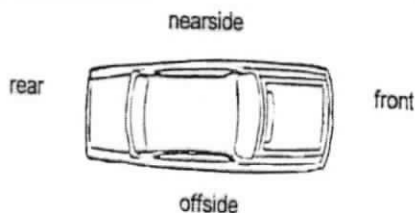
We thank you for your instruction on 23/10/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25/10/2019 at the premises of M/s WEARNES AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$13,251.60
Revised Estimate Amount	: S\$7,585.20
"Check" Items Amount	: S\$3,197.30
Total	: S\$10,782.50
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear o/s portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMMED RASUL

Automotive Assessor

Nivitha (LKK Auto)

From: Keet Wai Ng <KeetWai_Ng@sg.msig-asia.com>
Sent: Wednesday, 23 October 2019 3:17 PM
To: Admin-D (LKKAuto); sur@lkkauto.com
Subject: New assignment | Policy no. 27131582 PLY Wilson Parking | survey of SKD2228X
Attachments: Quotation.pdf; IMG-20191021-WA0031.jpg

Dear Sirs,

We attach the quotation and photo of SKD2228X.
Workshop contact is Paul / Patricia HP: 97704368

Our Insured's valet was parking SKD2228X when he reverse and hit another vehicle. Please help us to survey and adjust the cost of repairs to the damaged vehicle.

Please confirm acceptance of this assignment and let me know the name and contact of the motor surveyor.

Regards,
Ng Keet Wai
Claims Services
Direct line +65 6643 1336 | Direct fax +65 6643 1349 | keetwai_ng@sg.msig-asia.com



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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SERVICE ESTIMATE



Kasur
Hp 90010068

5 days

25/10/19 @ 1210

Resy before paint

38671 - C00001 SL: SERVICE SALES - PC

Mr Choo Poh Guan Nicky

8L East Coast Avenue

Singapore

Singapore 454958

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date. : 22/10/2019

WIP No. : 43791

Veh.In/Out:

*Tel.No. :

Reg.No. : SKD2228X

Reg.date : 24/06/2016

Mileage : 0

Chassis No: SALCA2AG9GH619251

Closed by : Patricia Kueh Anak S

Svc Consultant :

Remarks : Mr Choo Poh Guan Nic

Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	------	-----	-------	-------	-----	--------	---

802	? TO REPLACE REAR BUMPER, REAR EXHAUST RH, RHR REFLECTOR REPAIR REAR BOOTLID, ETC		0	3600.00	0		3,600.00 S	1800 ✓
800	- TO PUTTY SPRAYPAINT, BLEND REAR BUMPER, BOOTLID, REAR RH FENDER, ETC		0	3000.00	0		3,000.00 S	✓
280	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES		0	510.00	0		510.00 S	✓
	LLR073071/BUMPER - R <i>de</i>	1.0	EA	1640.70			1,640.70 S	1454.76
	LAMP - FOG - REAR <i>ca</i>	1.0	EA	337.00			337.00 S	30330
	MUFFLER - REAR RH <i>? X svc</i>	1.0	EA	2916.80			2,916.80 S	
	CLAMP <i>? X svc</i>	1.0	EA	179.60			179.60 S	
	MOULDING - REAR WHEEL <i>ca</i>	1.0	EA	297.50			297.50 S	267.75
	D PILLAR FINISHER RH <i>? X svc</i>	1.0	EA	100.90			100.90 S	
	ADHESIVE SEALER FL2 <i>X nn</i>	1.0	EA	669.10			669.10 S	

Gross Total. 13,251.60

Labour Total	7,110.00
Parts Total	6,141.60
Package Total	0.00

Net.....	13,251.60
GST @ 7.0%	927.61
Total.....	14,179.20
Paid.....	0.00
Please Pay..	14,179.20

