

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 27 April, 2020 11:33 AM
To: Mandy
Cc: venus@ltn.sg; michelle; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: Payment Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X
D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3
Attachments: 09042020184546-0001.pdf

Without Prejudice

Dear Mandy,

We refer to your below email.

We will follow up on the matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mandy [mailto:mandy@ltn.sg]
Sent: Monday, 27 April, 2020 10:07 AM
To: Vic (LKKAUTO)
Cc: venus@ltn.sg; michelle
Subject: Re: Payment Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3
Importance: High

WITHOUT PREJUDICE

Dear Vic,

We refer to our last email to you dated 9 April 2020.

Please advised the status of payment to the above claim.

Please revert urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

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From: Mandy [<mailto:mandy@ltm.sg>]
Sent: Thursday, 9 April, 2020 4:41 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; michellle <michelle@ltm.sg>
Subject: RE: DV Submission - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3
Importance: High

WITHOUT PREJUDICE

Dear Vic,

Enclosed please find the signed DV for your Principle's early payment.

As usual, the original set will be forward to you by mail.

Your kind assistance is appreciated.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 10 February, 2020 9:05 AM

To: Mandy <mandy@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3

Without Prejudice

Dear Mandy,

We refer further to our below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$3,318.00** (all in).

Kindly let the owner sign the attached DV and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made

solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Saturday, 8 February, 2020 2:19 PM

To: Vic (LKKAuto)

Cc: Admin A; 'venus'

Subject: RE: Claim Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3

Importance: High

WITHOUT PREJUDICE / URGENT

Hi Vic,

We refer to your reply dated 24 Dec 2019.

Regret to inform that there is NO reply from you on the offer.

Our client is checking on the status. Pls send reminder to your Principle urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 24 December, 2019 12:04 PM

To: Mandy <mandy@ltn.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3

Without Prejudice

Dear Mandy,

We refer to your below email.

Please be informed we are still pending for mandate approval from our principal.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Tuesday, 24 December, 2019 11:59 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Claim Status - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

Your email refers.

Please advise any mandate from your principal to revert with a proposed offer soonest.

Please acknowledge receipt and we look forward hearing from you soonest.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 25 November, 2019 4:13 PM

To: Mandy <mandy@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Submission - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/Kha3

Without Prejudice

Dear Mandy,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Monday, 25 November, 2019 1:25 PM

To: Vic (LKKAuto)

Cc: Admin A; 'venus'

Subject: RE: Claim Submission - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/ha3

WITHOUT PREJUDICE

Dear Vic,

In reference to the above claim, we hereby now enclosed the LOD for your necessary action.

Please seek your principal mandate and revert with a settlement soonest.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 25 October, 2019 1:36 PM

To: Mandy <mandy@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Checking Liability - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018 - LKK REF CC6/CTI19018838/ha3

WITHOUT PREJUDICE

Dear Mandy,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Thursday, 24 October, 2019 9:55 AM

To: Vic (LKKAuto)

Cc: Shu Pei (LKKAuto)

Subject: Re: Checking Liability - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018

Importance: High

WITHOUT PREJUDICE / URGENT

Dear Vic,

We understand you are the OIC for the above matter.

Pls reply to our content below as soon as possible.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Mandy [mailto:mandy@ltm.sg]

Sent: Thursday, 24 October, 2019 9:29 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>

Subject: RE: Checking Liability - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018

Importance: High

WITHOUT PREJUDICE / URGENT

Dear Sir / Madam,

Our previous email refers.

We are arranging our client's vehicle (SKK 9902 A) for the pre-repair survey.

Please revert your officer-in-charge and the clearance of the liability as soon as possible.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Monday, 21 October, 2019 12:03 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Cc: 'venus@ltm.sg' <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SKK9902A, China Taiping's Insured : GBH9669X D.O.A : 17.10.2018

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKK9902A** to submit a claim against your principle China Taiping's insured, **GBH9669X** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate
- GBH9669X's GIA report

Please advised if this is a direct settlement case. The said vehicle is presently not in the garage yet.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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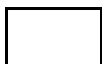


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