

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 3 December, 2019 10:22 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D204959-GBH9669X-THP- Accident Involving GBH9669X (OI : CTI - SNM19D204959) and SKK9902A (TP : LKK REF - CC6/CTI19018838/Kha3) on 18/10/2019

**LKK REF - CC6/CTI19018838/Kha3**  
**CTPIS REF - SNM19D204959C02/thp**

Dear Vic

We refer to your email of even date pertaining to the above matter.

You may proceed to resolve the property damage claim at \$3,318.00.

We await your payment advice to enable Irene to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 3 December, 2019 10:03 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D204959-GBH9669X-THP- Accident Involving GBH9669X (OI : CTI - SNM19D204959) and SKK9902A (TP : LKK REF - CC6/CTI19018838/Kha3) on 18/10/2019

**CTI REF - SNM19D204959**  
**LKK REF - CC6/CTI19018838/Kha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBH 9669X (OI) AND SKK 9902A (TP) ON 18/10/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured company to notify TP claim. No feedback received till date.

As such, in view of MCF and BOLA 27, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **LIM TAN MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,855.34	\$ 2,889.00
Loss of Use (\$80 x 5 days)	\$ 400.00	\$ 400.00
LTA/GIA Search Fee	\$ 29.00	\$ 29.00
<b>TOTAL</b>	<b>\$ 5,284.34</b>	<b>\$ 3,318.00</b>

**Breakdown of days is as follows:**

Recommended Days	4 days
Weekend /Downtime	1 day
<b>TOTAL CLAIMED DAYS</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 5 November, 2019 10:29 AM

**To:** Irene Tay

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: OUR REF: SNM19D204959-GBH9669X-THP- Accident Involving GBH9669X (OI : CTI - TBA) and SKK9902A (TP : LKK REF - CC6/CTI19018838/ha3) on 18/10/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**CTI ref: SNM19D204959**

**LKK REF: CC6/CTI19018838/Kha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 9902A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 24 October, 2019 10:54 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** FW: OUR REF: SNM19D204959-GBH9669X-THP- Accident Involving GBH9669X (OI : CTI - TBA) and SKK9902A (TP : LKK REF - CC6/CTI19018838/ha3) on 18/10/2019

Dear Lkk,

We enclosed herewith a copy of our insured GIA report for your attention.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI

**Sent:** Thursday, October 24, 2019 10:45 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei

Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** OUR REF: SNM19D204959-GBH9669X-THP- Accident Involving GBH9669X (OI : CTI - TBA) and SKK9902A (TP : LKK REF - CC6/CTI19018838/ha3) on 18/10/2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 24 October, 2019 9:51 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH9669X (OI : CTI - TBA) and SKK9902A (TP : LKK REF - CC6/CTI19018838/ha3) on 18/10/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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