

ASS. REC. BY

minimn

REF:

AIG C03/AIG 19018839/ RA#302

0458

ASSIGNMENT

From:

Date:

23/10/2019

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGN 380 X

at Workshop m/s

Premium

of

24 Benoi Sector

Insured:

Policy No. 1900091629.

Claims No. 46725 H96855G

Sum Insured:

Excess:

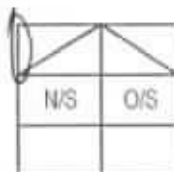
(Client's Record)

Make of Veh:

After 1pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

109K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGN 380 X

Yr Regn:

2017 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 1.4 TFSI

CC 1395

Colour:

BROWN

A/C:

Insured / Std / NI / NA

Sp Reading

30917

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAA Z22F4 75A 022338

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

CONTINENTAL

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

21/10/19

D.O.I.

23/10/19

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S FRT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SGN 380X - C03/AIG 19018839/ RA#302

RCA: 30/10/2019

24/10/19 @ 11.46 am revert to Victor via messenger.

24/10/19 @ 2.44pm Victor informed C/A via messenger.

24/10/19 @ 5.34pm informed Tony C/A & ex:pt of by email.

Part by Part \$13,251.92

CRd: 6997.03: 34%

RECEIVED 11 MAR 2020

Date/Time, File Pass to?



Prel. Report



Final Report

11/3 Typist

Date/Time, File Return to?

3

Days Of Repair:

6

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Weekend (\$

Report Format:

OD

Lump Sum / 10%

13,251.92

Survey Fee:

Transportation:

S + RS \$

Phone

Others

TOTAL

200

11

211

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 Oct 2019

Preliminary Advice

Vehicle No	: SGN380X	Accident Date	: 21/10/2019
Make	: AUDI A4	Policy No.	: 1900091629
Assignment Date	: 24/10/2019	Excess	: S\$0.00
Date of Inspection	: 23/10/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,249.00
Revised Amount	:S\$	13,980.00
Check Items (Estimated)	:S\$	2,370.00
Total	:S\$	16,350.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	109,000.00
COE / PARF Rebate	:S\$	59,440.00
Salvage Value	:S\$	
Margin for Repair	:S\$	€9,560.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 24 October 2019 5:31 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SGN 380 X

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SGN 380X (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 24 October 2019 10:56 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SGN 380 X

Here you go

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	22 Oct 2019 13:48	Clim Veh Model Changed			[] Merimen Administrator
2	22 Oct 2019 13:48	Clim Created	Reg No: SGN380X, Policy No: 1900091629, Acct Date: 2019/10/21, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119139990		[I] Merimen Administrator
3	24 Oct 2019 09:57	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD,		[] LEE SU THING
4	24 Oct 2019 09:57	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] LEE SU THING
5	24 Oct 2019 09:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);		[A] LEE SU THING
6	24 Oct 2019 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05		[A] LEE SU THING
7	24 Oct 2019 09:57	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] LEE SU THING
8	24 Oct 2019 09:57	Clim Registration Modified	Rep:1137->200611.		[A] LEE SU THING
9	24 Oct 2019 09:57	Clim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).		[A] LEE SU THING
10	24 Oct 2019 09:58	Adj Adjuster Assigned	[None] -> MOHD RASUL		[A] LEE SU THING
11	24 Oct 2019 10:58	Adj Rpt Initiated			[A] SHIAU CHAN
12	24 Oct 2019 10:58	Clim Dtl Modified	3PJ Reg. Date: -> 2017/11/01.		[A] SHIAU CHAN
13	24 Oct 2019 10:58	Clim Details Notified			[A] SHIAU CHAN
14	24 Oct 2019 11:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/05		[A] SHIAU CHAN
15	24 Oct 2019 11:46	Adj Mandate Request	Cur.Req:16350.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
16	24 Oct 2019 14:38	Clim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 0.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.		[I] Mithoo Singh, Aashweenjeet Kaur
17	24 Oct 2019 14:38	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
18	24 Oct 2019 14:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/05. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
19	24 Oct 2019 14:47	Adj Mandate Set	Approved:13980.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.		[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2323561	24 Oct 2019 10:58:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGN380X		11.77

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New 5 Years Renewal COE Toyota Altis 1.8A.