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

0 - A00003 SL: MSIG INSURANCE (SINGAPORE) PTE. LTD
 MSIG INSURANCE (SINGAPORE) PTE. LTD. GST Reg.No:M28920628X
 4 SHENTON WAY #21-01 Inv.No. . : B&P 0 Page 1
 SGX CENTRE 2 Inv.date. : 15/11/2019
 SINGAPORE 068807 WIP No. . : 43791
 Veh.In/Out: 11/11/2019 15/11/2019
 *Tel.No. . : 68277888
 Reg.No. . : SKD2228X
 Closed by : Patricia Kueh Anak S Reg.date .: 24/06/2016
 Svc Consultant : ACC Mileage ..: 57,713
 Remarks : Mr Choo Poh Guan Nic Chassis No: SALCA2AG9GH619251

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, LAMP FOG REAR RH, MOULDING REAR WHEELARCH RH, REPAIR REAR BOOTLID,ETC	0	1800.00	0		1,800.00	S
800	TO PUTTY SPRAYPAINT AND BLENDING OF PAINT ON REAR BUMPER, BOOTLID,ETC	0	3000.00	0		3,000.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	510.00	0		510.00	S
	LAMP - FOG - REAR	1.0 EA	337.00	10		303.30	S
	MOULDING - REAR WHEEL	1.0 EA	297.50	10		267.75	S
	BUMPER - REAR	1.0 EA	1616.40	10		1,454.76	S

Gross Total. 7,335.81

Labour Total 5,310.00
 Parts Total 2,025.81
 Package Total 0.00

Net..... 7,335.81
 GST @ 7.0% 513.51
 Total..... 7,849.32
 Paid..... 0.00
 Please Pay.. 7,849.32

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 22 November 2019 11:22 AM
To: Patricia Kueh Anak Slin; Rasul (LKKAuto); SUR
Cc: Paul Ong Qing Yong
Subject: RE: SKD2228X Finalise

Dear Patricia,

WITHOUT PREJUDICE

Confirmed amount \$7335.81 @ 5 working days.

Kindly send Final invoice and all supporting documents directly to MSIG INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>
Sent: Friday, 22 November 2019 9:44 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: SKD2228X Finalise

Dear Rasul,

Please refer above attachments for final bill.

Thank you.

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 9770 4368 D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG19018879/R1vd3e2		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 25-11-2019		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	SKD 2228X	
Policy No.	27131582PLY	Coverage (\$)	0.00	
Claim No.	609262PLY	Excess (\$)	0.00	
Assign From	KEET WAI NG	Assign Date	23/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	LANDROVER DISCOVERY	c.c	1999	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	SALCA2AG9GH61925	Colour	BLACK	
Odometer	56793	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/60 R18	MICHELIN	6 mm	
L/H Front Tyre	235/60 R18	MICHELIN	6 mm	
R/H Rear Tyre	235/60 R18	MICHELIN	6 mm	
L/H Rear Tyre	235/60 R18	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/10/2019	Inspection Date	25/10/2019	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKD 2228X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LLR073071/BUMPER-R (SN)	DEFORMED	1,640.70	1,454.76
1	LAMP-FOG-REAR (SN)	CRACKED	337.00	303.30
1	MUFFLER-REAR RH (SN)	SERVICEABLE	2,916.80	-
1	CLAMP (SN)	SERVICEABLE	179.60	-
1	MOULDING-REAR WHEEL (SN)	CRACKED	297.50	267.75
1	D PILLAR FINISHER RH (SN)	SERVICEABLE	100.90	-
1	ADHESIVE SEALER FL2 (SN)	NOT NECESSARY	669.10	-
			6,141.60	2,025.81
LABOUR				
	TO REPLACE REAR BUMPER, REAR EXHAUST RH, RHR REFLECTOR REPAIR REAR BOOTLID, ETC.		3,600.00	1,800.00
	TO PUTTY SPRAYPAINT, BLEND REAR BUMPER, BOOTLID, REAR RH FENDER, ETC.		3,000.00	3,000.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		510.00	510.00
			7,110.00	5,310.00
GRAND TOTAL			13,251.60	7,335.81
RECOMMENDED COST OF REPAIRS				7,335.81

Report Ref No. CS/MSG19018879/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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