2.88% P.A, \$0 Down, \$0 Admin
Monthly From \$468, 2 Year
Warranty Engine, Gearbox,
GV Credit Pte Ltd (Sunkai)

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• Free grooming and 6 months maintenance
• In-house workshop ensures quality service
• Member of SVTA and hire purchase association
• 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

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10 vehicles

AUDI A4 1.4

Sort by Date Posted ▼

20 results/page ▼

Advanced Search 🔍

Place	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	AUDI A4 1.4	Any	Any	2017	Any	Any	Any	Available
	Audi A4 1.4A TFSI S-tronic	\$109,800	\$11,900 /yr	14-Nov-2017	1,395 cc	48,848 km	Luxury	Available
Special Offer 1.5% Interest Rate Agent Warranty Till Nov 2022. Suave And Sophisticated Latest Generation A4 Sedan Powered By A Responsive 1.4L Turbocharged Engine Providing You A Powerful Daily Drive, Yet Returning Good Fuel Efficiency! Spacious Cabin For 5m...								
Republic Auto								
Posted: 22-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	Audi A4 1.4A TFSI S-tronic	\$99,800	\$11,310 /yr	29-May-2017	1,395 cc	50,000 km	Luxury	Available
Cheapest In The Market! Highest Spec Model! 1 Owner! Agent Unit With Factory Virtual Cockpit And Built-in Navigation! Excellent Condition. Fully Service And Maintain By Agent With Records! Comes With Unlimited Mileage Warranty By Agent Till 2022! Flexible Loan...								
Posted: 21-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	Audi A4 1.4A TFSI S-tronic	\$112,999	\$12,280 /yr	17-Nov-2017	1,395 cc	47,000 km	Luxury	Available
Newly Arrival! Hot Deal! Low Mileage, Warranty Till Nov 2022 Certified Premium Pre-Owned Multi Points Check For Peace Of Mind Drive Away! One Owner With Agent Service! This Fuel Efficiency With A Dynamic Driving Experience German Engineered Spacious Sedan. Low...								
Premium Automobiles								
Posted: 20-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	Audi A4 1.4A TFSI S-tronic	\$113,300	\$13,030 /yr	14-Jun-2017	1,395 cc	30,000 km	Luxury	Available
High Spec Unit With More Than \$5K Of Upgrades. Fully Serviced By Agent (Last Done In June 2019) With 1 More Free Servicing. Nice Number "X778". 5 Years Warranty By Agent. Accident-Free. Selling To Upgrade To SUV. No Dealers Please. SMS/Whatsapp Only. Viewin...								
Posted: 20-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	XO Luxury 19" Rim & Michelin PS4S Tyre Deal							
XO LUXURY PHOENIX : 19 x 8.5 , PCD 5/112.TYRES : 255/35 R19 MICHELIN PS4S,Fitment for all MERCEDES, AUDI, VW FAMILY								
More info about this product								
	Audi A4 1.4A TFSI S-tronic	\$99,800	\$11,500 /yr	27-Apr-2017	1,395 cc	60,000 km	Luxury	Available
1 Owner. Fully Agent Maintained And Serviced With 5 Year Warranty Direct With Audi Singapore. Fully Stock. Great Fuel Economy With Low Maintenance Luxury Sedan.								
Posted: 19-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	Audi A4 1.4A TFSI S-tronic	\$114,999	\$12,540 /yr	14-Nov-2017	1,395 cc	47,000 km	Luxury	Available
Sporty Grey Exterior! Audi Agent Warranty Until 13 Nov 2022 (Unlimited Mileage)! Good Condition! Audi Certified Multipoint Agent Inspection Process! Fully Serviced By Agent Since Day One! High Loan And Trade In Available! Bank Interest Rate 2.28%! Please Contac...								
Premium Automobiles								
Posted: 18-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								
	Audi A4 1.4A TFSI S-tronic	\$99,800	\$11,640 /yr	21-Mar-2017	1,395 cc	44,000 km	Luxury	Available
1 Owner. Fully Agent Maintained And Serviced With 5 Year Warranty Direct With Audi Singapore. Fully Stock. Great Fuel Economy With Low Maintenance Luxury Sedan.								
Posted: 16-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi								

Compare

**Audi A4 1.4A TFSI S-tronic****\$108,588**

\$12,060 /yr

13-Sep-2017

1,395 cc

17,800 km

Luxury

Available

Viewing By Appointment Only, Flexible Loan Available From \$1,490 Monthly! Impeccable Stock Condition! 1 Owner Unit With Genuine Low Mileage! Fully Agent Maintained, Valid Warranty Till 2022 (Unlimited Mileage). Last Serviced Sep'19, Owner's 2nd Car, Under-Utilized! 10...

PREMIUM ED

Posted: 20-Sep-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

**Audi A4 1.4A TFSI S-tronic****\$101,000**

\$11,650 /yr

28-Apr-2017

1,395 cc

76,000 km

Luxury

Available

1 Owner, Audi Agent Warranty 5 Years Unlimited Mileages. Elegant Silver With Brown Leather Interior, "SMM" Series Plate Number, Spacious And Luxurious Interior, Comfortable Ride With Lots Of High Tech Features.

TTS Eurocars

Posted: 15-Sep-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

**Audi A4 1.4A TFSI S-tronic****\$98,800**

\$11,720 /yr

31-Jan-2017

1,395 cc

67,100 km

Luxury

Available

Agent Unit With Full Agent Serviced Records, Recently Serviced! Supreme Condition! Elegance Yet Sporty! 100% Accident Free! In House Financing And High Trade In Given! Call Now To Enquire!

Hui Hua Credit Pte Ltd

Posted: 27-Aug-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Singapore NRIC
Owner ID:	045B
Vehicle Details	
Vehicle No.:	SGN380X
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	CVN045298
Chassis No.:	WAUZZZF47JA022338
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	01 Nov 2017
First Registration Date:	01 Nov 2017
Transfer Count:	1
Actual ARF Paid:	\$27,818.00
Intended PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Oct 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Details	
COE Expiry Date:	31 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$38,577.00
Total Rebate Amount:	\$59,440.00

The information contained herein is correct as at 24 Oct 2019

OK

109,000
59,440

49,560

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/10/2019 13:36
Date Of Accident	21/10/2019 21:35
Exact Location Of Accident	NOVENA SQUARE CARPARK SLOPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGN380X
Insured/Policyholder	
Name Of Registered Owner	CHIA MUI LENG
NRIC No	S7113045B
Email Address	IVY.XIEML@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96833161
Alternative Phone No	OFFICE-96833161

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900091629
Cover Note Number	

Driver

Name of Driver	CHIA MUI LENG
NRIC No	S7113045B
Date Of Birth	02/04/1971
Occupation	INDOOR
Date Of Driving Pass	30/09/1997
Driving Experience	22 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96833161
Fax Number	
Contact Number	OFFICE-96833161
E-Mail Address	IVY.XIEML@GMAIL.COM

Address	2A HOUGANG ST 11 #06-05
Postcode	538752
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

UPON DRIVING DOWN THE SLOPE OF NOVENA SQUARE CARPARK, I ACCIDENTALLY HIT AGAINST THE SIDE WALL (PILLAR) WHICH IS PROTRUDING OUT AND WHITE IN COLOUR. IT'S NOT VERY OBVIOUS COS THE WHITE BLENDS IN. CAN'T REALLY SEE THE PROTRUDING SIDE. THE PASSENGER FRONT SIDE OF THE CAR IS DENT AND INTERIOR PART IS EXPOSED: TOUCHING THE TYRE. NO ONE WAS INJURED. I'M THE ONLY ONE IN THE CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

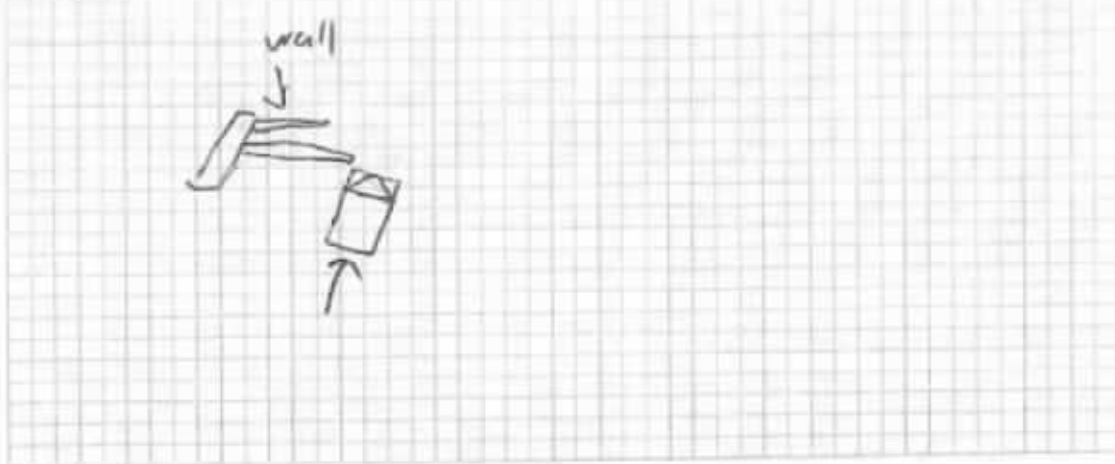
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Lily Fong
NRIC/FIN No.: 57040612

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

upon driving down the slope of Navena Square carpark,
I accidentally hit against the side wall (pillar) which is
protruding out and white in color. It's not very obvious
cos the white blends in - can't really see the protruding side
on the passenger front side of the car is dent & interior part
is exposed; touching the tyre. No one was injured.
I'm the only one in the car

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:

NRIC/FIN No:

672540167A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 16685

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1274/2019/NS
Date	:	22-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Chia Mui Leng
Address	:	2A Hougang St 11 #06-05 Singapore 538752
Telephone	:	(HP) +65 96833161
Type of Claim	:	Own Damage Claims
Policy No.	:	1900091629
Vehicle No	:	SGN 380 X
Model Code	:	Audi A4 SEDAN 1.4 TFSI
Model / Year	:	1/11/2017
Engine No	:	CVN 045298
Chassis No	:	WAUZZZ47JA022338
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Oct-19
Place of Accident	:	Novena Square Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SGN 380 X

S/n	Nature of Jobs	Estimated Charges	Surveyor's Reccomendations
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 /	
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00 / 1500,	
3	To renew aircon piping and carry out vacuum and regas.	S/N \$ 480.00 /	
4	To respray front bumper, lhs front fender and bonnet.	\$ 2,400.00 / 1650,	
5	To renew lhs front tyre and carry out wheel alignment.	S/N \$ 280.00 X 11	
6	To carry out diagnostic checks.	S/N \$ 192.00 /	
TOTAL LABOUR CHARGES		: \$ 6,162.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGN 380 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Torn /</i>	\$ 1,946.00	- 1556.80
2	FRONT BUMPER FIXING PARTS <i>? xnn</i>	\$ 258.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>? xnn</i>	\$ 191.00	
4	FRONT BUMPER AIR GUIDE - LH <i>xsl</i>	\$ 56.00	
5	FRONT BUMPER AIR GUIDE GRILLE - LH <i>xsl</i>	\$ 123.00	
6	FRONT BUMPER GUIDE SECTION - LH <i>cm /</i>	\$ 33.00	- 26.08
7	FRONT FENDER - LH <i>buc /</i>	\$ 700.00	- 559.60
8	FRONT FENDER ATTACHMENT PARTS <i>? xnn</i>	\$ 183.00	
9	FRONT FENDER CLOSING ELEMENT - LH <i>? xsl</i>	\$ 45.00	
10	FRONT FENDER BRACKET - LH <i>bt /</i>	\$ 32.00	- 25.20
11	FRONT FENDER DEFORMATION ELEMENT BRACKET - LH <i>? bt</i>	\$ 45.00	- 35.60
12	FRONT FENDER BRACKET <i>? bt /</i>	\$ 29.00	- 22.64
13	FRONT FENDER BRACE - LH FRONT <i>? bt /</i>	\$ 107.00	- 85.60
14	FRONT FENDER CLOSING ELEMENT - LH <i>? xsl</i>	\$ 30.00	
15	FENDER LEDGE COVER - LH <i>x cm /</i>	\$ 21.00	- 16.16
16	FENDER LEDGE COVER - LH <i>x cm /</i>	\$ 28.00	- 22.24
17	FRONT WHEEL HOUSING LINER - LH <i>de /</i>	TBC	178.40 - 178.40
18	WHEEL SPOILER <i>x cm /</i>	\$ 66.00	- 52.32
19	WHEEL SPOILER TRIM - LH <i>xsl</i>	\$ 32.00	
20	STONE CHIP GUARD - LH <i>? xnn</i>	\$ 46.00	
SUB TOTAL SPARE PARTS CHARGES :		<u>\$ 3,971.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGN 380 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	LEAD HEADLIGHT - LH CR ✓	\$ 7,087.00	✓ 5669.60
22	HEADLIGHT HOSE - LH X SUC	\$ 32.00	
23	MAIN LIGHT ELECTRONICS POWER MODULE X SUC	\$ 716.00	
24	LIGHT CONTROL SYSTEM CONTROL UNIT X SUC	\$ 685.00	
25	RETAINING BRACKET SPACER ? Xnn	\$ 36.00	
26	HEADLAMP ASSEMBLY SPACER ? Xnn	\$ 36.00	
27	REFRIGERANT LINE bt ? bt ✓	\$ 152.00	✓ 121.20
28	DRYER INSERT X nn	\$ 123.00	
29	REFRIGERANT LINE ? bt ✓	\$ 310.00	✓ 248
30	REFRIGERANT PIPE ? bt ✓	\$ 476.00	✓ 370.40
31	SPRING SHACKLE - LH / RH ? X SUC	\$ 26.00	
32	HORN - LH HIGH TONE X SUC	\$ 37.00	
33	CONTINENTAL TYRE X SUC	TBC	
34	SUNDRIES ? bt nn ✓	\$ 400.00	70.08
TOTAL SPARE PARTS :		\$ 14,087.00	
TOTAL LABOUR CHARGES :		\$ 6,162.00	
GRAND TOTAL :		\$ 20,249.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

20427.14

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks


: Rasul - Hp 900 10068
: 23/10/19 @ 1710
: 6 days
: EXCESS: TBA
: REPAIR
: Resurvey before paint

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Final costs are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiuauto.com.sg / claims@premiuauto.com.sg

WIP : 16685

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1274/2019/NS
Date : 22-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Rasul,

8 days exclude 2 Sunday 1 PH -
ok - Jy - 22 Jan 2020

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Chia Mui Leng
Address : 2A Hougang St 11
#06-05
Singapore 538752
Telephone : (HP) +65 96833161
Type of Claim : Own Damage Claims
Policy No. : 1900091629
Vehicle No : **SGN 380 X**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : 01/11/2017
Engine No : CVN 045298
Chassis No : WAUZZZ47JA022338
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Oct-19
Place of Accident : Novena Square Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SGN 380 X

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccomendations
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer	S/N \$	360.00	\$ 360.00 ✓
2	To dismantle and renew front bumper, ins front fender and headlight. Re-organise front crash management components. Reinstall all parts removed	\$	2,450.00	\$ 1,500.00 ✓
3	To renew aircon piping and carry out vacuum and regas.	S/N \$	480.00	\$ 480.00 ✓
4	To respray front bumper, lhs front fender and bonnet.	\$	2,400.00	\$ 1,650.00 ✓
5	To renew lhs front tyre and carry out wheel alignment.	S/N \$	280.00	
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	\$ 6,162.00	\$ 4,182.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGN 380 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,946.00	\$ 1,556.80 ✓
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	
4	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	
5	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	
6	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	\$ 26.08 ✓
7	FRONT FENDER - LH	\$ 700.00	\$ 559.60 ✓
8	FRONT FENDER ATTACHMENT PARTS	\$ 183.00	
9	FRONT FENDER CLOSING ELEMENT - LH	\$ 45.00	
10	FRONT FENDER BRACKET - LH	\$ 32.00	\$ 25.20 ✓
11	FRONT FENDER DEFORMATION ELEMENT BRACKET - LH	\$ 45.00	\$ 35.60 ✓
12	FRONT FENDER BRACKET	\$ 29.00	\$ 22.64 ✓
13	FRONT FENDER BRACE - LH FRONT	\$ 107.00	\$ 85.60 ✓
14	FRONT FENDER CLOSING ELEMENT - LH	\$ 30.00	
15	FENDER LEDGE COVER - LH	\$ 21.00	\$ 16.16 ✓
16	FENDER LEDGE COVER - LH	\$ 28.00	\$ 22.24 ✓
17	FRONT WHEEL HOUSING LINER - LH	TBC	\$ 178.40 ✓
18	WHEEL SPOILER	\$ 66.00	\$ 52.32
19	WHEEL SPOILER TRIM - LH	\$ 32.00	
20	STONE CHIP GUARD - LH	\$ 46.00	
SUB TOTAL SPARE PARTS CHARGES :		\$ 3,971.00	\$ 2,580.64

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGN 380 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
			\$ 2,580.64
21	LEAD HEADLIGHT - LH	\$ 7,087.00	\$ 5,669.60 ✓
22	HEADLIGHT HOSE - LH	\$ 32.00	
23	MAIN LIGHT ELECTRONICS POWER MODULE	\$ 716.00	
24	LIGHT CONTROL SYSTEM CONTROL UNIT	\$ 685.00	
25	RETAINING BRACKET SPACER	\$ 36.00	
26	HEADLAMP ASSEMBLY SPACER	\$ 36.00	
27	REFRIGERANT LINE	\$ 152.00	\$ 121.20 ✓
28	DRYER INSERT	\$ 123.00	
29	REFRIGERANT LINE	\$ 310.00	\$ 248.00 ✓
30	REFRIGERANT PIPE	\$ 476.00	\$ 380.40 ✓
31	SPRING SHACKLE - LH / RH	\$ 26.00	
32	HORN - LH HIGH TONE	\$ 37.00	
33	CONTINENTAL TYRE	TBC	
34	SUNDRIES	\$ 400.00	\$ 70.08
TOTAL SPARE PARTS		\$ 14,087.00	\$ 9,069.92
TOTAL LABOUR CHARGES		\$ 6,162.00	\$ 4,182.00
GRAND TOTAL		\$ 20,249.00	\$ 13,251.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGN 380 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1274/2019/NH

9th March 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGN 380 X, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SGN 380 X**, claimant, **Ms. Chia Mui Leng**, please find the related document per attached.

1. A copy of the Original invoice no. 85014958 – S\$ 14,179.55.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SGN 380 X

total pages

Premium Automobiles Pte Ltd
Showroom
9 Lang Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159538
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159538
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:42

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014958 Date : 06/03/2020 Order : SGN0380X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGN0380X (V 35031) Regn Date: 01/11/2017 Mileage: 30917 WIP No.: 16685

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAU222F47JA022338 Engine: CVN 045298 Dept: 0

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RENEW AIRCON PIPING AND CARRY OUT VACUUM AND REGAS	480.00	1.00	480.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER (SHARE) Less 020%	1.00	1946.00	1,556.80
X	A8W0807283	GUIDE AP Less 020%	1.00	32.60	26.08
X	A8W0821105A	FENDER Less 020%	1.00	699.50	559.60
X	A8W0821091	PLATE Less 020%	1.00	45.00	36.00
X	A8W0821467	BRACKET Less 020%	1.00	31.50	25.20
X	A8W0821469	BRACKET AP Less 020%	1.00	44.50	35.60
X	A8W0821471	BRACKET AP Less 020%	1.00	28.30	22.64
X	AN 0161857	POP-RIVET AP Less 020%	10.00	3.00	24.00
X	A8W0821135C	SUPPORT AP Less 020%	1.00	107.00	85.60
X	A8W0823745	COVER AP Less 020%	1.00	20.20	16.16
X	A8W0820581C	COVER AP Less 020%	1.00	27.80	22.24
X	A8W0853887E	SPOILER AP Less 020%	1.00	65.40	52.32
X	A8W0941773A	(SK) HEADLIGHT Less 020%	1.00	7087.00	5,669.60
X	A8W0816738Q	007502/(V) (GER) PIPE Less 020%	1.00	475.50	380.40
X	A8W0820769C	007506/(V) (SK) BRACKE Less 020%	1.00	6.30	5.04
X	A8W0260759A	BRACKET(LAST) AP Less 020%	1.00	6.30	5.04

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 13:42

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014958 Date : 06/03/2020 Order : SGN0380X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGN0380X (V 35031) Regn Date: 01/11/2017 Mileage: 30917 WIP No.: 16685
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA022338 Engine: CVN 045298 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details		Qty	Unit Price	Amount
X	A8W0821171A	WHEEL HOUS AP	Less 020%	1.00	223.00	178.40
X	A8W0816741AL	COOLANTPIP	Less 020%	1.00	151.50	121.20
X	A8W0816721L	COOLANTPIP	Less 020%	1.00	310.00	248.00

Parts 9,069.92
Labour 0.00
Sublet 4,182.00
Menus 0.00
Lubricant 0.00

Sub-Total 13,251.92

7% GST 927.63

Grand Total 14,179.55



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGN380X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1274/2019/TF
5 Nov 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF47JA022338
Vehicle Regn No. : SGN380X
Vehicle Mileage : 22110KM
Vehicle Owner : Ms Chia Mui Leng
Certificate No : 190091629
Own Damage Excess : S\$ 0
Accident Date : 21/10/2019
Place : Novena Square Carpark
Repair Cost : \$ 14179.55
WIP No. : 16685
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 7 PM
Date : 5 Nov 19.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2019 10:58		24 Oct 2019 09:57 Edit Adj Rpt	S\$13,251.92 Edit Estimates	S\$13,251.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	CHIA MUI LENG, ID: S7113045B, Tel: +6596833161, Email: IVY.XIEML@GMAIL.COM		
Vehicle Reg. No.:	SGN380X	Date of Loss:	21/10/2019 21:00 - :59 [23 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 4672549685SG	Policy/Cover Note No.:	1900091629 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/11/2019]		
Driver/Custodian:	CHIA MUI LENG (48 / Female), NRIC: S7113045B, Tel: +6596833161 Email: IVY.XIEML@GMAIL.COM		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (24/10/2019): Alert - Adj Mandate Approved (S\$13980.00) - SGN380X - Claim Handler: Mithoo Sing...
- AIG_SG (24/10/2019): SGN380X / OD / 21/10/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGN380X (4672549685SG)**

OD

Oct 21 2019 9:35PM

[CHIA MUI LENG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View In Browser		
Assessment Reports															1 per page					
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	24/10/19 11:45		Adjuster Immediate Advice															Load HTM		
Photos/Images															3 per page					
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	24/10/19 10:34		Odometer Reading															Load JPG		
2	24/10/19 10:34		Chassis Number															Load JPG		
3	24/10/19 10:34		General View															Load JPG		
4	24/10/19 10:34		General View															Load JPG		
5	24/10/19 10:34		General View															Load JPG		
6	24/10/19 10:34		General View															Load JPG		
7	24/10/19 10:34		General View															Load JPG		
8	24/10/19 10:34		General View															Load JPG		
9	24/10/19 10:34		General View															Load JPG		
10	24/10/19 10:34		General View															Load JPG		
11	24/10/19 10:34		General View															Load JPG		
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32	24/10/19 10:34		General View															Load JPG		
33	24/10/19 10:34		General View															Load JPG		
34	11/03/20 14:06		Reinspection Photo															Load JPG		
35	11/03/20 14:06		Reinspection Photo															Load JPG		
36	11/03/20 14:06		Reinspection Photo															Load JPG		
37	11/03/20 14:06		Reinspection Photo															Load JPG		
38	11/03/20 14:06		Reinspection Photo															Load JPG		

Assessment Reports			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
39	11/03/20 14:06	Reinspection Photo	Load JPG	☒
40	11/03/20 14:06	Reinspection Photo	Load JPG	☒
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42	11/03/20 14:06	Reinspection Photo	Load JPG	☒
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51	11/03/20 14:07	Reinspection Photo	Load JPG	☒
52	11/03/20 14:07	Reinspection Photo	Load JPG	☒
Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 10:32	Singapore Accident Statement	Load PDF	
2	24/10/19 10:32	INTERVIEW & UNDERTAKING FORM	Load PDF	
3	24/10/19 10:32	Driver's Driving License	Load PDF	
4	24/10/19 10:32	ESTIMATE	Load PDF	
5	24/10/19 11:01	Certificate of Insurance	Load PDF	
6	13/03/20 08:52	WORKSHOP INVOICE	Load PDF	
7	13/03/20 08:52	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:11	Accident Statement	Load HTM	
2	06/12/19 19:12	Accident Statement	Load HTM	
3	06/12/19 19:12	Accident Statement	Load HTM	
4	06/12/19 19:20	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/10/19 13:44	Accident Photo	Load JPG	☒
2	22/10/19 13:44	Accident Photo	Load JPG	☒
3	22/10/19 13:44	Accident Photo	Load JPG	☒
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Documentation			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/10/19 13:47	Sketch Plan	Load JPG	☒

Assessment Reports			1 per page ▾	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
2	22/10/19 13:47	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018839/R1TF3N2

Date: 13/03/2020

REFERENCE

Insured/Claimant:	CHIA MUI LENG	Policy No:	1900091629	
Date of Loss:	21/10/2019	Nature of Claim:	OD	Claim No: 4672549685SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGN380X	Engine No:	CVN045298
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF47JA022338
Reg. Date:	01/11/2017 (Man. Year: 2017)	Odometer:	30917 km
Colour:	Brown		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$109,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,265.40	9,069.92	5,195.48	36.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,162.00	4,182.00	1,980.00	32.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	20,427.40	13,251.92	7,175.48	35.13
+ GST 7.00/7.00% (S\$)	1,429.92	927.63	502.29	35.13
Nett Amount (S\$)	21,857.32	14,179.55	7,677.77	35.13

INSPECTION

Date of Assignment:	24/10/2019	
Date Inspected:	23/10/2019	Inspected At: 24 BENOI SECTOR
Estimated Period of Repair:	6.0 days	REPAIRER: PREMIUM AUTOMOBILES PTE LTD

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Serviceable	191.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE-LH	Serviceable	56.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Serviceable	123.00 FS	*- FS
6	1		*FRONT BUMPER GUIDE SECTION-LH	Cracked	33.00 FS	*26.08 FS
7	1		*FRONT FENDER-LH	Buckled	700.00 FS	*559.60 FS
8	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
9	1		*FRONT FENDER CLOSING ELEMENT-LH	Serviceable	45.00 FS	*- FS
10	1		*FRONT FENDER BRACKET-LH	Bent	32.00 FS	*25.20 FS
11	1		*FRONT FENDER DEFORMATION ELEMENT BRACKET-LH	Bent	45.00 FS	*35.60 FS
12	1		*FRONT FENDER BRACKET	Bent	29.00 FS	*22.64 FS
13	1		*FRONT FENDER BRACE-LH FRONT	Bent	107.00 FS	*85.60 FS
14	1		*FRONT FENDER CLOSING ELEMENT-LH	Serviceable	30.00 FS	*- FS
15	1		*FENDER LEDGE COVER-LH	Cracked	21.00 FS	*16.16 FS
16	1		*FENDER LEDGE COVER-LH	Cracked	28.00 FS	*22.24 FS
17	1		*FRONT WHEEL HOUSING LINER-LH	Deformed	178.40 FS	*178.40 FS
18	1		*WHEEL SPOILER	Cracked	66.00 FS	*52.32 FS
19	1		*WHEEL SPOILER TRIM-LH	Serviceable	32.00 FS	*- FS
20	1		*STONE CHIP GUARD-LH	Not Necessary	46.00 FS	*- FS
21	1		*LED HEADLIGHT-LH	Cracked	7,087.00 FS	*5,669.60 FS
22	1		*HEADLIGHT HOSE-LH	Serviceable	32.00 FS	*- FS
23	1		*MAIN LIGHT ELECTRONICS POWER MODULE	Serviceable	716.00 FS	*- FS
24	1		*LIGHT CONTROL SYSTEM CONTROL UNIT	Serviceable	685.00 FS	*- FS
25	1		*RETAINING BRACKET SPACER	Not Necessary	36.00 FS	*- FS
26	1		*HEADLAMP ASSEMBLY SPACER	Not Necessary	36.00 FS	*- FS
27	1		*REFRIGERANT LINE	Bent	152.00 FS	*121.20 FS
28	1		*DRYER INSERT	Not Necessary	123.00 FS	*- FS
29	1		*REFRIGERANT LINE	Bent	310.00 FS	*248.00 FS
30	1		*REFRIGERANT PIPE	Bent	476.00 FS	*380.40 FS
31	2		*SPRING SHACKLE-LH/RH	Serviceable	26.00 FS	*- FS
32	1		*HORN-LH HIGH TONE	Serviceable	37.00 FS	*- FS
33	1		*CONTINENTAL TYRE (NPA)	Serviceable	0.00 FS	*- FS
34	1		*SUNDRIES	Necessary	400.00 FS	*70.08 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 14,265.40 9,069.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,450.00	1,500.00
3	TO RENEW AIRCON PIPING AND CARRY OUT VACUUM AND REGAS	New	480.00	480.00
4	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER AND BONNET	New	2,400.00	1,650.00
5	TO RENEW LHS FRONT TYRE AMD CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			6,162.00	4,182.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >